

City of Menlo Park
Enterprise System Catalog
Updated Nov. 1, 2022

Vendor	Product	Purpose	Category	Managing department(s)	Primary user(s)	Frequency data is collected	Frequency data is updated
Accela	Accela-Civic Platform	Manages the city's land parcels, planning and building permits	Permitting	Community Development	Community Development	Daily	Daily
Avolve	DigEplan	Digital (paperless) plan check	Plan check	Administrative Services	Various	Daily	Daily
BMI	ApplicationXtender	Manages and maintains the city's electronic documents	Electronic document management	Administrative Services	Citywide	As needed	As needed
Cartegraph	Cartegraph OMS	Asset and workorder management (CMMS)	Asset management	Administrative Services	Public Works	Daily	Daily
City of Foster City	CalOPPS	Employee recruitment	Online services	Administrative Services	Administrative Services	As needed	As needed
CityGovApp	CityGovApp-iRequest	Building inspection scheduling	Online services	Administrative Services	Community Development	Daily	Daily
CivicPlus	SeeClickFix-ACT Menlo Park	Manages public service requests (311)	Online services	Administrative Services	Public Works	Daily	Daily
ESRI	ArcGIS	GIS applications	GIS-Mapping	Administrative Services	Citywide	Daily	Daily
Granicus	GovQA	Public records request system	Online services	City Manager's Office	Citywide	Daily	Daily
Granicus	Granicus	Public meeting management	Online services	City Manager's Office	City Manager's Office	As needed	As needed
Granicus	OpenCities	City website	Website	City Manager's Office	Citywide	Daily	Daily
HDL	HDL	City Business Licenses	Business Licenses	Administrative Services	Administrative Services	As needed	As needed
Hiago	Hiago	Public City Council email log	Online services	Administrative Services	City Manager's Office	Daily	Daily
Microsoft	Microsoft Exchange	Manages and maintains city email communications	Communications	Administrative Services	Citywide	Daily	Daily
OpenGOV	OpenGov-Budgeting and Reporting	Budget	Online services	Administrative Services	Citywide	As needed	As needed
OpenGOV	OpenGov-Financials	Financial system	Budgeting	Administrative Services	Citywide	Daily	Daily
Perfect Mind	Perfect Mind	Parks and Recreation registration and rental management	Online services	Library and Community Services	Library and Community Services	Daily	Daily
PlanetBids	PlanetBids	eProcurement	Online services	Public Works	Public Works	As needed	As needed
PublicInput	PublicInput	Email/text notifications and surveys	Communications	City Manager's Office	Citywide	Daily	Daily
QLess	QLess	Appointment scheduling	Online services	City Manager's Office	Community Development	Daily	Daily
Safe Software	FME	ETL for GIS automation	GIS-Mapping	Administrative Services	Administrative Services	Daily	Daily
VertiGIS	GeoCortex	Web GIS Mapping	GIS-Mapping	Administrative Services	Citywide	As needed	As needed