



Preliminary results: Library, recreation and parks survey

May 28, 2025

Background

The City of Menlo Park periodically conducts citywide community surveys to gain insight into residents' needs, preferences and ideas for city services.

Other recently completed citywide surveys:

- Child care needs survey (September-October 2024)
- Aquatics user survey (October-November 2024).
- March 17 - Library Commission (LC) reviewed and offered feedback on a draft of the library, recreation and parks survey
- March 26 - Parks and Recreation Commission (PRC) reviewed and offered feedback on a draft of the survey.

Survey highlights

- Library, recreation, and parks survey was open from April 26 to May 18
- Distributed via:
 - Direct email to 30,000+
 - Library and Community Services newsletter
 - Social media posts
 - Banners on City webpages
 - Printed surveys in City facilities
 - In-person to facility visitors
 - English and Spanish.
- The survey received responses from 1,121 participants
- Approximately three-quarters of participants self-identified as incorporated City of Menlo Park residents
- Survey participants also shared over 1,600 free-text comments.
- The survey results are provided in Attachment A.

Survey results preview

- Responses from neighborhoods throughout the City
 - 12% from West Menlo Park
 - 12% from The Willows
 - 10% from Central Menlo Park
 - 5% from Belle Haven
- 66% have lived in Menlo Park 10+ years
 - 46% have lived in Menlo Park 20+ years
 - 14% have lived in Menlo Park 5 years or less.
- Most responses are from adults ages 45 and up
 - 39% are ages 45-64
 - 17% are ages 65-74
 - 17% are ages 75+
 - 16% are ages 35-44
 - 4% are ages 25-34
- 23% of households have children
 - 23% have teenagers/tweens
 - 9% have infants/toddlers.



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Survey results preview

- Menlo Park Library (800 Alma St.) is most visited indoor location
 - 85% visit “a few times per year” or more often
 - 6% “never” visit.
- Arrillaga Family Recreation Center is second most-visited indoor location
 - 28% visit “a few times per year” or more often
 - 49% “never” visit.
- Customer service satisfaction levels are very high at all indoor facilities
 - Numerous free-text comments expressed being unsatisfied with specific aspects of facilities.
- Satisfaction with physical buildings and spaces are high at all indoor facilities
 - Menlo Park Library (800 Alma St.) had the lowest satisfaction with 76% “very/somewhat satisfied” and 11% “somewhat/very unsatisfied.”



Survey results preview

- Fitness center was rated highest importance for indoor recreation
 - 81% rated “fitness center” “very/somewhat important” and 3% “not important.”
- Health, wellness, yoga and meditation was rated second-highest importance for indoor recreation
 - 79% rated “health/wellness, yoga, meditation” as “very/somewhat important” and 3% “not important.”
- Books in paper format were rated highest importance for information resources
 - 93% rated paper books “very/somewhat important” and 1% “not important.”
- Quiet places to read/study were rated second-highest importance for information resources
 - 92% rated “quiet places to read/study” “very/somewhat important” and 2% “not important.”

Survey results preview

- Burgess Park is the most-visited park
 - 78% visit “a few times per year” or more often
 - 21% are heavy users who visit “more than once a week”
 - 8% “never” visit.
- Nealon Park is the second most-visited park
 - 62% visit “a few times per year” or more
 - 16% are heavy users who visit “more than once a week”
 - 19% “never” visit.
- Satisfaction with physical spaces, environment and features is good at all parks
 - Many parks are “never” visited
 - Numerous free-text comments expressed being unsatisfied with specific aspects of facilities
 - Burgess Park and Nealon Park received high percentages of “satisfied” ratings but also received higher percentages of “unsatisfied” ratings compared to other parks.

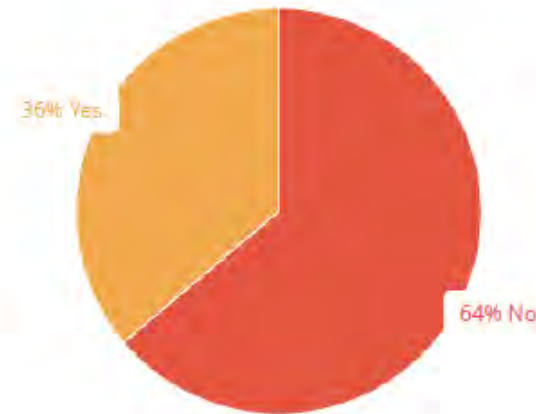


CITY OF
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Next steps

- Survey closed on May 18
- Staff is preparing detailed analyses of the survey results for the LC and PRC to review at their June meetings
 - LC - June 16
 - PRC - June 25
- Crosstabs: Locations visited, satisfaction level, neighborhoods
- Analysis of free-text comments by topic.

20. (Optional) Would you like us to send you the results of this survey?





Thank you



STAFF REPORT

Library Commission and Parks and Recreation Commission

Meeting Date: 5/28/2025

Staff Report Number: PRC-2025-012 / LC-2025-021

Regular Business:

Preview the results of the library, recreation, and parks community survey 2025

Recommendation

Staff recommends that the Library Commission (LC) and Parks and Recreation Commission (PRC) preview the results of the recently conducted library, recreation, and parks community survey (Attachment A). Staff is in the process of preparing detailed analyses of the survey for the LC and PRC to review tentatively June 16 and June 25, respectively.

Policy Issues

As a duly appointed advisory body to the City Council, the LC advises the City Council on matters related to the City's libraries.

As a duly appointed advisory body to the City Council, the PRC advises the City Council on matters related to the City's parks and recreation facilities.

Background

On March 17, the LC reviewed and offered feedback on a draft of the library, recreation and parks survey (Attachment B).

On March 26, the PRC reviewed and offered feedback on a draft of the library, recreation and parks survey (Attachment C).

Analysis

The City of Menlo Park periodically conducts citywide community surveys to gain insight into Menlo Park residents' needs, preferences and ideas for City services. Recently completed citywide community surveys include:

- Child care needs survey in September-October 2024 (Attachment C)
- Aquatics user survey in October-November 2024 (Attachment D).

Preview of survey results

In April-May 2025, City staff conducted a community wide survey focused on the City's libraries, recreation centers, and parks. The survey was open from April 26 to May 18, and was distributed in English and Spanish through direct email; on social media; on banner announcements on City webpages; via printed surveys distributed in City facilities; and through in-person outreach to facility visitors.

The survey received responses from 1,121 participants, approximately three-quarters of whom self-

identified as incorporated City of Menlo Park residents. Survey participants also shared over 1,600 free-text comments. The survey results are provided in Attachment A.

Next steps

The survey closed on May 18. Staff is in the process of preparing detailed analyses of the survey results for the LC and PRC to review tentatively June 16 and June 25, respectively.

Impact on City Resources

As advisory bodies to the City Council, the LC and PRC do not authorize budgets or allocate City resources. The authority to authorize City budgets and allocate City resources rests solely with the City Council. There is no substantive impact to the City's general fund related to the topics in this report.

Environmental Review

This report is not a project within the meaning of the California Environmental Quality Act (CEQA) Guidelines §§15378 and 15061(b)(3) as it will not result in any direct or indirect physical change in the environment.

Public Notice

Public notification was achieved by posting the agenda, with the agenda items being listed, at least 72 hours prior to the meeting.

Attachments

- A. Preview of survey results
- B. Hyperlink. Staff report #LC-2025-011: menlopark.gov/files/sharedassets/public/v/1/agendas-and-minutes/library-commission/2025-meetings/agendas/20250317_lc_agenda_packet.pdf#page=9
- C. Hyperlink. Staff report #PRC-2025-004: menlopark.gov/files/sharedassets/public/v/1/agendas-and-minutes/parks-and-recreation-commission/2025-meetings/agendas/20250326_prc_agenda_packet.pdf#page=14
- D. Hyperlink. Staff report #24-190-CC: menlopark.gov/files/sharedassets/public/v/1/agendas-and-minutes/city-council/2024-meetings/agendas/20241112/m3-20241112-cc-childcare-survey.pdf
- E. Hyperlink. Aquatics survey results webpage: menlopark.gov/Government/Departments/Library-and-Community-Services/Recreation-and-sports/Aquatics

Report prepared by:

Sean S. Reinhart, Library and Community Services Director

PREVIEW OF SURVEY RESULTS

Library, Recreation and Parks Survey - 2025

ATTACHMENT A

Project Engagement

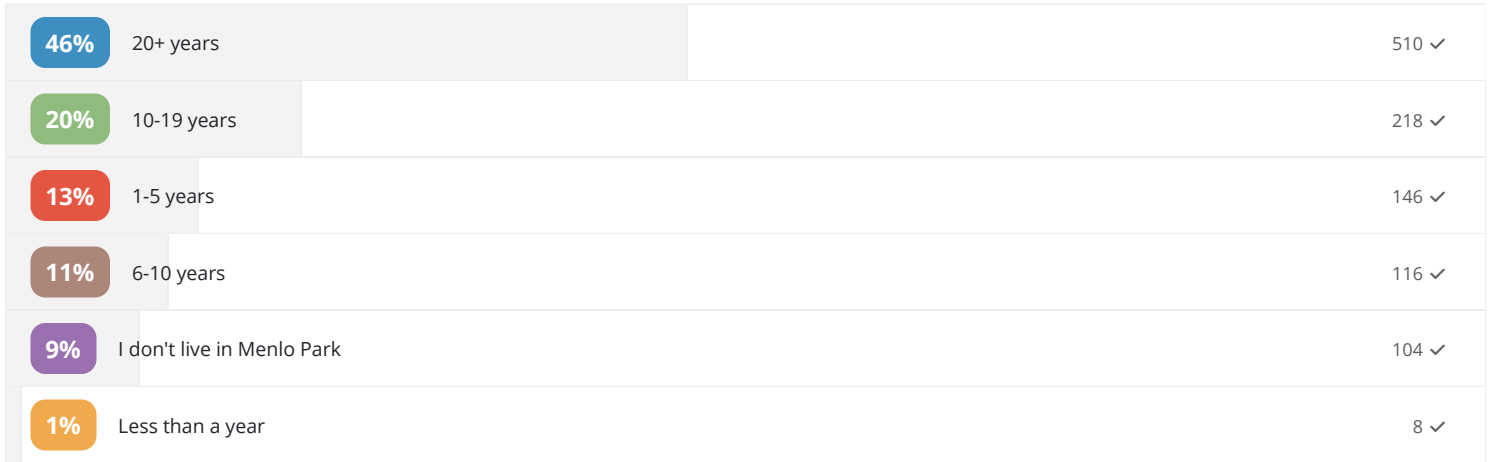
VIEWS	PARTICIPANTS	RESPONSES	COMMENTS	SUBSCRIBERS
2,570	1,119	90,505	1,684	243

* 1. What neighborhood of Menlo Park do you live in now? (See map)

12%	West Menlo Park	135 ✓
12%	The Willows	135 ✓
10%	Central Menlo Park	110 ✓
9%	I don't live in Menlo Park	103 ✓
9%	Downtown Menlo Park	101 ✓
9%	Unincorporated Menlo Park	99 ✓
7%	Suburban Park / Lorelei Manor / Flood Triangle	75 ✓
6%	Allied Arts / Stanford Park	72 ✓
6%	Sharon Heights	71 ✓
6%	Linfield Oaks	68 ✓
5%	Belle Haven	59 ✓
3%	South of Seminary / Vintage Oaks	29 ✓
2%	Other (please describe)	22 ✓
1%	El Camino Real Corridor	12 ✓
1%	Felton Gables	12 ✓
1%	Park Forest / Spruce / San Antonio	6 ✓
0%	Bayfront	2 ✓
0%	VA Medical District	1 ✓

1,112 Respondents

2. How long have you lived in Menlo Park?



1,102 Respondents

* 3. What age groups live in your household? (Check all that apply)



988 Respondents

4. HOW OFTEN do you typically USE or VISIT these indoor locations?

(Click here for more information about these locations)

Arrillaga Family Gymnasium - 600 Alma St.	3% More than once a week	6% Once or twice a week	5% Once or twice a month	12% A few times a year	22% Rarely, once a year or less	50% Never	3% Don't know / No response
Arrillaga Family Gymnastics Center - 501 Laurel St.	3% More than once a week	7% Once or twice a week	2% Once or twice a month	5% A few times a year	17% Rarely, once a year or less	65% Never	3% Don't know / No response
Arrillaga Family Recreation Center - 700 Alma St.	3% More than once a week	8% Once or twice a week	5% Once or twice a month	12% A few times a year	20% Rarely, once a year or less	49% Never	3% Don't know / No response
Belle Haven Community Campus - 100 Terminal Ave.	3% More than once a week	3% Once or twice a week	5% Once or twice a month	10% A few times a year	12% Rarely, once a year or less	64% Never	3% Don't know / No response
Belle Haven Library - 100 Terminal Ave.	1% More than once a week	2% Once or twice a week	4% Once or twice a month	9% A few times a year	13% Rarely, once a year or less	68% Never	3% Don't know / No response
Menlo Park Library - 800 Alma St.	10% More than once a week	17% Once or twice a week	34% Once or twice a month	24% A few times a year	10% Rarely, once a year or less	6% Never	- Don't know / No response
Menlo Park Senior Center - 100 Terminal Ave.	1% More than once a week	1% Once or twice a week	1% Once or twice a month	2% A few times a year	7% Rarely, once a year or less	83% Never	4% Don't know / No response
Onetta Harris Community Center - 100 Terminal Ave.	2% More than once a week	2% Once or twice a week	2% Once or twice a month	5% A few times a year	6% Rarely, once a year or less	79% Never	4% Don't know / No response

1,004 responses

5. HOW SATISFIED are you with the physical BUILDINGS and SPACES in these locations?

(Click here for more information about these locations)

Arrillaga Family Gymnasium	29% Very satisfied	9% Somewhat satisfied	11% Neutral / No opinion	2% Somewhat unsatisfied	2% Very unsatisfied	48% Don't know / No response
Arrillaga Family Gymnastics Center	22% Very satisfied	7% Somewhat satisfied	11% Neutral / No opinion	1% Somewhat unsatisfied	1% Very unsatisfied	57% Don't know / No response
Arrillaga Family Recreation Center	25% Very satisfied	12% Somewhat satisfied	12% Neutral / No opinion	3% Somewhat unsatisfied	1% Very unsatisfied	47% Don't know / No response
Belle Haven Community Campus	16% Very satisfied	8% Somewhat satisfied	9% Neutral / No opinion	2% Somewhat unsatisfied	1% Very unsatisfied	64% Don't know / No response
Belle Haven Library	14% Very satisfied	8% Somewhat satisfied	11% Neutral / No opinion	1% Somewhat unsatisfied	2% Very unsatisfied	64% Don't know / No response
Menlo Park Library	48% Very satisfied	28% Somewhat satisfied	7% Neutral / No opinion	7% Somewhat unsatisfied	4% Very unsatisfied	6% Don't know / No response
Menlo Park Senior Center	6% Very satisfied	4% Somewhat satisfied	11% Neutral / No opinion	1% Somewhat unsatisfied	1% Very unsatisfied	76% Don't know / No response
Onetta Harris Community Center	9% Very satisfied	4% Somewhat satisfied	10% Neutral / No opinion	- Somewhat unsatisfied	1% Very unsatisfied	75% Don't know / No response

933 responses

Comments

Question	Ref #	Comment
6. If you could CHANGE the physical BUILDINGS and/or SPACES in these locations, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	1	Better lighting that is warm with windows and nicer chairs for sitting.
	2	Study rooms in library
	3	The space feel boring. I walk in and I don't feel Menlo Park.
	4	Since I teach at Burgess Rec Center, I'd like to be able to adjust the heat and light in the room I teach in (Juniper Room). I would like the snack machine to be operational either with cash or credit card. It has been broken each time I tried it.
	5	add a computer lab type desk setup such that entities such as ngos, academic enrichment orgs, schools universities can rent them out to hold coding camps, programming classes etc
	6	safe seating in room used for senior programs
	7	Weight room.
	8	No. We love the library.
	9	Indoor pickleball Better cleaning
	10	Buildings great! I love the library, the places to study, the new-to-me and better computer borrowing system. There's lots of light and a good atmosphere for researching. The Center is where we dance every week. We like the wooden floors, the mirror panels, the ventilation and it's a pleasant space.
	11	The MP main library looks somewhat dated, but not worth rebuilding. How about repainting and updating the bathrooms?
	12	Makers space at the library maybe
	13	Nothing
	14	If the library were larger, it could provide a larger collection of books and CDs.
	15	Improve ease of scheduling facilities
	16	More events. Free and open to menlo park residents.
	17	Larger area for buying books
	18	The Menlo Park library is a nightmare
	19	I use the library's collection of audio books on a regular basis and am very pleased with the selection
	20	more handicapped parking.
	21	More adult events
	22	Modernize the interior space of the library with an emphasis on quiet and comfortable seating.
	23	Designated pickleball courts with permanent nets and lines only for pickleball (not multipurpose courts).
	24	I would like to see a printer or photocopier in the library.
	25	Nothing to change
	26	I have no suggestions at this time.
	27	Stop rearranging the library. It seems to change every time I'm there and I don't know where to find what I'm looking for without wandering around.
	28	Less crowded stacks and more logical layout of books. More comfortable seating away from high travel areas
	29	Look at other libraries in the area as a model
	30	Weight room and cardio equipment
	31	Cleanliness
	32	I would like to see the library have meeting rooms and public spaces that are flexible and available to reserve. Other libraries in the community have more community spaces and rooms that can be reserved for small groups.
	33	Improve architecture. Classic, well designed building.
	34	More books to check out
	35	Make the Alma library cleaner and larger with larger, or more, restrooms.
	36	Library feels a bit outdated
	37	N/A
	38	More frequent cleaning of the restrooms, especially the ones with baby-changing stations; sometimes dirty diapers sit in the restroom trashcans for kind of a long time.
	39	More comfortable places to work and read in library, updated spaces
	40	I strongly suggest MP to have more Banyan Tree classes in ARC. We enjoyed the Bands and Beats to provide strength training. The Friday class is all packed now. I'd to attend more of this class (twice) if possible. This class attracts senior to improve their health and socialize with neighbors.
	41	I am satisfied with the main library and don't use the other facilities.
	42	toddler-size toilets are not necessary but very appreciated
	43	Leave as it
	44	Open more hours
	45	The Burgess pool family bathroom was occupied for a while by a homeless person so swimmers couldn't use it. I wish there was more facilities closer to West Menlo Park / Sharon heights. Also Sharon Park has no bathroom
	46	Clean the seats in the library, they are soiled from overuse and homeless
	47	Improve computer services/classes. More hours for open labs.
	48	No/none
	49	The Wi-Fi at the Belle Haven Community Campus is unreliable at best. It's important as the Belle Haven area does not have strong cellular reception and Wi-Fi in a community space should be more reliable.
	50	More welcoming/engaging/bigger children's room. Maybe adding an aquarium or otherwise making it a more interactive space.
	51	Update decor. Buildings are very dated.
	52	Improve the bathrooms/changing rooms at the Burgess Pool!!! Cant emphasize this enough. They are disgusting and so much worse than Belle Haven.

Comments

Question	Ref #	Comment
6. If you could CHANGE the physical BUILDINGS and/or SPACES in these locations, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	53	I line dance with [name redacted]. The room we use has terrible accoustics. It needs more panels of soft stuff to reduce the sound bounce. This room is much inferior to the room we used to use at Little House.
	54	More parking during events would be nice.
	55	Increase size of library
	56	Not broken, don't fix them
	57	N/A
	58	The only thing I have feedback on is the Menlo Park Library. I would go to the Belle Haven one more often but it is farther away from me. I love the grounds of the Menlo Park Library. I wish that the interior of the library was a little cozier? I also wish that there were study rooms available.
	59	The buildings/spaces are good, excellent even. We need a more "sticky" Belle Haven program/facility - activities, library collections and facilities, better sports/rec programming.
	60	Menlo Park Library on Alma could have better stroller parking. It's confusing to close one space in the children's area while keeping one open during storytelling hours.
	61	Menlo Park needs a place for tweens/teenagers to go after school. How can we move all those kids from wanting to hang outside of Walgreens to wanting to hang at the Burgess campus doing any number of activities. It would be great if these spaces included non-book focused options. Why not have a space for art or making things? Or something interactive but also still educational. Also, why not have hours set aside for pick-up basketball games in the gym besides just league play? How could you make these spaces more compelling for teens/tweens so they want to gather and hang out? Have a soda fountain/snack shack component?
	62	The Menlo Park library seems dated, especially in comparison to the Atherton library, which has multiple seating options (couches, tables&chairs, comfy swivel chairs all with plenty of outlets) most of which are near tall&wide windows that let in lots of natural light and have a nice view outside. Because there are more homeless people using the Menlo Park library, I'm never sure exactly how clean it is.
	63	NA
	64	Native landscaping
	65	Gymnasium timings for toddlers are only during school hours !
	66	It would be nice to have some snack options in the immediate area, like how Atherton library has a cafe right there. Maybe we could install a healthy snack vending machine?? Or have a pop up cafe in front of the library?
	67	Parking availability
	68	No particular opinions
	69	More space for community meetings.
		More shelf space
	70	Make the addresses so it is easier to locate them. Several buildings have the same Arrillaga name
	71	The menlo park library is fabulous. I am happy with it but would be open to changing if it help more people. The arriaga building have odd hours and it is almost impossible to find free gym time. Every time we go and try to use it, I'm told we can't because some team is using it or is about to use it. This has been disappointing.
	72	- Parking lot Belle Haven : City employees/buses and Beechwood parents are getting most of parking spots -Electric Car charges spot are always occupied by non EV cars. -More adult activities - Library -Downtown needs upgrade and more activities for kids.
	73	Coffee/snack cafe
	74	More comfortable seating
	75	Safety is an issue, particularly in an emergency, at the Menlo Park senior center and Belle Haven community center. Doors are very heavy, automatic opener doesn't always work. Parking lot access inconvenient for mobility impaired people. Other issues
	76	It's hard to drive back into Menlo Park (can't make a left out of the library). Also oncoming trains create traffic, noise, danger
	77	Private study rooms like Atherton Library has. I now reserve for myself one of Atherton Library's 5 beautiful, private study rooms about 4 days/week. They are very popular and people love them!
	78	The downtown MP library rules are not meant for reading quietly. I was there a few months ago, and there was a noisy pool game going on in the back, a loud toddler reading group, and a loud discussion group in the main room...all at the same time. I sat in the teen section because there was no one there...it was during the day midweek, and not one teen was in the teen section. I was quite rudely told to leave and when I mentioned that it was a school day midweek the attendant said it didnt matter..I had to leave that section. This is a crazy rule! This section should be open to everyone, at least during the week.
	79	A pop up cafe like Atherton would be nice
	80	The public restroom near the baseball field doesn't look great. It is messy and often occupied by homeless individuals. This needs to change because it's the only option for people who come for outdoor activities. One time, my child needed to use the restroom, so I walked her to the pool building. However, the woman at the front desk turned us away, saying they didn't have a public restroom. (Ouch!) She suggested my young child walk all the way back to the public restroom, which was dirty and unpleasant to use. As a member of the swimming pool, I was shocked by how the situation was handled. Also, the water fountain near the playground and tennis courts has not worked for years! Children playing at the playground have to run around looking for water. I reported this issue to City Hall last year, but no one has fixed it. It's a shame.
	81	Not sure; the places I frequent work pretty well.
	82	More modern facilities
	83	Maybe update the Library a bit—carpeting, paint
	84	I would use more comfortable chairs for the seniors. I would remove the ground outlets, ramp at the entrance, and bathrooms accessible for everyone.

Comments

Question	Ref #	Comment
6. If you could CHANGE the physical BUILDINGS and/or SPACES in these locations, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	85	More family events
	86	New library with more books
	87	Fix the leaks in the Arrillaga Gym
	88	n/a
	89	No suggestions.
	90	More coordinated events and celebrations during holidays
	91	I think the Menlo Park library is dated and was disappointed it was renovated a few years ago with help from Arrillaga. The libraries in Palo Alto are much nicer.
	92	More open hours for the Belle Haven pool Cars/trucks that are not EV's charging, or are gas only vehicles seem to be parked at the charging spaces. It is not clear if this is allowed. If allowed, it should be posted because it looks like any kind of vehicle can park in the charging spaces.. I enjoy sitting out doors in the area with tables and chairs at the front of building outside the the large indoor dining room. I often find there are people there with there cell phones blasting or using them in speaker mode, which makes it unpleasant (for me to have to listen). I know there is a sign in the gym asking people not use cell phones it would be great if there was a similar sign in that outdoor area regarding cell phones
	93	Nothing. They are great as is. Please don't change them
	94	Belle Have Library needs better SIGNAGE outside and inside the new Community Center. There's no indication that the library for kids is inside, and no indication that the adult library is UPSTAIRS. No indication there's a MakerCenter either. I wish the Menlo Park Library had a meeting room that could be reserved FREE for meetings of nonprofits groups. Other libraries in the Peninsula System have such study rooms, or small meeting rooms. I would rather not drive all the way to San Bruno! MP library has a room in the basement that costs \$25 per hour or something like that.
	95	Have sandwich boards outside showing activities and times for the day
	96	I don't find the website's access to its listings particularly user friendly. There are a few classes which interest me, but, again, it is hard to figure out what is what, where and when.
	97	More parking for MP library
	98	Don't segregate Menlo Park hyperlocal vs local vs county residents. The city rents out the space and charges/allows sign up for activities in a perverse method. I don't participate because it's lunacy. It's reverse discrimination and leaves a bad taste in the mouths of tax payers.
	99	I would add several pickleball courts to Burgess Park and also Willow Oaks Park
	100	We'd like a nicer Children's library . It desperately needs to be updated and improved.
	101	Stay as is
	102	Parking is sometimes difficult at Arrillaga/MP Library; library hours are inconsistent; Cost of Belle Haven pool is too expensive
	103	Menlo Park Library: More mobile light options for reading, standing lamps and table top lamps and such, would be quite nice. Love the wide variety of options in the sale section! Gym: More signage for directions for bathrooms and such, I'm most often visiting for seeing school basketball games and I frequently help other guests find restrooms and drinking fountains
	104	no
	105	We need new suit spinners in the locker rooms at the pool.
	106	fix ravenwood traffic crossing
	107	I like the library, but I live closer to the Atherton Library so I tend to use that one more. Plus it has a cafe!
	108	New paint
	109	(1) reducing field costs for non-profit, volunteer run youth serving organizations so we can provide equitable access to sports, (2) enforcing off leash dog laws to prevent the inevitable incident between a child and an off-leash dog and dogs' damage to the fields, (3) improving maintenance of school-based fields since the City charges for them to be used (the same rates as city owned fields yet they are not maintained).
	110	Unless the buildings and spaces become attractions in themselves (e.g. Cerritos Library), probably not much. It's not like they are keeping me away
	111	Have a senior center near downtown Menlo Park.
	112	En lo personal no he visitado el gym, pero he escuchado que el gimnasio sería mejor en la primera planta para abrir ventanas y recibir ventilación con aire natural, ya que el espacio en la segunda planta es un poco reducido, el calor y sudor humano les incomoda un poco. <i>[English translation: I personally haven't visited the gym, but I've heard that it would be better to have the gym on the first floor to open windows and receive natural air ventilation, since the space on the second floor is a bit small, and the heat and human sweat make them a bit uncomfortable.]</i>
	113	Not sure as I primarily use remote access via my computer
	114	More programs for adults. I see a lot targeted towards kids, students, or seniors, but not so much for adults.

Comments

Question	Ref #	Comment
6. If you could CHANGE the physical BUILDINGS and/or SPACES in these locations, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	115	I would tear down quite a few of the sprawling buildings on the Burgess Park campus which are named Arrillaga. Public schools in the City have gyms. They should be open for booking community-based events and activities as needed so as not to be taking up the extremely limited outdoor space in this community with buildings, on public land, that exclude significant parts of the community from access because of their cost. In my public elementary school I participated in an excellent gymnastics program run by the phys ed teacher before school. It all happened in the multi-purpose room which doubled as cafeteria and gym throughout the rest of the day. Sure, the tumbling mats, and uneven bars and vault chalk smells mixed with odors of cleaning agent which had recently mopped up spilled milk. But we developed responsibility and a true sense of community by setting up and taking down the equipment each morning. It's a far cry from the slice of Menlo Park which lightly uses these facilities by rolling out of mini-vans and Tesla Model X's a few times a year for a volleyball game in the gym and for supposedly crowded gymnastics classes which, in reality, are occupying a huge amount of public space for the benefit of a very small portion of the population. That so much space is taken up by a gigantic gymnastics hall and parking means that at peak times it's virtually impossible to come to one's neighborhood park and kick a ball around. The fields tend to be fully booked by pay-to-play organizations. I have never before lived in a place like Menlo Park where the forms of exclusion are so invisible yet so out in the open. New York City has far better public space options than Menlo Park despite NY's density. Where I grew up, people who wanted to hyper-enroll their children in "activities" like gymnastics or special gym-related events did so through private clubs and other private sector options, all built on private property. In this city, instead of a public-private partnership, the Arrillaga money managed to produce an invasion of the very limited, central, public space in Menlo Park by private activity exclusivity. That I have to take my child through "his" public park and tell him we cannot afford to participate in most of the activities happening there -- from private bounce houses to entire gigantic buildings and swimming pools is unconscionable. We are not poor. We would not qualify for most of the "subsidies" to include him in some activities, but that does not mean we can afford to keep up with the Menlo Park Joneses. Households earning more than \$150K but less than \$300K, even with some Prop 13-derived housing subsidy support, have to make hard choices about how to raise their kids and we don't need the \$300K+ Joneses occupying the public space and shoving that wealth before the eyes of our truly average family. Put that type of private coddling and scaffolding back where it belongs. In private clubs on private land. These \$150-300K families tend also to be in rentals so they have few, safe, outdoor options for play and physical activity outside the public park. The single-family-home, \$300K+ families mostly have backyards. I think Menlo Park needs a total re-envisioning of what it thinks is a successful public-private partnership approach to managing public resources. The ambitious Housing and Environmental Justice elements which we are pursuing so avidly this decade are going to fail miserably in the coming decades when they run slam into the limited public, free community spaces because of this Arrillaga, supposed, generosity. Please re-envision the entire Civic Center campus purpose to have as much fully open, fully public options available. It's not clear to me that the SRI re-development is going to help with this aspect of social justice. It will provide safer pathways through to get to M-A, by bike or on foot but it does
	116	Nothing. I don't play sports. We don't have children. My husband uses the pool every other day. I use the library like a fiend. Belle Haven is too far away with traffic impossible.
	117	More chargers at the gym parking lot.
	118	No comment
	119	All of them seem clean and safe.
	120	The Menlo Park library is old and does not serve what libraries do today. There should be options for more things to do. A music room where an instrument could be played, a seed exchange, a place to buy food and sit and eat. Probably should be two story so more can happen there.
	121	unsure
	122	Approaching the MP Public Library, some of the roof beams are visibly rotting and some of the areas around the edge of the roof look to be in need of attention. Doesn't affect the experience, but will be satisfying whenever budget and resources are available to renew those features / address that decay.
	123	Please continue to maintain them, they are beautiful facilities.
	124	The mail library is pretty dated. The reading & study areas are drab. Some area libraries have a cafe, which is convenient. Some newer libraries have larger windows to allow more natural light and bring in the outside beauty to see, rather than just have beige sheetrock. Some have more natural wood, which gives the space a more inviting feel. Some have a more extensive, welcoming, and comfortable outdoor reading area, which is wonderful in the warmer seasons. I've been to some libraries that have a fireplace(s), which would be amazing to read by, especially in the colder seasons, but could provide a pleasant ambience all year. Adding small meeting rooms/study spaces, as many other area libraries have, would be great.
	125	When the kids were little we were at gymnastics and the rec center more often and loved it. Better pool accessibility would be nice in the summer
	126	I would allow the Aquafit and Lap Swim members at Burgess use the pool facilities at Belle Haven for FREE. The Burgess members already have to pay more than the Belle Haven members, and the Belle Haven facilities are brand new. Also, Belle Haven does not have an Aquafit program. I have friends who would join Burgess if we could also use the Belle Haven pool for free.
	127	nothing to add
	128	More books in the library, the way it used to be. Some larger rooms in Arrillaga Rec Center so more classes possible - can move community spaces from library to rec center where they belong.
	129	The library seems a little old - it needs a facelift.
	130	See scheduled activities for those who don't live nearby
	131	The library seems a bit old-fashioned -- I think it could be modernized and made more usable.
	132	I grew up with the Menlo Park Library and love it dearly as is. I just don't have time to do much pleasure reading these days. The local history collection is excellent and I use it when I need local history references.
	133	At the Arrillaga Family Recreation Center -- Would like to have more family shower options for after pool swimming. The shower facilities at the center are a bit old, but functional.
	134	Heat the Burgess Park competition pool to a higher temperature.

Comments

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6. If you could CHANGE the physical BUILDINGS and/or SPACES in these locations, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	135	Handicap access for facilities an bathrooms
	136	If the library had a coffee bar I'd probably go once a week
	137	Team working spaces for community organizations. More Cleanliness -- The garbage bins facing the Parking lot near the Arrillaga Center is crazy. Improve overall cleanliness. More informed Staff. Any question we ask the person at the front desk in the center -- his response is he doesn't know. More classes in the weekends and evenings.
	138	main library is very old and badly in need of renovation. look at the neighboring towns.
	139	Make all spaces so people will always feel welcome and safe. Each area in Menlo should be treated respectfully.
	140	More postings on monthly events
	141	Convert them into low income housing instead of ripping up downtown parking lots
	142	wish kids section of Menlo library was bigger.
	143	More bike parking outside the gymnastics facility, and actually all facilities.
	144	You might consider permitting or franchising a small and affordable coffee cart in front of the library. Or perhaps serving the inner courtyard. Something the size of a hotdog cart that offers espresso and pastries or snacks. The newly remodeled Atherton library is quite chic and has a nice café and amenities.
	145	Fresh paint and new carpet/flooring. Better lighting.
	146	The bathrooms often smell of urine
	147	Onetta Harris basketball gym needs better sound dampening.
	148	PLEASE preserve Nealon for Tennis. please build permanent pickleball courts at Burgess.
	149	If there was a track around the Soccer/baseball fields or an exercise area with pull up bars & dip bars I would visit more frequently to exercise. also if there was some kind of community Gym I would sign up and pay for something like that.
	150	Sticky floors and bathrooms could be cleaner.
	151	Revamp Menlo Park library to look like the Atherton library.
	152	none
	153	I would love to see PERMANENT pickleball facility at Burgess. It is a great community sport and wouldn't take away from our current tennis courts.
	154	MP Library is overdue for an upgrade
	155	programs that discourage unhoused people from using the library, while supporting these persons are appreciated as it feels unsafe for small children at times.
	156	More basketball courts
	157	no. just fine as is.
	158	It would be great to have a regular gym for adults that facilities such as free weights, treadmills weight machines. This would allow people to use the gym more and on their time as opposed to fixed training classes.
	159	Modernize them
	160	better ventilation
	161	I prefer more individual spacing in Menlo Park library in the main hall rather than just large open tables in the center of library. The old set up where we had some small desk in certain areas around the library was a better setup for privacy and doing work individually. I believe there is more open space now then before but less people using it since we have to be quiet too.
	162	Quieter spaces. There's literally a pool table.
	163	No changes
	164	I need a individual room in the Menlo Park library because sometime I have a zoom meeting but there is no space to do that in the library.
	165	Have adult literacy classes and other loud activities in the basement or other closed off rooms, not in areas of the library where patrons are browsing and trying to read. The talking and loud noises prevent me from enjoying spending time at the library and have pushed me away. I used to go to the library weekly but it's no longer a library, it's a community center. Libraries used to be quiet places, but unfortunately, even patrons and others who aren't part of the classes and other activities are loud because it's not a quiet place anymore, so people don't feel the need to act like they are in a library. There are hours when the library is more quiet, but it's impossible for me to predict when in order to time my visits accordingly. I am also concerned about the hygiene of the tables and chairs where homeless people sleep throughout the day, but I understand that there isn't much the library can do about this.
	166	Nothing I can think of.
	167	Primarily location. Most of these locations are out of the way and one needs to fight through a lot of traffic to reach them.
	168	No change is needed-I use audio books only
	169	X
	170	Menlo Park library maybe have a space to bring food and drinks inside when winter and summer maybe more outdoor events.
	171	Menlo Library needs brighter spaces and better wifi.
	172	The workout gym and group exercise spaces have AC and be larger
	173	Playground open to all at the Belle Haven Community Campus
	174	The library bathrooms seem very used/dirty/smelly and feel yucky to be in when I am at the library.
	175	Make more gymnastics classes available
	176	It would be good if the hikes from Sharon Park were better documented,
	177	Library space not optimized. Could be laid out better.
	178	The library can be bigger, carry more books, and have more study rooms for small group studies.
	179	I would probably add a few couches and/or bean bags in the Menlo Park Library so that people can read and chill in a comfortable space.
	180	Menlo Park Library can have some private meeting/study rooms.

Comments

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6. If you could CHANGE the physical BUILDINGS and/or SPACES in these locations, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	181	Happy with the library
	182	I would love to have a drop in gym available at Arrillaga for a reasonable fee. Like \$5-10/visit.
	183	N/A
	184	More soft seating
	185	More seating in main library
	186	Create separate spaces for events such as toddler times as the noise detracts from the use of the library.
	187	The Mountain View Library is my favorite I've ever visited. The new Atherton Library also has upgraded features that would be nice to see at the Menlo Park Library!
	188	More native plants in the gardens and around the buildings, less grass, and stop blowing away dirt around the shrubs! Palo Alto Rinconada Library is much better with trees, art, and the community garden right there!
	189	Why is the Senior center only in Belle Haven? Though there is a bus, I never know which side of the street I am supposed to wait. There is only bus stop post on one side of the street. Also, I live near the main library, why do I want to go across town? I don't drive.
	190	I wish this survey asked about the swimming pool at Burgess. I try to use that but am continually frustrated by equipment and facility breakdowns. Please fix the pools and locker rooms.
	191	I have no issues with the current configuration.
	192	The Menlo Park library feels a little dirty, could be cleaner. Also, the gymnastics center needs more parking.
	193	Infant corner in children's library could use some freshening up - it's a bit worn in places. Perhaps add some interactive activity corner for older kids.
	194	More open gym (basketball , volleyball) would be great, family pickleball
	195	utilize arrillaga gymmore idont have the transportation to get to bellhaven and the shuttle schedule does ot coincide with the gym classes
	196	Offer more children's books in the Menlo Park Library (Alma St.)
	197	Expanded hours at the Menlo Park public library.
	198	Menlo Park Main Library-have some quiet rooms for reading or studying
	199	The Senior Center must be expanded to the same amount as it's previous space.
	200	The Seniors' space at the Belle Haven Community Center is not sufficient. They had much larger space in the older building. There are several issues that the Seniors have as well with equipment and space.
	201	Open more days/hours
	202	the building and locations have nothing to do with the frequency of my visits - they are nicely located and well-designed/built
	203	The senior center needs to be amended to be welcoming and supportive of disabled and senior users who the center was built for. The Rec Center is booked out and additional community meeting spaces are needed at low cost for local groups like ours, MPC Ready. The Burgess library is amazing and our tween son is obsessed with it. But I miss the old planning maps. Maybe those were moved? I can't just dig into the zoning physically and I miss that.
	204	More senior rooms like the building before it.
	205	better wifi at the Belle Haven campus, organization of books at menlo park library being made alphabetical so i can find what I am looking for better
	206	More space in the children's section at the Menlo Park Library
	207	MP Library needs to be rebuilt. If i had one wish, the entire Burgess Park could be relayed out and be so much more inviting.
	208	Indoor pickleball
	209	Maybe add to the children's park at BH campus & Adding to the makers space at BH!
	210	Make it more kid friendly. Also provide a space for breastfeeding and nursing mothers.
	211	Main library could benefit from updating
	212	The biggest issue is distance. I don't necessarily come downtown that often.
	213	The gymnastics building is just beautiful, easy to bike to (we live just right over the creek in Palo Alto).
	214	I wish you had accepted the donation a few years back. The building design is outdated. Due for a refresh. Hoping for more private rooms for reservation. Wish this library was more in style and function like the Atherton Library, which is gorgeous!
	215	The Library has many issues but the ventilation needs to be improved because there is often a bad smell in the building. It could also use some modern updates.
	216	Have the toilets work. Have appropriate a/c - heat and ventilation. Vacuum the floors in the gymnastics center.
	217	Please take a look at the Atherton library, it has a very nice space for everybody to study, read or even congregate, inside and outside. Could we have something similar but with a much larger book capacity?
	218	Put in more shelves for books in the library. The number of books appears to have gone down significantly over the years. Perhaps if we have books, people will read.
	219	Be able to contribute books directly to the library for circulation (with Library approval); current book suggestion process is opaque.
	220	Make the Menlo Park library much larger, newer buildings, much more child friendly larger light filled spaces. Cupertino library is an excellent example. Maybe we can shoot for something even better!!
	221	more interesting offerings, like more dance fitness classes
	222	Give a modern look to the library, add pop of color, make it more inviting. It feels old and dark.
	223	No
	224	The Belle Haven Senior Center is not a convenient location to use and the rooms are very small and the parking is limited. .
	225	Better wayfinding from Caltrain station to main library

Comments

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6. If you could CHANGE the physical BUILDINGS and/or SPACES in these locations, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	226	More communal meeting and working spaces in library with furniture layout designed for individual or small group work, reading and meetings; reservable meeting and work rooms; large community room for events; use of indoor/outdoor space as a part of each area. It's nice that the library is one level but it's not using outdoor space opportunities
	227	Better locker rooms at Menlo Swim and Sport
	228	Cooler playground near soccer fields Better furniture and reading spaces for kids in Menlo library Updated interior of community gymnasium
	229	No changes necessary
	230	Please help recruit a daily or weekly cleaning service to maintain the entire gymnastics facility, including the aerial silks area. These spaces are well-loved and widely used, and we hope our children can continue to enjoy them in a clean and hygienic environment. Thank you!
	231	The Menlo Park library has a dreadful selection of books. Bad fiction, no poetry. There's a larger selection of graphic novels. But the kid section seems great.
	232	Safety & improvements to reduce service work by contractors taking senior parking
	233	Fix the showers, soap dispensers, comfort temperature and toilet cleanliness in the pool locker room
	234	Thank you for the gorgeous new Belle Haven Community Center! It is perfect. The only suggestion I have is to remap the parking in front and not reserve every space for electric charging that few use. It is a Happy Place for adults and kids alike. It would be wonderful to bring back the Sunday Community Market especially with food prices rocketing. I know Meta generously underwrote this service that is needed now much more than it was a few years ago. I also love the outside summer concerts!
	235	I echo the design concerns expressed by seniors recently concerning the new community center east of 101.
	236	More privacy for working, more desks.
	237	The Menlo Park main library is quite run down and, I hate to say, feels uninspired. When my children were smaller, we were there several times a week and did all the summer/ children's programming. My teenage/ high school age son actually drives to the Palo Alto Mitchell Park library off Middlefield to study on Saturdays and Sundays because it is so inspiring, comfortable, light and bright, and even has a place to purchase a snack right there. We live by MA high school, so the Menlo Park location would be so much more convenient, but the building is so rundown, he feels more focused and positive studying at the Palo Alto location despite the 10-15 minute drive.
	238	nothing they are fine and wellmaintained
	239	The library is not quiet - as in, silence is optional. This results in teenagers being loud and creating an atmosphere that is not exactly conducive to studying books. I want to distinguish between young children and teenagers. There are children in the library who are mostly better behaved than the aforementioned teenagers. If you don't want to run this like a library, you should just open a Peets inside the library.
	240	Ventilation! Open the windows of the MP library main branch. It always smells a bit moldy and I get a runny nose and headache after being there a while.
	241	More natural light in the lobby
	242	The main Menlo Park library is long overdue for an overhaul. I grew up in the area and back in the 80s and 90s the library was small and sad. I would love a bigger children's section like there is at the main Redwood City library.
	243	Colocaríá techo el área de la piscina para cuando haga frío y el área de comer fuera del salón del senior center también lo cubriría ya que en invierno no se puede salir a comer porque hace mucho frío o en otras temporadas corre mucho aire. Todo esto es en 100 Terminal Ave. <i>[English translation: I would put a roof over the pool area for colder weather, and I would also cover the dining area outside the senior center lounge, since it's too cold to eat outside in the winter, or it's very windy during other seasons. All of this is at 100 Terminal Ave.]</i>
	244	I wish belle haven library had more of a play area/busy board like burgess. The bathrooms are not that kid friendly - at least have a stool.
	245	more supplies for yoga class provided by the rec center -- better chairs for yoga that are more supportive ; benches to put shoes and bags on in rooms.
	246	Light and bright with engaging art and architecture
	247	its very accessible, we bike there with the kids and have picnics.
	248	AFRC not set up well for chess club.
	249	I think it is pretty good already. No need for changes.
	250	Add gym weights/ floor equipment
	251	A reimagined an updated library that became a beautiful space in end of itself withdraw me there more frequently.
	252	More user friendly for seniors. Other seniors have already supplied details. How come designers of senior facilities never seem to ask actual seniors what we need?
	253	Renovate and update the library
	254	I'd like the main library to be "Information Central" - a place where children and adults alike can go to learn, try, discover, practice and refine ideas, concepts, talents and skills. I think it's on its way to being that.
	255	Parks need to be updated. Library needs a remodel
	256	Improve/enlarge the locker rooms at the Burgess Pool. Offer snacks and/or retail swim shop at the pool. Enlarge the historical displays at the library.
	257	I would like to see areas for music & art classes for our children we can bring our own instruments or equipments, more areas for meditation and yoga.
	258	I would enjoy a community meeting room as part of the Menlo Park Library. I'd enjoy a reading room or other aesthetically/architecturally pleasing room at the Menlo Park Library. The library is nice now, and how could it be even better?
	259	The library is old and dated. I go to Atherton instead. It's time to update into a nice space with more technology, meeting rooms, activities, food options etc like at Atherton library.
	260	Larger parking spaces

Comments

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6. If you could CHANGE the physical BUILDINGS and/or SPACES in these locations, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	261	More music festivals, cultural activities
	262	Keep homeless out/away from facility
	263	At the library: Small cafe/kiosk (see Atherton library), interactive kids and regional exhibits (see Redwood Shores Library).
	264	I think the menlo park library could be made much more appealing to people if it had better lighting and more comfortable furniture. The atherton library is very pleasant and a good example of what to do.
	265	Larger selection of Spanish-language children's books in the library.
	266	More outdoor and less indoor activities and spaces.
	267	Newer, larger windows/more sunlight
	268	Bus service to the various locations that coincide with the a ti its timed
	269	For the library - I would have more activities at the Menlo Park location, it seems like there are more activities in the Bell Haven one.
	270	not sure
	271	nothing
	272	In the library, it would improve the new books section to have the books spread out like they used to be rather than shelved tightly together. This way I can come across titles, subjects that are completely new to me without having to look in the shadows for the titles. At least get better more focused lighting.
	273	half of the week, the library opens at noon. I wish the library opens at 10am for the whole week.
	274	Library is not convenient to get to. Don't like how I have to go around to Laurel St in order to cross the tracks. Arrillaga Rec Center is great. We hold our [name redacted] member and board meetings there; staff is friendly and helpful, but the technology is spotty; I experience wifi connection problems, and in the Oak Room the plug that connects to the screen doesn't work with the adapter the staff provides.
	275	No
	276	At the Belle Haven location, I would remove all the electrical outlets on the floor of the large meeting and dining room. They are tripping hazards precluding using the room for dancing or other floor events.
	277	a larger children's section in the Menlo Park Library
	278	Use the parking lots for housing instead of our downtown lots
	279	Update the main library - it's so old and tired
	280	Senior Center @ Belle Haven Community Center - Such a poor job was done organizing spaces to accommodate actual "seniors". Why was not a licensed qualified Interior Architect hired to plan and oversee renovations? ADA laws were not addressed. That's what an interior design specialist is for. Spend the money now, hire one who is vetted, do the required work and keep city within the law.
	281	Outdoor patios with shade where you can read magazines and newspapers that the library subscribes to.
	282	Parking can be challenging at the Menlo Park Library when there are events happening at the gym or library.
	283	Add study rooms to Main Library
	284	They all seem attractive
	285	Belle haven community campus is a beautiful building but feels really disconnected from the rest of menlo park outside of the belle haven area. I think some good bike infrastructure to the center would be great! I would also love to see some connection to the bedwell bayfront park :D
	286	Would love an expanded children's area at Menlo Park library. But I am grateful for the already excellent offerings and wonderful staff.
	287	Menlo Park Library desperately needs more and better reading chairs.
	288	Add a weight room to Arrillaga Family Gymnasium
	289	update the furnishings like Atherton library
	290	It be nice if we could reserve the conference rooms easier both in terms of time and days if the week. Current state it's very limited and doesn't make it easy to use the space to collaborate. Also could be nice to have more informal meetups for the neighborhood to get to know each other.
	291	I would love to see the Burgess area become more of a community. Perhaps a cafe like the Atherton library, classes in the library a nice area outside for sitting.
	292	The Belle Haven pool is TINY! Adult/adolescent lap swim is not really possible as the length of the pool is quite short.
	293	More activities/events
	294	The library isn't as engaging and inviting as other nearby libraries. I love their programs and staff. But the space is only "eh."
	295	I believe the recreation center can use few more rooms for classes if they had the space.
	296	The upholstered furniture needs renewing. Sagging seats and dingy fabric look unappealing.
	297	Mover easy to visit
	298	Make the Arrillaga Facilities more open / inviting with more natural light. Menlo Park Library could be renovated / remodeled to make it newer
	299	More foreign language books, e.g. Mandarin
	300	Longer library hours. More to do there
	301	I like , like it is very comfortable...thanks
	302	n/a
	303	Outdoor automated book return machine at MP main library (like Atherton library). 24x7 accessibility-even in holidays. Also- get rid of blue station wagon PERMANENTLY parked in MP main library small lot. Someone living there for 3+ years. Complaints to MPPD do nothing. Only 7 non disability spaces and this person has one of them.
	304	No change, formerly used facilities often, too old now.

Comments

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6. If you could CHANGE the physical BUILDINGS and/or SPACES in these locations, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	305	Temperature sometimes too hot or too cold in the room that we use for [name redacted] (At Arriaga Rec Center) Also, facility hours were cut back and it now closes at 9 pm. This has shortened our rehearsal time. It would be nice if we could stay until 9:30 as we used to.
	306	I participate in [name redacted] and it is growing -- it might be nice to move back to the larger room across the hall. Plus, in spite of promises before the performing arts center was built on the MAHS campus, our group needs to pay to access a performance space, which of course we must locate elsewhere in town as the PA center is prohibitively expensive.
	307	More library programs
	308	All buildings need deep cleaning more often.
	309	A slightly more modern look and feel
	310	A water slide at the pool would be an attraction
	311	MP library main could use a makeover. The carpet is quite old/dirty and there doesn't seem to be a lot of places to sit. However, it also works fine, and we love the library!
		Arrillaga Rec Center - wish there were dedicated room that were always fully shoes-off that could be used for barefoot classes like yoga, karate or some forms of dance. Very dirty to be doing karate in rooms where people wear their shoes!
	312	Traffic on Ravenswood / El Camino is what prevents me from stopping by the Menlo Park library more often.
	313	The physical buildings/spaces are lovely, welcoming, and easy-to-navigate. I appreciated the MP Main Library having internet access and electricity when our power was recently out so I could continue working through the day.
	314	Menlo Park LIBRARY could use QUIET STUDY AREAS and more STANDING TABLES and/or DESKS and/or ADJUSTABLE STANDS or LECTERNS in study areas.
	315	A room one could sometimes reserve to use as a dance studio at Arrillaga Family Center would be very useful.
	316	if I live close to these places or there are more activities on weekends, I would go more often.
	317	Project space in the library would be nice, similar to HMB or Mtn View libraries. Thanks for asking.
	318	More classes at the Arrillaga community classes. Classrooms appear underutilized.
	319	Menlo Park Library should have a state-of-the-art movie theater/auditorium in its lower level. When John Arillaga offered money to build a whole new library, I wish they had requested just enough money from Arillaga to update the gathering spaces in the lower level of the current library. Otherwise, I'm pretty satisfied the library. I especially appreciate how willing library staff are to order new books I request and how efficient the hold/obtain books from other Peninsula Library System libraries system is.
	320	Cozy sitting and reading nook with window looking out on nature/ park '
	321	na
	322	Live on the RWC side of the freeway exit @ Marsh Rd .
	323	I would improve the music section - difficult to access, the organization is a little unclear
	324	Library seems dated. Location is extremely inconvenient for Sharon Heights. Portola Valley library is more pleasant and takes less time to drive there.
	325	Restore more booths to the library Refresh interior Expand hours Let volunteers help with routine tasks
	326	Keeping them up to date Cleanliness
	327	remove homeless
	328	I wish the MP Library had better air flow -- windows that can be opened. The building feels old and stuffy. I recently visited the Atherton library and while it is clearly much smaller, it had a cozier, cleaner, and more comfortable feeling. The outdoor seating area is especially nice with a cafe [name redacted]. In fact, the entire area near the library (city center?) is inviting. Perhaps the MP library & surrounding buildings could create a more inviting outdoor area with chairs & tables vs the few metal "picnic tables" with attached stools which are more often than not occupied by unhoused members of the community. I'd love to see more cohesiveness across the library, pond, police, recreation center, local govt offices. Again, checkout the Atherton library. Regarding the gymnasium/rec center, it would be amazing to have a public weight room as there are none in MP. If you wish to access a weight room in MP, you must work with a personal trainer and that's prohibitively expensive. Maker Space!!! Would love to see this incorporated in the library or rec center. I used the Redwood City library maker space for a project and loved it.
	329	N/A
	330	Menlo Park Library could use new carpeting and renovated bathrooms.
	331	N/A
	332	N/A
	333	Needs more comfortable / flexible seating in lobby

7. HOW SATISFIED are you with the CUSTOMER SERVICE provided at these locations?

(Click here for more information about these locations)

Arrillaga Family Gymnasium	17% Very satisfied	8% Somewhat satisfied	14% Neutral / No opinion	2% Somewhat unsatisfied	1% Very unsatisfied	59% Don't know / No response
Arrillaga Family Gymnastics Center	14% Very satisfied	6% Somewhat satisfied	12% Neutral / No opinion	1% Somewhat unsatisfied	1% Very unsatisfied	66% Don't know / No response
Arrillaga Family Recreation Center	20% Very satisfied	8% Somewhat satisfied	13% Neutral / No opinion	1% Somewhat unsatisfied	1% Very unsatisfied	57% Don't know / No response
Belle Haven Community Campus	15% Very satisfied	4% Somewhat satisfied	12% Neutral / No opinion	- Somewhat unsatisfied	1% Very unsatisfied	68% Don't know / No response
Belle Haven Library	16% Very satisfied	5% Somewhat satisfied	10% Neutral / No opinion	1% Somewhat unsatisfied	1% Very unsatisfied	67% Don't know / No response
Menlo Park Library	65% Very satisfied	16% Somewhat satisfied	5% Neutral / No opinion	2% Somewhat unsatisfied	2% Very unsatisfied	9% Don't know / No response
Menlo Park Senior Center	7% Very satisfied	4% Somewhat satisfied	12% Neutral / No opinion	- Somewhat unsatisfied	1% Very unsatisfied	76% Don't know / No response
Onetta Harris Community Center	9% Very satisfied	3% Somewhat satisfied	11% Neutral / No opinion	- Somewhat unsatisfied	1% Very unsatisfied	76% Don't know / No response

826 responses

Comments

Question	Ref #	Comment
8. If you could change the CUSTOMER SERVICE at these locations, what would IMPROVE the customer service and/or make you VISIT them MORE OFTEN?	334	The older blonde woman who works at the Menlo Park library is [profanity redacted]
	335	Make them more usable. I don't feel like they are managed well. They just exist. I don't feel like they are managed by the community.
	336	I have no problems with the service.
	337	None
	338	It's fine! For awhile, in the Center, it seemed like they changed desk staff every couple of months. But this year, [name redacted] has been there. He's helpful and unobtrusive.
	339	No changes needed
	340	The staff at MP Main Library are friendly, warm and professional at all times. I only visited the EPA branch once and I received exceptional service.
	341	N/A
	342	Open more hours.
	343	No comments
	344	The Menlo Park children's librarians don't seem to like kids and it doesn't even feel safe to bring in kids
	345	NA
	346	More library staff.
	347	Nothing to change
	348	The person who wanders around enforcing sitting zones (eg. teenager area), needs to have more judgement.
	349	Staff are very friendly and helpful.
	350	Friendly courteous people
	351	They're good
	352	N/A
	353	That they cannot do the thing I'm about to mention is not the fault of any individual librarians; what I'm suggesting is a policy change. I moved out of state, but my employer is still in California (Stanford, with my department located in the Redwood City complex), and, when I moved, I had to give up my Peninsula library card. I would love to be able to get an out-of-state-resident-employed-in-CA library card for ebooks and to check out physical books when I come to RWC or the Stanford main campus for work trips. I would pay up to \$100 a year for that option! Stanford would probably cut a deal to be able to offer the option to their remote workers! (They *love* things that they can list on their "Stanford Sweeteners" page.) I used to volunteer at the Menlo Park Library, and I would visit every time I come to town if I could still check out books just for the length of my trips.
	354	Larger more welcoming front desk area that gives a great first impression
	355	Perhaps more days available.
	356	i would love for the gymnastics teachers to be more involved and enthusiastic. (a few are great; most just seem to be supervising), but it's also important to me that classes remain affordable—perhaps a sliding scale?
	357	It great!
	358	Trained courteous staff
	359	Arrillaga Family Recreation Center: Rooms are frequently dirty/sticky floors after a messy class. Provide evening janitorial services OR access to the broom closet for a dry mop. Or show desk attendant how to access these.
	360	No/none
	361	I have inquired for the past four years about growing a Ukrainian children's collection. I've been told four years ago that the library started it, and since then, there is no collection and my questions have been repeatedly ignored or different librarians would send me to other librarians.
	362	Belle Haven hyperlocal pricing for Flood Triangle but not for Lorelei/Suburban Park is exclusionary and promotes non-integration between neighborhoods.
	363	I wish the website for the belle haven community center was easier to navigate/ have clearer access to info.
	364	Have a less rigid schedule. At little house, we just kept going, no breaks. Evelyn was happy to teach, and all the dancers came. We don't need a break to go to the lake!
	365	Unknown
	366	A greeting of welcome rather than staring at computer or I-phone
	367	N/A
	368	Better customer support for taking classes through the library. I recently signed up for an evening Spanish class at the Belle Haven Library. I missed the sign up date so I signed up having missed the first class. When I emailed the library staff asking if there was a way for me to contact the instructor to get the information from the first class forwarded to me so I can catch up for the second class, I was told that the library staff doesn't give out the contact info of the instructors. I then asked if I could have the instructor contacted on my behalf to get this information and never received a response. They also rescheduled one of the classes to another day that I was not able to attend. When I emailed asking for either another way to make up the class or a refund for that specific session, I didn't receive any response. This has made me feel unwelcome and unsupported and I am considering dropping the class altogether. It also feels very unprofessional since this is a class that I paid money for. While it's not expensive, I am substitute teacher and don't make a lot of money so even losing out on small amounts of money really impacts my budget. I am imagining that part of the issue and why staff are not giving out instructor contact info is partly because the instructors aren't paid for their time outside of class and partly that they don't want to give out their personal contact info. Now these are assumptions on my part but if they are true, I recommend providing instructors with a stipend to handle administrative tasks outside of class time or assign a full time staff member to support the class. Additionally, providing instructors with a library email address would allow students to contact the instructor if needed without giving out their personal email or encroaching on personal hours. (this paragraph is repeated later in the survey as well)
	369	Not much. Some of the younger staff could do with a little more training on customer-centricity. The older (say, 30+) staff are fabulous.
	370	Haven't really had a need for customer service.
	371	NA

Comments

Question	Ref #	Comment
8. If you could change the CUSTOMER SERVICE at these locations, what would IMPROVE the customer service and/or make you VISIT them MORE OFTEN?	372	I love the Menlo Park main library. It would make my life easier if complimentary photocopying were still available.
	373	Librarians and staff are doing an excellent job!!!
	374	No
	375	More people available to ask for information
	376	NA
	377	Belle Haven community center front desk - answer phone calls.
	378	Easier to register for classes (drop-ins)
	379	Make it online booking of the gymnasium an option. Allow families to book half courts for practice when there is availability.
	380	I think that they are already very knowledgeable and helpful.
	381	All the librarians I've interacted with have been super friendly and helpful!
	382	There should be a customer service desk for the Burgess Recreation Area, maybe located at City Hall, and it should be easy to reach someone. Issues come up at the park now and then, and they need to be reported.
	383	Not sure:
	384	My library card recently expired and I only discovered it because I was unable to put a hold on a book online. It would be great if the library could send an email about a month before a card's expiration so it could be renewed promptly.
	385	I would have put the front desk on the front to make Belle Haven residents feel welcome. I would have front desk staff do warm hand off when helping people. It feels like people from the front desk are not connected to child center, pool, library, or senior center. For example if someone needed help from the library, I would walk this person from the front desk to a library staff member. I will introduce staff to resident and vice versa, and then carry on with my duties. Currently, the services is this is not my job, go to the library in the second floor.
	386	A children's library
	387	A few times a year, the Arrillaga Gym is not opened on time. It's not a huge problem, but it would be an improvement
	388	n/a
	389	Upgrade Menlo Park Library on Alma if funds are made available.
	390	More availability in the front desk during even times
	391	The couch seating in lobby is really not conducive to getting up . Seem like the customs nolonger have any support. It is difficult to sit in them and have a conversation without twisting your body out of shape. I realise there a a couple of chairs that have been placed next to them as an alternative, but if there are more than a couple of people waiting that leaves only the the saggy couches. Sounds petty I know but I meet with a few senior people in the lobbgy every week and most of us prefer not to sit in the uncomfortable sofas.
	392	Nothing
	393	all good
	394	Customer service has been good from my experience. But I do think there is a huge demand for Pickleball courts that could be addressed more quickly and I think Burgess Park and/or Willow Oaks Park could be two great locations.
	395	Gymnastics instructors are not very hands on
	396	Leave as is
	397	I took classes at Arrillaga pre COVID, now I find Little House In Menlo Park is a better fit. However I thought the customer service at Arrillaga preCovid was fine
	398	nothing
	399	More responsive in communication
	400	Can't think of anything
	401	Have a senior center near downtown.
	402	Los jóvenes que están en la oficina "recepción" son muy amables y dan orientación a las personas para llegar al lugar de destino. [English translation: The young people at the reception office are very friendly and provide directions to people's destinations.]
	403	En lo personal el servicio al cliente en Belle Haven es excelente, ellos brindan atención e información, creo que sería más publicidad en redes sociales y en flyers. He podido asistir a dos últimos eventos que ha tenido la ciudad en Belle Haven Community Center y ha sido exitoso, el invitar a diferentes empresas o instituciones para dar a conocer sus servicios ha ayudado mucho a la comunidad, se necesita este tipo de evento y felicito a las personas que han creado estos programas para la comunidad, esperamos que continúen con estas actividades. [Personally, customer service at Belle Haven is excellent. They provide attention and information. I think they could use more advertising on social media and flyers. I've been able to attend the city's last two events at the Belle Haven Community Center, and they've been successful. Inviting different businesses and institutions to showcase their services has greatly helped the community. This type of event is needed, and I congratulate the people who have created these programs for the community. We hope they continue with these activities.]
	404	I have been extremely impressed by the knowledge, dedication and customer service skill of the Menlo library staff, whether I ask for help in person or by phone. They are a huge asset to Menlo Park!
	405	The city needs to listen to the pickleball players. We have been asking for more courts at Nealon Park, (not at Burgess Park or any other park) for years. It's a large, Menlo Park resident community that must stick together in order to have challenging games.
	406	N/A

Comments

Question	Ref #	Comment
8. If you could change the CUSTOMER SERVICE at these locations, what would IMPROVE the customer service and/or make you VISIT them MORE OFTEN?	407	At the Menlo Park (Main/Alma) Library ... it's not "the" Menlo Park Library, right? Belle Haven and Alma are together the "Menlo Park Library" ... or is Belle Haven not in Menlo Park(?)... it would be nice if the staff could say "yes" I'd love to look into that idea. Or, yes, when there are children not using the children area optimally, it would be nice if the staff walking through would not just walk up to the parents and ask them to correct their children. It would be nice if staff in the children's part of the library gave an indication they wanted to engage with children. Parents should be responsible for their children but when they bring them to the Library it should be a parent/librarian partnership to teach them norms of both a community space and literacy. I think a desk in the children's section of a library is the wrong idea. It creates an authoritarian barrier which tells children they are not welcome. The children and librarians in that room have no connection. It seems like a waste of staffing costs to have someone sitting there who is essentially there just to mitigate liability issues for the City but in their seated, behind the computer messaging, they don't really seem to be part of the room or the children's experience.
	408	I love the librarians. One of the young women sat patiently with a very elderly man who remembered a place he had been on vacation. He wanted the young librarian to find it for him. Yet, he had few clues. She worked and worked and then gently told him that she would need more clues to continue. I've also seen the librarians deal with kids who have ADHD or something -- and can't stay still or stay quiet -- always need to be interacting with someone. I would have yelled at the boy -- the librarians took it all in stride. They are the greatest public servants we have in the city,
	409	No concerns with customer service
	410	No comment
	411	dont know
	412	Not sure, people are generally quite curious, friendly, polite. We feel fortunate to live here.
	413	Need more coherent and complete sets of fiction titles available. Focus less on promoting non fiction virtue signaling books that have limited readership. There's a reason those books are on the shelves... relatively few people are checking them out.
	414	I've always found the city staff very friendly & helpful.
	415	The lifeguards at Belle Haven pool all give different answers when I ask if the Burgess members can use the Belle Haven pool for free. Lots of confusion among the employees. Also, [name redacted] in the Senior Program is FANTASTIC!!!! She does a great job running the Senior Program and I am so grateful she is back full-time. She is very knowledgeable, helpful, and community-oriented! Need more employees like her! She always brightens my day when I talk to her at the facility!
	416	nothing to add
	417	It's fine as it is now. Maybe have more young adults help older residents?
	418	When I stop working.
	419	The librarians are great and very helpful.
	420	I find everyone that works at the MP Library to be extremely pleasant and helpful.
	421	Make the online application for the Menlo Park Library more user friendly.
	422	It can be a real challenge working for the public. I admire any government worker who has the patience!
	423	One male librarian has a condescending attitude. I'd coach him to treat customers more compassionately.
	424	All locations should have an excellent customer service. Some of the locations have really nice staff.
	425	offering adult classes in photography, gardening, coding, dancing
	426	Convert them into low income housing instead of ripping up downtown parking lots
	427	A bit friendlier staff. No masks so its easier to understand people better.
	428	Please preserve Nealon for Tennis. ...please o build permanent pickleball courts at Burgess.
	429	Could use more professionalism
	430	I have been satisfied with the level of customer service we have received at these locations. The employees at the pool have been especially helpful .
	431	Na
	432	none
	433	love our library staff at menlo park library
	434	I haven't seen customer service, but I haven't been looking for it. I
	435	no great as is
	436	Have not utilize the recreation center or gym for quite awhile so I cannot comment if customer service needs any improvement
	437	An additional electronic drop off would be nice for peak hours
	438	No changes
	439	If the librarians spoke quietly to patrons and on the phone instead of loudly, and if they told patrons to maintain a quiet atmosphere at the library, I would visit more often, but most of the librarians are just as loud as the patrons and other activities at the library. A few of the librarians are quiet, but more often than not, when I'm at the library, I get to hear whole phone conversations from across the building. This has also discouraged me from ever calling the library myself, because I would rather not have my question broadcast throughout the library and annoy other people.
	440	Nothing I can think of.
	441	No change. It seems fine.
	442	Menlo park library has great customer service. Appreciate their attention and help
	443	Very satisfied with customer service at the MP Library
	444	X
	445	someone walking around more available to people.
	446	The Arriaga gymnasium has potential to be a gym work out space for everyone. There is a need in Menlo Park for a public space. The staff there is generally knowledgeable and nice.

Comments

Question	Ref #	Comment
8. If you could change the CUSTOMER SERVICE at these locations, what would IMPROVE the customer service and/or make you VISIT them MORE OFTEN?	447	I have tried to sign a child up for Saturday morning gymnastics the past three sign ups and have only succeeded once (this last round). We are enjoying class and love the teachers, but would like to be able to have more classes available on the weekend of week day afternoons for the younger groups.
	448	it's great to give young people the opportunity to learn about how to interact with customers.
	449	Set aside time for badminton players to use the gymnasium
	450	The customer service at the Menlo Park Library is really nice and understanding.
	451	More personnel
	452	N/A
	453	n/a
	454	More friendliness at library
	455	More books on the shelves.
	456	I wish this survey asked about the swimming pool at Burgess. I try to use that but am continually frustrated by equipment and facility breakdowns. Please fix the pools and locker rooms.
	457	I have no issues with the current configuration.
	458	It has happened to us on more than one occasion that we were supposed to attend a third party class/event at the gymnasium and the person who was supposed to unlock it didn't show up and no one could get in.
	459	Story hour for young kids is a very mixed bag. Some storytellers and books are great. Others are a waste of time. I hate making the trip over to the library just to find it's a bad experience. Perhaps librarians could print a list of who is reading when, so we can decide what days are worth the stroller trip to the library. Some days I end up just skipping the trip, worried that it will be a time when my toddler leaves within the first 2 minutes.
	460	please have bike tools and irons for "loan/check out."
	461	Staff are very nice but seem unempowered to actually help.
	462	Is it really ok to let a homeless car park 24/7 in a library space?
	463	Nothing to suggest
	464	Currently no improvement needed.
	465	The Arrillaga Gymnastics team specifically [name redacted] and [name redacted] provide amazing service. The parents and and kids alike, we all are very happy with their service. A few others need to have some communication courses. To many complaints from staff at the Belle Haven Senior Center and Belle Haven Aquatics.
	466	Customer service (when needed) has been above average and appreciated
	467	The senior center staff could advocate more for their users and call out the liability risks the city is exposed to by not making immediate changes to support seniors and disabled. If the building gets to enjoy LEED Platinum but isn't safe for users, we have a serious problem that requires urgent attention and action.
	468	A much more receptive attitude from Parks & Rec toward pickleball players and a willingness to develop more pickleball facilities. I think Library Services are excellent but Community Services do not have anywhere near the quality compared to neighboring communities.
	469	Customer service is fine
	470	I've also found it impossible to enroll my kids in gymnastics or swimming because the classes they would have to take fill up pretty much immediately.
	471	More friendly associates
	472	Be believed when a report an issue.
	473	The librarians at Menlo Park library have been helpful to us.
	474	Not sure where the Burgess pool belongs but the people who answer the phones there are pretty unhelpful.
	475	For library more outreach on programs happening at library, if people don't know they don't go
	476	We need to renew our membership every three years. This should be possible to do online, or we should be able to renew it on behalf of all family members living at the same address.
	477	Help at library is uneven / sometimes amazing, sometimes a little punitive
	478	No change necessary
	479	more responsive reply from email.
	480	The senior center is not in a part of town that is easy to access. Put it downtown. There's plenty of storefronts empty.
	481	Hire more City workers
	482	Be more responsive to customer feedback and complaints about things that are not working in the pool locker rooms
	483	No real suggestions. The parks are kept nice and clean
	484	The librarians are extremely nice and nothing to change.
	485	nothing - super friendly and helpful
	486	Take down the mask sigs and fire whoever put them up. Masks are mental illness and a very bad look. They do nothing to prevent disease and impede breathing to boot.
	487	The librarians in the main Menlo Park library are not super friendly.
	488	Nothing
	489	The staff are not welcoming and sometimes do not know a lot about the programs offered.
	490	No change
	491	-
	492	More organized management of weekday basketball
	493	Offer more lanes for the master swim workouts in the morning. Save all the programs from Menlo Swim and Sport.
	494	Improve in the communication in all diffretent venues into the community
	495	Belle Haven Community Center receptionists are helpful and cheerful. Menlo Park Library staff is exceptionally helpful. There is good programming at the MP library.
	496	People at library are friendly and competent
	497	We sometimes encounter somewhat rude librarians, especially if we have problems with our library cards.
	498	Bring back the fantastically talented reference librarians and comprehensive interlibrary loan services you used to have years ago. These two areas are not nearly as good now as they were in the past.

Comments

Question	Ref #	Comment
8. If you could change the CUSTOMER SERVICE at these locations, what would IMPROVE the customer service and/or make you VISIT them MORE OFTEN?	499	None
	500	nothing
	501	The Recreation Center buildings are a little tired and old seeming. A facelift might help it be more inviting
	502	nothi ng
	503	The book selection could be improved, and the staff could do more to address the homeless problem near the library.
	504	The customer service at the library is fantastic! Couldn't be better.
	505	Answer the phone
	506	not applicable for me.
	507	Offer more gymnastics classes, they are insanely hard to get into.
	508	Staff Main Library Ref. desk to meet demand.
	509	I'm pleased with the library
	510	Overall I think staff have been great so no feedback there.
	511	Belle Haven center is out of my way so I could not rate the customer service there. The main gym and rec center and the main library has always been great in the customer service for me.
	512	Yes
	513	I like to see friendly people everywhere NO harassment NO discrimination
	514	n/a
	515	When I can no longer drive, a shuttle service would be provided.
	516	None
	517	I have been satisfied with the service at the library. I go when I need to find a book for my book club or just find something to read. My spouse and I also look for movies or TV series to watch.
	518	Occasionally a little grumpy
	519	Allow the building to close at 9:30 instead of 9pm so we don't have to stop practice, re-stack all the the chairs into racks, and get out the door by 9pm. Or else allow us to leave chairs out in the space.
	520	Some perks for residents, especially for children.
	521	Email communications about class status at Belle Haven Community Campus could be improved. It has been a bit challenging to connect with someone in a timely way if scheduled classes are rescheduled or cancelled.
	522	Arrillaga rec center is often unstaffed, which is probably fine.
	523	easier parking
	524	My recent visit to check out the new Belle Haven Libraries on a Monday in March or April was a mixed experience. The Children's Librarian immediately greeted me upon walking in and was helpful when I had questions about the library/collection (which is unfortunately quite small !). Afterwards, I wandered upstairs to see the Adult Library and was not greeted by the two (2! — why 2? — it is such a small library !) librarians. When I did approach them with questions, they were not warm and seemed to almost be defensive when I asked general questions about the library/collection (which, like the children's, is unfortunately quite small). WHY DOES MP NEED 2 LIBRARIANS AT THE VERY SMALL BELLE HAVEN ADULT LIBRARY ? THIS MAKES NO SENSE.
	525	n/a
	526	More outreach and more classes
	527	I would appreciate if the Menlo Park Library staff would intervene to ask anyone making any noise audible to others using the library to be quiet. I have found that staff are reluctant to intervene even when they are aware of someone who is being noisy and disturbing those around them.
	528	I'm not aware of what kinds of assistance that the service offers. Perhaps display a poster with example questions
	529	na
	530	N/A
	531	I've used reference services on the phone. They are pleasant. I'm frustrated there is no access to Wall Street Journal and no easy access to Harvard Business Review. Other libraries have access to those. Why not Menlo Park?
	532	Expand main library hours
	533	Sounds simple, but have people smile more and proactively ask if there's anything a visitor needs.
	534	Compared to other libraries in the area, the Menlo Park library seems somewhat unwelcoming and not the most friendly.
	535	N/A
	536	N/A
	537	Say "hello"

9. HOW IMPORTANT are the following LIBRARY and INFORMATION resources?

Adult literacy tutoring to help adults improve reading skills	39% Very important	19% Somewhat important	16% Neutral / No opinion	2% Somewhat not important	9% Not important at all	16% Don't know / No response
Books in electronic / digital formats (e-books, e-audiobooks)	54% Very important	23% Somewhat important	11% Neutral / No opinion	3% Somewhat not important	4% Not important at all	4% Don't know / No response
Books in paper format	83% Very important	10% Somewhat important	3% Neutral / No opinion	- Somewhat not important	1% Not important at all	2% Don't know / No response
Books that are written in languages other than English	32% Very important	27% Somewhat important	19% Neutral / No opinion	4% Somewhat not important	10% Not important at all	8% Don't know / No response
Computers / laptops / tablets for check out and take home	25% Very important	25% Somewhat important	22% Neutral / No opinion	5% Somewhat not important	13% Not important at all	11% Don't know / No response
English as Second Language (ESL) resources	35% Very important	25% Somewhat important	16% Neutral / No opinion	2% Somewhat not important	10% Not important at all	12% Don't know / No response
Food distribution, food insecurity advice and support	30% Very important	18% Somewhat important	20% Neutral / No opinion	4% Somewhat not important	13% Not important at all	15% Don't know / No response
Health care navigation and support	33% Very important	22% Somewhat important	17% Neutral / No opinion	3% Somewhat not important	12% Not important at all	13% Don't know / No response
Homelessness / housing referrals and support	33% Very important	21% Somewhat important	17% Neutral / No opinion	3% Somewhat not important	12% Not important at all	14% Don't know / No response
Homework help for children and teens after school	47% Very important	24% Somewhat important	12% Neutral / No opinion	2% Somewhat not important	6% Not important at all	9% Don't know / No response
Job skills / job seeker resources and training	40% Very important	27% Somewhat important	14% Neutral / No opinion	2% Somewhat not important	7% Not important at all	11% Don't know / No response
Legal advice and support	30% Very important	26% Somewhat important	19% Neutral / No opinion	3% Somewhat not important	10% Not important at all	12% Don't know / No response
Makerspace for arts and crafts, workshops	29% Very important	32% Somewhat important	19% Neutral / No opinion	4% Somewhat not important	6% Not important at all	9% Don't know / No response
Meeting spaces for small groups including work / study	43% Very important	34% Somewhat important	10% Neutral / No opinion	2% Somewhat not important	4% Not important at all	7% Don't know / No response
Meeting spaces for large gatherings	25% Very important	31% Somewhat important	21% Neutral / No opinion	6% Somewhat not important	7% Not important at all	9% Don't know / No response

Money management / financial advice	22% Very important	29% Somewhat important	23% Neutral / No opinion	4% Somewhat not important	10% Not important at all	12% Don't know / No response
Quiet places to read and study	76% Very important	16% Somewhat important	3% Neutral / No opinion	- Somewhat not important	2% Not important at all	3% Don't know / No response
Storytimes and other activities for young children	65% Very important	19% Somewhat important	7% Neutral / No opinion	1% Somewhat not important	3% Not important at all	5% Don't know / No response
Teens - college and career support	44% Very important	27% Somewhat important	13% Neutral / No opinion	2% Somewhat not important	5% Not important at all	9% Don't know / No response
Teens - study and reading space	58% Very important	21% Somewhat important	8% Neutral / No opinion	1% Somewhat not important	5% Not important at all	7% Don't know / No response
Teens - volunteer opportunities	48% Very important	25% Somewhat important	13% Neutral / No opinion	1% Somewhat not important	5% Not important at all	8% Don't know / No response
Wireless internet "hot spots" for checkout and take home	36% Very important	24% Somewhat important	19% Neutral / No opinion	3% Somewhat not important	9% Not important at all	10% Don't know / No response
Wireless internet access (Wi-Fi) in the library	77% Very important	13% Somewhat important	3% Neutral / No opinion	1% Somewhat not important	3% Not important at all	3% Don't know / No response

800 responses

Comments

Question	Ref #	Comment
10. PLEASE TELL US your ideas, needs, and suggestions for LIBRARY and INFORMATION resources.	538	I am a huge advocate of public libraries as a way to help equalize access to resources in a community to help the advancement and quality of life for all people in the community.
	539	The children book section can be newer. Would be good to make the library more fun for young readers.
	540	I actually was unaware of the above resources that I checked, and am very happy they are offered.
	541	None
	542	The Libby UI isn't ideal, but I realize it comes from OverDrive, not the library
	543	Please eliminate those book return machines that are challenging to use. Also, ask the police for help in removing the cars of the unhoused people from prime parking spots. I can't imagine my life in MP without the library. I really like the reserve and hold process. Can you please keep the public aware of any budget cuts due to Trump or DOGE?
	544	I don't have a new need, but just wanted to say that I am grateful at how much community support libraries offer. It's amazing
	545	Consider offering software that could be electronically checked out for a limited time. For example, Adobe Photoshop, Adobe Illustrator, MatLab, and a CAD program with basic features.
	546	Building community for adults, daytime programs in art, yoga, etc
	547	I did not know many of these services were available at the library so the suggestion would be making it more widely known that many of these amazing services are provided to the community.
	548	Trash occasionally litters the area surrounding the seating areas near the entrance to the Menlo Park library at the Civic Center; with trash cans, remotely located. It might be nice to place a few trash cans in close proximity to the areas where people sit outside the library and eat their lunch or chat. It would be mean much less mess with waste strewn on the ground.
	549	The library should feel clean and safe. See the portola valley library or the Atherton library
	550	I have heard about libraries offering resources like laser cutters (for wood)— this would be lovely; just being able to pay for the materials/maintenance cost and not the machine would open access greatly for community members
	551	don't make these surveys so onerous. By.
	552	We'd love the library to open earlier during the week.
	553	If there is a program to teach reading to adults, advertise it! I would like to volunteer.
	554	Nothing to say
	555	I would like to see more books in the stacks, children's books and books for adults. When I browse for books and look for books to use in my 2nd grade classroom, there aren't many books to choose from (unlike in the past.)
	556	More eBooks so I don't have to manage checking out physical books.
	557	It is very frustrating that Menlo Park residents cannot access certain e-books that are only open to people in other communities like Redwood City and San Mateo County as a whole. All e-books should be available to Menlo Park users
	558	Less politicized displays for kids; better inter-library loans (many in Link+ won't borrow to Menlo); more emphasis on kids getting library cards & using them (perhaps more contests or reading challenges?)
	559	Newly published books are very important.
	560	I am pleased to find that the library (Libby) seems to make more and more audio books available.
	561	I mentioned the "out-of-state-resident-employed-in-CA" library card idea above, and it's still my main suggestion.
	562	Community building opportunities like book clubs
	563	The inter-library loan system needs more promotion.
	564	They are goog
	565	More little kids activities on weekends
	566	Some of the support services mentioned above are best handled by the schools, social service agencies, or local health services. Provide meeting space for outside groups, but don't expect staff to be involved in housing referrals or job prep. You can't do everything. Maker spaces seem to get very little return on the amount of investment - little participation and lots of staff involvement.
	567	Better Wi-Fi at the library.
	568	I know it's probably a nightmare logistically but printing services would be great.
	569	Please start a children's collection of books in Ukrainian and Ukrainian story time, like Santa Clara Library.
	570	Libraries should promote literacy. Respectfully, a lot of these other services sound like they are community services that should be provided by nonprofits or schools - not Menlo Park city taxpayers. Who is this scope-creep for?
	571	The belle haven library could offer classes at a later time (after 5pm). Or have a sewing club in the maker space.
	572	We have very good internet at home, and plenty of computers. I buy every book I am interested in, and discard them to [name redacted] when I don't want to keep them.
	573	I love the events for kids.
	574	Ideally, the scope and number of books and ebooks would be increased. I consider this the most important purpose of a library. Many of the previously mentioned services are important to those that need them, but they have ended up under the library "umbrella of services" over many years. As such, they can sometimes divert library services away from the primary purpose of a library.
	575	I think you are doing a good job, however, next year please acknowledge the the egg hunt is the Easter Egg Hunt
	576	The number and selection of technology books needs improvement.
	577	N/A
	578	I wish that the Menlo Park Library had a maker space and more tools available for check out.
	579	None for me, personally. They're already good.
	580	I think it would be nice to have a dedicated external children's storyteller available at both library locations.
	581	N/a
	582	Are there still reference librarians?
	583	Keep the bookstore - best thing about Menlo Park!
	584	Maybe make Stanford library resources available for interlibrary loan--or are they?

Comments

Question	Ref #	Comment
10. PLEASE TELL US your ideas, needs, and suggestions for LIBRARY and INFORMATION resources.	585	It would be great if the library sold merchandise! Like tote bags and t shirts!
	586	I love the library as it is. I have been an avid reader from the beginning, so novels, biographies and interesting non-fiction books are most important.
	587	Have more actual paper info to pass out for all you have available and how to access it if you don't have internet access
	588	Please don't turn into a paperback library.
	589	Absolutely continue membership in Link+
	590	Keep up all those inperson and Zoom programs - they are fantastic
	591	N/a
	592	having a small buffet for ordering food.
	593	As I said above, I want to see Menlo Park Library have a number of private study rooms as Atherton Lib has.
	594	Coffee, tea table,
	595	N/A
	596	I'll get my spouse to do this one; she's a librarian and might have better ideas.
	597	Be great to see more electronic resources and passes for local activities and things to do
	598	I love how the SMCL have various activities at various locations. I take Tai Chi in Portola Valley, Yoga in Atherton and learned to play Mahjong and still connect with the group in Portola Valley library.
	599	Many people speak more than one language and in many cases English is not their first language. I would promote events better not only online but physically. To engage the community, I would ask them question when they visit the center.
	600	I am a mom of two (almost grown) teenagers. I used several of these services over the years. I had great experiences - I would love to see 1) more emphasis on early childhood reading 2) makerspace 3) more volunteer activities for teens - many teens in our community should be more involved and several need service hours if they go to private school.
	601	Bring back pages
	602	I do not personally use any of the above services, but I think they are probably very important for others in my community
	603	Libraries should be hubs of cultural events, music, literature, art, performing arts. Please organize and invite more local artists to show their talent and work at the library.
	604	It would be wonderful if the library was able to help the community in all the ways I checked off.
	605	What is available is great. Don't change it. Especially digital resources
	606	It appears that over 75% of the books I read over the past ten years have disappeared. In fact most library resources have disappeared (newspapers, magazines, CD's and books.) Very hard to find anything worth reading.
	607	The library should archive Bay Area newspapers.
	608	More classes for Makers Space activities
	609	The Menlo Park library is amazing
	610	Expansion of the children's library. Better space for storytime . Newer children's books
	611	Leave as is
	612	I think all of the above are important, but the library can't do it all and should focus on its particular strengths such as resources, books, reading, language acquisition. And resources for children are vital. I worry that trying to be all things to everybody could dilute and lessen its ability to meet the core needs. Other sites should also be used. I think the library should be a safe and quiet place for all.
	613	Our son loves the middle grades book club! Please keep sponsoring book clubs for kids and teens.
	614	better holiday hours
	615	I would love to see us go in the direction of the public library in Ann Arbor, Michigan. It has an amazing range of resources available for loan. You can borrow giant lawn games like giant Jenga and Connect 4, you can borrow framed art, telescopes, musical instruments, and more. See here for list: https://aadl.org/catalog/browse/unusual
	616	More movies available on Kanopy
	617	Anteriormente hice uso de WIFI inalámbrico, pero en los últimos meses no lo he solicitado debido a que no hay en existencia cuando lo solicito. <i>[English translation: I have previously used wireless WIFI, but I have not requested it in recent months because it is not available when I request it.]</i>
	618	Mucha importancia, es un lugar acogedor y de apoyo educativo para todas las edades, hay varios recursos de los que podemos usar. <i>[English translation: Very important, it is a welcoming and educational support place for all ages, there are several resources that we can use.]</i>
	619	Me gustaría escuchar que se les de oportunidad a los jóvenes de High School para que hagan horas sociales ayudando en la biblioteca u otros programas de ayuda a la comunidad. <i>[English translation: I would like to hear about opportunities for high school students to do community service hours, helping out at the library or other community outreach programs.]</i>
	620	Los recursos de las bibliotecas tienen mucha importancia porque apoyan a las familias y facilitan el acceso a la información y preparación de los estudiantes. <i>[English translation: Library resources are very important because they support families and facilitate access to information and preparation for students.]</i>
	621	I think all of the above are very important to our community but I don't personally have experience with them to understand how much demand the library has for these services (vs. the demand at other locations). However I think outreach events to make sure that people in the community know that the library offers would be great. I discovered these resources by reading about what other libraries offered, then checked to see if the Menlo library had those (online) resources. But I discovered this without hearing about them from Menlo Park.

Comments

Question	Ref #	Comment
10. PLEASE TELL US your ideas, needs, and suggestions for LIBRARY and INFORMATION resources.	622	A library is a place for quiet study and reading. It's nice to have some resources but not overboard.
	623	Keep building on resources and access for young kids, students
	624	The library can't be all things to all people. Its primary task is to lend books, movies, e-books, magazines, etc. to people of all ages. Its job is to help people inform themselves and encourage literacy. I really treasure the Link+ service that allows us to call in books on more obscure topics. I like the county-wide library system of sharing. I sometimes think the weekday story times are just for rich people's nannies. How many parents really come with kids on week-days? I don't think the library should provide a substitute home for homeless people. I've been to the Atherton library where they have karaoke machines for rent, a play area for kids, and a maker space. It's a zoo -- a high tech joke with so few books it's pitiful. Karaoke machine rentals and spots equipment borrowing don't belong in a library. They belong in the recreation center across the way. That's also where social service information belongs. I like the library's rotating displays highlighting special concerns --- such as the art done by autistic people. Or the consciousness- raising displays & programs on the Japanese internment camps or racial divides of all sorts. I love the programs the library brings in for kids outside in summer-- the ones with puppets, animals, even the insect lady who showed me for the first time how mosquito larvae dangle from the surface of still water. I love the book sales. During Covid, I appreciated the on-line visits to distant museums and their collections. I'd like more on-line opportunities like that still. If there were one thing I could add to the library, it would be [name redacted] life-long learning classes. I think the closest ones are in San Francisco. That's a long drive for an hour lecture once a week for several weeks. Please do NOT turn the central library area into a noisy place. Why not advertise the outdoor patio as a place people can study together -- or small groups meet? I think most people don't know about the interior courtyard. I like the tables/chairs/umbrellas outside the library where people can meet or just eat lunch and read. The bike racks are great. Most of our public and retail spaces are so noisy it is obnoxious. The library is our only place of quiet retreat. Please do not add muzak!
	625	Tutoring programs
	626	More ebooks.
	627	It's vital for the community to maintain the high level of support for both libraries.
	628	Volunteers, especially those retired, who have a lot of experience are a good resource.
	629	dont know
	630	We really like the library! The stained glass is beautiful. The children's reading area is beautiful. We are there 1-2 times per week these days and usually at our limit for checked out books. We also spend time reading there indoors and outdoors. We love it.
	631	Get back to basics. Provide a large selection of non fiction scientific and reference works and popular fiction, in paper and electronic form. Help teach kids to learn to read, and provide space for academic study. Stop spending money on anything else and return it to the taxpayers.
	632	some of the electronic resources that are part of the PLS are not available to Menlo park library patrons. Allowing access to those would be helpful. Also, the library has free/discount passes to local attractions, and I'll bet there are a lot of patrons that have no idea this service exists.
	633	More Makerspace free class options.
	634	Please focus on adding good books for all ages.
	635	I assume Reference Librarian will provide information and have paper books available for information resources.
	636	I use your online catalogue often to place holds on the books I need. That system seems to work well.
	637	The Library has an ongoing problem sending out Zoom links to people who register for Zoom book discussions. I NEVER receive the links from Zoom. Other organizations know that if they sent the link directly to registrants by email, they will receive it, but the Library ignores my repeated requests to do this, so I do not receive the the link.
	638	Do you have automated check out systems?
	639	More titles available for checkout in digital format.
	640	I think the various book clubs are very important and would be happy for return to in-library meetings.
	641	study rooms meeting spaces recording studio magazines cafe that is affordable for teens more local gardening (seeds/plants) nicer facilities
	642	proactive instructions on how to use all digital formats
	643	Convert them into low income housing instead of ripping up downtown parking lots
	644	Library should have longer hours, the earliest it opens is 10am and that's only during half of the week. Its a great place to spend time with young kids and they wake up early so need access before 10am ideally.
	645	More programming for kids of all ages. Less graphic novels and better literary books.
	646	Please preserve Nealon for Tennis. ..please ask them to build permanent pickleball courts at Burgess.
	647	It would be helpful if the Menlo Park Library sent out more information regarding Tutoring for kids who are lower income and cant afford private tutors. As a household with two working parents it has been difficult to find affordable tutoring help for our kids. The schools do a good job but they are also limited. Having dedicated after school study programs in the library for kids would be a great help to working class families in Menlo Park.
	648	More spaces to reserve rooms for work/study
	649	none
	650	Don't forget to mention the great Seed Library
	651	i have requested multiple books but never heard back-do they ever order books suggested by patrons?
	652	None
	653	More fun seating options for those who have ADHD

Comments

Question	Ref #	Comment
10. PLEASE TELL US your ideas, needs, and suggestions for LIBRARY and INFORMATION resources.	654	No changes
	655	I need a quiet library with clean tables and chairs. I would like digital access to ebooks, audiobooks, films, etc. to be expanded to more titles. I also like being able to borrow WiFi hotspots and reserve crafting equipment. It would be nice if homeless patrons and others in need could be redirected to a shelter where they could sleep instead of sleeping in the library, which I don't think benefits anyone long-term, but I'm aware that this may not be possible.
	656	None that I can think of.
	657	X
	658	Marin libraries offer immigration legal services through the Department of Justice-Recognized Organizations and Accredited Representatives program. Menlo Park can do that safely too. I also appreciate the enthusiastic Menlo staff. Easy to order books and easy to find them.
	659	Some of the things mentioned above i did not know were part of the library resources and i would like to know more
	660	More books in the Belle Haven libraries! I had no idea that the library offered resources for teens on volunteering opportunities. I need to look into that for my kids.
	661	Although some of those sound useful, they are just not applicable to my current stage of life.
	662	The librarians are fantastic - a larger meeting room would be great to have in the main library.
	663	The library needs to have small group study rooms for reservation
	664	Happy with library.
	665	I'd love more maker spaces, repair workshops, and gardening workshops. I foresee a need for us to become self sufficient as a community so developing collective skills is key.
	666	N/A
	667	As older adults, we would love to make arts & crafts and see live animal presentations. We would also like to be able to get meals to take home and eat on our own time.
	668	More books! It seems that every time I want a book, it has to be trucked in from another library. MP is not carrying its weight in providing resources to the Peninsula Library system. It's evident that the staff think that MP residents no longer read books, with the amount of space converted to play spaces. The electronic resources are fine for older materials, but are generally not available for new releases. I use Hoopla and Cloudlibrary extensively on my tablet. It is critical that online apps provide downloading of the file, not just wifi access, so that they can be used when offline. Hoopla limits of 5 books per month should be increased.
	669	Less computer access for kids. They get enough of that outside the library. I want to promote reading books.
	670	More quiet
	671	When I take walks in the park in the morning, I find many Asian families enjoying the outing there. Many are grandparents babysitting young children, including babies. I heard Mandarin Chinese spoken there all the time. (I understand Mandarin Chinese, Japanese and Korean so I could tell). There used to be Mandarin Chinese story time in the library 20+ years ago when my child was young but was long gone. Supposedly there is a private Chinese library in downtown Menlo Park but it seems very private and dedicated to younger kids only, and who will go there when we have such a wonderful public library near us and the park. Can there be some Chinese books (Traditional characters) and activities? story time would be nice for grandparents can take the kids there. I overheard them talking that they didn't have much to do other than watching grandkids, because they just don't know enough or none at all English to really enjoy their lives in the community. It'd be nice if they can make use of our libraries with more books they can read and activities they can participate in. Thanks.
	672	I wish this survey asked about the swimming pool at Burgess. I try to use that but am continually frustrated by equipment and facility breakdowns. Please fix the pools and locker rooms.
	673	Please keep your DVD/Blu-Ray/CD collection. Physical media are becoming more important as streaming gets more expensive.
	674	Puzzle borrow programs more toddler activities
	675	I only answered for those services I use. I feel the library is a very friendly place and am quite content with all the other services for those who need them.
	676	Expanded hours at menlo park public library
	677	Longer hours - why does the main library open so late in the morning?
	678	I would like the Menlo Park library to have more workshops for adults, like art classes, language and financial, money management and investment for women which I suggested some time ago. Also I was thinking about an idea: Art Gatherings, could be inside the library or in the outside area of the library. Maybe once a week or so to have a space for adults to bring their own projects and materials to meet, engage in conversation and create. I would probably exclude very messy and strong odor materials and mediums.
	679	Everything listed needs to be addressed especially for our teens and young adults. Age groups 19-26 are always overlooked in these categories and we need to have some focused resources for these age groups.
	680	The appalling lack of physical books is shocking. I know that lots of books don't get checked out often, but they should still be kept and available.
	681	We love the library and rely on it as a critical part of community life. But we're increasingly concerned for our health and safety when visiting (especially when visiting alone) because it seems to attract people (inside and out) who have otherwise dropped out of society or are unwell. In the past, I loved to visit once or twice a week. Now, I am often scared to visit, so I avoid going unless I am with someone else. Very sad.
	682	The services mentioned above are far-reaching and didn't occur to me that a library would offer social services. However, considering the availability of libraries perhaps this is a very good symbiotic partnership. If MP doesn't have a dedicated place for these essential services, then I fully support our library assuming this role.

Comments

Question	Ref #	Comment
10. PLEASE TELL US your ideas, needs, and suggestions for LIBRARY and INFORMATION resources.	683	The extensive and robust library resources I personally enjoy and relay upon, including our tween son. I've also referred several people of all walks of life to utilize those resources. These resources are literally life changing and life saving. Your services cannot be understated in those ways and I am deeply grateful for your work. I'm so serious. You forgot to mention that we free current event information and newspapers are also a high priority and essential service. Great job!
	684	Higher tables for adults
	685	Please unblock sites needed for doing school work like canvas and improve wifi so studying at the library is actually possible. Right now it is not useable for me as a place to study and my house is also not great for that so I have nowhere to go in the Belle Haven neighborhood where I can do my schoolwork.
	686	More activities for elementary and preschool students.
	687	a new library will address the needs of NOW and the future of how a community space supports its citizens.
	688	Get rid of carpet - some of us are allergic. Additional digital resources would be great.
	689	Transportation to get to the library
	690	I would also like to see more legal/financial events. Specifically: I saw another library did a Free "Writing a Will" event. I would love that. Also for some events that reach capacity, creating an option to sign up to receive a recorded version Thanks
	691	The kids section can be improvised to have a better play area. The selection of parenting books really needs improvement. The good parenting books are perpetually unavailable.
	692	General updating/ "freshening up" of seating, tables & chairs, etc. Lighting improvement and decor.
	693	Whenever I check if a book I want is available at the library, it inevitably has a long wait-list (including for e-copies), leading me to just buy it instead.
	694	I love the library and especially access to materials in all of Peninsula Library System, including cds & dvds.
	695	Quiet spaces, inspiring place to spend time, a building that honors and features the surrounding nature. The current menlo park library has hardly any windows. And with such gorgeous nature outside its a shame that one cannot enjoy it from inside the library. Mountain View Library and Atherton library are both 10/10 as far as having large windows to allow nature to be enjoyed from inside the library.
	696	Please take a look at the Atherton library, it has a very nice space for everybody to study, read or even congregate, inside and outside. Could we have something similar but with a much larger book capacity? We do not have study rooms, and it is essential for student groups or student-tutor groups.
	697	The library cannot be everything to everyone. It seems like it would be difficult to provide quality service for some of the items mentioned such as legal help, health services, and money management. There are other locations that people could go to find these services. Other services such as providing computers on loan would seem to be very expensive with a great chance of not getting the computer back in good shape. Limit your outreach to activities that are literacy related and doable.
	698	A new space like Cupertino library, larger space, more kids offerings
	699	I enjoy using e-books, therefore I am interested in attaining more books and extending the loan period to 3-4 weeks instead of 2 weeks
	700	More magazines for checkout. Include more magazines from other countries like India
	701	Non
	702	The selection of books has become increasingly political and extremist over the last half decade to the point where I feel like I'm in a party propaganda cell when I enter the library. This substantially reduces my support for the continued existence of public libraries.
	703	Extremely important to have a community meeting room and programming/events happening in it run by library to serve community culture, learning and informational needs. Menlo Park does not have this community hub on its civic center campus and the library should be filling that need.
	704	More copies of popular audiobooks would be appreciated, as it can sometimes take up to six months to borrow one.
	705	Although I use only some of the library services, I strongly support the availability of all services for our community.
	706	More author events to attract kids into spaces and create learning events, or events plus activity, like graphic novelists Better email regularly to communicate broadly activities at library, right now must go into library or there is a San Mateo wide email only? More like the pirate scavenger hunt that inspire discovery The summer reading contest is excellent! More activities for kids, not just story time, that are Art, themed, seasonal, culturally driven
	707	Satisfied with Atherton Library where I go frequently.
	708	Homeless resources. Thanks to the president there are more people that need help than ever before.
	709	Zuckerberg should give free WiFi to all Menlo Park
	710	Make more books available online.
	711	I love everything about the San Mateo Library system. I love that you will get me a book if my branch library doesn't have it. I love how you handled the pandemic and allowed us to still borrow materials. I actually like the library being a Center for Community. I would like the Wall Street Journal at the Belle Haven branch
	712	Get us the Wall Street Journal
	713	More small community events. Bookish trivia is one of the few times a year I get to meet the community
	714	it would be nice if you could acquire some of the adjacent land to provide some of the resources to support the library.

Comments

Question	Ref #	Comment
10. PLEASE TELL US your ideas, needs, and suggestions for LIBRARY and INFORMATION resources.	715	The remodeled Belle Haven facility is quite lovely, but the main library closest to our high school is really run down. It should be completely remodeled and invested in, as Palo Alto has done. On any given weekend, my son is surrounded by high school students locked in and studying in an inspiring, clean, light, bright space that helps them to focus.
	716	Libraries should be quiet places for people to read and study or to quietly use computers. The most important personal resource are the Reference Librarians who should be able to help access information on many topics for the library's patrons. Replacing worn out books and DVDs, and updating the library's collections is the most important and valuable thing you can do for the users.
	717	Please see my remarks above about teenagers in the Menlo Park library. The 'silence is optional' policy is not posted anywhere and is not even mentioned unless the staff is pressed over and over again to enforce silence.
	718	The library is central to a healthy community.
	719	STOP BEING SO INSUFFERABLY WOKE! It's deeply offensive and indication of managerial rot to have continuous displays of various grievance groups. Stop, just stop. You've [vulgarity redacted] off pretty much everyone by now. Enjoy Trump.
	720	It would be nice to check out tools or board games
	721	More kids books and teen books would be wonderful!
	722	El Internet en el comunity campus de Belle Haven es muy malo, la señal de los teléfonos se pierde necesitan repotenciar ello y si ingresamos al wifi no puedo conectarme a todas las opciones de Canvas del college porque están bloqueadas y mi Internet de T mobile no funciona bien, las clases en zoom no se conectan correctamente. <i>[English translation: The internet at the Belle Haven community campus is very bad. The phone signal is lost, and they need to boost it. If I log on to the Wi-Fi, I can't connect to all of the college's Canvas options because they're blocked. My T-Mobile internet isn't working properly. Zoom classes aren't connecting properly.]</i>
	723	I wish library had longer hours on Fridays, belle haven community campus overall feels like it was designed without children in mind. They have made some corrections (like adding crayons and coloring paper to the library) but I miss the old smaller crayons that had many colors versus the big fat ones of limited colors that are pretty dull and beat up most of the time. The bathroom could use a stool. The games are a nice upgrade, but almost too nice. There's no checkout procedure and I am sure people lose pieces or just take the games. It would be nice if there was a busy board or bean bag like burgess.
	724	love the idea of the library being a community information resource about more than the books housed there.
	725	more interactive staff we missed library time and the staff was like yes you missed it so I ready a book for the kids.
	726	More activities for Special Need children and Family. It is lacking it! more inclusion!
	727	order more e-books, especially for popular items. there is no need to return them. They come back on time, they are not lost, and they become available predictably for readers waiting for these items.
	728	The Mp library needs to be updated. And have more family events.
	729	Devote more of the library to Menlo Park history.
	730	Libraries can be helpful in providing: English classes in writing, reading and speaking properly. If we can make accessible to the community music classes such as; how to play several musical instruments will be great. Our property taxes will pay for them.
	731	Good programming these days. Thank you.
	732	More meeting spaces
	733	Group study areas
	734	It'd be great if there were a "Classics" section in the Children's room. When kids get to chapter books, there's a lot of mediocre books and it'd be great to highlight the ones that have stood the test of time.
	735	The library can't afford all of these support services (financial, legal, etc.). It might work to have somebody available for a few hours a week. There are probably many people in the area who would volunteer their expertise in either the topics or the ability to find the relevant information.
	736	It would be great to add more workshops like robotics, coding, arts and crafts for kids. As well as have meeting rooms available for adults.
	737	Hire a few knowledgeable Reference Librarians and Literature Searchers with backgrounds in the Sciences, Engineering, Business, and in Economics, (i.e.: second Master's Degree in a STEM subject or Business and Economics). Broaden sources for Interlibrary Loans--(the library used to borrow items from out of State, from the State Library in Sacramento, and from the Library of Congress; but now is very restricted.
	738	Better signage above the books
	739	have always valued MP Library. Keep up good work
	740	nothing
	741	Offer a class for seniors (or all) on Scammers. Provide tutoring for high school students. Block inappropriate books (no porn!).
	742	There are many home staying home mom would like to work part time (like between school hours) so that they can still give care to their children. I would love to see any resources or help for these moms.
	743	I think the library does a good job
	744	Have more sponsored arts and crafts activities for adults in main branch, e.g. knitting
	745	Literacy for all should be top priority for library. Also hope all books that are not sold during great library book sale events are donated to prisons, homeless shelters, church-sponsored groups - for anyone who cannot afford to buy a book or go to school.
	746	The Quick Picks and New Non-Fiction sections have a very limited selection of newly released books. Please improve the selection of newer books, especially in the Quick Picks non-fiction section.
	747	Great to have library like menlo park. Have more group senior activities
	748	I would love to have reservable areas for group study and continued experimentation with the libraries role in the community.
	749	Pay the librarians more, esp the person at the reference desk.

Comments

Question	Ref #	Comment
10. PLEASE TELL US your ideas, needs, and suggestions for LIBRARY and INFORMATION resources.	750	More Ebooks available and please clarify and make user friendly - I'm still confused which app I should be using. Peninsula Library System - Cloud - Libby etc?
	751	It be cool if the library had a blind book section where people can check out a book and only know what it is with a brief bio.
	752	You moved many of the events to zoom. Please move them back to real life. Cooking for example. Very boring online. I stopped watching them.
	753	I would love expanded support for ebooks and other online resources, including an inviting in-person presence for helping (mainly older) folks navigate the online options. (I assume this is available for the asking, but an "online resources" desk and human guide would be great.
	754	Reference section is important to utilize if available. At the moment I cannot specify which resources but I think it is important to have available community information for everyone to find and use.
	755	To be. Open every thing and everyone
	756	I think using libraries as community information/training/resource hubs is a great idea and I know that most of the needs listed above are useful to many members of the Menlo Park community (although I personally don't avail myself of them, I might be interested in volunteering to help provide some of the services mentioned.)
	757	Faster/more robust book return system would be great
	758	n/a
	759	Bookclub resorces with copies of 6 books to take out for a month. I always check to see if the book we are reading is available as ebook or audiobook, it often has a long waitlist and so I end up buying it.
	760	Libby is amazing!
	761	I like the idea of the libraries as a community center where help services are available and people can gather for entertainment or learning. Libraries are for everyone.
	762	thanks so much for providing such a great library and rec center!
	763	Some libraries and community organizations are installing "Happy to Chat" benches or similar mental health benches, explicitly designed to invite conversation and decrease loneliness for both children and adults. These benches serve as a visible signal that someone is open to a friendly chat, helping to break down social barriers.
	764	More activities for homeschoolers. Some libraries and community organizations are installing "Happy to Chat" benches or similar mental health benches, explicitly designed to invite conversation and decrease loneliness for both children and adults. These benches serve as a visible signal that someone is open to a friendly chat, helping to break down social barriers.
	765	I don't like the new arrangement of New Fiction and Quick Picks. There used to be a much larger set of shelves that featured popular books. I want popular books that can be checked out for more than 2 wks. Does not seem to be available.
	766	Having access to a large assortment of books (including partnerships with other branches/nearby communities), and reasonable wait times for books that are in use are highest in terms of priority. The ability to reserve books online and just pick up books in a single central location is a nice service.
	767	Really love the parks pass that you offer - more stuff like this please!
	768	Access to online genealogy databases
	769	love the seed library
	770	I have noticed that you have re-labeled the category LIBRARY and INFORMATION resources ... has there been a decision by the City that the INFORMATION services to which you are referring above MUST reside in the MP Main Library ? This concerns me because many of the information resources you mention may be better situated at the Adult Recreation Center (Arrillaga) or City Hall rather in the MP Main Library with children. Food/Homeless Housing/Healthcare/Jobs/Legal/Financial advice is an excellent community service, but I worry about attracting more homeless individuals to the MP Main Library - is there another location where children are not so prevalent ? The LIBRARY must remain, first and foremost, a resource for literacy — books, story-times, reading, tutoring, homework, etc. While I understand that times are changing and the internet has reduced the demand/need for physical books, the focus of the space should be primarily for literacy, not serving as a homeless navigation site. IF the MP Main Library space is too large now for the demand, perhaps a space can be physically carved off with separate entrance for an INFORMATION resources navigation center that focuses on Food/Homeless Housing/Healthcare/Jobs/Legal/Financial advice ?
	771	More bilingual editions of literature--especially poetry--would be nice.
	772	More open-mic nights--literary and/or musical--like the poetry one last month would bring together communities of people interested in reading and writing and listening and performing.
	773	n/a
	774	It wasn't mentioned above, but the seed library has made starting a garden much more accessible.
	775	Love our libraries!
	776	Our library is an old building
	777	A lot of the items on the list above which I marked as Don't know/No Response are important public service issues but not community needs that I think should be under the list of duties of our Library System. They should instead be handled by the Department of Human Services. I am not in favor of asking our community libraries to fulfill human services needs.
	778	I use ebooks and online learning services most frequently and really appreciate how they enrich my life.
	779	Thank you, looking forward to exploring these resources more .
	780	The lectures and demonstrations (like cooking demonstrations) are wonderful. [name redacted] organizes informative virtual tours, such as the tour of the Sacramento Automobile Museum, and the virtual tour of a municipal garden in Mendocino.
	781	Build a library in Sharon Heights. Add better online access to business publications like Harvard business review in Wall Street Journal.

Comments

Question	Ref #	Comment
10. PLEASE TELL US your ideas, needs, and suggestions for LIBRARY and INFORMATION resources.	782	remove homeless from seating areas. stop making this a political dumping ground for implementing social programs, that is governments role. this learning common space. not free computers for entertainment.
	783	More digital books, magazines, etc.
	784	What is working: ability to place books on hold via online system and easily pick-up at the library; opt-in to email reminders/communications; outdoor book drop so if you're in a rush, you don't have to go into the library and wait for the family with 20+ books to return to do so one book at a time. MP is increasingly diverse both demographically and economically -- I love the multiple languages offered for story time and music; could something similar be designed for an adult population? Maybe it can be tagged onto one of the days the libe stays open late. Also, there is clearly a need to help the unhoused population that uses the library on a daily basis -- how might a discreet service be provided? Social worker hour? Having a mobile shower visit weekly? I don't know if they're still doing this, but there was a young couple who used to set-up a table near the library with clothing, shoes, basic toiletries, etc and a sign indicating "take what you need".
	785	promotion of comminty event via MAIL distribution, not everyone in Bell Haven community who could use the events or resrouces has access. to email. Even setting up account is not user friendly
	786	You did not list availability of newspapers and magazines which are very important. The library is where I read the Wall Street Journal and Consumer Reports.
	787	N/A

11. HOW IMPORTANT are the following INDOOR RECREATION activities?

Arts and crafts - sewing, painting, ceramics, etc.	40% Very important	30% Somewhat important	13% Neutral / No opinion	2% Somewhat not important	4% Not important at all	9% Don't know / No response
Basketball - indoor	40% Very important	21% Somewhat important	19% Neutral / No opinion	2% Somewhat not important	5% Not important at all	13% Don't know / No response
Bike maintenance, safety and repair	31% Very important	34% Somewhat important	18% Neutral / No opinion	2% Somewhat not important	5% Not important at all	11% Don't know / No response
Cooking and nutrition	32% Very important	36% Somewhat important	16% Neutral / No opinion	2% Somewhat not important	4% Not important at all	10% Don't know / No response
Dance and movement	43% Very important	30% Somewhat important	14% Neutral / No opinion	1% Somewhat not important	4% Not important at all	9% Don't know / No response
Fitness center – weights, resistance training, cardio, etc.	54% Very important	27% Somewhat important	8% Neutral / No opinion	- Somewhat not important	3% Not important at all	7% Don't know / No response
Futsal	9% Very important	9% Somewhat important	26% Neutral / No opinion	2% Somewhat not important	7% Not important at all	46% Don't know / No response
Gymnastics	40% Very important	23% Somewhat important	20% Neutral / No opinion	2% Somewhat not important	4% Not important at all	12% Don't know / No response
Health and wellness, yoga, meditation	48% Very important	31% Somewhat important	9% Neutral / No opinion	1% Somewhat not important	3% Not important at all	8% Don't know / No response
Language - learn a new language	33% Very important	35% Somewhat important	16% Neutral / No opinion	2% Somewhat not important	5% Not important at all	9% Don't know / No response
Martial arts	24% Very important	30% Somewhat important	25% Neutral / No opinion	2% Somewhat not important	7% Not important at all	12% Don't know / No response
Money management, personal budgeting	28% Very important	30% Somewhat important	20% Neutral / No opinion	3% Somewhat not important	7% Not important at all	12% Don't know / No response
Music and performing arts - instruction, take a class	41% Very important	32% Somewhat important	13% Neutral / No opinion	1% Somewhat not important	4% Not important at all	9% Don't know / No response
Music and performing arts - indoor, attend a performance	37% Very important	31% Somewhat important	15% Neutral / No opinion	3% Somewhat not important	4% Not important at all	9% Don't know / No response
Seniors / older adults - arts and crafts	40% Very important	28% Somewhat important	13% Neutral / No opinion	1% Somewhat not important	4% Not important at all	13% Don't know / No response

Seniors / older adults - food and nutrition	39% Very important	26% Somewhat important	15% Neutral / No opinion	2% Somewhat not important	5% Not important at all	13% Don't know / No response
Seniors / older adults - social activities	47% Very important	27% Somewhat important	9% Neutral / No opinion	1% Somewhat not important	4% Not important at all	12% Don't know / No response
Seniors / older adults - exercise	54% Very important	23% Somewhat important	7% Neutral / No opinion	1% Somewhat not important	3% Not important at all	11% Don't know / No response
Technology for beginners	38% Very important	29% Somewhat important	13% Neutral / No opinion	2% Somewhat not important	7% Not important at all	11% Don't know / No response
Technology for advanced applications	25% Very important	32% Somewhat important	20% Neutral / No opinion	4% Somewhat not important	7% Not important at all	12% Don't know / No response
Teens - arts and crafts	33% Very important	29% Somewhat important	19% Neutral / No opinion	2% Somewhat not important	5% Not important at all	12% Don't know / No response
Travel / learn a new language	27% Very important	31% Somewhat important	20% Neutral / No opinion	4% Somewhat not important	6% Not important at all	11% Don't know / No response
Teens - music and performing arts	36% Very important	30% Somewhat important	16% Neutral / No opinion	2% Somewhat not important	5% Not important at all	12% Don't know / No response
Teens - social activities	38% Very important	29% Somewhat important	15% Neutral / No opinion	2% Somewhat not important	5% Not important at all	11% Don't know / No response
Teens - video games and media	20% Very important	22% Somewhat important	26% Neutral / No opinion	6% Somewhat not important	14% Not important at all	12% Don't know / No response
Volleyball - indoor	31% Very important	25% Somewhat important	23% Neutral / No opinion	2% Somewhat not important	6% Not important at all	13% Don't know / No response

694 responses

Comments

Question	Ref #	Comment
12. PLEASE TELL US your ideas, needs, and suggestions for INDOOR RECREATION activities.	788	None
	789	Indoor pickleball when weather is bad
	790	The Spanish class for older adults is excellent. Please continue it.
	791	Many of these activities for teens are already provided in the public schools so I don't think they need to be duplicated (language instruction, etc.) but instead serve as supplemental or additive to what the public schools offer. Work more closely with MPCSD to meet their needs.
	792	More gymnastics, martial arts programs for residents
	793	The basketball is good
	794	I would like more classes for adults during the day. An adult martial arts class
	795	Lower the cost of indoor pool use.
	796	With all the blighted buildings in MP, would be nice to have indoor pickleball courts or a mixed indoor/outdoor court location. These are popping up all over the country. MP could then host pro tournaments, which would help our economy.
	797	.
	798	I think it's important to help city facilities become a gathering place for the community to have group activities.
	799	There is no public weight room in Menlo Park. It would be great if the city could step in.
	800	Don't know much about this topic
	801	Adult gymnastics classes, dance classes for adults
	802	Focus on children's sports. That's it. You're not, contrary to your beliefs, the nanny for everyone that lives in MP
	803	N/A
	804	Maybe more hybrid options for folks who can't come to in-person events for various reasons--like, pick up the craft kit beforehand and log in on Zoom from your home for the session. It won't work for everything, but it could work for, I think, more activities than are currently set up for it.
	805	Mahjong
	806	They are good
	807	Contract providers and services
	808	More free little kids activities on weekends
	809	Would like to see more multicultural activities: dance, cooking, music, etc.
	810	NOT at library
	811	Physical activity. Arts are in the schools. How much money is spent on seniors when there are also a lot of other nonprofit resources for this population?
	812	There should be a kickboxing class.
	813	I did not take the time, but no activity here is important to me.
	814	Would love the resident rates to apply to unincorporated residents.
	815	you have most every thing cocered
	816	N/A
	817	1. I would love to see more classes available for times when working adults are available. There's lots of classes that I'm interested in taking but when they are only offered during the late morning on weekdays, I can't attend them. I would love to see more classes offered on weekday evenings - especially fitness classes like weight training. 2. Better customer support for taking classes through the library. I recently signed up for an evening Spanish class at the Belle Haven Library. I missed the sign up date so I signed up having missed the first class. When I emailed the library staff asking if there was a way for me to contact the instructor to get the information from the first class forwarded to me so I can catch up for the second class, I was told that the library staff doesn't give out the contact info of the instructors. I then asked if I could have the instructor contacted on my behalf to get this information and never received a response. They also rescheduled one of the classes to another day that I was not able to attend. When I emailed asking for either another way to make up the class or a refund for that specific session, I didn't receive any response. This has made me feel unwelcome and unsupported and I am considering dropping the class altogether. It also feels very unprofessional since this is a class that I paid money for. While it's not expensive, I am substitute teacher and don't make a lot of money so even losing out on small amounts of money really impacts my budget. I am imagining that part of the issue and why staff are not giving out instructor contact info is partly because the instructors aren't paid for their time outside of class and partly that they don't want to give out their personal contact info. Now these are assumptions on my part but if they are true, I recommend providing instructors with a stipend to handle administrative tasks outside of class time or assign a full time staff member to support the class. Additionally, providing instructors with a library email address would allow students to contact the instructor if needed without giving out their personal email or encroaching on personal hours.
	818	Why doesn't my town have a place to play ping-pong? Isn't that a pretty basic city indoor activity?
	819	Teens and tweens need engaging spaces in Menlo Park. What about gaming space or old school arcade and you sell drinks and snacks? Coding classes where they work on a project together that benefits the city. Are age appropriate unpaid internships with the city where they have real responsibilities? These kids need constructive things to do and opportunities, especially the kids who don't do sports 24/7. Don't make it a 'class', create something tangible that is a deliverable they own. A bike repair shed. A snack shack they run. An apprenticeship with maintenance to keep up the Burgess campus. Asking kids to put together a speaker series. A debate or public speaking club. So many opportunities to better utilize the Burgess campus besides just a library and sports.
	820	Lectures—history, gardening-related, travelogues, nature-related Classes—arts-related (drawing,nature journaling, phone photography), gardening-related (native plants, creating habitat, propagation)
	821	NA
	822	Please check Montain View and Los Altos libraries for their great activities .
	823	Community ceramics kiln
	824	Pilates classes

Comments

Question	Ref #	Comment
12. PLEASE TELL US your ideas, needs, and suggestions for INDOOR RECREATION activities.	825	More yoga classes. The one is always full.
	826	I'd like you to offer Senior Volleyball, Italian language, and Senior Healthy Backs Yoga.
	827	N/A
	828	I'm 77 years old and thus no longer play indoor or outdoor basketball but I played 3 hrs/week when I was younger, both on the outdoor courts along Alma St and in the Arrillaga gym. Great facilities.
	829	Guitar lessons
	830	I love the [name redacted] program. I would really like to see wood crafts - it would be a great add.
	831	I use the gymnasium several times a week, so it's important to me personally. I think the other things may be important to others in my community.
	832	Allow and invite More school led activities in these shared spaces.
	833	I think it is especially important to support teens - give them a safe and supportive space to socialize, ge home work help and learn new skills.
	834	Board games for teens, volunteer opportunities for teens
	835	Activities are fine but the two tiered system to "subsidize" classes and activities is disingenuous. Either make it Menlo Park city or don't bother trying to include Menlo Park county. We might as well be living in Redwood City.
	836	None
	837	Leave as is
	838	More interactive language classes and not just at Belle Haven; more early morning exercise classes and early morning swim access
	839	none
	840	More activities on weekends and evenings for working adults. Bring back the cooking classes!
	841	start an outdoor exercise class
	842	3D printing would be neat, could get some input on that from other libraries which have it
	843	To have indoor recreation activities closer to downtown.
	844	Los programas de impartir clases a bajo costo para los residentes ha sido de gran apoyo para la comunidad. [English translation: The programs providing low-cost classes to residents have been a great support to the community.]
	845	Would be great to indoor pickleball courts. Perhaps have the ability to convert indoor courts to allow pickleball play.
	846	Film series organized around topics of interest, with talks and discussion groups. A speaker series with local speakers addressing important or relevant topics (the latest nutrition research (with someone like [name redacted]) or tech policy issues (privacy, the rise of AI in everything), saving the environment in your own backyard.
	847	Indoor pickleball.
	848	Pickleball - you can fit four courts on two basketball courts!
	849	More in-person classes that teach sewing and gardening for adults. More community gardens
	850	Look into partnering with schools and Stanford. Stanford has a huge amount of space and is a very poor public steward of that land and space. Santa Clara County gives them such grief with their general use permit applications because they have proven they intend to perpetuate exclusivity and poor land use, forever. In the 1920s and 1950s maybe there was an argument to made about their approach. In 2025 it is absurd. Menlo Park should pressure them, from the North, while Santa Clara County continues to pressure them to use the land of their massive football parking lot for better public good. Indoor Recreation activities can and should be happening in a well-designed, mini-city, place in the Stanford "football parking lots". Never has there been a more ripe situation for the state to use eminent domain than that private land right next to the Palo Alto Caltrain and bus depot.
	851	I don't do any of these but I know getting people together to play sports is important. We have a senior center in Palo Alto and Menlo Park that's sufficient. But I think having a senior center is Bell Haven is important.
	852	Keep them funded so that participation is affordable, and make sure those with less financial means can also participate.
	853	The get teens off Santa Cruz Ave and over to the rec center or a library that they want to visit.
	854	unsure
	855	Diversity of offerings is a very good thing.
	856	Swimming wasn't mentioned but is very important
	857	Would appreciate more fitness classes geared to Seniors, such as yoga, meditation, Zumba, and pilates.
	858	Help market the strength fitness class Lisa teaches. It's great for everyone!
	859	I see many interesting activities already available. I just need to visit these places more regularly. I need someone to go with to further encourage me to participate.
	860	The Burgess Park instructional pool in the summer without the shell on is too warm.
	861	more classes on weekends for adults
	862	ceramics, photography
	863	Convert them into low income housing instead of ripping up downtown parking lots
	864	bring back Krav Maga
	865	More STEM related activities. Robots, coding, 3d printing, laser etching, robot battles.
	866	Please preserve Nealon for Tennis. please ask them to build permanent pickleball courts at Burgess. T
	867	The more recreational activities the better as long as the budget allows it. The City definitely needs to prioritize some things over others but the basics are very important.
	868	none
	869	other towns have so much more-multiple pools. synchronized swimming, kayaking, water polo, archery, rock climbing etc. would love if you expanded and also if you had shuttles that ran to and from the local elementary, middle and high schools!
	870	None
	871	I do not see a space that has free weights and machines although your questionnaires requests a response to it. It would be great to have that.

Comments

Question	Ref #	Comment
12. PLEASE TELL US your ideas, needs, and suggestions for INDOOR RECREATION activities.	872	N/A
	873	No needs
	874	All types of puzzles: jigsaw puzzles, brain teasers, logic puzzles, crosswords, educational and challenging "brainteaser" toys and games (metal wire puzzles, puzzle boxes, rubik's cubes, etc.). These are great for kids, teenagers, adults, and seniors who want to develop and/or maintain cognitive acuity.
	875	None at this time.
	876	Menlo Park needs a public gym with full workout equipment. The options are expensive one-on-one training. Seems like an important gap for a public space to fill and Arrialaga has the facilities. I believe in the need for the public libraries to provide basic social services, I just don't know the demographics of who will access this library space.
	877	teen volley ball, beginner sports for older kids
	878	My kids have taken a variety of classes at Belle haven and Arillaga, including Martial Arts, Dance, Theater, Robotics, and Spanish. Would love to see more classes in Belle Haven, including more dance, gymnastics, conversational Spanish (the current class is very much reading and writing based), theater, art & ceramics. Loving the martial arts and robotics right now. My daughter is having fun with theater performance at Arillaga, but would rather have a class in Belle Haven!
	879	More classes/sports for younger kids (toddler/pre-K) not during school hours.
	880	I enjoy the choir and art activities.
	881	Please we need to keep the tennis court available for our children.
	882	Why aren't there questions in regard to swimming? If Menlo Park had a lane reservation system I'd pay any amount of money to be a part of that.
	883	N/A
	884	Senior / older adults arts and crafts, and meals to go, please.
	885	It's been years now, but the classes were awful when my daughter was little and we needed them (the 1990s). We stopped going there, and used Palo Alto and other resources.
	886	You do offer Spanish for beginners. Excitedly I signed up in spring 2025. My first day I was shocked to find out they were starting on chapter 7 of the book they were using. It'd be nice to offer leveled classes. I am old and I want to learn Spanish for fun, not like rush to cram in 7 chapters in one week just to keep up. You should include in the description that the class is a mixed levels beginner class, not for someone who doesn't know anything. When the class start afresh, please indicate so. I felt my time was wasted in that first class. Class is also too big. How can anyone learn a new language when it takes an hour to speak one or two sentences during class time? You might as well not offer the class but use that money to buy better learning materials for the library.
	887	I wish this survey asked about the swimming pool at Burgess. I try to use that but am continually frustrated by equipment and facility breakdowns. Please fix the pools and locker rooms.
	888	I think there need to be more opportunities for younger kids to play basketball, including with the option of lowered hoops.
	889	I don't have time for anything other than story hour, and gymnastics for toddlers. I did try (at least 8 times) to go to the drop-in infant & toddler play, but found the space too small and not interesting enough for 2-year-olds. Good concept, but needs to accommodate kids up to 3, if it's going to be advertised for them.
	890	Open gyms for volleyball and basketball with a coach
	891	Nothing to suggest
	892	I would like the Menlo Park library to have more workshops for adults, like art classes, language and financial, money management and investment for women which I suggested some time ago. Also I was thinking about an idea: Art Gatherings , could be inside the library or in the outside area of the library. Maybe once a week or so to have a space for adults to bring their own projects and materials to meet, engage in conversation and create. I would probably exclude very messy and strong odor materials and mediums. Another suggestion is to add Zumba classes in Burgess location during the week in the mornings, I see it is just offered on Saturdays.
	893	We need these programs at Arrillaga and Belle Haven and we need staff that is knowledgeable and supportive to the community.
	894	I think some of the activities above (basketball) seem more suited to outdoor play but perhaps that is because I don't do them. I do think the availability of education for skills that enhance ones' ability to care for themselves or others is of great importance
	895	All these are critical services again that I've enjoyed for over 40 years! What you did not list which is also critical is mental health like meetings for suicidal prevention groups and also emergency preparedness groups and activities. With FEMA disappearing, it is important we infill those voids.
	896	I think anytime of recreation is vital for all ages and should be available to all ages.
	897	More indoor activities for elementary and preschool students.
	898	I don't understand why there isn't a great deal more access to school facilities for after school hours adult/teen recreation. This was very common in the midwest where I grew up. We pay a lot for school facilities and IMO deserve access.
	899	How to use the internet, especially for older people and those not technically inclined
	900	Teens need more spaces to congregate in the evenings. What happened to the Rec dances from the old days? So many kids say they have nowhere to hang out other than schools and in front of Starbucks. Could there be a gaming (non-device) space? Pool tables, foosball, board games, etc? Even better if there were concessions and sort of a "sports bar" for kids.

Comments

Question	Ref #	Comment
12. PLEASE TELL US your ideas, needs, and suggestions for INDOOR RECREATION activities.	901	Class Availability is insufficient, especially gymnastics. Classes sell out in under one minute making registration feel like a lottery. There is no priority to stay enrolled. We tried youth dance and did not like the quality of the class and felt communication about the recital was lacking. Swim lessons were better before the instructional program changed. [Names redacted] offer good quality, but again it's very difficult to get in to programs to reach the skill level needed for these teams.
	902	The indoor recreation area needs more openings for drop ins. Also, can we make drop ins free of cost for residents?
	903	I would love to have more maker-style classes offered in the library and community center; right now I trek all over the bay area for these kinds of classes.
	904	More craft and art days.
	905	Vacuum the gymnastics center and clean better. Make certain that there are enough facilities for the variety of classes. Open on Mondays & Fridays again. Paying more and getting less is a bad show if faith
	906	Note: teen activities need extra motivation to lure them in. Snacks or gift cards to local places work. These local places might even want to sponsor.
	907	None
	908	There may be a fair amount of good to do here, but I am concerned with government overlapping and competing with private offerings, especially for optional activities (such as dance). I can understand offering opportunities to the underserved, but I do not want to strangle the private possibilities. A comparable example that should be fresh on people's minds is the best way to kill the usefulness of school lunches to nourish the less fortunate was to make it free for all and paid for by the state.
	909	I don't use any indoor recreation activities.
	910	More and earlier time options for kids basketball
	911	it would be nice to have a senior center more locally for Menlo Park residents.
	912	Pickleball - indoor
	913	Although I would use only some of these services, I strongly support the availability of all services for our community.
	914	Family game nights. Ex. Trivia, Bingo, cornhole, etc.
	915	Please help recruit a daily or weekly cleaning service to maintain the entire gymnastics facility, including the aerial silks area. These spaces are well-loved and widely used, and we hope our children can continue to enjoy them in a clean and hygienic environment. Also, we hope to have more openings and frequency of classes, currently it's very hard to register for the aerial silk classes which our kids love. Thank you!
	916	There needs to be an in person yoga class - not zoom.
	917	Rock climbing
	918	Once again, having a centralized gathering place for neighborhoods build community!
	919	No real suggestions
	920	Tai chi
	921	Menlo Park has beautiful facilities. My children all played basketball at Arrillaga, swim practice year-round at Burgess, and did martial arts ([name redacted]) at the community center. We were never able to get into the Menlo Gymnastics because we are in unincorporated (waitlist). It is sad to see that facility so underused now.
	922	All currently fit my needs
	923	More activities for toddlers.
	924	Me gustaría que haya clases de basketball indoor para niños de 6 años a más y clases de ESL en día de semana adicional de los fin de semana. [English translation: I would like to have indoor basketball classes for children 6 and older and ESL classes on additional weekend days.]
	925	I like the music shows and we attend many. I like the idea of computer skills for beginners or elderly (but I would include smart phones and tablets as well)
	926	Better pricing and younger classes for all ages
	927	More activities for Special needs children and adults and their families.
	928	would it be possible for the library to focus on books, magazines, DVDs etc and not aim to be all things to everybody in the community? resources are limited. Only the library specializes in lending books and other media items.
	929	More equipment for the gym
	930	To make it more accessible to everyone; Neighbors' adult basketball teams and local tournaments. Our property taxes will pay for it
	931	I value hands-on arts. And interesting presentations. Garden Talk is good. A very good variety of programming done by the MP library these days. Keep it going, please.
	932	Menlo Park has very limited adult activities and hardly any for after work hours. Take a look at Palo Alto's. They have a lot of options for arts, crafts, technology, etc.
	933	Indoor recreation can be necessary in California's winter rainy seasons, but indoor recreations is dangerous--as it can foster colds, flu, and Covid. Outdoor Recreation is far safer. So increase exercise classes and other activities which are done outdoors. Lots of sports and activities can be done outside even in winter which have traditionally been done indoors.
	934	None
	935	nothing
	936	Computer help
	937	Add more times for youth gymnastics (specifically age 5 and above) in the after school time (after 3pm).
	938	I use Little House for ceramics and exercise
	939	See list above.
	940	More FREE exercise, dance activities for senior adult

Comments

Question	Ref #	Comment
12. PLEASE TELL US your ideas, needs, and suggestions for INDOOR RECREATION activities.	941	Games like puzzles, board games night, bingo etc could be nice
	942	Dance that focuses on non-classical styles could appeal to a broader base and enable pupils of different ages to participate: hip hop, West African, Zumba-type (e.g. NOT tap, ballet, etc)
	943	More hours and days for drop in basketball in the evenings at belle haven / onetta harrisb. And more consistency or communication for the schedule when there's changes. I run an online community forum based around pickup basketball, and we love coming here to play pickup. But all of us agree that We would love to come here more and love it if there was announcement when the schedule changes so we don't show up when it's actually closed. and also move the martial arts classes upstairs instead of using the whole court for only a few people
	944	It's good to have some activities for all ages however as to music and the arts that should be the schools responsibility to provide rather than a rec center. The program should gear toward toddlers/seniors in the music/arts the rest should be the school program or outside tutor offering. Also, exercise programs for seniors are a strong need since most of that age group need to do it and have more free time to do this program.
	945	?
	946	I'm curious about whether teens would avail themselves of civic resources for activities (or whether schools/B&G clubs/etc. are covering this need). My sense is that we have a lot of in-school performance opportunities, for example.
	947	More manners to learn easy professional to us to do it
	948	n/a
	949	At almost 80 years of age, I am limited in what I can do, but my responses were what I think a community of all ages should provide for its members. For example, my daughters took gymnastics and learned to swim at Burgess when they were young, now they are in their 50's. My Son in law still plays basketball on Monday nights with a group of friends.
	950	I think a wide range of indoor activities is important for all ages and interests. It's necessary for people to have interests and activities to add value and enjoyment to their lives.
	951	more activities for homeschoolers
	952	Would love to see sewing classes at various levels for kids.
	953	NOTE: I answered the questions above about "How important are the following OUTDOOR REC activities" as if the phrase was followed by "to the community" since I don't participate in most of them and realize that my answer would seriously skew the results if I answered "not important at all". I personally don't use the REC CENTER right now, but our children did participate in quite a few activities offered through MP REC when they were younger. This survey is a good reminder to me to check out the offerings and maybe take a class :-). I have no idea what Futsal is, and sometimes wonder if the gymnastics gym has flexibility to be used for other activities as well (it is such a large space dedicated exclusively to a single sport). That said, I know that the gymnastics program is quite highly subscribed and regarded, and that they also generate revenue by renting the facility for parties, so perhaps it is "earning" its keep !
	954	n/a
	955	No suggestions
	956	I'm for offering a variety of indoor recreation activities that meet the needs of all different age groups. Don't know what Futsal is.
	957	I most need information on managing personal finance and social opportunities at the library for a semi- retired adult!
	958	Table tennis, badminton.
	959	Art's offerings seem very poor. Other nearby communities have excellent resources. Why not Menlo Park?
	960	Love the Senior Spanish class. Would love to add indoor pickleball.
	961	More adult dance classes (salsa, merengue, ballroom, swing, etc) More adult exercise classes including strength training -- especially with instructors who are well-versed in proper form/alignment rather than on speed. I tried the early morning HIIT / TRX ones, and felt pressured to keep up the instructors' pace and was afraid I'd injure myself by doing the exercises improperly.
	962	providing shuttles for late afternoon or evening sports and rec. might help boost attendance. I know some of our neighbors said they would let their children participate if shuttles could fairly them home.
	963	N/A
	964	Parent/kid workout classes together

13. HOW IMPORTANT are the following OUTDOOR RECREATION activities?

Athletic fields - casual and drop-in	62% Very important	20% Somewhat important	7% Neutral / No opinion	1% Somewhat not important	3% Not important at all	8% Don't know / No response
Athletic fields - organized and leagues	59% Very important	17% Somewhat important	12% Neutral / No opinion	1% Somewhat not important	3% Not important at all	8% Don't know / No response
Baseball – youth league	45% Very important	19% Somewhat important	19% Neutral / No opinion	1% Somewhat not important	5% Not important at all	11% Don't know / No response
Basketball – outdoor casual	44% Very important	22% Somewhat important	17% Neutral / No opinion	1% Somewhat not important	4% Not important at all	11% Don't know / No response
Celebrations and community events	54% Very important	26% Somewhat important	9% Neutral / No opinion	1% Somewhat not important	3% Not important at all	6% Don't know / No response
Community garden	44% Very important	30% Somewhat important	13% Neutral / No opinion	3% Somewhat not important	4% Not important at all	8% Don't know / No response
Dogs - fenced-in parks for off-leash play with other dogs	43% Very important	21% Somewhat important	16% Neutral / No opinion	4% Somewhat not important	8% Not important at all	8% Don't know / No response
Dogs - designated paths for on-leash walking and exercise	39% Very important	21% Somewhat important	19% Neutral / No opinion	4% Somewhat not important	8% Not important at all	9% Don't know / No response
Football - youth league	24% Very important	18% Somewhat important	26% Neutral / No opinion	5% Somewhat not important	14% Not important at all	12% Don't know / No response
Lacrosse – youth league	24% Very important	20% Somewhat important	29% Neutral / No opinion	6% Somewhat not important	9% Not important at all	12% Don't know / No response
Nature and wildlife preservation	62% Very important	21% Somewhat important	9% Neutral / No opinion	1% Somewhat not important	3% Not important at all	5% Don't know / No response
Music and performing arts - outdoor, attend a performance	48% Very important	32% Somewhat important	10% Neutral / No opinion	1% Somewhat not important	3% Not important at all	6% Don't know / No response
Pickleball	29% Very important	24% Somewhat important	23% Neutral / No opinion	6% Somewhat not important	10% Not important at all	10% Don't know / No response
Picnic areas and barbecues	56% Very important	27% Somewhat important	8% Neutral / No opinion	1% Somewhat not important	3% Not important at all	4% Don't know / No response
Rugby	12% Very important	16% Somewhat important	34% Neutral / No opinion	9% Somewhat not important	14% Not important at all	15% Don't know / No response

Skate park	31% Very important	29% Somewhat important	19% Neutral / No opinion	3% Somewhat not important	7% Not important at all	10% Don't know / No response
Soccer – adult league	26% Very important	27% Somewhat important	27% Neutral / No opinion	4% Somewhat not important	5% Not important at all	11% Don't know / No response
Soccer – youth league	45% Very important	21% Somewhat important	18% Neutral / No opinion	2% Somewhat not important	4% Not important at all	10% Don't know / No response
Social gathering spaces - outdoor	58% Very important	23% Somewhat important	10% Neutral / No opinion	1% Somewhat not important	3% Not important at all	6% Don't know / No response
Softball – adult league	23% Very important	25% Somewhat important	29% Neutral / No opinion	3% Somewhat not important	8% Not important at all	12% Don't know / No response
Softball – youth league	34% Very important	22% Somewhat important	24% Neutral / No opinion	2% Somewhat not important	6% Not important at all	12% Don't know / No response
Tennis – adult	41% Very important	26% Somewhat important	17% Neutral / No opinion	1% Somewhat not important	5% Not important at all	9% Don't know / No response
Tennis – youth and schools	44% Very important	24% Somewhat important	17% Neutral / No opinion	1% Somewhat not important	5% Not important at all	10% Don't know / No response
Volleyball – outdoor	26% Very important	26% Somewhat important	26% Neutral / No opinion	3% Somewhat not important	6% Not important at all	12% Don't know / No response

647 responses

Comments

Question	Ref #	Comment
14. PLEASE TELL US your ideas, needs, and suggestions for OUTDOOR RECREATION activities.	965	please add or refurbish the outdoor gym at linfield oaks at the trails next to train tracks
	966	None
	967	Preserve all parkland!
	968	There are 4 pickleball courts at Nealon Park and they are almost always busy, accommodating 16 players if all the courts are in use. The 4 tennis courts are rarely all used and even if they are there are only 8 players on the courts. If one more tennis court was made available for pickleball it would allow 16 more people to play pickleball instead of the current 0-2 tennis players using the court (and there would still be 3 tennis courts available). Please make another tennis court available for pickleball.
	969	There is a huge shortage of athletic and recreation fields for youth on the Peninsula. Please only consider opportunities to EXPAND space and access. Making it easier for youth serving organizations (many of which are non-profits and run 100% by volunteers - [names redacted] etc.) to both afford and reserve fields. Increasing the cost of fields directly impacts these organizations ability to provide equitable access to youth sports opportunities for the community.
	970	Although I do not participate in any of the activities listed, I see the young kids having a great time at Burgess Park, and I think that the park should be left as it is, with the tennis courts, the basketball court,, Baseball field, and the soccer area. The youngsters have a great time there and it's an invaluable resource to Menlo Park families. Please don't touch it or change it in any way in the quest to find room to build the housing/homes/apartments that Menlo Park needs to have because of the housing element. Touching or changing the configurations or downsizing the recreation areas as I stated above, would change the nature of what it means to live in Menlo Park. Keep it sacrosanct.
	971	Convert more tennis courts to Pickleball courts.
	972	Youth and senior activities and social events are paramount for our community. It is often the only social experience a senior might have
	973	More pickleball courts! New! Designated for PB only!
	974	More pickleball courts at Nealon
	975	For people who do not own land, a community garden would be great. It would be great to have a monthly flea market near the end of the month to discourage people from dumping their belongings on the street.
	976	The current arrangement of fields and courts works well as far as I can tell
	977	Adult fitness classes on the green
	978	The tennis courts are too few and the price of the annual key is too high
	979	Pickleball should only be in locations that do not bother residents.
	980	Trails for walking.
	981	I love walking in Burgess Park. Love watching the kids practice sports. Love the duck pond and the historic entrance gates. I chat with others along the way
	982	More pickleball courts
	983	N/A
	984	I'm not much help on this one, sorry!
	985	Keep it up
	986	Contract services and providers
	987	Bathroom at Sharon Park
	988	It seems like families are underserved with places to go for outdoor gatherings, picnics, etc. Would like to see more tables and seating areas outside, barbecue areas.
	989	(MNY o my " No opinion" (through the survey) are als 0 I didn't know or did not know " about them.
	990	Athletics for kids. Celebration rentals. Other priorities have other venues.
	991	I walk in my neighborhood, and hike in the hills. I don't like games, never have.
	992	No turf fields please!!!
	993	Dogs: No leash, no dog, Sometimes I think Burgess is a dog park, not a people park. Bicycles and other electric modes of transportation is a problem certain times of the day.
	994	N/A
	995	Burgess Park is the closest to me and all the outdoor recreation activities seem mostly catered to kids (which is great but just not applicable for me). I'd love to see some outdoor tai chi classes or some live music (ideally acoustic music like fiddlers or steel drums or mariachi, no amplified sound with speakers). It would also be cool to have some more festivals like a spring festival or other cultural festival.
	996	Should be easier to schedule, find information, etc. E.g., a well-marketed parks & rec hotline.
	997	The baseball snack shack is a missed opportunity for tweens/tweens.
	998	Need more pickleball courts (ideally dedicated) and classes. This is a huge & growing sport that is great for social/community and should be heavily supported by the city. Just look at what Palo Alto or Sunnyvale are doing — Menlo Park has a long way to go to be competitive.
	999	Signups for walks/hikes, visit gardens, tai chi, volunteer opportunities
	1000	More natural spaces needed. More trees needed in picnic area. Native plantings for birds and pollinators needed.
	1001	I am no longer young enough to participate, but I think group recreation is important. Sports bring people together, friendships are created.
	1002	N/a
	1003	Dog park at willows needs to be only for residents of menlo park
	1004	Senior softball, Senior Sand Volleyball
	1005	Since the pickle courts at Nealon Park is always too crowded and occupied mostly by people not living in Menlo Park, we should restrict its usage to Menlo Park residents first by providing keys to the residents for free and outsiders have to pay substantially for the access.
	1006	Community garden, senior softball, senior bocce ball, senior volleyball
	1007	Need some oversight on domineering people on the pickleball courts ie the old bossy [descriptor redacted] couple who try to control everything

Comments

Question	Ref #	Comment
14. PLEASE TELL US your ideas, needs, and suggestions for OUTDOOR RECREATION activities.	1008	It would be nice to have a fenced dog park within walking distance. Currently, the only ones are at Willow and Nealon, and we have to drive to get there. Maybe the basketball court could also be used as a dog park in the early mornings, as it was for years at Nealon Park in Menlo Park.
	1009	I think the more athletics the better, especially those that require serious real estate for play..
	1010	I would like to see schedules posted at the parks with playing fields saying when they are in use or at least a notice with URLs to such schedules. As someone who looks onto one of these parks, I would find it very helpful.
	1011	Pickleball was invented 50 years ago and is the most rapidly growing sport. Many players of all ages are requesting & need dedicated Pickleball courts - Nealon still does not have painted lines showing these courts are pickleball only. Please make these courts very clearly for pickleball only. More dedicated courts with the proper net width and perimeter spacing would be a nice to have but please just begin by painting the current courts.
	1012	Kids leagues are key to the community. I would like to see softball in Menlo Park as my daughter had to go to Redwood City and we have the space.
	1013	I use the pickleball courts regularly
	1014	More soccer fields and more lighted soccer fields, please
	1015	Organize or let other organize tournaments of pickleball/tennis soccer etc.
	1016	I think outdoor team sports for youth and adults should be a big priority. Providing a safe and supportive environment for all ages.
	1017	Swimming and more city support for Menlo Masters aquatic programs
	1018	As mentioned above, I'm a big proponent of adding Pickleball courts at Burgess and/or at Willow Oaks Park. It's a wonderful way to encourage community as well as a healthy activity for all ages.
	1019	None
	1020	Leave as is
	1021	There's a mini park on the corner of Bay and Marsh road that could be a good dog park if it had a fence around it! Right now it has a lawn that's rarely used because it's not a very inviting place to hang out with friends or kids because it's right on a busy road, and if Flood Park isn't going to have a dog park it would be a nice spot for one!
	1022	All these activities have their advocates. Once again I would prioritize those activities for which there are no other alternative sites. In addition to taking the load off the immediate area, spreading activities to parks, schoolyards and other sites around the city would benefit those who live in those areas.
	1023	Bring back the summer concerts in Fremont Park -- especially the Beatles cover band.
	1024	we need outdoor toilets and police present occasionally and better maintenance
	1025	(1) reducing field costs for non-profit, volunteer run youth serving organizations so we can provide equitable access to sports, (2) enforcing off leash dog laws to prevent the inevitable incident between a child and an off-leash dog and dogs' damage to the fields, (3) improving maintenance of school-based fields since the City charges for them to be used (the same rates as city owned fields yet they are not maintained).
	1026	None at this time.
	1027	En lo personal me gustaría participar en un equipo de Baloncesto o Sóftbol, que hayan espacios por la tarde noche, que los precios sean accesibles a pagos de residentes locales y como organizar un equipo, he escuchado de varios adultos que están interesados en participar en un equipo. <i>[English translation: Personally, I would like to participate in a basketball or softball team, with spaces available in the afternoon and evening, prices that are affordable for local residents, and how to organize a team. I have heard from several adults who are interested in participating in a team.]</i>
	1028	Need more pickleball courts
	1029	Build more pickleball courts. Kelly Park is useless for social activities like pickleball which has a drop in nature. Need to be more centrally located (for Menlo Park residents across the city.) There is not enough space at Nealon for more pickleball.
	1030	We need more space at Nealon Park for additional Pickleball courts. Many Menlo Park residents have to drive to Mitchell Park in Palo Alto because the wait is too long to play at Nealon courts. Good news is it's popular and we've met so many neighbors! The bad news is that we have to go to Palo Alto where there are many more pickleball courts.
	1031	does Menlo Park have any community gardens at all? I think community gardens will be a valuable activity to support, especially if in areas of Menlo Park where residents live in apartments / are renting
	1032	I like walking by the railroad track across from Burgess Park because it is a dirt path and pavement hurts my plantar fasciitis (sp?). I like seeing families picnicing on the lawn. I sometimes feel the organized Little League baseball and soccer get top priority from the city.
	1033	It's frustrating when the fields seem to all close down at the same time for maintenance. Perhaps consider rotating availability.
	1034	Look at Mitchell park in Palo Alto. This park is used extensively by the community.
	1035	Really kind of like it the way it is :) are there movement groups for seniors and infant/toddler baby and me type classes?
	1036	I mention more detail below, but having LIGHTED outdoor recreation areas would be a great improvement, especially during shorter days, and having enough lighted spaces that you could walk on and use them (as opposed to Kelly, where the field is often booked for soccer games.) Also, Redwood City has amazing event programming, so we take advantage of that quite a bit. They're bigger than MP, of course, but a significant difference is that our outdoor event programming seems mostly aimed at young families (I'm thinking the concerts at Fremont Park, where it seems most people there have small kids, and where we went every week when WE had small kids!) RWC has many of those young-family-focused events, of course, but they ALSO have a number of events that are friendly to kids, but are more aimed at adults (think Pub in the Park, Concerts on the Square, Oktoberfest.) The Pub in the Park has the side benefit of introducing people to the city's parks.

Comments

Question	Ref #	Comment
14. PLEASE TELL US your ideas, needs, and suggestions for OUTDOOR RECREATION activities.	1037	Would like more Pickleball courts.
	1038	I see many interesting activities already available. I just need to visit these places more regularly. I need someone to go with to further encourage me to participate.
	1039	I notice that you don't address the swimming pools. Since you've already given them away, I guess they don't count.
	1040	Better oversight of the Burgess Park competitive pool, sometimes casual swimmer impeded lap swimmers.
	1041	more weekend adult classes
	1042	Safe play areas and swim areas all over Menlo. Bell Haven should have safe swim areas as well.
	1043	Convert them into low income housing instead of ripping up downtown parking lots
	1044	More soccer availability for adults. Pickleball courts with proper net height, Burgess; courts at Willow.
	1045	Please return court 5 at Nealon to tennis and move pickleball to Burgess to a permanent location on the basketball court. Build a half court elsewhere in the park...there is more than enough room. Please upgrade lighting at Nealon & Burgess for Tennis courts. Please MAINTAIN the tennis courts.
	1046	Preserve tennis at Nealon court please. Build permanenet pickleball facilities so tennis is NOT compromised
	1047	Please preserve the tennis courts at Nealon Park! Our daughter's tennis group from Hillview uses it twice a week and there is no alternative.
	1048	Pickelball at Nealon is noise pollution and out of control. These courts should be for tennis only. There should be a dedicated pickleball location someplace further from neighborhood housing.
	1049	The pickleball court situation at Nealon has gotten out of control. The courts used to be locked for town people who paid for a key. Now they are open and filled with out of towners who are often rude to those of us who actually pay taxes in this town. The town should also protect the tennis courts and the tennis program at Hillview.
	1050	It is very important to me as a parent to public school children to maintain the tennis courts at Nealon Park for both the community but also the Hillview Tennis team. Tennis is incredibly popular at Hillview, and they have great teams. If those tennis courts are converted to pickle ball courts, Hillview cannot field a tennis team. This puts it at a disadvantage to surrounding private schools and would be a very big loss for those students and families. The best location for new pickle ball courts would be Burgess, where there is space and distance from residential homes which can be bothered by pickle ball sounds.
	1051	I think we should preserve tennis at Nealon Park. Our kids play there through Hillview school and it's so much fun to be there with all of the kids and parents. They enjoy practicing there as well. While pickleball also has popularity, I think it would be better suited to be at Burgess Park where it is further from residential homes (noise of pickleball rackets.)
	1052	My son is participating in the Hillview Tennis program, and this is extremely important for him and us, his parents. I do hope my younger daughter will join this activity as well. Please keep the tennis courts at Nealon Park!!
	1053	Please preserve Nealon for Tennis. please build permanent pickleball courts at Burgess.
	1054	Please KEEP Nealon tennis courts for tennis!! These courts are the gem of our vibrant local tennis community and a must need for our Hillview Middle School Tennis program. There are 100 kids in this program (biggest in Bay Area! a public school!), 5 teams (3 of which compete w/ local schools) and many Hillview players make Varsity at MA. It is clearly a vibrant, highly desired and successful program. It would be lost without the Nealon tennis courts.
	1055	Please keep all the tennis courts at Nealon Park! My Hillview Middle schooler loves her tennis class. She's having so much fun and I'd hate to loose this experience from her middle school years. We're so lucky to have these programs at our Menlo Park public schools
	1056	I think anything to do with youth sports should be prioritized over adult sports. I think adult leagues are very important but should not be prioritized over children's sports leagues and facilities.
	1057	Please preserve Tennis at Nealon. Me and my children regularly visit the tennis courts and also schedule and pay in advance to reserve the courts.
	1058	It's important that school age kids can continue to learn tennis.
	1059	Keep the tennis courts at Nealon park! Do not convert them to pickleball courts. They allow Hillview school to have a tennis team, which is so important! The public good that Hillview Tennis brings to the community is easily measured: <ul style="list-style-type: none"> - 100 kids in this program (biggest in Bay Area! a public school!) - 5 teams (3 of which compete w/ local schools) - Many Hillview players make Varsity at MA - gives an opportunity for kids to learn a new sport that they can take with them for a lifetime. - gets kids off their screens and outdoors Also- build permanent pickleball courts at Burgess- where you have space to build more courts, there is lots of parking, it's central, and it's least 400 feet away from people's homes so no one is impacted by the noise.
	1060	Youth Tennis is so important to our community. Please do not convert the remaining tennis courts to pickleball. Our kids use those courts and not having them available will be detrimental. Please make sure to keep Nealon Park Tennis courts open
	1061	Please maintain the tennis at Nealon Park. We are a family of 5 tennis players and there is always talk of taking away more tennis courts for Pickleball. This would be a mistake. Please DO make permanent pickleball somewhere in MP (Burgess?) but Nealon has already given away one of its 5 courts. Please do not take any more. All of our kids have played or do play on the Hillview tennis team, which relies on the (now only) 4 courts at Nealon Park. It would be a shame to harm the Hillview tennis program which is thriving for both girls and boys.
	1062	please make dedicated pickle ball courts. all the tennis players hate pickle ball players and all the neighbors hate them too. it is not good for community spirit at all
	1063	Please keep pickle ball courts - either at Burgess or Nealon; Please improve maintenance of tennis courts at Nealon - allow make sure Hillview Tennis is preserved

Comments

Question	Ref #	Comment
14. PLEASE TELL US your ideas, needs, and suggestions for OUTDOOR RECREATION activities.	1064	Let Hillview tennis keep Nealon Park
	1065	Please make it easier to play tennis. Separately, build pickleball courts in one of the parks that is standalone and does not affect tennis. The Hillview Tennis team needs a place to play tennis and the city has taken away two courts for public school kids to use. By the way, Serena Williams and Venus Williams learned tennis on community courts! Please keep our community tennis courts in good working order. The tennis courts need to be better taken care of! There are currently weeds growing on the courts and they are in disrepair.
	1066	It is great to have the tennis courts that a free and drop in. It facilitates interest in tennis, specially from Hillview school kids. My son goes to Hillview and he loves being on the school team and to be able to play 4 times a week.
	1067	We need a spot for dogs, mine can't survive 5 minutes in the car without throwing up
	1068	None
	1069	very important to maintain tennis courts, especially for youth tennis. Keep courts at nealon for hillview tennis players and casual tennis play
	1070	Walks/tours for physical exercise, litter clean up, and educational events about ecology, local wildlife, and conservation (especially xeriscaping and water conservation).
	1071	None that I can think of.
	1072	Please preserve Nealon for Tennis as well as other parks. Tennis is so important and we have limited courts in Menlo Park. Pickleball is taking over our tennis courts and it's not fair for tennis players. Build permanent pickleball courts at Burgess or other parks but please don't take over any more tennis courts.
	1073	The current pickleball to tennis courts ratio at Nealon Park is fair. If you want to create more pickle ball courts, try Burgess where there is plenty of available space or Kelly Park, but not at the expense of existing Tennis courts.
	1074	Tennis is important and Hillview Tennis should remain a priority at Nealon. We need better court maintenance and upgraded lighting for tennis at Nealon. Please build permanent pickleball courts at Burgess, not Nealon. Pickleball is very inclusive, and so much fun, but it belongs at Burgess where we have space to build more courts, there is lots of parking, it's central, and it's least 400 feet away from people's homes so no one is impacted by the noise.
	1075	Tennis is important and Hillview Tennis should remain a priority. The community is constantly growing. We need better court maintenance and upgraded lighting. Build permanent pickleball courts at Burgess. At Burgess, where we have space to build more courts, there is lots of parking, it's central, and it's at least 400 feet away from people's homes, so no one is impacted by the noise.
	1076	Public playground at the Belle Haven community campus
	1077	More classes/sports for younger kids (toddler/pre-K) not during school hours.
	1078	We want to preserve the tennis courts as tennis courts and not convert more to pickleball
	1079	More trash cans at the skate park would be helpful.
	1080	<p>Our tennis facilities at Nealon Park are a critical resource in the community. I understand there is a proposal to convert the tennis courts at Nealon to pickleball courts. While I fully acknowledge the growing popularity of pickleball, and enjoy the game myself, we still have a vibrant and enthusiastic tennis community in Menlo Park. Support for the growing popularity of pickleball should NOT come at the expense of tennis. Tennis is not dying even while pickleball is growing. Rather, racquet sports are increasing in popularity overall. I won't go so far as to suggest that pickleball may prove to be a passign fad, but it's most definitely true that tennis has proven, long-term staying power.</p> <p>We have 100 kids who signed up for the tennis team at Hillview Middle School - more than any other organized school sport. It would be a travesty to end that program, which conversion of the Nealon tennis courts would effectively do. We have space at Burgess that is also sufficiently distant from people's homes. Why not allocate space there for dedicated pickleball facilities??</p>
	1081	We often have to travel from one tennis court to another to find a court to play in. The courts are often taken by private lessons. I have two children who play in the MPCSD school tennis program. We absolutely need to preserve the tennis courts for tennis and set up separate spaces for pickle ball.
	1082	Please consider creating a NEW pickleball court area somewhere in Menlo Park WITHOUT eating into our precious tennis courts. Both pickleballers and tennis players should have ample courts to play on and sharing dual purpose courts does not work.
	1083	Please provide more pickleball courts at Nealon Park! We have been asking for years. It is the most central location for a sport that relies on drop-in players.
	1084	Keep tennis court available for our Menlo park school and residents
	1085	<p>I am very concerned about the health and environmental impacts of plastic grass being used for playing fields. The environmental quality commission held a meeting on this topic in early 2025 if you want more details.</p> <p>I'd also love to see more native plants in our public parks. And maybe signs to raise awareness for community members about the benefits of native plants.</p>
	1086	N/A
	1087	We love trees and spaces where we can sit and relax, maybe watch squirrels and birds. We do not like shouting around us, so those sports could be held indoors or somewhere else.
	1088	More WILD spaces with native plants and peace and quiet - not so many ball fields.
	1089	<p>BBQ area - please charge high fee and demand clean up after the event. There are often scattered junk including broken glasses in that sand area. We don't walk there any more because it's trashed.</p> <p>Dogs - many people use our park as a training ground and dog park, having their dog off leash on the sidewalk and in the park. If you have a designed area, Senior and little kids don't have to be threatened.</p>
	1090	I wish this survey asked about the swimming pool at Burgess. I try to use that but am continually frustrated by equipment and facility breakdowns. Please fix the pools and locker rooms.

Comments

Question	Ref #	Comment
14. PLEASE TELL US your ideas, needs, and suggestions for OUTDOOR RECREATION activities.	1091	The outdoor facilities need to be put to a better and more consistent use. O don't understand why the baseball diamond at Nealon seems to always be unused but locked, when all of our little league games have to take place outside of Menlo Park. It should be used, and when it's not being used it should be unlocked for practice/casual play.
	1092	Please maintain tennis for both kids and adults. There are so many Hillview kids that are thriving with the help of the tennis program.
	1093	PLEASE PLEASE PLEASE MORE PICKLEBALL COURTS and please Nealon Park sound proof for our wonderful neighbors.
	1094	ss The Burgess swimming pool, lessons, open swim times, HEATED water, etc. are all very important to my family.
	1095	Our family is one many in Menlo Park who enjoys the benefits of the tennis courts at city parks. In addition to using Willow Oaks on a weekly basis, our son is one of 100 children on the Hillview Tennis team who can practice as a team at the Nealon park tennis courts. Please do not convert more tennis courts to pickleball courts and instead provide dedicated new space for pickleball at other city parks. That way our children can continue to enjoy playing tennis with classmates and family!
	1096	Nothing to suggest
	1097	A community garden, particularly located near multi-family housing would be a nice addition to the community.
	1098	Please, enforce that all dogs be on the leash at all times. Owners of dogs bring their dogs to play and run in the grassy areas of the park. Also many times I had see dog poop in the grassy area.
	1099	Regular maintenance/replacement of worn pickleball nets. Keeping the courts clear of tree debris. City consider offering pickleball lessons for different skill levels. (i.e. beginners, novice, intermediate) Concern establishing a pickleball league.
	1100	Equal maintenance for all parks in Menlo Park. Updated BBQ areas and dog parks.
	1101	People with dogs consistently ignore signs on play fields designated for children - and let their dogs run, roam and relieve themselves where kids play. No one seems to care. I feel sorry for kids who have to play in dog pee and poop because some dog owner don't care about taking their dogs where they are welcome. Gross and sad.
	1102	Community / league sports is not "my" interest but I understand its value for others and think it is important for there to be a space for this. More important than this is the need for open spaces for mental and physical well-being. Too much focus has been put on building homes than balancing housing density with the needed respite for the inhabitants (people and animals). Apartments / townhomes are great but its residents still need to get out of the walls for mental and physical health. Our parks are VITAL even if the space isn't maximally-utilized. It's okay to just have open, quiet spaces in our recreation areas too. That also has a benefit to the mind/body.
	1103	I can't believe you did not mention baseball and little league! I'm on the [name redacted] board and we need internet for our use. We aren't the only user who requires this utility. This beating drum for needs is only going to increase. I understand it isn't a priority with the city, but it is to the users and the children.
	1104	- Dogs should not be allowed at Menlo Park parks. Enforcement of no dogs off leash needs to actually occur. For example, at Burgess Park, off leash dogs are there all the time and they are never forced to leash their dogs, nor are they fined. - Tennis court lights at Burgess Park are still out despite many months (>6 months) of requests. - Newly resurfaced tennis court at Burgess Park already had bubbling issues. - Do not convert tennis courts to pickleball courts. Pickleball courts should be built anew, and not take over tennis courts. - Private coaches and Menlo Park leagues shouldn't be able to reserve tennis courts for so much time.
	1105	Compared to nearby communities, there is a huge gap in pickleball facilities (quality and quantity). Six to eight courts at a central location are needed to support the existing community. I've recently noticed temp courts at Hillview and if youth play ramps up in MP as it has in Palo Alto, many more courts and programs will be needed. More bike racks at parks are needed. Please don't host compost bins at parks! The new planter boxes at Nealon are very annoying from many perspectives.
	1106	Make sure there isa qualified adult there.
	1107	Please keep the Nealon Park tennis courts open! These courts are actively used and there is a growing number of youth using these courts (many of whom don't have access to private clubs' courts). The Hillview Tennis team has grown immensely and has hosted matches with many local schools who the students wouldn't be able to compete with if the Nealon courts were gone. Please also consider maintaining the courts as they are frequently used and also upgrade the lighting. Also, please build permanent pickleball courts at Burgess. There is the most space there and the highest number of people who go to this "town center where this is more parking and neighbors are distanced from the sound." Pickleball is very inclusive and will continued to be enjoyed by a wide range of people and age groups. However, this should NOT come at the expense of tennis courts at Nealon.
	1108	Make it more available for drop ins. Also make drop ins free of cost for residents.
	1109	More tennis courts.
	1110	Menlo Park is grossly under providing pickleball courts for the residences. In terms of outdoor recreation, there is probably no venue that the city provides which can serve so many participants at a minimal cost. And shouldn't that be the city's goal? It especially reaches seniors, and an outstanding cultural diversity of our residents.
	1111	None at this time.
	1112	Could we please keep the grass fields. Turf fields only work as an alternative to grass fields at the moment, as they radiate heat in the hot days compared to grass fields that actually help cool down the surrounding area.
	1113	Did this section mean that Menlo Park should provide these services or just that these services are important. It seems like some activities like sports leagues are currently working without the city's help. Having city staff work on these is expensive, and my general feeling about city staff is they are not quality workers.

Comments

Question	Ref #	Comment
14. PLEASE TELL US your ideas, needs, and suggestions for OUTDOOR RECREATION activities.	1114	Support dog park hours at Nealon that are outside morning working hours to better support working families. In fact, I'd reconsider Nealon Park without a baseball field. Baseball fields are some of the most resource intensive yet underutilized spaces in the city. The city supports a number of fields already, and freeing up this central space for more community-based usage would be smart. You could easily support a dog park, a public garden, more open space fields for picnics & family gatherings, etc by removing the baseball field. If there isn't enough space for the current demand amongst other parks, I'd remove adult softball. I played adult softball, and stopped because the league became toxic and most teams were not Menlo Park residents so it lacked any sort of community vibe. We're using very valuable and limited real estate to support an activity that very few Menlo Park residents benefit from.
	1115	I don't engage in any of these outdoor recreation activities.
	1116	It would be nice to have more green space/park like areas
	1117	places for walking and or hiking.
	1118	Could we please install permanent pickleball courts with permanent nets at Nealon Park? We often see empty tennis courts next to the crowded pickleball courts, which still use temporary nets.
	1119	Although I would only participate in some of these activities, I strongly support the availability of all activities for our community.
	1120	Your baseball league is losing girls who want to play. Start a girls league, broaden the field availability to them, don't be wildly sexist. Girls from Redwood City go to Palo Alto to play.
	1121	prefer to have indoor swimming pool
	1122	Dog free areas. Recreational Co-ed adult softball teams (to build community for (20-60+ year olds)
	1123	Real grass not cancer causing Astro turf
	1124	Now I rarely use the outdoor facilities but love to see all the young people having so much good clean fun!
	1125	I mostly use the children's Play areas (frequently) and picnic areas (occasionally)
	1126	With [name redacted] and several club volleyball gyms in the area, some activities are already accounted for. My children all did [name redacted] at the Menlo Park fields. I love to see how well the skate park is loved, and our baseball facilities are top notch. Keep doing what you are doing with outdoor rec. Burgess pool is increasingly seeing issues with equipment breakdowns as the facility is aging. I seem to get regular emails saying something is broken. I suspect the current operator has not been setting aside funds for capital improvements and is going to turn the pool back to the city soon. Find a new operator who will actually partner with the city fairly.
	1127	Keep the tennis courts for tennis only and create new pickleball courts away from the homes (because of the noise) ! Create new tennis courts and maintain the existing ones. Thank you !
	1128	Recomiendo que implementen áreas para hacer barbecue en Belle Haven Community Campus algo parecido al de Menlo Park <i>[English translation: I recommend implementing barbecue areas at Belle Haven Community Campus, something similar to the one in Menlo Park.]</i>
	1129	check out balls station
	1130	More activities for Special Need children and adults and their families
	1131	Not having to pay every time you want to play tennis or pickleball
	1132	Football, rugby, have too high incidence of head injuries. I do not think they should be perpetuated. How about Aikido, Tai Chi?
	1133	Give swim programs top priority managed by Menlo Swim and Sport
	1134	Make it accessible to everyone for our community, there is plenty of money from our property taxes (let's findout where the monet goes to allocate some money for our community.
	1135	Not really into vigorous athletics at this stage of life. How about an outdoor Tai Chi or Yoga class?
	1136	Pickleball
	1137	More pickleball!!
	1138	Racket sports prolog life as much as 10 years according to recent studies. Swimming is very important, but indoor pools are dangerous for flu, colds, and covid in the winter. Exercise Classe,s yoga, dancing could be outdoors. Your outdoor heated pools are great, but take off the covers in winter.!
	1139	None
	1140	nothing
	1141	Have more activities at the park across from [name redacted] .
	1142	There is a need for more pickleball courts, including indoor courts. The tennis courts are grossly underutilized.
	1143	More pickleball centrally located - the ones by the freeway are a joke; too loud!
	1144	Convert seldom used tennis courts to pickleball courts, and offer pickleball classes.
	1145	See above.
	1146	Why isn't swimming on this list? Swimming is the most important outdoor activity to me.
	1147	Be mindful of the how the noise impacts the surrounding neighbors. For example the pickleball courts at Nealon Park are VERY noisy for the apartment buildings and homes that are close by.
	1148	Cricket is getting more popular. Maybe try it?
	1149	It be nice to have educational walks to show what plants, trees etc are in our neighborhood and what we can do to care for them.
	1150	Please build pickleball courts if needed but please DO NOT take away tennis courts to do so! We need them!!
	1151	No comment
	1152	Be outside in the open

Comments

Question	Ref #	Comment
14. PLEASE TELL US your ideas, needs, and suggestions for OUTDOOR RECREATION activities.	1153	Cycling classes would be good.
	1154	n/a
	1155	Please prioritize fitness walking at the park! A lot of people use the space to walk for exercise, but it is such a low priority for you that it isn't even on your list! Other activities often block the narrow walking paths, and bikes, skateboards and dogs often force walkers off the paths onto uneven ground.
	1156	Anything to get people of all ages to get outside and exercise and enjoy the environment lwith families and friends is important.
	1157	I see pickleball lines on the tennis courts at the willow oaks park on willow road, but no nets. Can these be provided as they are at the courts closer to hwy 101?
	1158	more activities for homeschoolers
	1159	We have some really nice athletic fields in Menlo Park and some that aren't as nice. It would be great if they could all be as nice as Burgess, it makes a big difference in the excitement to use the fields.
	1160	Ensuring available and well maintained fields, particularly for soccer and baseball is indispensable. Making sure the conditions are well maintained (eg grass cut to an appropriate level) is as important as having the facilities. The baseball field at flood park was a long-time eyesore. Likewise, when I was coaching [name redacted] last year, the grass at Willow Oaks Park was so long that it negatively impacted practices/games.
	1161	horse shoes. bean bags
	1162	NOTE: I answered the questions above about "How important are the following OUTDOOR REC activities" as if the phrase was followed by "to the community" since I don't participate in most of them and realize that my answer would seriously skew the results if I answered "not important at all". I find it quite fascinating that you not once mentioned the public pools — is that because you outsource the operation ? Please mark my answer as VERY IMPORTANT to maintain public pools in Menlo Park.
	1163	n/a
	1164	Disc golf course would be a great benefit. Closest free course is 30 miles from Menlo Park. Plenty of space at Bedwell Park for a course.
	1165	No suggestions
	1166	In favor of nature and wildlife preservation but don't think it should prevent outdoor recreation activities in those designated areas.
	1167	Large grassy field areas suitable for kite flying.
	1168	The Willows dog park is fabulous. Well designed, well maintained. Dog owners carefully watch their dogs and clean up after them. The artificial turf works very well as the rain drains through, there is no mud. So much better than wood chips for dogs and people. The park is large enough for dogs to get substantial exercise with their friends. The big dogs and little dogs get along well without separating them into groups by size.
	1169	Preserve out parks. Do not build on them
	1170	Please the 2018 master plan for Bedwell Bayfront Park that was approved by the city council has not been implemented.
	1171	Need MORE co located pickleball courts!!! PLEASE!!!
	1172	A large recreation area for dogs and their humans.
	1173	Improve the conditions of the fields, especially at Willow Oaks and Lyle Park given that the state of the fields can lead to injuries for those using them (e.g.: potholes, very high grass). Although signs are posted, dog owners continuously ignore them and always leave their dogs off leash at both of these parks (and get upset when they are asked to leash their dogs and pick up after them).
	1174	Please keep a focus on the importance of accessible and inclusive youth sports. Community groups — as opposed to professional clubs - do not have the same means / financials / human capital and cannot be squeezed out if we want to keep everyone moving.
	1175	N/A
	1176	Parent/kid workout classes

15. HOW OFTEN do you typically USE or VISIT these PARKS?

(See more park information.)

Bedwell Bayfront Park - 1600 Marsh Rd.	3% More than once a week	3% Once or twice a week	12% Once or twice a month	26% A few times a year	23% Rarely, once a year or less	29% Never	4% Don't know / No response
Burgess Park - 701 Laurel St.	21% More than once a week	14% Once or twice a week	20% Once or twice a month	23% A few times a year	13% Rarely, once a year or less	8% Never	2% Don't know / No response
Fremont Park - Santa Cruz Ave. at University Dr.	5% More than once a week	7% Once or twice a week	15% Once or twice a month	28% A few times a year	21% Rarely, once a year or less	20% Never	4% Don't know / No response
Hamilton Park - 531 Hamilton Ave.	1% More than once a week	2% Once or twice a week	3% Once or twice a month	8% A few times a year	19% Rarely, once a year or less	55% Never	13% Don't know / No response
Jack W. Lyle Park - Middle Ave. at Fremont St.	6% More than once a week	8% Once or twice a week	11% Once or twice a month	17% A few times a year	17% Rarely, once a year or less	33% Never	8% Don't know / No response
Karl E. Clark Park - 313 Market Pl.	1% More than once a week	1% Once or twice a week	1% Once or twice a month	5% A few times a year	14% Rarely, once a year or less	62% Never	16% Don't know / No response
Kelly Park - 100 Terminal Ave.	3% More than once a week	3% Once or twice a week	4% Once or twice a month	10% A few times a year	16% Rarely, once a year or less	50% Never	13% Don't know / No response
Nealon Park - 800 Middle Ave.	16% More than once a week	11% Once or twice a week	15% Once or twice a month	20% A few times a year	15% Rarely, once a year or less	19% Never	4% Don't know / No response
Seminary Oaks Park - Seminary Dr. at Santa Monica Ave.	4% More than once a week	4% Once or twice a week	6% Once or twice a month	13% A few times a year	17% Rarely, once a year or less	46% Never	11% Don't know / No response
Sharon Park - 1100 Monte Rosa Dr.	6% More than once a week	6% Once or twice a week	9% Once or twice a month	20% A few times a year	20% Rarely, once a year or less	32% Never	7% Don't know / No response
Stanford Hills Park - 2400 Branner Dr.	2% More than once a week	2% Once or twice a week	4% Once or twice a month	8% A few times a year	18% Rarely, once a year or less	54% Never	13% Don't know / No response
Tinker Park - 1550 Santa Cruz Ave.	1% More than once a week	2% Once or twice a week	2% Once or twice a month	7% A few times a year	17% Rarely, once a year or less	57% Never	14% Don't know / No response
Willow Oaks Park - 490 Willow Rd.	8% More than once a week	6% Once or twice a week	8% Once or twice a month	11% A few times a year	14% Rarely, once a year or less	42% Never	10% Don't know / No response

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16. HOW SATISFIED are you with the physical SPACES, ENVIRONMENT, and FEATURES at these parks?

(See more park information.)

Bedwell Bayfront Park	19% Very satisfied	22% Somewhat satisfied	12% Neutral / No opinion	4% Somewhat unsatisfied	1% Very unsatisfied	41% Don't know / No response
Burgess Park	42% Very satisfied	31% Somewhat satisfied	7% Neutral / No opinion	5% Somewhat unsatisfied	2% Very unsatisfied	13% Don't know / No response
Fremont Park	24% Very satisfied	21% Somewhat satisfied	17% Neutral / No opinion	4% Somewhat unsatisfied	1% Very unsatisfied	32% Don't know / No response
Hamilton Park	5% Very satisfied	5% Somewhat satisfied	21% Neutral / No opinion	- Somewhat unsatisfied	1% Very unsatisfied	67% Don't know / No response
Jack W. Lyle Park	21% Very satisfied	15% Somewhat satisfied	18% Neutral / No opinion	2% Somewhat unsatisfied	1% Very unsatisfied	43% Don't know / No response
Karl E. Clark Park	4% Very satisfied	3% Somewhat satisfied	19% Neutral / No opinion	1% Somewhat unsatisfied	1% Very unsatisfied	72% Don't know / No response
Kelly Park	7% Very satisfied	10% Somewhat satisfied	18% Neutral / No opinion	3% Somewhat unsatisfied	2% Very unsatisfied	61% Don't know / No response
Nealon Park	31% Very satisfied	23% Somewhat satisfied	13% Neutral / No opinion	6% Somewhat unsatisfied	2% Very unsatisfied	25% Don't know / No response
Seminary Oaks Park	11% Very satisfied	13% Somewhat satisfied	18% Neutral / No opinion	2% Somewhat unsatisfied	1% Very unsatisfied	55% Don't know / No response
Sharon Park	19% Very satisfied	16% Somewhat satisfied	18% Neutral / No opinion	4% Somewhat unsatisfied	1% Very unsatisfied	42% Don't know / No response
Stanford Hills Park	8% Very satisfied	8% Somewhat satisfied	16% Neutral / No opinion	2% Somewhat unsatisfied	1% Very unsatisfied	64% Don't know / No response
Tinker Park	6% Very satisfied	6% Somewhat satisfied	19% Neutral / No opinion	1% Somewhat unsatisfied	1% Very unsatisfied	67% Don't know / No response
Willow Oaks Park	17% Very satisfied	14% Somewhat satisfied	17% Neutral / No opinion	1% Somewhat unsatisfied	2% Very unsatisfied	50% Don't know / No response

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Comments

Question	Ref #	Comment
17. If you could CHANGE the SPACES, ENVIRONMENT, and/or FEATURES at these parks, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	1177	The renovation was promised to be one thing (renderings posted and communicated) what they did very different. More fences. No access to school lawn. No pickleball courts. Dog park same. Very disappointed.
	1178	Basketball ball court at willow oaks. More maintenance of Seminary oaks
	1179	add outdoor gym for adults
	1180	Nothing
	1181	Keep weeds removed more often
	1182	Better parking and permanent pickle ball courts Pickleball and Kelly Park is a joke New on courts are too small and we don't have enough courts. Other cities are listening to their residence and building more courts.
	1183	Preserve all parkland! Encourage memorial benches.
	1184	Not sur
	1185	Clean accessible restrooms, especially at Sharon Park.
	1186	Many of the athletic fields need better maintenance. The soccer fields are riddled with holes/divets that are easy for kids to trip, twist ankles, etc. (many caused by dogs). baseball fields need a lot of work - especially the school based facilities that Menlo Park CHARGES youth serving organizations to use but then they do nothing to maintain them. Neighboring towns do a MUCH better job of maintaining their athletic fields while charging users lower fees.
	1187	More flowers, garden areas and places to sit. Maybe some water features such as fountains and ponds. More pickleball courts at Nealon Park. More summer concerts in the parks.
	1188	Bathroom facilities need to be more accessible. If I walk a mile to get to a park, I may be challenged when there are no facilities available for use.
	1189	Add more pickleball courts.
	1190	the bathrooms at Jack lyle are great!
	1191	keep the pond and surrounding area clean and the water clean, eliminate red eared slider turtles that create a mess in the water and pollute it with salmonella where children play. Add swings and basket ball net area for kids.
	1192	The Willow Oaks renovation was great, but I think installing astroturf in the dog park area was a mistake— it now smells horribly of urine whenever the sun is shining directly on the area. Mulch and soil seemed to do a better job in absorbing and suppressing that.
	1193	Walking distance from my house lol. Water features are nice
	1194	Nelson Park: replace the non functional filling with something like a climbing wall or even more swings. In general: would love more natural/wild areas with paths in all parks. Love the bird watching area in Sharon Park. Would be cool to have areas with things like miners lettuce and sour grass as kids friendly foraging spots.
	1195	Seminary Oaks Park needs a playground upgrade.
	1196	More pickleball courts! New! Designated for PB only!
	1197	Nothing to change, Burgess is simply more far away.
	1198	Permanent/dedicated Pickleball courts at Nealon and Kelly, I.e real permanent nets and lines
	1199	It would be great to have public outdoor workout equipment that I see in other municipalities. eg. Lake Chabot
	1200	Shady places to sit
	1201	Bathrooms. Sharon park in particular
	1202	- Make the parks bigger - More native plants and trees
	1203	More availability
	1204	Nealon park facilities are sometimes not working for a long time like drinking fountains or tennis court lights. Willow oaks park doesn't have enough parking
	1205	Less mess in the picnic area after weekends
	1206	I don't know enough about these to be useful on this question.
	1207	Nature, gardens, landscaping, walking paths
	1208	Public bathrooms and bike racks in all parks.
	1209	They are good
	1210	Bathroom at Sharon Park
	1211	Burgess park needs a few more places for seating or casual gathering. Ducks are nice. Bayfront does need a few rest areas along the trails. Benches would be great. Rocks fine too.
	1212	None
	1213	Kelly Park could use a refresh and more regularly cleaned as it gets used quite a bit. The track often has debris/liquid spilled.
	1214	Need bathrooms at Seminary Oaks. Improve all the bathrooms at Burgess.
	1215	Enforcement of leash laws.
	1216	I love for these things to be available to other people, especially those with kids.
	1217	Please put a bathroom at seminary oaks. The kids keep using the bushes to pee.
	1218	I walk both parks almost every morning and have done so for years. After retiring, I worked part time at both gymnasiums until Covid. I love my walk and talk at the park. I expressed my concerns above.
	1219	Make the pavement level on the two paths on either side of Stanford Hills Park. Improve the dirt path that goes directly up the hill to make it safer for elderly people to use; people often are forced to walk up the roadway. Control of vehicular speed is needed. Sharon Park is often crowded and needs more space. It should be extended towards the golf course and developed in a similar way to the S side of the park. This new area should include a second playground, as the existing playground is overused.
	1220	N/A

Comments

Question	Ref #	Comment
17. If you could CHANGE the SPACES, ENVIRONMENT, and/or FEATURES at these parks, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	1221	Bidwell Bayfront could have more structured recreation possible, e.g., soccer fields, to attract more than walkers/joggers. Kelly Park tennis courts and basketball area do not seem to see much use. How about a dog park or something else instead?
	1222	I would post clear signage at parks for rules about dogs and where they can go, and if they should be kept on leash. The majority of times I have felt unsafe at these parks have been because of off-leash dogs. I am pleased with the upkeep of these parks.
	1223	Some of them need more parking or bike racks. Bathrooms. Water fountains.
	1224	Fix broken playground features at Nealon. Add (dedicated) pickleball courts at Willow Oaks and/or Burgess (and not by cannibalizing tennis courts).
	1225	More natural spaces and walking trails needed.
	1226	The playgrounds for kids are great!!
	1227	Or. Bedseel need benches in shade! Especially in hot wether uno shade!
	1228	Parking availability
	1229	- Dogs are running loose at Bedweel park. Owner even bring balls to let than play free in top of the hills . People are crossing the areas where gates are closed , and bring dogs off leash. The park needs signs on the new entrance near : keep dogs on leash all the time " & " Pick up after your dog" and trash cans . Tinker Park needs a bathroom and more shade .
	1230	More restrooms, please
	1231	Put bushes around dog park so we can't see it from street
	1232	Restrict large out-of-towners gatherings in Sharon Hills Park.
	1233	See senior leagues playing volleyball, softball or bocce ball.
	1234	More seating! The parks department does and excellent job of keeping the parks clean and beautiful.
	1235	Would like a practice wall at parks with tennis courts Would like bags for dog waste at dog parks and parks that have walkways for dogs on leash
	1236	We love Sharon Park, but there is no public restroom. There should be one in the park.
	1237	Not every park supports all activities equally, which is good. Bedwell is excellent for walking, light biking on hills. The smaller parks are nice for sitting and enjoying fresh air. I like the present balance.
	1238	I am pleased by how much use Nealon and Lyle Parks get. At least at these parks there need to be more trash/recycling receptacles because on weekends there are multiple birthday parties near the playgrounds that generate so much trash that the receptacles overflow. This also happens near the Nealon Park softball field on some weekends. I am also curious whether the use of bounce houses in the grassy area near the Nealon Park playground needs some kind of permission. Also some of the softball leagues -- especially Legends -- at Nealon Park use sound equipment and they are always too loud; sometimes it is the spectators that bring it. You can hear them across the parking lot in an apartment with double paned windows. It would be great if there was a better way of enforcing this. Finally, once every 3-6 months a group leaves the lights on at the Nealon Park softball field when they leave and it would be good for neighbors to know who they might contact to get them turned off, perhaps by having a phone number on the notice board near the field. Once or twice they have been on for 24-48 hours if this happens on the weekend.
	1239	Nealon needs dedicated pickleball courts with regulation lines painted on the court. The planters that were placed outside the courts are already being used for tagging. This could make the area a target for people looking to tag city property. Also there appears to be no water going to any of these enormous planters - plants are all dried and dying. It's unclear why those planters are located at the court parking but seems misplaced. The benches are appreciated however in tight court space, the placement of them prevents the possibility of ATP shots on courts 1 & 4.
	1240	The pickle ball at Nealon needs to be more inclusive and not run by a few players who decide all the rules. These are public courts and every level player should be welcome
	1241	Improve the pickleball courts at Nealon
	1242	More frequent garbage pick up in Nealon Park around picnic tables during the weekends
	1243	Menlo Park did a very nice job of rennovating Willow Oaks Park. I would not change it.
	1244	No artificial turf
	1245	bathrooms at Sharon Park
	1246	I would be happier with the outdoor spaces if there were dedicated Pickleball courts either at Willow Oaks, or at Burgess Park. Neelon park is too far for me to go, as is Kelly Park. Plus, at Kelly Park the courts are not in good shape, the sound of the freeway is annoying, parking is difficult, etc
	1247	Need to fix the spinning seated ride at Nealon
	1248	Leave as is
	1249	better maintenance toilet
	1250	I mostly go to parks to hike.

Comments

Question	Ref #	Comment
17. If you could CHANGE the SPACES, ENVIRONMENT, and/or FEATURES at these parks, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	1251	El parque Hamilton es pequeño pero muy exclusivo y familiar, pero hay un problema que se necesita que tenga servicio sanitario como los que tiene Kelly Park, de esa forma los vecinos y residentes de Belle Haven le darían mejor uso al parque, ya que cuando los niños o adultos necesitan ir al baño se tienen que retirar del lugar. <i>[English translation: Hamilton Park is small but very exclusive and family-friendly, but there is a problem: it needs to have restrooms like those in Kelly Park. That way, the neighbors and residents of Belle Haven would make better use of the park, since when children or adults need to go to the bathroom, they have to leave the area.]</i>
	1252	Having bathrooms at the parks
	1253	More native plants and trees, lots of trees and shrubs, to support wildlife. Signage to explain how these plants and trees do that. Ensure that other features in these parks (eg meeting, recreation, picnic) are sited and maintained in a way that enhances and promote the natural environment. I think "play" areas are not heavily used, while quiet places with lots of green create opportunities for enjoyment, even if people are just walking or driving by. So don't cut down trees to create picnic areas, playing fields or non-native landscaping. Make parks a model for helping nature on the Peninsula. Make parks a place for QUIET enjoyment, especially when there are other places for recreation.
	1254	Yes, convert more of them to accommodate pickleball, but must consider the noise factor.
	1255	We can always use more parks with more native plants and less grass
	1256	We could always use more parks that have native California plants and trees and less grass.
	1257	As indicated in the answer to the question above about re-thinking the entire "public"/mostly private partnership model which has come to dominate the Burgess Campus.
	1258	Update Karl E. Clark park, other parks in the West side of Menlo Park were granted a full renovation. Belle Haven deserves an up-to-date park
	1259	At Nealon, if there was a way to have a merry-go-round that didn't get stuck all the time, that would be amazing. It's my son's favorite thing, but it's usually hard to spin and therefore exhausting to use. And since the zipline area isn't functional (since I understand it was too loud for the neighbors), perhaps we could replace it with something the kids can actually use and doesn't bother the neighbors.
	1260	Benches
	1261	Make Burgess more inviting for laying down a blanket and sitting. There is a grassy area near Ringwood Ave and the library that is not used much. The area could be improved and useful for socializing, not sports.
	1262	unclear
	1263	I really enjoy and often visit the four that are close distance with family and friends. We have used the playgrounds a lot in recent years. The library and athletic facilities at Burgess are important. Fremont is great to meet up for coffee or lunch. We are further from Belle Haven but the facilities are beautiful and when our swim class was temporarily there we visited and were impressed.
	1264	The new parking along Middle Road at Nelson Park is nonsensical. Seems designed to create problems instead of solve them.
	1265	Would love more spaces to play basketball, including lighted spaces to play at night. Also, more lighted spaces at night to play soccer, frisbee, throw a ball, etc. I know of few lighted outdoor spaces for recreation, and Kelly is always busy at night (which is great, but you can't just walk on and play something. And commute traffic can make it really hard to access.) Also, in the winter, it's dark by 5 PM, so having lighted outdoor spaces is even more important then. Having more courts designed for pickleball would be nice.
	1266	I am loving the new flood park. It's everything you would want a public space to be. Lots of opportunities for people to get outside and exercise and socialize
	1267	The pool heater at Burgess is frequently broken. Even so, we have to pay more than the Belle Haven pool members, even though they have a brand new pool. The Burgess monthly pass holders should be able to use the Belle Haven pool for free!
	1268	New Pickleball nets are badly needed at Kelly Park!
	1269	Stricter security to ensure it is safe to go and not have to worry about vandals, thefts, etc.
	1270	Consider building a separate pickleball facility away from other buildings and activities. Pickleball at Nealon Park is very noisy and interferes with nearby apartment living and children day-care operations.
	1271	"Dog friendly" is helpful since I have a dog. The reason i don't go to many of these parks is that 1. I'm a bust person, and 2. they are way out of my neighborhood.
	1272	At times homeless people take over spaces, are difficult to be around and repel people. No one should be given access at the exclusion of other people.
	1273	Restrooms at all Parks. Picnic Tables Shade spaces Childrens play area Open spaces for more outdoor games like Cricket, lacrosse
	1274	menlo park to acquire flood park and make it more usable
	1275	Convert them into low income housing instead of ripping up downtown parking lots
	1276	Get rid of dog parks especially Nealon. I won't play on the lawn there due to dog poop and unsanitary conditions. More soccer fields with lights. Pickleball courts that have some space between, too crammed together, Nealon.
	1277	need restrooms at Sharon Park, Nealon Park usually has at least one or 2 playground elements that are broken - don't understand why the zipline was taken out/not replaced? Jack Lyle park sandbox needs better maintenance, new sand more often and clean up of broken toys that are left behind.
	1278	The tennis courts in Burgess & Nealon are in disrepair. Cracks in courts and fencing, constantly dirty and covered with debris, broken nets. Court Lighting is TERRIBLE. Bathrooms are gross.
	1279	Please add pickleball courts to Burgess and require a town key to get on them. I'm not sure why it's beneficial to attract all the traffic and congestion from other towns.

Comments

Question	Ref #	Comment
17. If you could CHANGE the SPACES, ENVIRONMENT, and/or FEATURES at these parks, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	1280	Same as above - It is very important to me as a parent to public school children to maintain the tennis courts at Nealon Park for both the community but also the Hillview Tennis team. Tennis is incredibly popular at Hillview, and they have great teams. If those tennis courts are converted to pickle ball courts, Hillview cannot field a tennis team. This puts it at a disadvantage to surrounding private schools and would be a very big loss for those students and families. The best location for new pickle ball courts would be Burgess, where there is space and distance from residential homes which can be bothered by pickle ball sounds.
	1281	I think they should have Pickleball at Burgess Park
	1282	Please keep the tennis courts at Nealon Park!!
	1283	Please preserve Nealon for Tennis. .please a build permanent pickleball courts at Burgess. T
	1284	Please KEEP Nealon tennis courts for tennis!! These courts are the gem of our vibrant local tennis community and a must need for our Hillview Middle School Tennis program. There are 100 kids in this program (biggest in Bay Area! a public school!), 5 teams (3 of which compete w/ local schools) and many Hillview players make Varsity at MA. It is clearly a vibrant, highly desired and successful program. It would be lost without the Nealon tennis courts.
	1285	I think all the parks I have visited are excellent. They each have their own vibe.
	1286	Please preserve tennis at Nealon, and especially support the needs of the Hillview tennis program. It's a great program and a critical feeder to the M-A tennis team. Also need better court maintenance and upgrades to lighting. Please also build permanent pickleball courts at Burgess!!
	1287	Please preserve Tennis at Nealon. Me and my children regularly visit the tennis courts and also many a times schedule and pay in advance to reserve the courts.
	1288	Bathrooms at all parks.
	1289	none
	1290	It would be beneficial for the community to have a permanent Pickleball area at Burgess Park where it is centrally located and there is open space to add it. It is such an incredible community sport, but it cannot take over the current tennis courts at Nealon Park. Tennis is a fabulous physical sport and is growing with the youthful generation. It is wonderful to see the middle school program out there and they need courts to play on.
	1291	It would be nice to have a community garden space. Also, open spaces like Allied Arts should be mentioned since they are an important part of the city's green spaces.
	1292	please get pickle ball courts somewhere and MORE TENNIS COURTS! please finish the playground at nealon. more fenced dog parks that are actually open. can we get a small skateboarding park at nealon?
	1293	Add more benches to sit on at Burgess and Nealon
	1294	Don't give away tennis courts
	1295	More tennis courts
	1296	Improve the tennis courts at all the parks. They need proper repairs and maintenance. Also, offer lessons. Add stand-alone separate pickleball courts in new parks that are being built. PLEASE DO NOT PUT PICKLE BALLL COURTS ON TENNIS COURTS. That's the worst thing you can do.
	1297	It would be great to have cricket pitch at Burgess Park.
	1298	more benches and picnic areas needed in bayfront park
	1299	N/A
	1300	No changes
	1301	keep tennis courts at nealon
	1302	There isn't enough parking and because the parking lot is badly designed/laid out, it is both difficult to navigate and wastes a lot of space that could either be made into more parking spaces or more park area.
	1303	Sharon Park needs a restroom. And the city has ruined the pond at Sharon Park. It used to have so much life: beautiful Koi, turtles, ducks and ducklings, Canada Geese, Egrets, and Great Blue Herons. Now you might see one brown fish, a turtle or two, a few ducks, and a couple of Canada Geese. The pond needs to be revived!
	1304	Seminary Oaks Park could use more frequent mowing and groundskeeping since the lawns are used by many groups.
	1305	None
	1306	Do not reduce the number of existing tennis courts; if pickleball courts are needed, build them in available spaces at Burgess or Kelly
	1307	Please post the pickle ball rules on the courts
	1308	Kelly park needs a public playground, Hamilton park needs swings, Clark park just needs a full update at this point.
	1309	We often go to the spaced in the morning and frequently encounter homeless people sleeping on benches and around the park.
	1310	Better, more accessible parking everywhere
	1311	not sure
	1312	Do NOT convert the tennis courts at Nealon to pickleball courts!!!
	1313	Please don't take away anymore tennis courts on Nealon Park courts. We already lost 1 and my kids all play on the Hillview tennis team which uses the Nealon Park courts. BTW, Hillview tennis is absolutely thriving with nearly 100 kids signing up this year, the second consecutive year with growing enrollment. Pickleball deserves its courts as well, it is also very popular, but please find somewhere else to put the DEDICATED pickleball and don't take away DEDICATED tennis courts. Sharing courts between the two is impractical and simply doesn't work.
	1314	Let's make sure we have working water refill stations in every park. Also restrooms. And enough trees to provide good shade.
	1315	N/A
	1316	More trees and comfortable seating, maybe free events

Comments

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17. If you could CHANGE the SPACES, ENVIRONMENT, and/or FEATURES at these parks, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	1317	Bedwell Bayfront park is an incredible resource for nature exploration that is being wasted. From inappropriate plantings that suffer from drought to neglect of the paths, it needs a lot of TLC. There should be an effort to manage it for native plantings and wildlife.
	1318	More wilderness-like areas with hills and longer hikes. E.g. I go to Huddart or Wunderlich parks every week.
	1319	Preteens, teens, even adults who run through the Burgess park with electric bikes or fast regular bikes, thinking that saying "excuse me" a 90 years old can swiftly jump out of the way. Please stop them from going through the park. They MUST walk their bike if they are going to be inside the park. Or not allowed at all. There are bike lanes around the park. Use them. During school let out time, it's impossible to take walks in the park.
	1320	The playground equipment needs to be maintained. At the very least it should be regularly oiled.
	1321	Burgess tennis court needs to be repaired, a ton of time and money was spent renovating Nealon but the zip line thing doesn't run and the spinning ride is always stuck, so they are a huge waste of space and frustrating for the kids (and the parents whose tax money was spent building something that was clearly not thought through first). Ball fields are consistently underutilized, parking in almost all cases is insufficient, and off leash dogs need to be kept out of areas where children play.
	1322	Lyle: great that people donate equipment! Not so good that broken equipment stays around playground and can be hazard or just annoying (tricycle with flat tire that can't be fixed, plastic toy house with sharp broken edges). Sandbox could use fresh sand! Sealed trash containers might be helpful as crows go after discarded food on playground. There are trash containers, but having ones with closing lids might help a bit more. Sharon Hills playground was not interesting enough to go back. Same for Tinker - great location for me, but not interesting enough for kids.
	1323	Kelly park is WAY WAY too noisy. maybe sound wall or pads? PICKLE BALL at NEALON needs one or two more benches (so people can bond and socialize) and for more courts and to make the 4 we have PERMANENT. ss
	1324	Basketball at willow oaks is not a good use of space. Either improve the court or convert to pickle
	1325	Puzzle borrow programs at Library and toddler movie evenings would be great. We loved the easter egg hunt and orchestra program in Belle haven and would love more of those.
	1326	I would prefer if the SAND at Jack Lyle Park were cleaner and more confined. Currently, it gets spread on the sidewalk causing a slip hazard. I am not a fan of open sand pits due to potential for animal feces. We generally avoid this park for that reason.
	1327	Nothing to suggest
	1328	Bathrooms at all parks.
	1329	Bayfront Park needs more landscaping-adding native plants. I realize it is challenging as it is on top of landfill, but I think that there are suitable native plants for even these conditions. It would also be nice to have a Nature Center at Bayfront park.
	1330	Dogs should be on the leash at all times and grassy areas not to be used as dogs playground and space to poop.
	1331	Bathrooms at all parks.
	1332	Just a bit baffled on the redesigned parking configuration at Nealon.
	1333	Belle Haven Parks were decimated. There use to be parks all over the neighborhood now there are three four including Bedwell and though they have had some work we do not have the same facilities/amenities as those in other Menlo Park parks. There are no dog parks and maintenance is not routine. BBQ areas. Consistency across all parks all over Menlo Park.
	1334	Remove all loud noise making structures/toys in all of the playgrounds. Have police patrol park areas once or twice each night after 11pm.
	1335	We love our parks! We wish Sharon Hills Park had better upkeep. It used to attract many visitors with a lovely fountain, pergola with benches and a pond filled with fish, turtles, ducks and lovely landscaping. It went downhill in recent years, so visitor volume has really dropped off. But recently, we see attempts to fix the broken fountain and old, dead landscaping. We hope it brings back wildlife and people, too. Not too long ago that park was so lovely and vibrant!
	1336	I have enjoyed all the parks I have visited over the years living here. There were some that were more accessible / easier to use than others on a given day but I appreciate them all. I am interested in visiting parks from this list that I didn't know about! Dog play areas have been few/far between and while I no longer have a dog now. I think they are of great importance for our 4-legged residents.
	1337	What is missing from many of these parks is a public toilet. The throne is awesome if you can't secure funding to build the on grid infrastructure. Again, this need will not disappear and only increase with time.
	1338	- Burgess Park: playground equipment was not installed correctly and requests to fix have not helped. The megaphone and animal footprints have not been fixed or installed. - Burgess Park playground could have been bigger. Why wasn't it extended all the way to the sidewalk for example? - Bike parking next to all playgrounds in Menlo Park is needed - Seminary Oaks Parks deserves and needs a complete redo similar to Burgess, Willow Oaks, and Nealon. The replacement equipment is not as good and actually decreased the usability of the play structures.
	1339	Dedicated (6-8) pickleball courts at Nealon or Burgess. At the least, improve the nets; upgrade windscreens and resurface and repaint the courts for pickleball.
	1340	Make sure there are clean bathrooms that are kept up daily.

Comments

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17. If you could CHANGE the SPACES, ENVIRONMENT, and/or FEATURES at these parks, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	1341	Overall more Bike parking, shade structures, and restrooms. Willow oaks has great new equipment but the partition for the dog park makes it feel dark and industrial. Why not plant something? Bike parking should be near play structures and all parks should have restrooms. Improved bike paths and separate them from pedestrians where needed.
	1342	Nealon playground needs maintenance constantly. It is not maintained.
	1343	Adding picnic area to Bedwell Park. And others that don't have. Also swings in parks that don't have. Maybe information on a sign that talks about local plants/animals Maybe a structural piece that somehow makes music
	1344	Seminary oaks really needs more attention to make it more fun for kids.,
	1345	Seminary oaks park is in bad neglect. Needs improvement.
	1346	Sharon Park needs continued refurbishing/upkeep of planting around the pond. Appreciate the good start that has occurred so far. Monitor turtles and get rid of them as needed.
	1347	Make sure dogs are off leash only in the dog parks. Maintain playground equipment better.
	1348	More tennis courts
	1349	Nealon Park needs the inclusion of some of the tennis courts. This could easily be done with a dual usage approach which has been done so successfully by numerous nearby communities.
	1350	I'd like to see more benches along trails in Bedwell Park, as well as bathroom and/or portapotties at points further away from the parking lots.
	1351	Add bathrooms to Sharon Park
	1352	I'm aware that this is a personal bias but I would like to see an increase in the number of fields for soccer, lacrosse, flag football, etc or at least definitely do not reduce the number of spaces available during new development
	1353	Clean bathrooms at all parks. And bottle fill stations
	1354	Maintenance could really be ramped up as things start to fall apart, for example the water fountain by the tennis court at Burgess is constantly leaking. Cleanliness is also an issue at Burgess, especially around the picnic area and baseball fields (where homeless folks tend to be). It seems that city maintenance crew is understaffed, which makes no sense considering how much property tax some residents here pay. Kelly Park and the pool area seems to be an afterthought in terms of location. The freeway noise is so loud at Kelly Park that it's so hard for coaches to give instructions. The pool is separated from the parking area with a transparent fence, it's no wonder residents are hesitant to swim there. Perhaps an addition of planter boxes with tall plants will bring some visitors.
	1355	Eliminate the angled, back-in parking at Nealon Park and replace with perpendicular parking. Move the bike lane to the area between the parking and the playground. Those coming from the west have to go to the Safeway parking lot in order to back in. Backing up in this situation is tricky and dangerous for little kids who may not be visible. Menlo Park has spent a lot of money turning a good situation into a nightmare. I avoid Nealon if I have to drive there.
	1356	Shade to keep playground equipment from getting too hot to use in the summer.
	1357	Support dog park hours at Nealon that are outside morning working hours to better support working families. In fact, I'd reconsider Nealon Park without a baseball field. Baseball fields are some of the most resource intensive yet underutilized spaces in the city. The city supports a number of fields already, and freeing up this central space for more community-based usage would be smart. You could easily support a dog park, a public garden, more open space fields for picnics & family gatherings, etc by removing the baseball field. If there isn't enough space for the current demand amongst other parks, I'd remove adult softball. I played adult softball, and stopped because the league became toxic and most teams were not Menlo Park residents so it lacked any sort of community vibe. We're using very valuable and limited real estate to support an activity that very few Menlo Park residents benefit from.
	1358	More playground for big and toddler kids at Sharon park. Atherton park - Holbrook Palmer is our go-to as it has both toddler and children play area that are close together and a very large field.
	1359	I like the proximity of a park, meaning, able to walk to the park and not have to use the car. Therefore, I mainly spend time at Burgess Park. I also enjoy the green corridor along the railroad tracks on Alma. It's very important to keep those local green spaces
	1360	Did the City fire the entire gardening staff? Trash cans full, litter and an abundance of weeds make the environment for our parks unsightly. Weeding would be a good start!!
	1361	Availability of public restrooms
	1362	Seminary Oaks needs a restroom
	1363	Nealon & Lyle Parks were vital for my child & our family when our child was a toddler and early elementary. The preschool playground and preschool itself were also great resources.
	1364	More permanent pickleball courts with permanent nets at Nealon Park.
	1365	Bathrooms at seminary oak
	1366	Bathroom at Sharon Heights park and other parks
	1367	None the new ones are great - Willow Oaks updates were such a huge benefit to our kids outdoor activity time
	1368	Fix drinking fountains
	1369	Shade, benches, picnic tables always welcome. And a fence with gates to keep my toddler corralled.
	1370	Oh perhaps more outdoor seating of some kind
	1371	if I could drive

Comments

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17. If you could CHANGE the SPACES, ENVIRONMENT, and/or FEATURES at these parks, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	1372	When my children were small, I went to these parks daily/ weekly; they are wonderful. I am in the phase of life where I walk my dog at Bedwell.
	1373	Keep the tennis courts for tennis only and create new pickleball courts away from the homes (because of the noise) ! Create new tennis courts and maintain the existing ones. Thank you !
	1374	Fremont Park is our only green space in the downtown shopping district, yet the city removed half of our beautiful green grass lawn, replacing it with unsightly tanbark that people can't even sit on. Please restore our grass lawn and please plant new tall trees to replace our heritage trees that the city inexplicably removed. And please do some attractive landscaping using seasonal flowering plants. Also, in December, please put the Christmas lights all the way up to the top of our tallest tree, using white lights with beautiful accents of colored lights the way we've had it for many years.
	1375	Parts of nealon park play equipment have been broken/under construction for months now. Bayfront park doesn't have nice trails
	1376	I'd love for the maintenance issues to be fixed at Nealon quicker - it takes weeks or months for a slide or the merry go around to be fixed when there are issues. I'd also love for a solution to the swinging area to be used instead of just sitting empty. In Lyle park there has been a huge issue with people dumping big plastic toys. This needs to be cleaned up.
	1377	Falta un poco de mantenimiento y area para compartir con la familia en 100 Terminal Ave. [English translation: 100 Terminal Ave needs some maintenance and a family-friendly area.]
	1378	I wish seminary park had same improvement as the other parks recently had. I am somewhat disappointed that the new improvements at burgess only included one big kid swing (there used to be 2) and one "spinny" thing but overall, willow and burgess remodels were great upgrades.
	1379	Playgrounds in the Belle Haven neighborhood are very outdated. Often the fences don't close all the way and make it easy for kids to come out.
	1380	Playground are usually old, outdated, No swings or slides for Special Needs ,dirty and bathrooms are old and dirty. Redwood City Parks are Amazing!!! Clean and new instructions .
	1381	Add fenced in area at both Sharon Park and Stanford Hills park for dogs. Redo the walkways and paths at Stanford Hills Park as they are a severe tripping hazard.
	1382	The Baseball/Softball field needs immediate attention. The outfield is ravaged with wholes and uneven grass. The infield is on its last leg. I've seen multiple injuries arise as a result of "bad hop" ground balls, that should have been routine plays. It seems that the rest of the park recieves the necessary attention but the ball field is left to its own devices and at the mercy of dog owners.
	1383	Nealon Park needs more pickleball courts
	1384	Active support of Geocaching and native plant/wildlife tours.
	1385	Planting areas for seniors and jounge adults
	1386	A few more interesting places to sit at Fremont park would be nice. In general, places to sit and chat with friends would be good in public spaces.
	1387	At Bedwell Bayfront - maintain the art structures or put in interpretive signs about the nature and history of the park area.
	1388	Adding bathrooms at seminary oaks and sharon park would be great.
	1389	Reopen the closed attractions at Nealon! It's absurd that so many things have been shut down/haven't been repaired, especially because they're some of the most fun parts of the park (zip line, circular swings).
	1390	Start to implement the Master Plan for Bedwell Bayfront Park. Parking is so ad hoc, it can be unsafe to walk the road next to Flood Slough. The perimeter trail gets very muddy and the rutted and uneven in places. Especially in winter, there are places where someone using a cane, or with a stroller, would not be able to traverse this.
	1391	Meno Park has beautiful parks. I used to visit Menlo's Parks almost every day for over 40 years, but now seldom visit, as I currently live in San Jose. I would improve outdoor par courses and trails for walkers and runners. Since sports fields are free, so should be tennis courts, and you need more of them. All parks should have clean restrooms, open and monitored all the time.
	1392	Burgess Playground and Nealon Park need more/better play structures for kids ages 2-5.
	1393	Better picnic tables and bbq grills, the bathrooms at the Burgess Park pool need to be deep cleaned much more frequently, the toilet seats all need to be replaced
	1394	Empty the garbage, have more family meet up events like movie nights during the summer, everyone brings a picnic
	1395	nothing
	1396	More shade and water features. Some of the downtown parks have too many homeless, I don't feel safe with our kids.
	1397	Sometimes the equipment at Nealon Park is broken or unusable.
	1398	have an area in the dog park for small dogs at Willow Oaks.. they can get bowled over by the big dogs
	1399	Ban dogs from the barks. Owners completely ignore the requirement that they be on-leash and often don't clean up the messes left by their animals. My family has been attacked multiple times in Lyle Park by dogs that owners were not controlling properly.
	1400	We need more pickleball courts at Nealon Park, and they need to be dedicated and permanent pickleball courts -- not temporarily striped over tennis courts.
	1401	We need bathrooms in parks to stop people relieving themselves behind trees and in bushes.
	1402	More courts with proper reservations
	1403	More pickleball courts with ability to reserve.
	1404	more tennis courts
	1405	xx

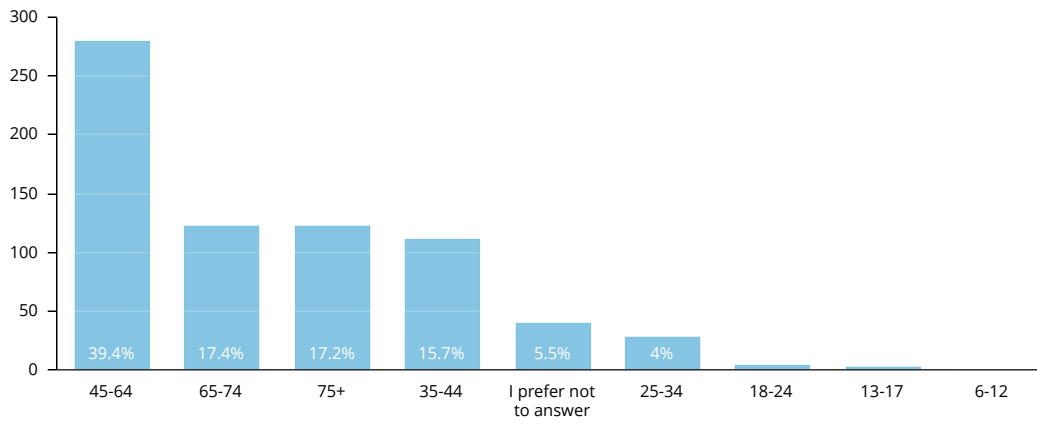
Comments

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17. If you could CHANGE the SPACES, ENVIRONMENT, and/or FEATURES at these parks, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	1406	Every park should have bathrooms!
		The field at Willow-Oaks should be unfenced and available for the public.
	1407	The burgess skatepark is great but I think it could use with a little more space and I appreciate the implementation of native plants in the planters at the park. I do feel like we could get rid of the baseball section of the large field.
	1408	Bathroom at Sharon Park.
	1409	More awareness of community events at the parks.
	1410	Walking paths, benches
	1411	Dog routinely off leash in open spaces that aren't designated for dogs ruin the park experience for many of us. I'd step up enforcement of that.
		I like that the parks I use are in close proximity to community centers, the nursery school, and other places that anchor our communities.
	1412	The parks that I do go to I recommend more benches to sit and rest if there is space for it .
	1413	Bedwell needs more litter cans and anti-litter education.
	1414	More shade.
	1415	n/a
	1416	Security
	1417	Please prioritize fitness walking at burgess park! A lot of people use the space to walk for exercise, but it is such a low priority for you that it isn't even on your activity list! Other activities often block the narrow walking paths, and bikes, skateboards and dogs often force walkers to detour off the paths onto uneven ground. Upgrading the walkways, and making the paths more walker friendly would be great, and increase safety, exercise, and community!
	1418	Need a porta potty in Sharon heights park!
	1419	I like to walk around Sharon Park and the civic center as I enjoy the water features fish and other wildlife to be observed.
	1420	Preserve the tennis courts at Nealon (do not add more pickleball)--we need to ensure the availability of tennis courts for youth and adults, it's already hard to find an open tennis court at Nealon because the tennis courts are so popular
	1421	I would play pickleball at the willow oaks park if nets were provided.
	1422	Make outdoor workout area for adults.
	1423	Karl E. Clark Park fixtures feel neglected. Swings are missing, structures have holes in them. The equipment needs some attention. The grounds look good though. We have a lot of young children in the area. Its a shame to have the park equipment be in poor shape.
	1424	Develop Fremont and Tinker Parks!!!
	1425	More engaging play structures for kids 8 years old and up
	1426	As noted above, maintaining fields and play structures is the highest priority. The field at Willow Oaks Park was not mowed effectively, at least not in fall 2024. The renovated parks with nice/unique equipment, e.g. at Nealon Park are great, but certain attractions at Nealon are often out of commission.
	1427	Enforce the no dogs rule at some parks
	1428	longer hours for off leash dogs. easier parking
	1429	More regular mowing and lawn maintenance of Willow Oaks Park, especially in the spring during soccer and when the grass gets long/thick.
	1430	I used to visit the parks more than 1xweek when my children were younger; we were always walking or driving to the parks to enjoy the outdoors and play structures. The biggest request for improvement I have is BATHROOMS !!! As a young mother, it was challenging to juggle 3 small children and not have a bathroom (we'd sneak behind a tree). As a middle-aged woman, I sometimes have a more active bladder when out walking the dog and would appreciate public facilities.
	1431	Please fix the fountain at Sharon Park. Love the new plants along the edge of the park!
	1432	n/a
	1433	Need to provide dog poop bags for visitors to Bedwell - too much poop on the trails. Many off leash dogs. Please enforce the rules. Bedwell needs native vegetation. A disc golf course at Bedwell would be great. There's plenty of space available. Local disc golf groups would provide volunteers for installation and ongoing maintenance.
	1434	I've filled out the form but forgot to mention one thing: Please replace the portable stage we had for many years and used for summer arts and craft fairs and Wednesday concerts, etc. In addition to replanting grass in Fremont Park to replace the tanbark, we should leave that stage up all summer to encourage outdoor community gatherings and concerts. And definitely bring back our Connoisseur's Marketplace, or whatever name you want to use for our annual summer Art and Wine Festival/Crafts Fair. It would be a great draw for our city and people will love it!
	1435	None
	1436	Enforce keeping dogs out of areas designated as "No dogs allowed".
	1437	Sharon Park is a hard climb. I would appreciate more flattened areas appropriate for sitting. Some solar motion activated lighting for a while in the evening would make the paths safer.
	1438	Please implement the master plan for Bedwell Bayfront Park! This is Menlo Park's only open space and it deserves protection and management.
	1439	Bedwell Bedford is my closest & favorite.
	1440	A bathroom at Sharon Park would make it easier to visit, but we're not that close to it anyway.
	1441	Implement the 2018 Master Plan for Bedwell Bayfront Park
	1442	Please the 2018 master plan for Bedwell Bayfront Park that was approved by the city council has not been implemented.

Comments

Question	Ref #	Comment
17. If you could CHANGE the SPACES, ENVIRONMENT, and/or FEATURES at these parks, what would IMPROVE them and/or make you VISIT them MORE OFTEN?	1443	Please implement the master plan for Bedwell Bayfront Park, there is much to do still to improve the usability and access of "a jewel of the City of Menlo Park's parks and open space system."
	1444	Not enough pickleball courts at Nealon. Disgraceful that Parks and Rec has not taken the community's input.
	1445	I tend to forget there's a recreation center which offers classes -- perhaps sending an announcement in the online newsletter/paper InMenlo, putting up fliers in the library, putting a sign up in front of the rec letting passersby know a new semester is starting. Palo Alto has a large, diverse offering of adult programs [address redacted], it would be amazing for MP to create this kind of offering. if that's too big to start, think about what MP could become known for -- art classes, makers craft, cooking, etc. See what resonates and change/grow accordingly.
	1446	Better maintenance of fields, enforcement of "dogs on leash" requirements.
	1447	At Kelly Park, would be nice if the play stucture was open to public.
	1448	N/A
	1449	Cleaner bathrooms

18. What is your age?



Comments

Question	Ref #	Comment
19. PLEASE TELL US any other ideas, needs, complaints, or suggestions you'd like to share with us.	1450	More pickleball courts installed in empty tennis courts.
	1451	Nothing
	1452	We appreciate the opportunity to use your facilities. Located as they are, close to CalTrain, we can access them even when we can't drive.
	1453	The MP Main Library is extremely important to me as a senior citizen. I read about 2-3 books per week. I never purchase books - why would I since I can get everything I need at the library? Truly, visiting the library is a weekly pleasure for me.
	1454	Years ago, people would often sail their model boats on the pond in Sharon Park. I haven't seen anyone do this there in a long time and wonder why. It was an interesting activity to watch. I would consider building a radio-controlled model boat myself if I knew that I could sail it there.
	1455	I would truly make a commitment to enforcing local leash laws before something serious happens. It is a daily battle between entitled dog-owners who think their dogs should run free in and out of soccer practices, in and out of baseball games, etc. - often interrupting activities, scaring children and damaging the fields. It is only a matter of time before there is a serious incident between a dog that reacts while off leash and a child. Not to mention the mess the dogs make of fields when their owners don't clean up after them, don't fix the holes they dig, etc. Part of this enforcement might be a trade-off with finding space for a committed off-leash dog area that is SEPARATE from youth sports fields. (The dogs at Nealon routinely leave "surprises" for unsuspecting kids and the dog owners are routinely hostile to anyone asking them to please clean up after themselves).
	1456	Here's to go pee Menlo Park Library had a great collection of classical CDs which was gutted a year or so ago and an app replaced it. That app is terrible. It is in essence, an online listing of the musical pieces available through the purveyor, but written such as if you would read it in a textbook and not as a piece of digital information. A new App would be greatly appreciated
	1457	Dont repurpose green spaces. Improve restroom facilities. Remedy the water drainage issues in Belle Haven Pool restrooms (construction defect since newly installed)
	1458	I am very frustrated that I have a business a block away from Menlo Park library. I pay local taxes and they will not give me a library card because I live in unincorporated MP. This does not engender support of the library when you exclude people who use it and support it in taxes and donations. why not include unincorporated menlo park rather than exclude those residents. We see ourselves as part of the city but you don't
	1459	The City does not place enough importance to parks, keeping them clean and attractive to the public that may not have other opportunities to experience nature and greenspace.
	1460	I understand and support the existence of a teen-only area in the Menlo Park library, but I don't love that there are a bunch of books in that area that I therefore can't access :(I wish there was a way to browse those books still now that I've aged out of the "teen" demographic. Many graphic novels and queer books are in that area, which are my favorite things to read.
	1461	Please do not allow homeless persons to camp out around the Menlo Park library and recreation locations.
	1462	More pickleball courts! New! Designated for PB only! A large complex would be great and would bring revenue to the area, especially if tournaments were hosted. Would also create jobs and encourage physical and social activity. Great for teens and families and seniors and lonely people. Pickleball unites people!
	1463	Menlo Park has always been the sad step-sister to Palo Alto but it has been more pronounced as the years pass.
	1464	I would not be in favor of replacing any park spaces with housing
	1465	Limit the use of MP public spaces to residents of Menlo Park. Do not establish adult spaces that attract adults from outside our community.
	1466	Nealon park needs at least 4 tennis courts to support the hillview tennis team. It's so important for kids to participate in a team sport.
	1467	Widen walking paths.
	1468	I like the double posters outside the Burgess library that announce upcoming events.
	1469	Seriously: I will pay for an out-of-state library card!
	1470	While we need to help feed, clothe, and shelter our homeless, I don't think that burden should be shouldered by public spaces like parks and libraries
	1471	We are one block from San Mateo County Flood Park so less incentive visit city parks. Flood Park is partially closed at this time.
	1472	Please offer more [name redacted] free fitness classes to adult and senior like Ballroom dance fitness, Salsamba, snd Band and Beats class. These classes are beneficial to adult/senior health as well as socialize with neighbors
	1473	Having parks ready for visiting family is really important to me, even if I don't use these facilities myself regularly.
	1474	I would love to see more public art, trees, flowers, fountains, and walking paths
	1475	None
	1476	Use contractors to save tax dollars. Let the free market work
	1477	More community events closer to West Menlo or Sharon Park. Most of the time events are too far away to easily attend with little kids
	1478	Parks are very nice. Ok go to a park 3-4 time pet week.
	1479	The parks are great! We're lucky to have so many recreational facilities.
	1480	Team Sheepier should be replaced by a nonprofit - they consistently raise prices and lower services.
	1481	Please....more library digital books.
	1482	Revise this survey so it only takes about 7 minutes. I am not a person of faith, but shunning traditional faith influenced activities is not serving the whole community.
	1483	N/A
	1484	Overall, I am quite satisfied with the facilities and staff. Good people doing good work.
	1485	N/a

Comments

Question	Ref #	Comment
19. PLEASE TELL US any other ideas, needs, complaints, or suggestions you'd like to share with us.	1486	Would love to see city gardens and plantings and containers begin to transition toward native plants. We have 400 plants native to Menlo Park that provide habitat and other benefits that non-native ornamentals can't. Plus, native plantings provide opportunity for kids to observe and learn.
	1487	My kids would love it if the Menlo Park library got a bug/insect/terrarium like the Belle Haven library has. Also they would love to use the maker space once it is up and running for drop in.
	1488	Sorry f ant is type
	1489	I don't get out as much as I used to, but when I go to the MP main library I like being there very much.
	1490	- park rangers at Bedwell park : people are coming to sleep there. Dogs running loose after wild animals. There are coyotes also, we need signs there to alert visitors to keep their kids and dogs safe . And Visitors should leave the coyotes alone . Signs at Bedweel park near by Chilco/ bay front : " Keep dogs on leash " and " clean up after your dog " , ranger to educate visitors.
	1491	Sharon Park is great but nowhere to go pee!
	1492	Too many dog walkers come frim all over
	1493	Issue citations to peeps with unleashed dogs, on the street and in no dog parks. Please let us see what happens because as it is some dog owners don't give a toot
	1494	I really like the reading programs at the library for kids and adults (using the ReaderZone app), these are really nice for summer and winter breaks when my kid is not in school!
	1495	Beautify downtown!!
	1496	I hope Sunday farmers market will be relocated, possibly to Burgess Park or Fremont park when/if construction happens in the city public parking areas
	1497	N/A
	1498	Nothing to report.
	1499	When Recology empties the trash cans at Nealon Park they commingle the contents of the regular trash and the recycling. Perhaps it is because the users are not very careful, but it would be good to check into this. Also when they empty the trash cans on Middle Ave for the nursery school, they often leave them in one of the handicapped parking spots. Despite these comments, I think the parks are a wonderful and well used resource! And a thank you to the staff who helps maintain them.
	1500	This was too long of a survey. Also, when you ask what is important at the library (or other spaces), I don't *use* teen or senior services or health or homelessness navigation, but I think they are important. Is that what the question is asking?
	1501	I've been aware of Menlo Park studies, city meetings, player discussions about Pickleball - but still in the past 3 years there have not been clearly painted lines for our only 4 courts. Such a simple gesture could lead to hundreds of players feeling their teams large and growing Pickleball community is finally being heard.
	1502	Thank you for asking and creating a great community for us.
	1503	Downtown needs to have a better plan, all these empty spaces it's not very attractive, why can't it be like RWC
	1504	Living on Santa Monica Ave. at corner with Nash, kitty corner from Seminary Oaks Park, I would like to see signs on Santa Monica that note "children at play, slow" as cars often do not stop at the stop signs on Santa Monica. I've been thinking about purchasing those commercial signs (yellow with figure that says stop, children at play).
	1505	Menlo Park City is doing a great job, keep up the great work, thank YOU 🙌
	1506	The bike rack outside Arrillaga Rec center is often full especially during the summer. So another rack one would be great. These is a bike that has been parked on the rack (taking up a space) there for over year (I have reported it) only to find out the powers that be are unable to remove it because it has a lock on it. Many months ago it even had a yellow MP police removal notice on it to the "owner" that has since come off. I cannot believe that the lock cannot be sawn off. If that is the case the actual rack is bolted into the ground 4 bolts on each side, if the bolts were removed the lock and the bike could be removed from the rack. Either way seems like an easy fix to me.
	1507	A food hub with community gardening, food donation and exchange (gleaning backyard fruit trees) and raising chickens for fresh eggs. Kitchens for use for MEHKOs.
	1508	Would like to know what is going on with the libraries.
	1509	More Makers Space activities
	1510	Please more dedicated Pickleball courts!
	1511	None
	1512	Leave as is
	1513	There's quite a bit of foot traffic and kids who use Bay Road from Marsh to Willow road, and in that length between Marsh and Flood Park, there's a large stretch of land next to the road that could be officially or unofficial cleared of the invasive ivy and become a walking path. With electric bikes and fast drivers it could give pedestrians more space, and allow for more people to walk along the road by giving an alternate path! I used to commute on Bay road daily, for 11 years to get to school and then 4 years working. I think there could be a lot of support since there's already a road there and lots of folks in the neighborhood who use the road daily and see places where there are opportunities for improvement
	1514	I had not even heard of many of those parks
	1515	who defines the world of the library
	1516	Nothing
	1517	Important to prioritize bike and ped routes to get to parks and public facilities, and have good bike parking facilities at parks. Let's make it easy for people to get to these places without getting into a car.
	1518	Kite flying day
	1519	fix the swimming so focus on serving Menlo Park residents more, with less emphasis on [name redacted]'s personal club priorities
	1520	Only that there is not a senior center near downtown that has arts, crafts, yoga, etc. fortunately we have Spanish at at Arrillaga center for which I am very grateful!

Comments

Question	Ref #	Comment
19. PLEASE TELL US any other ideas, needs, complaints, or suggestions you'd like to share with us.	1521	El parque Kelly Park es de mucho apoyo para los residentes, pero se necesita poner rótulos con pólizas de respeto como no fumar y tomar bebidas alcohólicas, no quebrar botellas de vidrio, no llevar perros a caminar, no tirar basura, cuidar las áreas de esparcimiento y por último poner multas. <i>[English translation: Kelly Park is very supportive of residents, but it needs to post signs with respect policies such as no smoking or drinking alcohol, no breaking glass bottles, no walking dogs, no littering, proper care of recreational areas, and finally, issuing fines.]</i>
	1522	No se si imparten clases de música como guitarra, piano, biolón en Belle Haven, pero sería de mucho apoyo o dar mayor publicidad. <i>[English translation: I don't know if they offer music classes like guitar, piano, or biolón in Belle Haven, but it would be very helpful or more publicized.]</i>
	1523	All these services for parks and recreation are wonderful and serve the community. They make the community and even though we don't use them all, someone will, it is part of a fabric that makes it worth living in Menlo Park and not somewhere else. A culture poor place is depressing and all these services lifts people in all aspects and instances and that defines a rich community (not measured in money but equal opportunities for learning, gatherings and safe spaces to meet).
	1524	More pickleball courts please. They are way too crowded in the evening.
	1525	I have a comment about downtown. I think that the owners of the buildings downtown should be fined if the space is up for lease And unoccupied for more than two months. They are clearly charging too much rent if the buildings sit vacant. And it's clearly just a tax write- off for the owner, while it makes our city look very dumpy.
	1526	I wish there was one central phone number (NOT a website) for us to report things that need to be fixed in Menlo Park. There are so many places to report different things that it's become a confusion. Finding the place you need to report something on websites is a challenge. I'd like to see a board at the library track complaints about things that need fixng around town and see responses from organizations responsible for repairs. The "city" seems like an impossible jumble of jurisdictions. Staff are invisible. I liked the report the police department gave a couple of years ago. I wish each city division would do that – parks, street and sidewalk repair, building and grounds, etc. We don't get to see any staff except the librarians. Who are these people we are paying to work for us as a city? We don't need the city to provide child care for anyone.
	1527	No housing at Burgess. The housing needed in district 4, the proposed parking lots needs to stay in district 4. We need to keep the open space of our parks. If Burgess can have housing so can Nealon and Sharon Heights duck pond.
	1528	Palo Alto seems to have a nice art making facility near Rinconada, don't know whether we have something similar.
	1529	This is why government is so great because it provides all these educational, social and physical programs to help the residents thrive. Thank you
	1530	I feel strongly that the Burgess monthly swim pass holders should be able to swim at Belle Haven for free, especially since the attendance at Belle Haven pool is very low and the Burgess monthly pass holders pay more than the Belle Haven pass holders. The clientele needs to built up at Belle Haven and by allowing the Burgess pass holders to swim for free at Belle Haven, would help motivate and build up clientele at Belle Haven. Also, I think [name redacted] in the Senor Program, deserves a lot more recognition and appreciation on her phenomenal work ethic!!!!
	1531	We take our grandchildren to Willow Oaks park when doing childcare for them. It is a great place for both children.
	1532	We need a flying field for radio controlled aircraft similar to those at Sunnyvale Bayfront Park and at Rancho San Antonio Open Space.
	1533	I am looking forward to playing a weekly chess match at the Arrillaga center and swimming laps at the Burgess pool in my retirement, which is coming up in a couple of years. I hope this is helpful in your planning for the future. My wife and I currently make good use of the Menlo Park Library (books, DVDs, ebooks) and we very much enjoy the summer music in Fremont Park. We also use the picnic benches and pickleball courts in Nealon Park. One other thought to pass on. Our emergency plan cites Nealon and Jack Lyle parks as alternate meeting points in case our neighborhood is inaccessible due to a disaster. For this purpose, as well as for your CERT teams, providing covered areas will protect against rain and sun while providing shade for picnics now, and public bathrooms in these places are always welcome. A pit or portable toilet is useful if the water is out.
	1534	I don't have any. My main concern is security for all of these places as they are open to the public.
	1535	My kids participate in private and non-profit sports leagues that take place at Arrillaga Family Recreation Center and Gymnasium (SOLO Swim and Esface Youth Basketball). I repeatedly hear that our fees are getting impacted because Menlo Park is raising rental costs. These are good programs that my kids love, but they're becoming unaffordable or inconvenient for us as these programs are forced to move locations or increase prices.
	1536	The City of Menlo Park is well meaning, but rules and regulations are in general getting overdone.
	1537	Burgess Pool is a well run, friendly place to go for adult swim and fitness. Staff is very friendly and the facility is clean
	1538	Survey was too long.
	1539	library is way too old and neighboring towns are doing better

Comments

Question	Ref #	Comment
19. PLEASE TELL US any other ideas, needs, complaints, or suggestions you'd like to share with us.	1540	Convert all of these public spaces into low income housing instead of ripping up downtown parking lots Let development happen in downtown Menlo Park. Don't be such a stick in the mud. We need to let new things come in and build new retail and commercial space. We could be the next Palo Alto or Burlingame if city counsel got out of their own way
	1541	Please protect the Hillview tennis program and add pickleball courts to Burgess site.
	1542	It would be great to have more lighting along the bike paths. My teenager bikes from MA and currently avoids biking on days when he would need to return after sunset, due to the dim lighting.
	1543	Please preserve Nealon for Tennis. please ask them to build permanent pickleball courts at Burgess.
	1544	Please KEEP Nealon tennis courts for tennis!! These courts are the gem of our vibrant local tennis community and a must need for our Hillview Middle School Tennis program. There are 100 kids in this program (biggest in Bay Area! a public school!), 5 teams (3 of which compete w/ local schools) and many Hillview players make Varsity at MA. It is clearly a vibrant, highly desired and successful program. It would be lost without the Nealon tennis courts.
	1545	I would like to see Menlo Park have more community events at the spaces we have and better promote the events they do have. Other than just a mailing list, flyers and posters would be helpful to let the community know what's happening and bring people together.
	1546	Please preserve Tennis at Nealon. Me and my children regularly visit the tennis courts and also schedule and pay in advance to reserve the courts.
	1547	Please keep Nealon Park for tennis
	1548	Please keep the tennis court at Nealon Park!
	1549	See above for my comments on pickleball/tennis
	1550	none
	1551	The tennis courts at Nealon Park need to be available for tennis and for our middle school programs in the area. It is a thriving sport and we cannot let that be overrun by pickle ball. There are plenty other solutions to build permanent pickle ball courts, which is a huge benefit for the community as well.
	1552	The survey should be set up so that the addresses are easily identified in the parks section. The follow on questions about quality should be collapsed with the visit frequency question.
	1553	please get pickle ball courts booked so the tennis courts are free
	1554	Most weekday evenings and throughout the weekend the tennis courts at Nealon Park are continuously used and there's rarely a spare court. Can the city look to expand the number of tennis courts here? They would be well used by the community! (or, go back to having the courts being available only to paying keyholders... back then courts were still well-used but had more reasonable availability).
	1555	Let Hillview tennis keep Nealon Park
	1556	Menlo Park needs ponds with fish and other aquatic life. Fantastic cities like Palo Alto, Fremont, Walnut Creek have ponds with fishing. Fish are an accessible, beautiful and natural part of life. In other communities I find all generations of people enjoying gathering and looking at fish swimming in ponds. Fish are a necessary part of any community. It is shameful that we have no ponds with fish in our community. I'm not sure if we chose not to have fish because of costs, but this seems like an oversight on the part of the city.
	1557	The slide in Nealon Park had not been repaired for over 4 months. All the children go up and are disappointed. It would be great to have it fixed. It is a very well used park.
	1558	N/A
	1559	None
	1560	My main complaints are that the library is often noisy, and that homeless people sleep in the library.
	1561	Every public park needs to have a well maintained restroom.
	1562	Please stop making pickle ball an either or vs. tennis; there is plenty space for pickle without taking from existing tennis spaces
	1563	Your Libby audio books for my smart phone is outstanding!!
	1564	Your Libby audio books for my smart phone is outstanding!!
	1565	More live music please. We enjoy music in the park.
	1566	Tennis is important and Hillview Tennis should remain a priority. The community is constantly growing. We need better court maintenance and upgraded lighting. Build permanent pickleball courts at Burgess. At Burgess, where we have space to build more courts, there is lots of parking, it's central, and it's at least 400 feet away from people's homes, so no one is impacted by the noise.
	1567	Please make an effort to plant more native plants in the city parks to support the local wildlife. Love the new small native garden at Bedwell Bayfront!
	1568	See notes/comments above.
	1569	x
	1570	The library is one of the best features of the city.
	1571	Nealon park tennis courts are now at end of useful life on their surfaces. This creates a risky and slippery surface which can lead to injury. Please schedule court resurfacing ASAP.
	1572	- Would like to see kids class schedule matching MPCSD schedule. No classes on school breaks. - would like to have day/break camps
	1573	Punch card like membership for gym that is not limited only by month. E.g. 30 visits per quarter.p
	1574	When our daughter was younger I was a more regular user of parks and community classes. Menlo Park has a lot to be proud of. Thanks for asking for our input to make things even better.
	1575	N/A

Comments

Question	Ref #	Comment
19. PLEASE TELL US any other ideas, needs, complaints, or suggestions you'd like to share with us.	1576	Thank you for this survey. As we age, we like to get together with other adults and older adults to do crafts. We love animals and like to pet cats, dogs, goats, pigs, and others. We would also appreciate the opportunity to take home meals at low or no cost.
	1577	Please make sure we are not using pesticides, but practicing organic gardening principles in all our parks and recreation areas. Stop blowing dirt away around shrubs and trees, but use natural mulch. Have volunteer opportunities and encouragement for kids and teens to remove litter. Avoid any use of plastic grass / turf!
	1578	I am 60 and my mother almost 90. We like taking walks in our park but we are threatened by fast bikes, unleashed dogs. The owners always say their dogs are friendly. Yeah, till they bite someone. People on the bike says "Excuse me" but make no sign to slow down or shows any respect for people who are taking walks. They are dangerous. We can't jump that fast any more. I don't want to be restricted by the time I can enjoy the park. It should be enjoyed from sunrise to sundown when it's open. Those fast bikes should be banned from the park. People can't keep their dogs on leashes should be banned from the park. Someone do something about it!!!
	1579	All of the parks should have supervision to empty garbage cans, dog litter, people litter daily. Weeding, trimming should be completed at a minimum - once a week.
	1580	I wish this survey asked about the swimming pool at Burgess. I try to use that but am continually frustrated by equipment and facility breakdowns. Please fix the pools and locker rooms. AND some LARGE off-leash dog areas would be most welcome that are available all day.
	1581	homeless car in library parking 24/7
	1582	Overall we love: the parks, the swimming pool with extended summer days, the opportunities for various lessons, love the holiday events, love the summer music at Fremont Park on Wednesday nights. All of these things truly bring together a community.
	1583	None
	1584	Some activities in the recreation center in Burgess Park are a little expensive for some incomes. I would like the possibility of some financial help to be able to participate of more activities and more often. The difference in prices between Belle Haven and Burgess are very big and I am not sure why.
	1585	Consistency. Equality all over Menlo Park.
	1586	Park structures, especially in Nealon Park, are abused by teenagers most nights after 11pm. This costs money for repairs and ruins the rides for kids the until repaired.
	1587	I hope you can do something useful with this feedback...
	1588	Thank you for soliciting, reviewing, and considering feedback from the community. I hope that you will put value on all the responses not just the loudest. Sometimes homogeneity isn't a good goal
	1589	It would be helpful to have an area in the library featuring ideas for improving Burgess and ideas to include housing for the 7th housing cycle. That cycle will start soon and best to be proactive and obtain large community support today! Lastly, again thank you for being my home away from home and allowing many of my homeless friends to live on the parks without issue. They help clean the facility/grounds after hours. We are truly special to have them in our backyard.
	1590	Public accountability for requests is needed. Submitting requests via ACT Menlo Park doesn't really help because tickets are closed and disappear. I've had to submit many requests multiple times because they are never fixed. Also, replies and explanations and updates are needed. If that occurred, then perhaps I and others wouldn't feel like they need to submit multiple requests.
	1591	I have not experienced the same quality of customer service from Parks & Rec as I have from Library Services. We hear all the time about staff bandwidth hindering projects that would enhance residents quality of life. I think that property tax relief (in lieu of hourly pay) might result in additional part-time/seasonal workers from the community and foster better communication and understanding between staff and residents.
	1592	Make sure bathrooms and changing and cleansing areas are immaculate!
	1593	Water fountains and bottle fillers would be lovely. And sufficient benches in the shade where adults can supervise kids on fields and play structures.
	1594	Please make our spaces and roads more kid friendly. Biking on Menlo Park roads has become very dangerous, would be great if that of addressed. Sidewalks are uneven.
	1595	Cooking classes would be great, even if virtual.
	1596	Did I say to vacuum the gymnastics building regularly? And maybe even shampoo the carpet every few years
	1597	The City Council should listen to all residents, not just the bicyclists. The city staff does not seem to know much about the city. The police department should give more tickets to cars and cyclists who go through stop signs. I never see anyone getting a ticket. The building department should be able to explain building codes and should do inspections on a timely basis.
	1598	On a whole, Menlo Park has lovely parks and other facilities. We are blessed to have these available in our community.
	1599	The Nealon Park cleanup crew does an amazing job. This park can get trashed over the weekends & they deal with the mess. Consider adding more trash cans near the playground.
	1600	Menlo Park is a beautiful place to live, we are so lucky to have so much vegetations, park spaces and public buildings. The public (and private) schools are great. We are in close walking/biking distance to Palo Alto and Stanford. But it could use a push to make it even better. Our downtown area is half empty, these structures could be taken down to be rebuilt into mixed-use buildings instead of taking up a parking lot, incorporate the parking lot too if necessary but only using the parking lot is such an odd solution. Downtown Los Altos has done a great job in bringing people in. They close Main Street once a week to accommodate the farmers market, why can't we do the same for our Sunday farmers market? There are so many city planners in the US who are deeply passionate about these issues, perhaps the city could hire one of them? Try City Fabrick.

Comments

Question	Ref #	Comment
19. PLEASE TELL US any other ideas, needs, complaints, or suggestions you'd like to share with us.	1601	Since I live on Ravenswood Ave I am hoping some measures are possible to prevent the constant traffic congestion/pollution that impacts all of the residents here
	1602	I love arts, crafts, language learning, yoga, exercise, etc. but one must take a shuttle to the Belle Haven senior center (not much parking) to do these things and that takes up much of a day. Fortunately we have Spanish class in Arrillaga Center. it's close and very convenient.
	1603	The selection of books has become increasingly political and extremist over the last half decade to the point where I feel like I'm in a party propaganda cell when I enter the library. This substantially reduces my support for the continued existence of public libraries.
	1604	More events that use the spaces for kids of Menlo Park to stop going to Palo Alto for facilities, events, activities!!
	1605	Please keep parks thriving. Please do not allow parks to be considered for future homes sites. We need community open space for children and seniors.
	1606	please add more aerial silk and stretching classes for both weekday and weekend, and please help receipt daily and weekly cleaning of the gymnastics and aerial silk facilities.
	1607	Menlo Park needs more resources for the homeless.
	1608	Bring back parks staff
	1609	Bring back the Sunday Farmers Market
	1610	More community events and spaces that cater to a large age range
	1611	PLEASE invest in the Menlo Park Library. It is so run down compared to any other community. In the past five years, many of the book displays have gotten quite political, which is fine, but has only represented one side of the political spectrum. Diversity of thought is important, and I say this as a teacher. Either be more neutral or display different points of view.
	1612	Keep the tennis courts for tennis only and create new pickleball courts away from the homes (because of the noise) ! Create new tennis courts and maintain the existing ones. Thank you !
	1613	Again, get rid of the masks, the mask signs, and all of the group grievence displays. No, I don't want to hear about [vulgarity redacted] lesbian history month. You're alienating everyone with that crap.
	1614	Better advertising of summer family activities.
	1615	I would really love an improvement to the main library and maintenance issues at the parks to be addressed. Otherwise the newer Nealon playground has been amazing, as well as the newer Willow oaks and burgess playgrounds.
	1616	Podrían proporcionar becas para las clases del community campus en Belle Haven, ya que en spring, fall and winter no han dado becas. El horario de piscina en este verano termina los primeros días de agosto y en Burgues a finales de agosto y los de Belle Haven también quisiéramos un horario más extendido, así como clases de natación para adulto. [English translation: They could provide scholarships for classes at the community campus in Belle Haven, since they haven't given out any scholarships in spring, fall, or winter. This summer's pool hours end in early August, and in Burgues at the end of August. Those in Belle Haven would also like longer hours, as well as adult swimming classes.]
	1617	I love the free events for the kids on the weekends. I would like to see more events for kids ballet classes affordable
	1618	I want to see more Inclusion for Special Need, kids and Adults and their family. Inclusive design playground that are accessible and inclusive for children with various abilities and age. Children with Autism are young forever and even when they are 17, 25, 50 years old, they are still Autistic, So no playground only for 1 to 12 years Old. Also include Sensory play opportunities, textures and sounds. Menlo Park has so much to learn about all inclusion parks and recreation!!! If you want more information, and talk more about it with someone who really cares about all inclusion Parks and Recreation, send me an Email [address redacted]. I'm just a mother who had worked with kids for many years and have an 11 years old child with Autism. I use the Parks and Recreation in Menlo Park and there ISN'T ANY INCLUSION IN THIS TOWN for Special Needs.
	1619	I love the library and consider it one of the most important services that Menlo Park provides. I try to be a responsible user of its services. this means that if I cannot renew a book, I return it on its due date or as close to that date as possible. I don't keep a popular resource for weeks or even months after its due date. would you consider bringing back fines for overdue books? please consider publishing the results of this survey in the Menlo Park almanac.
	1620	Redo the walkways and paths at Stanford Hills Park as they are a severe tripping hazard. Add a fenced in area for dogs. Replace the one water dispenser at Stanford Hills park to make it useable.
	1621	I know this is a very controversial issue in the past, but I also know that there is always a solution to every situation. I play in the Wednesday night Men's softball league. To whom is reading this, you may or may not know that [name redacted], the young man who was killed last week on his bike, was a essential part of our league and our team, and was a friend to everyone. After speaking with some of the teams last night, we would like to do something nice, in regards to the Baseball/Softball field. He was a huge part of the league and he had a monumental impact on the entire community. We, the teams, would like to honor his passing with a grand gesture of community improvement. We have tossed around a few ideas and are eager to present some feasible acts. There is a lot of support around the league and from those that were close with him. People are ready to do the work, we just need the permission. Thank you for time and consideration.
	1622	I'm wondering why aquatics programs was not addressed. They are a top priority for myself and many in the community.
	1623	Please complete the bike tunnel at Middle Avenue and build a fast food eating grill next to the picnic area.

Comments

Question	Ref #	Comment
19. PLEASE TELL US any other ideas, needs, complaints, or suggestions you'd like to share with us.	1624	Have a crew to keep our parks very clean and accessible at all times, and educate visitors in how to keep it clean.
	1625	I'd love to see a park in menlo park where there is a large green area for kids to run around while also having bathrooms and a nice playground and picnic area. I organize school events and it's hard to have a spot that has the three of these things. The green areas are usually occupied by soccer/sports fields, and the parks that actually have green areas don't have bathrooms. Nealon is an example of a park that has everything but it gets overcrowded because of having these options.
	1626	Better bike lanes.
	1627	Lots more sports and activities outdoors instead of indoors
	1628	None
	1629	nothing
	1630	Make sure all areas are very clean and a bathroom facility not too far away is present.
	1631	Add more youth gymnastics times that can accommodate getting out of school at 3pm (ie 3:30pm class). There seem to be a lot of mid afternoon classes that don't work well for children who get out of school at 3pm.
	1632	Bathrooms in parks
	1633	More dog parks
	1634	I would like to see more tennis courts. With the increase in population and popularity of pickleball, the tennis courts are harder to find. It is wonderful to have the pickleballers use the courts but it is causing parking issues on the other users of the park.
	1635	I haven't lived in MP for over two years, but I loved the facility when I was there.....
	1636	Plan appropriate new budget immediately for improvements that are up to code for Senior Center at Belle Haven CC! MP has no excuse for previous careless remodel. And has more than enough \$\$ to make proper improvements to bring it up to code. Seniors are OLD - they do not have time for MP to waste theirs.
	1637	We need safer streets for non-car use, e.g. Middlefield. We need traffic calming on neighborhood streets, e.g. Baywood and Blackburn. There are some intersections that desperately need safety improvements, mainly Middlefield & Woodland.
	1638	Please treat residents of unincorporated West Menlo Park like the other city residents. We pay more for children's activities and have far less access because the spots fill quickly. Yet we own a home, work in town, and contribute to the town. We would greatly appreciate the opportunity to utilize Menlo Park children's activities without paying an additional premium for limited access. Our options are limited and we do not have other options accessible to us, so it would be meaningful to see this change. Thank you.
	1639	I enjoy attending the monthly garden talks.
	1640	Please focus on maintaining what already exists before adding anything else! Poor maintenance (not the crews's fault) is a long-standing problem.
	1641	I am very frustrated that I have my office on Burgess Park Dr. I pay local taxes. But since I live in unincorporated Menlo Park they will not allow me to have a library card. Is this really necessary. The more the better? I make donations to the library regularly but they still refuse me. Those of us who are unincorporated still use Menlo Park as are town.
	1642	I like that there are some open spaces not designated or structured for sports. Unfortunately some of those are de facto dog parks, despite that activity being illegal. I'd love for kids to have some open space that isn't shared with scofflaw pet owners. I really appreciate that the senior center and Co-op nursery school anchor Nealon Park. We all benefit from the sights and sounds that remind us of what it means to be a multi-generational community. The nursery school has cultivated generations of young minds, and it feels very good to know that people of all ages have safe and healthy places to grow in Menlo Park.
	1643	Some of the parks that are larger need more garbage cans
	1644	Make it easy for people with getting around
	1645	No
	1646	Concentrate on doing a few things very well and don't spread the city's resources too thin
	1647	n/a
	1648	This survey was WAY too long. Repetitive questions and many not bit relevant when answered early on about topics that had a response 'not relevant'
	1649	I appreciate the remodel of the WO park -- very nice playground, etc.
	1650	Develop area along railroad tracks on Alma street, make outdoor workout area. Do the same with abandon areas along the whole city.
	1651	I wish there was more green space and children's play areas in close proximity to Santa Cruz Avenue. Fremont Park is nice, I wish it were more centrally located along Santa Cruz Ave.
	1652	Speeding up renovations and updated spaces as much as feasible is appreciated. It feels like the Floor Park renovation is taking forever, and the closed playground there was a big disappointment. The new pump track and turf fields are nice.
	1653	Would love many many more audiobooks for borrowing. Would also like to see more digital titles and streaming movies/TV shows to borrow. Current monthly Libby and hoopla limit is very restrictive
	1654	n/a
	1655	Thanks for this easy survey, so my voice may be heard along with others.
	1656	The newly resurfaced Willow Park tennis courts will need to be redone soon. The resurfacing has dead spots and adhesion issues and is already flaking off.
	1657	None
	1658	Really appreciate having wonderful libraries, parks and opportunities for indoor and outdoor recreation in our community and thank you for anything you can do to maintain and improve those valuable resources without increasing our tax burden.
	1659	Have a great day ☺

Comments

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19. PLEASE TELL US any other ideas, needs, complaints, or suggestions you'd like to share with us.	1660	Overall the facilities are pretty good. Really enjoyed the Easter celebrations this year!
	1661	Menlo Park seems to make a token effort at providing services to residents on the west side of the city.
	1662	leave people alone. the constant need to implement your political agenda gets old. The lies to make people afraid, just stop. Society existed for 1000 of years with out your great ideas. it will exist for 1000s more without. Leave us alone.
	1663	Cleaner public bathrooms.
	1664	Vending machine
	1665	Thank you for Storytime

20. (Optional) Would you like us to send you the results of this survey?

