

City of Menlo Park Enterprise Systems Catalog
Updated January 1, 2019

Vendor	Product	Purpose	Categories	Managing Department(s)	Frequency Data Is Collected	Frequency Data Is Updated
ADP	ADP WorkForce Now	Manages the city's human resources and payroll functions	Human Resources Payroll	Administrative Services	Daily	Daily
N. Harris Computer Co.	Cayenta Financials	Serves as the city's main financial system	General Ledger / Accounts Payable / Accounts Receivable / Purchasing	Administrative Services	Daily	Daily
HDL Companies	Prime Business License	Manages city business licenses and provides online business license services to the community	Business License	Administrative Services	As Needed	As Needed
IBM	TM1	Manages the city's budgeting process	Budgeting	Administrative Services	As Needed	As Needed
Sage	Fixed Assets	Manages the city's fixed assets	Fixed Assets	Administrative Services	As Needed	As Needed
Acela	Tidemark	Manages the city's land parcels, planning and building permits	Land and Parcel Management / Building Permits	Community Development	Daily	Daily
Esri	ArcGIS	Provides graphical city information and content for staff and the community	Graphical Information System	Community Development / Public Works	As Needed	As Needed
EMC	ApplicationXtender	Manages and maintains the city's electronic documents	Electronic Document Management	City Manager's Office	As Needed	As Needed
Civic Plus	Website	Serves as the city's main online informational website for staff and the community	Online Services	Various	As Needed	As Needed
City of Menlo Park	CCIN	Manages public communication between council members, city staff and the community	Online Services / Messaging	Administrative Services	Daily	Daily
Granicus	Granicus	Manages and provides access to various live and archived city meetings online for the community	Website / Media Streaming	City Clerk's Office	As Needed	As Needed
WebQA	GovQA	Manages and provides online public records requests services for the community	Online Services	City Manager's Office	As Needed	As Needed
E-Gov Link	ParksLink	Manages and provides online recreation program services for the community	Online Services	Community Services	As Needed	As Needed
SeeClickFix	CRM	Manages the city's community public service requests (311)	Web Services / Mobile	Administrative Services	As Needed	As Needed
Fathom	CIS	Manages the city's water billing services for the community	Online Services	Public Works	As Needed	As Needed
Microsoft	Exchange	Manages and maintains the city's email communications	Communications	Administrative Services	Daily	Daily
City of Foster City	CalOpps	Manages the employee recruitment process and provides online job application services	Online Services	Administrative Services	As Needed	As Needed
Socrata	OpenData	Provides online city information for increased government transparency for the community	Online Services	Administrative Services	As Needed	As Needed
Kronos	WorkForce Ready	Manages city staff's time and attendance processing	Online Services	Administrative Services	As Needed	As Needed
Box	Box	Provides online file storage services for staff and external partners	Online Services	Administrative Services	As Needed	As Needed
Facebook	Workplace	Internal communications platform for city staff members	Communications	City Manager's Office	As Needed	As Needed