Water Shortage Contingency Plan
2020 Update

Menlo Park Municipal Water

June 2021

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ATTACHMENTS

1. INTRODUCTION

☑ ***CWC § 10640***

(a) Every urban water supplier required to prepare a plan pursuant to this part shall prepare its plan pursuant to Article 2 (commencing with Section 10630). The supplier shall likewise periodically review the plan as required by Section 10621, and any amendments or changes required as a result of that review shall be adopted pursuant to this article.

(b) Every urban water supplier required to prepare a water shortage contingency plan shall prepare a water shortage contingency plan pursuant to Section 10632. The supplier shall likewise periodically review the water shortage contingency plan as required by paragraph (10) of subdivision (a) of Section 10632 and any amendments or changes required as a result of that review shall be adopted pursuant to this article.

Menlo Park Municipal Water's (MPMW's) Water Shortage Contingency Plan (WSCP) is developed to serve as a flexible framework of planned response measures to mitigate future water supply shortages. This WSCP builds upon and supersedes the WSCP that was presented in the 2015 Urban Water Management Plan (UWMP).

The WSCP includes the stages of response to a water shortage caused by drought or by supply interruptions caused by infrastructure failure, regulatory mandate, or catastrophic human-caused or natural events. The primary objective of the WSCP is to ensure that MPMW has in place the necessary resources and management responses needed to protect health and human safety, minimize economic disruption, and preserve environmental and community assets during water supply shortages and interruptions. The WSCP also includes procedures to conduct an annual assessment of water supply and demand in order to determine whether water shortage conditions are likely to exist in the forthcoming year, and to proactively begin the process of implementing WSCP stages of action, as appropriate.

This WSCP has been prepared in accordance with California Water Code (CWC) § 10640 and CWC § 10632 of the UWMP Act. Text from the UWMP Act has been included in grey text boxes with italicized font at beginning of relevant sections of this WSCP. The information presented in the respective WSCP sections and the associated text and tables are collectively intended to fulfill the requirements of that sub-section of the UWMP Act.

MPMW has authority within Section 7.35 of City of Menlo Park's (City's) Municipal Code to require water rationing and conservation and to enforce penalties. Municipal Code Section 7.35 is included as Attachment 1 of this WSCP.

MPMW developed this WSCP based on the following guiding principle:

> *Eliminate water waste, prioritize the reduction of non-essential water uses, and preserve water uses that are essential to the health, safety, welfare, and economic vitality of MPMW's customers during periods of water shortage.*

Practically, this principle guides MPMW to ask for a shared contribution from all of its customers towards meeting water reduction goals during periods of water shortage. It further directs MPMW to focus its water conservation efforts on reducing discretionary water uses such as outdoor irrigation, while attempting to minimize economic and other impacts to its residential and commercial customers.

MPMW also adopted a Water Service Priority Policy by Resolution No. 6187, in compliance with requirements of Government Code Section 65589.7. The Water Service Priority Policy prioritizes water service to proposed developments that include units for lower income households.

2. WATER SUPPLY RELIABILITY ANALYSIS

☑ ***CWC § 10632 (a) (1)*** *The analysis of water supply reliability conducted pursuant to Section 10635.*

This section provides a summary of MPMW's water supply reliability analysis in Chapter 7 of MPMW's 2020 UWMP, recognizing that the WSCP is intended to be a standalone document that can be adopted and amended independently.

MPMW relies on the San Francisco Public Utilities Commission Regional Water System (SFPUC RWS) for all of its potable water supply. In accordance with the SFPUC's perpetual obligation to MPMW's Supply Assurance, MPMW has an Individual Supply Guarantee (ISG) of 4.456 million gallons per day (MGD), or 1,630 million gallons (MG) per year. MPMW also uses recycled water for non-potable uses. Recycled water is currently supply 2% of MPMW's total demand and is anticipated to supply 8% of MPMW's total demand by 2040. The recycled water supply is expected to be 100% reliable in all year types.

MPMW's supply reliability relies largely on the reliability of the SFPUC RWS. The SFPUC has committed to, among other things, meeting the retail and wholesale customers' average annual water demand during non–drought years and meeting dry-year delivery needs while limiting rationing to a maximum 20% system-wide reduction in water service during extended droughts. However, several potential constraints have been identified on the future supply availability of the SFPUC RWS. One of the key factors is the adoption of the 2018 Bay-Delta Plan Amendment. If the Bay-Delta Plan Amendment is implemented, the SFPUC is anticipated to have sufficient supplies to meet the projected water demands in normal years but would experience significant supply shortages in single dry years or multiple dry years.

Based on the current allocation methodology[1] and SFPUC dry year cutbacks, MPMW is anticipated to experience up to 422 MG (28%) supply shortfall in single dry years by 2040 and up to 652 MG (44%) supply shortfall in multiple dry years by 2040.

However, numerous uncertainties remain in the implementation of the Bay-Delta Plan Amendment and the allocation of the available supply between the wholesale customers. The resultant actual supply reliability and the frequency of supply shortfalls for MPMW cannot be known currently. MPMW has placed high priority on working with SFPUC and the Bay Area Water Supply and Conservation Agency (BAWSCA) to better refine the estimates of RWS supply reliability and may revise its UWMP accordingly. The SFPUC and BAWSCA have also been taking various actions to improve the reliability of the RWS supply,

[1] The SFPUC and the wholesale customers have negotiated and adopted a plan to allocate the RWS supply during system-wide shortages of 20% or less. To address the instances where the supply shortfalls are projected to be greater than 20%, BAWSCA has developed a revised methodology to allocate the RWS supply. This allocation method is intended to serve as the preliminary basis for the 2020 UWMP supply reliability analysis and does not in any way imply an agreement by BAWSCA member agencies as to the exact allocation methodology. Details on the SFPUC RWS supply reliability are provided by the SFPUC and the BAWSCA and are documented in Sections 7.1 through 7.3 as well as Appendix H of the 2020 UWMP.

including implementing a number of dry year water supply projects, exploring alternative water supplies, and implementing Long-Term Reliable Water Supply Strategy recommendations.

As part of the supply reliability analysis, MPMW has conducted a Drought Risk Assessment (DRA), which evaluates the effects on available water supply sources of an assumed five-year drought commencing the year after the assessment is completed (i.e., from 2021 through 2025). Prior to the assumed implementation of the Bay-Delta Plan Amendment in 2023, MPMW's supply is expected to be sufficient to meet demands during the first two consecutive dry years (i.e., 2021 and 2022). However, based on the current allocation methodology and SFPUC dry year cutbacks, MPMW is expected to experience significant shortfalls in subsequent years of the assumed drought through 2025. The largest shortfall is estimated to be 587 MG in 2025.

MPMW has developed this WSCP to address water shortage conditions resulting from any cause (e.g., droughts, impacted distribution system infrastructure, regulatory-imposed shortage restrictions, etc.). The WSCP identifies a variety of actions that MPMW will implement to reduce demands and further ensure supply reliability at various levels of water shortage.

3. PRIOR DROUGHT ACTIONS

MPMW has historically developed different strategies for reducing water demand during water shortages. MPMW's actions in response to the recent severe drought that occurred in California between 2014 and 2017 are discussed below.

On 1 April 2015, Governor Brown issued the fourth in a series of Executive Orders regarding actions necessary to address California's severe drought conditions. Executive Order B-29-15 directed the State Water Resources Control Board (SWRCB) to impose the first ever mandatory restrictions on urban water suppliers to achieve a statewide 25% reduction in potable urban water usage through February 2016. The Executive Order also requires commercial, industrial, and institutional (CII) users to implement water efficiency measures, prohibits irrigation with potable water of ornamental turf in public street medians, and prohibits irrigation with potable water outside newly constructed homes and buildings that is not delivered by drip or microspray systems, along with numerous other directives.

On 5 May 2015, the SWRCB adopted Resolution 2015-0032 that mandates minimum actions by water suppliers and their customers to conserve water supplies into 2016 and assigns a mandatory water conservation savings goal to each water supplier based on their residential gallons per capita per day (R-GPCD) water use. The Office of Administrative Law approved the regulations and modified the CWC on 18 May 2015. On 2 February 2016, the SWRCB voted to extend the emergency regulations until October 2016 with some modifications. On 9 May 2016, the Governor issued Executive Order B-37-16, which directed the SWRCB to extend the emergency regulations through the end of January 2017 as well as make certain water use restrictions permanent. On 18 May 2016, the SWRCB adopted Resolution 2016-0029 that adjusts the water conservation savings goal and replaces the February 2016 emergency regulation. The SWRCB is expected to take separate action to make some of the requirements of the regulations permanent in response to the Executive Order.

The mandatory conservation standards included in CWC § 865(c) ranged from 8% for suppliers with an R-GPCD below 65 R-GPCD, up to 36% for suppliers with an R GPCD of greater than 215 GPCD. As with previous emergency drought regulations adopted by the SWRCB in 2014, the new water conservation regulation was primarily intended to reduce outdoor urban water use. Based on the SWRCB's Regulatory Framework Tier 4 residential per capita use of 88.6 GPCD , MPMW was required to reduce water use by 16% relative to its 2013 water use.

Prior to the 2015 SWRCB Resolution, the City Council had already declared Stage 2 of the 2014 WSCP to respond to 2014 SWRCB actions. Stage 2 of the 2014 WSCP called for an up to 20% water reduction and included prohibitions that targeted water waste and discretionary outdoor uses. This stage of action remained in place to meet the 2015 SRWCB mandated reduction target.

During the June 2015 through February 2016 compliance period, the City surpassed its water use reduction target of 16% with a cumulative saving of 38% relative to its 2013 use. The reductions were largely due to high savings (up to a 50% reduction in total demand) during the summer and fall months, likely corresponding to large cutbacks in irrigation water use.

The 2014 WSCP was updated as part of the 2015 UWMP. In June 2016, the City adopted its 2015 UWMP and associated WSCP update. In April 2017, the Governor Brown ended the drought State of Emergency. On 2 May 2017, Resolution 6383 revoked the City's drought declaration and enacted Stage 1 of its 2015

WSCP, which is a no-drought stage that maintains prohibitions to prevent water waste per State regulations.

4. ANNUAL WATER SUPPLY AND DEMAND ASSESSMENT PROCEDURES

☑ ***CWC § 10632 (a) (2)***

The procedures used in conducting an annual water supply and demand assessment that include, at a minimum, both of the following:

(A) The written decision-making process that an urban water supplier will use each year to determine its water supply reliability.

(B) The key data inputs and assessment methodology used to evaluate the urban water supplier's water supply reliability for the current year and one dry year, including all of the following:

(i) Current year unconstrained demand, considering weather, growth, and other influencing factors, such as policies to manage current supplies to meet demand objectives in future years, as applicable.

(ii) Current year available supply, considering hydrological and regulatory conditions in the current year and one dry year. The annual supply and demand assessment may consider more than one dry year solely at the discretion of the urban water supplier.

(iii) Existing infrastructure capabilities and plausible constraints.

(iv) A defined set of locally applicable evaluation criteria that are consistently relied upon for each annual water supply and demand assessment.

(v) A description and quantification of each source of water supply.

☑ ***CWC § 10632.1***

An urban water supplier shall conduct an annual water supply and demand assessment pursuant to subdivision (a) of Section 10632 and, on or before July 1 of each year, submit an annual water shortage assessment report to the department with information for anticipated shortage, triggered shortage response actions, compliance and enforcement actions, and communication actions consistent with the supplier's water shortage contingency plan. An urban water supplier that relies on imported water from the State Water Project or the Bureau of Reclamation shall submit its annual water supply and demand assessment within 14 days of receiving its final allocations, or by July 1 of each year, whichever is later.

☑ ***CWC § 10632.2***

An urban water supplier shall follow, where feasible and appropriate, the prescribed procedures and implement determined shortage response actions in its water shortage contingency plan, as identified in subdivision (a) of Section 10632, or reasonable alternative actions, provided that descriptions of the alternative actions are submitted with the annual water shortage assessment report pursuant to Section 10632.1. Nothing in this section prohibits an urban water supplier from taking actions not specified in its water shortage contingency plan, if needed, without having to formally amend its urban water management plan or water shortage contingency plan.

On an annual basis, MPMW will conduct an Annual Supply-Demand Assessment (Annual Assessment) to identify whether there is likely to be a water shortage condition in the following year. Because MPMW's sole source of potable water supply is from the SFPUC RWS, the evaluation of MPMW supplies for a particular year will be based on information provided by the SFPUC or BAWSCA. MPMW will conduct the Annual Assessment as part of a coordinated effort lead by BAWSCA. The procedure used by BAWSCA in conducting an Annual Assessment is outlined in Attachment 2 of this WSCP.

5. WATER SHORTAGE LEVELS

☑ ***CWC § 10632 (a) (3)***

(A) Six standard water shortage levels corresponding to progressive ranges of up to 10, 20, 30, 40, and 50 percent shortages and greater than 50 percent shortage. Urban water suppliers shall define these shortage levels based on the suppliers' water supply conditions, including percentage reductions in water supply, changes in groundwater levels, changes in surface elevation or level of subsidence, or other changes in hydrological or other local conditions indicative of the water supply available for use. Shortage levels shall also apply to catastrophic interruption of water supplies, including, but not limited to, a regional power outage, an earthquake, and other potential emergency events.

(B) An urban water supplier with an existing water shortage contingency plan that uses different water shortage levels may comply with the requirement in subparagraph (A) by developing and including a cross-reference relating its existing categories to the six standard water shortage levels.

Consistent with the requirements of CWC § 10632(a)(3), this WSCP is based on the six water shortage levels (also referred to as "stages") shown in Table 5-1. These shortage stages are intended to address shortages caused by any condition, including catastrophic interruption of water supplies. Table 5-1 summarizes the water supply reductions and supply conditions associated with each stage of action.

Table 5-1 Water Shortage Contingency Plan Levels (DWR Table 8-1)

Shortage Level	Percent Shortage Range	Shortage Response Actions
No-Drought	N/A	• Includes water waste prohibitions effective at all times.
1	Up to 10%	• Declaration by the City Council upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use of up to 10% due to water supply shortages or an emergency. • Includes implementation of mandatory restrictions on end uses (see Table 6-1) as well as agency actions (see Table 6-2).
2	Up to 20%	• Declaration by the City Council upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use from 10% to 20% due to water supply shortages or emergency. • Includes implementation of mandatory restrictions on end uses (see Table 6-1) as well as agency actions (see Table 6-2).

Shortage Level	Percent Shortage Range	Shortage Response Actions
3	Up to 30%	• Declaration by the City Council upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use from 20% to 30% due to water supply shortages or emergency. • Includes implementation of mandatory restrictions on end uses (see Table 6-1) as well as agency actions (see Table 6-2).
4	Up to 40%	• Declaration by the City Council upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use from 30% to 40% due to water supply shortages or emergency. • Includes implementation of mandatory restrictions on end uses (see Table 6-1) as well as agency actions (see Table 6-2).
5	Up to 50%	• Declaration by the City Council upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use from 40% to 50% due to water supply shortages or emergency. • Includes implementation of mandatory restrictions on end uses and water use budgets for customers (see Table 6-1), as well as agency actions and groundwater supply augmentation (see Table 6-2).
6	>50%	• Declaration by the City Council upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use greater than 50% due to water supply shortages or emergency. • Includes implementation of mandatory restrictions on end uses and water use budgets for customers (see Table 6-1), as well as agency actions and groundwater supply augmentation (see Table 6-2).

6. SHORTAGE RESPONSE ACTIONS

☑ ***CWC § 10632 (a) (4)***

Shortage response actions that align with the defined shortage levels and include, at a minimum, all of the following:

(A) Locally appropriate supply augmentation actions.

(B) Locally appropriate demand reduction actions to adequately respond to shortages.

(C) Locally appropriate operational changes.

(D) Additional, mandatory prohibitions against specific water use practices that are in addition to state-mandated prohibitions and appropriate to the local conditions.

(E) For each action, an estimate of the extent to which the gap between supplies and demand will be reduced by implementation of the action.

☑ ***CWC § 10632 (b)***

For purposes of developing the water shortage contingency plan pursuant to subdivision (a), an urban water supplier shall analyze and define water features that are artificially supplied with water, including ponds, lakes, waterfalls, and fountains, separately from swimming pools and spas, as defined in subdivision (a) of Section 115921 of the Health and Safety Code.

This section describes the response actions MPMW will take to deal with the shortages associated with each of the six stages enumerated in Section 5.

6.1 Demand Reduction Methods

As discussed above and shown in Table 6-1, the WSCP lists the demand reduction methods that MPMW will implement during each stage of action to reduce MPMW's water consumption and encourage reduction in water use by its customers. The monthly and cumulative annual water savings impacts associated with each restriction, prohibition and consumption reduction method were quantitatively estimated using the Drought Response Tool (DRT) for each stage of action, see Attachment 3.

A main focus of MPMW's planned demand reduction measures is to increase public outreach and keep customers informed of the water shortage emergency and actions they can take to reduce consumption. The public outreach efforts that MPMW will implement to respond to a water shortage are described in Section 8.

6.2 Supply Augmentation

As shown in Table 6-2, the City will utilize its emergency supply well(s) as supply augmentation during Stages 5 and 6. MPMW has constructed one emergency groundwater well (the Corporation Yard Well) which can produce up to 1,500 gallons per minute (gpm) of supply to the Lower Zone. An additional one or two emergency wells are being considered to achieve another 1,500 gpm of supply capacity (for a total of 3,000 gpm). Water supply from the emergency supply well(s) is currently not considered in MPMW's

planning for normal or dry year supply. The well(s) will provide augmented supply for MPMW in the event of significant water shortage due to severe drought conditions, an earthquake, or other emergency.

According to the Corporation Yard Well's Initial Study/Mitigation Negative Declaration (IS/MND) document (Infrastructure Engineering Corporation, 2016), operating the well at 900 gpm over a 30-day failure on the SFPUC RWS will supply 119 acre-feet (AF) of water. The IS/NMD has estimated that the well could provide 1,900 AF over the course of a year without a significant impact to the groundwater basin.

Table 6-2 also includes other actions that the City will take, including coordination with other agencies, implementing drought surcharge, increasing water waste patrols, etc.

Table 6-1 Demand Reduction Actions (DWR Table 8-2)

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap? (a)	Additional Explanation or Reference	Penalty, Charge, or Other Enforcement?
No Drought	Other	--	1. Hoses must be equipped with a shut-off valve for washing vehicles, sidewalks, walkways, or buildings. 2. Ornamental fountains shall use only re-circulated or recycled water. 3. Potable water shall not be applied in any manner to any driveway, sidewalk, or other hard surface except when necessary to address immediate health or safety concerns. 4. Potable water shall not be used to water outdoor landscapes in a manner that causes more than incidental runoff onto non-irrigated areas, walkways, roadways, parking lots, or other hard surfaces. 5. Potable water cannot be applied to outdoor landscapes during and up to 48 hours after measurable rainfall. 6. Potable water shall not be used to irrigate ornamental turf on public street medians. 7. Hotels and motels shall provide guests an option whether to launder towels and linens daily. Hotels and motels shall prominently display notice of this option in each bathroom using clear and easily understood language. 8. Restaurants and other food service operations shall serve water to customers only upon request during a period for which the Governor has issued a proclamation of a state of emergency. 9. Broken or defective plumbing and irrigation systems must be repaired or replaced within a reasonable period. 10. Recreational water features shall be covered when not in use. 11. Single-pass cooling systems on new construction shall not be allowed. 12. Other measures as may be approved by the State Water Resources Control Board or City Council Resolution.	Yes

Table 6-1 Demand Reduction Actions (DWR Table 8-2)

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap? (a)	Additional Explanation or Reference	Penalty, Charge, or Other Enforcement?
1	Other	5%	1. Continue with "no drought" restrictions and prohibitions except where superseded by more stringent requirements. 2. Newly constructed homes and buildings must irrigate with drip or microspray only. 3. Other measures as may be approved by City Council Resolution.	Yes
2	Other	15%	1. Continue with Stage 1 restrictions and prohibitions except where superseded by more stringent requirements. 2. Irrigating outdoor ornamental landscapes or turf with potable water is limited to no more than two (2) days per week on a schedule established by the Director and posted on the City's website, except for hand watering. Water customers may be granted an exception upon review and approval of a Drought Response Plan by the Public Works Director pursuant to such policies and procedures as may be established by the Public Works Director provided that such plan results in an equivalent or greater reduction in water use. 3. Hand watering must be with a continuously monitored hose fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored. 4. Other measures as may be approved by City Council Resolution.	Yes
3	Other	25%	1. Continue with Stage 2 restrictions and prohibitions except where superseded by more stringent requirements. 2. Permits for construction of new pools shall include a requirement that MPMW water shall not be used to fill new pools. 3. Vehicles may only be washed at vehicle washing facilities using recycled or recirculating water. 4. Other measures as may be approved by City Council Resolution.	Yes

Table 6-1 Demand Reduction Actions (DWR Table 8-2)

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap? (a)	Additional Explanation or Reference	Penalty, Charge, or Other Enforcement?
4	Other	35%	1. Continue with Stage 3 restrictions and prohibitions except where superseded by more stringent requirements. 2. Irrigating outdoor ornamental landscapes or turf with potable water is limited to no more than one (1) day per week on a schedule established by the Director and posted on the City's website, except for hand watering. Water customers may be granted an exception upon review and approval of a Drought Response Plan by the Public Works Director pursuant to such policies and procedures as may be established by the Public Works Director provided that such plan results in an equivalent or greater reduction in water use. 3. Potable water shall not be used for construction or dust control. 4. Potable water shall not be used for commercial vehicles that provide street washing, sweeping, or cleaning. 5. Other measures as may be approved by City Council Resolution.	Yes
5	Other	45%	1. Continue with Stage 4 restrictions and prohibitions except where superseded by more stringent requirements. 2. Water use shall not exceed water budgets established for each customer. 3. Hand watering outdoor ornamental landscapes is only allowed between designated hours, as determined by the Public Works Director. 4. Turf irrigation is prohibited at all times, including artificial turf. 5. Existing irrigation systems shall not be expanded. 6. Other measures as may be approved by City Council Resolution.	Yes
6	Other	55%	1. Continue with Stage 5 restrictions and prohibitions except where superseded by more stringent requirements. 2. Hand watering outdoor ornamental landscapes is prohibited at all times. 3. Other measures as may be approved by City Council Resolution.	Yes

Table 6-1 Demand Reduction Actions (DWR Table 8-2)

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap? (a)	Additional Explanation or Reference	Penalty, Charge, or Other Enforcement?
NOTES: (a) The percentages listed in this table are the cumulative savings for each shortage level with implementation of corresponding supply augmentation and other agency actions in Table 6-2. Detailed saving estimates based on end use, response action, and implementation rates can be found in Attachment 3.				

Table 6-2 Supply Augmentation and Other Actions (DWR Table 8-3)

Shortage Level	Supply Augmentation Methods and Other Actions by Water Supplier	How much is this going to reduce the shortage gap? (a)	Additional Explanation or Reference
1	Other	5%	1. Initiate public outreach to inform customers that there is a water shortage emergency. 2. Implement Stage 1 drought surcharge.
2	Other	15%	1. Continue with actions and measures from Stage 1. 2. Increase public outreach for added restrictions and prohibitions, and to provide information regarding fines or penalties for non-compliance. 3. Coordinate with BAWSCA, SFPUC, and other Menlo Park water agencies (California Water Service, O'Connor Cooperative Water Tract, East Palo Alto, Palo Alto Park Mutual Water Company). 4. Evaluate if participation in BAWSCA's subscription water conservation programs can be increased. 5. Train City staff and billing contractor customer service representatives how to respond to customer calls, reports and complaints. 6. Evaluate options to capture water during routine flushing of water mains. 7. Implement Stage 2 drought surcharge.
3	Other	25%	1. Continue with actions and measures from Stage 2. 2. Increase public outreach for added restrictions and prohibitions, and to provide information how to report water waste to the City. 3. Increase public outreach to the top 10% water users in each customer category. 4. Coordinate with Police code enforcement to investigate water waste reports. 5. Request cooperation from Menlo Park Fire District to reduce fire training water use. 6. Implement Stage 3 drought surcharge.

Table 6-2 Supply Augmentation and Other Actions (DWR Table 8-3)

Shortage Level	Supply Augmentation Methods and Other Actions by Water Supplier	How much is this going to reduce the shortage gap? (a)	Additional Explanation or Reference
4	Other	35%	1. Continue with actions and measures from Stage 3. 2. Increase public outreach for added restrictions and prohibitions. 3. Increase public outreach to the top 20% water users in each customer category. 4. Evaluate staff resources. May include hiring temporary staff or training additional City staff to assist with customer service and enforcement. 5. Reevaluate routine flushing of water mains except when necessary to address immediate health or safety concerns. 6. Consider increasing fines for multiple violations. 7. Implement Stage 4 drought surcharge.
5	Other	45%	1. Continue with actions and measures from Stage 4. 2. Increase public outreach for added restrictions and prohibitions. 3. Increase public outreach to the top 30% water users in each customer category. 4. Implement water waste patrols and increase enforcement. 5. Halt installations of new potable water meters (temporary or permanent) or meter upgrades except if a valid, unexpired building permit has been issued for the project; or the project is necessary to protect the public's health, safety, and welfare. 6. Halt issuing statements of immediate ability to serve or provide potable water service. 7. Consider increasing fines for multiple violations. 8. Develop water budgets for all accounts. 9. Use emergency groundwater well(s). 10. Implement Stage 5 drought surcharge.

Table 6-2 Supply Augmentation and Other Actions (DWR Table 8-3)

Shortage Level	Supply Augmentation Methods and Other Actions by Water Supplier	How much is this going to reduce the shortage gap? (a)	Additional Explanation or Reference
6	Other	55%	1. Continue with actions and measures from Stage 5. 2. Increase public outreach for added restrictions and prohibitions. 3. Increase public outreach to the top 40% water users in each customer category. 4. Halt installations of new potable water meters (temporary or permanent) even if a valid, unexpired building permit has been issued for the project. 5. Consider increasing fines for multiple violations. 6. Increase water budget reduction requirements. 7. Implement other short-term emergency actions from the Emergency Response Plan. 8. Implement Stage 6 drought surcharge.
NOTES: (a) The percentages listed in this table are the cumulative savings for each shortage level with implementation of corresponding demand reduction actions in Table 6-1. Detailed saving estimates based on end use, response action, and implementation rates can be found in Attachment 3.			

6.3 Operational Changes

The WSCP lists the operational changes that MPMW will implement during each stage of action including measures to: (1) reduce system losses through a reduction in line flushing and fire training exercises, (2) increase enforcement and patrols, (3) develop water budgets, and in certain conditions, (4) implement a moratorium on new services.

6.4 Prohibitions on End Uses

MPMW has the authority to restrict or prohibit specific water use practices during water shortages (Municipal Code Section 7.35). Restrictions and prohibitions associated with each stage of action are presented in Table 6-1. As discussed above, these responses focus on the reduction of non-essential water uses such as ornamental landscape irrigation, and preserve water uses that are essential to the health, safety, welfare, and economic vitality of MPMW's customers.

In addition, several mandatory prohibitions are enforced at all times as part of the Non-Drought Stage to eliminate water waste, which include each of the prohibitions on end uses that are anticipated to be mandated by the SWRCB in response to Executive Order B-37-16. Prohibitions in subsequent stages go beyond the SWRCB requirements and become increasingly restrictive.

6.5 Defining Water Features

☑ ***CWC § 10632 (b)***

For purposes of developing the water shortage contingency plan pursuant to subdivision (a), an urban water supplier shall analyze and define water features that are artificially supplied with water, including ponds, lakes, waterfalls, and fountains, separately from swimming pools and spas, as defined in subdivision (a) of Section 115921 of the Health and Safety Code.

As required by CWC § 10632, MPMW distinguishes between "decorative water features" such as ponds, lakes, and fountains that are artificially supplied with water and "recreational water features" such as swimming pools and spas. Prohibitions on water use for decorative water features are listed separately from those for recreational water features (see Table 6-1).

6.6 Shortage Response Action Effectiveness

In order to evaluate and ensure that effective actions will be implemented with the proper level of intensity, MPMW employed the DRT, an Excel spreadsheet model developed by EKI Environment and Water, Inc. The DRT model calculates monthly savings anticipated by implementing each stage of action as detailed below.

6.6.1 Baseline Water Use Profile

Using the DRT, MPMW developed a baseline water use profile that reflected usage patterns within MPMW's service area by major water use sector during 2019 and was used to guide development of the WSCP. Key findings from this analysis are presented below.

Residential Per Capita Demand

As shown in Table 6-3 and associated chart, MPMW's baseline R-GPCD demand in 2019 was approximately 62 R-GPCD. This R-GPCD is close to the BAWSCA-wide average of 61 R-GPCD but is significantly less than the statewide average of 85 R-GPCD.

Estimated Proportion of Outdoor Water Use

As shown in Table 6-4 and the associated charts, outdoor water use, which can generally be considered as a "discretionary water use", was estimated to be approximately 46% of MPMW's total consumption during this baseline time period (2019). Notably, dedicated irrigation meters accounted for approximately 26% of the total estimated irrigation demand, indicating that approximately 74% of outdoor water use is not metered with a separate meter, and is therefore more difficult to track and directly target.

The DRT estimates indoor water use to be equivalent to the lowest monthly water use for each sector, accounting for the number of days in each month. Outdoor water use for each sector was estimated to be the difference between the total water use and the estimated indoor water use. If MPMW customers tend to irrigate more heavily during winter months, an underestimation of the proportion of outdoor water use would occur.

The proportion of outdoor water use within residential and commercial sectors is estimated to be 41%. This indicates that there is the potential to achieve significant water savings across these sectors (e.g., up to WSCP Stage 4), simply by focusing on outdoor uses. If the proportion of outdoor water use is being underestimated by the DRT method, then even more substantial savings may be achieved through targeting outdoor water use. As further shown in Table 6-4 and the associated charts, the seasonal variation in baseline water use reflects increased irrigation demands during the summer and fall months. Therefore, the greatest potential for reductions in non-essential water use is expected during these months.

Table 6-3 Baseline Residential Per Capita Water Demand

	Baseline Residential Per Capita Water Demand (R-GPCD)
MPMW (a)	62
BAWSCA Agencies (b)	61
Statewide Average (c)	85

NOTES:
(a) MPMW R-GPCD calculated using 2019 metering data.
(b) Average BAWSCA R-GPCD calculated from data provided in BAWSCA Annual Survey FY 2018-19 (BAWSCA, 2020).
(c) State-wide R-GPCD for 2019 obtained from data provided at California State Water Resources Control Board Water Conservation Portal - Conservation Reporting, http://www.waterboards.ca.gov/water_issues/programs/conservation_portal/conservation_reporting.shtml, accessed March 2021.

Chart 6-3 Baseline Residential Per Capita Water Demand

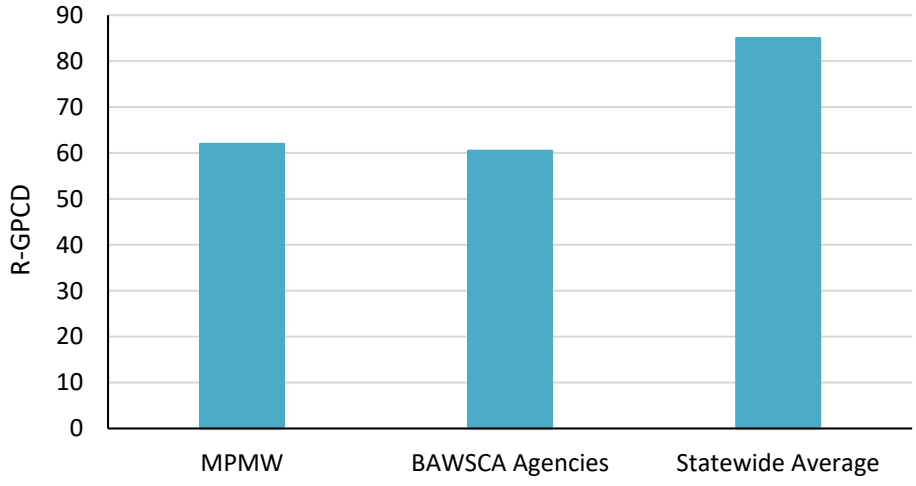


Table 6-4 Baseline Water Use Profile

Sector	End-Use	Baseline (2019) Water Use													Annual % of Total by Sector
		January	February	March	April	May	June	July	August	September	October	November	December	Annual	
Residential	Indoor	21	19	21	20	21	20	21	21	20	21	20	21	242	59%
	Outdoor	1	0	1	9	17	22	26	25	22	25	13	4	165	41%
	Subtotal Residential	*21*	*19*	*22*	*28*	*37*	*42*	*47*	*46*	*42*	*45*	*33*	*25*	*406*	-
CII	Indoor	23	21	23	22	23	22	23	23	22	23	22	23	268	59%
	Outdoor	0	0	5	15	17	22	31	30	26	27	11	2	186	41%
	Subtotal CII	*23*	*21*	*28*	*37*	*40*	*44*	*53*	*52*	*48*	*50*	*33*	*24*	*454*	-
Dedicated Irrigation	Outdoor	2	1	2	8	13	17	20	19	15	13	8	3	122	100%
Non-Revenue	Non-Revenue	6	6	3	-1	4	14	4	6	6	-3	6	0	50	100%
Total	Indoor	43	39	43	42	43	42	43	43	42	43	42	43	510	49%
	Outdoor	3	1	8	31	47	61	77	74	64	65	32	9	473	46%
	Non-Revenue	6	6	3	-1	4	14	4	6	6	-3	6	0	50	4.9%
	Total	**52**	**47**	**55**	**72**	**95**	**117**	**125**	**123**	**111**	**106**	**80**	**52**	**1,033**	-

NOTES:
(a) Volumes are in units of MG.
(b) Baseline water use from MPMW's monthly metering data for each sector.
(c) Indoor water use was estimated to be the lowest monthly water use for each sector, accounting for the number of days in each month. Outdoor water use for each sector was estimated to be the difference between the total water use and the estimated indoor water use.

Chart 6-4A Baseline Year Annual Water Use by Sector and End Use

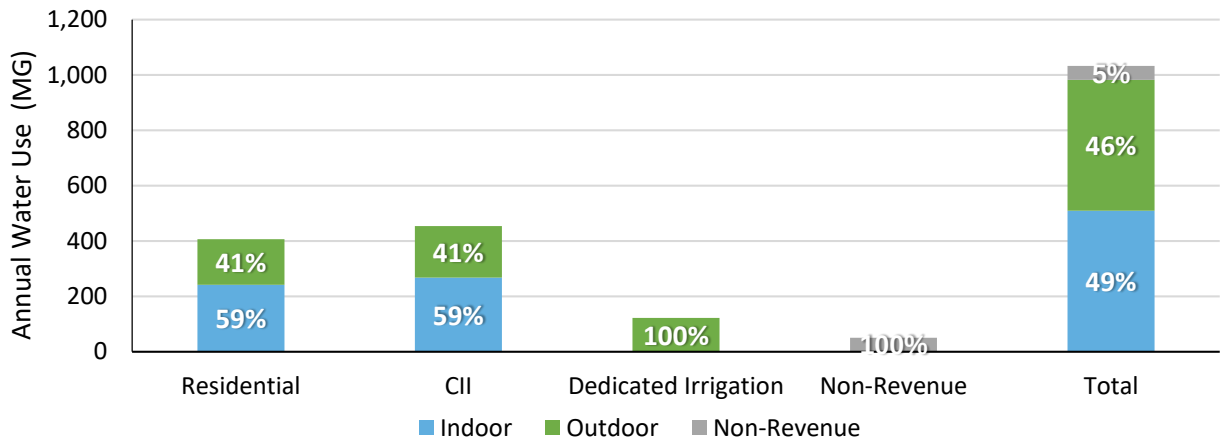
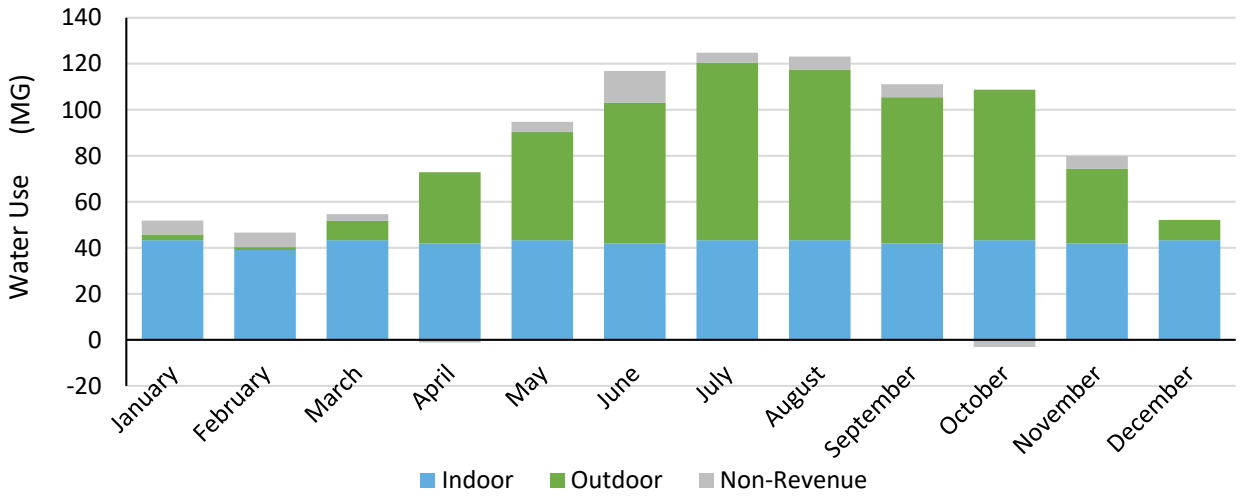


Chart 6-4B Baseline Year Monthly Indoor vs. Outdoor Water Use



6.6.2 Shortage Response Action Effectiveness

The DRT provides a quantitative framework that allows MPMW to systematically estimate the monthly and cumulative annual demand reductions expected to result from particular combinations of drought response actions and associated implementation rates. Data inputs to the DRT include total production, class-specific water use, population, and assumptions regarding the split between indoor and outdoor water use for each customer class.

For each drought response action, the user specifies:

- The customer class(es) and end use(s) that are affected;
- The percent savings for that end use for each account that implements the action. These are based on evaluations reported in the literature, or where such studies are not available, on best estimates based on MPMW's experience; and
- The percentage of accounts assumed to implement the action, which is presumed to be the result of the intensity level of MPMW's program implementation, including but not limited to, marketing and enforcement activities.

An additional critical DRT user input is a set of constraints on demand reductions to ensure that usage levels do not endanger health and safety or result in unacceptable economic impacts. The DRT will not permit estimated usage reductions to violate these constraints, regardless of the demand reduction actions selected. The constraints are:

- A minimum residential indoor per capita daily usage of 25 gallons,
- A maximum residential outdoor usage reduction of 100%,
- A maximum CII indoor usage reduction of 30%, and
- A maximum CII outdoor usage reduction of 100%.

Based on the foregoing data, the DRT model calculates the resulting monthly savings. MPMW adjusted the combination of actions and implementation levels to achieve the targeted savings levels at each of the six stages of action.

For each of the stages of action, the modeling targeted the mid-range of the required demand reduction range, ergo:

- 5% for Stage 1,
- 15% for Stage 2,
- 25% for Stage 3,
- 35% for Stage 4,
- 45% for Stage 5, and
- 55% for Stage 6.

MPMW's shortage response actions are summarized in Table 6-1 and Table 6-2. Key DRT inputs and outputs for each of the stages of action are reproduced in Attachment 3, including the water shortage reduction actions, savings assumptions, and implementation rates that are required for MPMW to achieve the required annual demand reductions for each of the six stages of action. At each stage, there are two types of demand-reduction actions identified:

- Restrictions on customer water usage; and
- Consumption reduction actions by MPMW to encourage decreased water usage.

Many actions are implemented across a number of stages, some at increasing implementation levels. Therefore the actions in Table 6-1 and Table 6-2 are listed as a row under the first stage at which they are implemented. The percentages shown in the tables represent savings of the end uses.

6.7 Catastrophic Supply Interruption

Catastrophic supply interruptions may be caused by a regional power outage, an earthquake, or other disaster. MPMW benefits from two levels of emergency planning: planning by SFPUC and its own emergency planning work. In the event of a catastrophic supply interruption, the response procedures that MPMW would follow are described in:

- SFPUC Emergency Operations Plan (EOP);
- San Mateo County's Operational Area EOP Potable Water Procurement and Distribution Annex;
- City of Menlo Park's EOP; and
- MPMW's Emergency Response Plan (ERP).

Actions described in the SFPUC EOP focus on maintaining flow within, and from, the SFPUC RWS pipelines. SFPUC's emergency preparedness procedures are described in detail in Attachment 4. City of Menlo Park's EOP was written in coordination with the County of San Mateo's Operational Area EOP Potable Water Procurement and Distribution Annex (County of San Mateo, 2004). Together, these EOPs provide the framework for responding to major emergencies or disasters associated with natural disasters, technological incidents, and national security/terrorism emergencies. Sections of these EOPs outline specific strategies to prepare for, mitigate, respond to, and recover from an emergency or disaster that affects the water utilities that serve the population within San Mateo County and the City, in particular.

MPMW's emergency planning efforts particular to its water distribution system are summarized below.

6.7.1 MPMW Emergency Response Plan

In accordance with the Emergency Services Act, MPMW has developed an ERP. This ERP guides response to unpredicted catastrophic events that might impact water delivery including regional power outages, earthquakes or other disasters. The ERP outlines standard operating procedures for all levels of emergency, from minor accidents to major disasters. Table 6-5 summarizes actions included in the ERP for specific catastrophic effects. MPMW's most recent ERP is dated 2016 and is being updated as required per Section 2013 of America's Water Infrastructure Act of 2018.

A water supply interruption may result in a partial or full interruption potable supply for MPMW and adjacent water suppliers. Therefore, the City plans for four levels of action triggers that depends on the severity and duration of a supply interruption. Table 6-6 summarizes MPMW's actions under each water supply action trigger.

In the seismic evaluation for MPMW, there was a recommendation to install saltwater standpipes at regular intervals, along its San Francisco Bay Frontage, to allow for additional firefighting capacity. MPMW

has not pursued the recommendation at this time, because the Menlo Park Fire District has not identified this area as in need of additional fire protection. MPMW will re-evaluate this recommendation if substantial land use changes are proposed for this area.

Additionally, as discussed in Sections 6.2 and 6.7 of the 2020 UWMP, MPMW has constructed one emergency groundwater well (the Corporation Yard Well) which can produce up to 1,500 gpm of emergency/backup supply to the Lower Zone. Reservoir storage and an additional one or two emergency wells are being considered to achieve additional storage and another 1,500 gpm of supply capacity (for a total of 3,000 gpm). As the emergency storage and groundwater well(s) comes on-line, MPMW will add important redundancy and flexibility to its system and will have additional ability to manage catastrophic short-term interruptions in service.

Table 6-5 Preparation Actions for Catastrophes[2]

Possible Catastrophe	Summary of Actions
Earthquake	• Shut-off isolation valves and use of spare piping for ruptured mains • Storage supplies for service interruption • Portable and emergency generators available for facilities • Procedures for assessing water quality, notifying public, and disinfecting system
Flooding	• Portable and emergency generators available for facilities • Storage supplies for service interruption • Procedures for assessing water quality, notifying public, and disinfecting system
Toxic Spills (interrupts Agency Supply)	• Use of local groundwater • Procedures for assessing water quality, notifying public and disinfecting system
Fire	• Storage supplies for fire flows • Mutual aid plans and responders identified • Portable and emergency generators available for facilities
Power outage or grid failure	• Portable and emergency generators available for facilities
Severe Winter Storms	• Portable and emergency generators available for facilities
Hot Weather	• Portable and emergency generators available for facilities

[2] With completion of MPMW's Corporation Yard Well, MPMW may use groundwater supplies from the Corporation Yard Well depending on the impact to water supplies.

Table 6-6 Activation Action in Response to Supply Interruptions

Response Category	Sample Activation Triggers	Potential Activation Actions[⊙]
Level 0	• Changes in SFPUC wholesale water blends due to seasonal changes or plant maintenance • No loss in water supply	• None
Level 1	• Possible partial or full shutdown of SFPUC water supply source • Potential turnout threat	• Fill reservoirs and standby • Activate security monitoring of critical facilities (see ***Appendix 1***) • Mandatory rationing • Contact bottled water companies • Open water distribution points on reservoirs • Request assistance through WARN agreement
Level 2	• Complete loss of SFPUC supply (lasting < 24 hours*)	• Notify customers • Operate reservoirs • Close turnout(s) • Turn on pump stations • Open 4 key isolation valves • Mandatory rationing • Contact bottled water companies • Open water distribution points on reservoirs • Request assistance through WARN agreement
Level 3 (possible EOC activation)	• Complete loss of SFPUC supply (lasting > 24 hours*)	• Notify customers • Turn on wells • Open interties • Open remaining isolation valves • Mandatory rationing • Contact bottled water companies • Open water distribution points on reservoirs • Request assistance through WARN agreement

* The 24-hour period is an estimate only. The actual time period shall be the length of time that the City can supply reservoir water.

7. SEISMIC RISK ASSESSMENT

☑ ***CWC § 10632.5***

(a) In addition to the requirements of paragraph (3) of subdivision (a) of Section 10632, beginning January 1, 2020, the plan shall include a seismic risk assessment and mitigation plan to assess the vulnerability of each of the various facilities of a water system and mitigate those vulnerabilities.

(b) An urban water supplier shall update the seismic risk assessment and mitigation plan when updating its urban water management plan as required by Section 10621.

(c) An urban water supplier may comply with this section by submitting, pursuant to Section 10644, a copy of the most recent adopted local hazard mitigation plan or multihazard mitigation plan under the federal Disaster Mitigation Act of 2000 (Public Law 106-390) if the local hazard mitigation plan or multihazard mitigation plan addresses seismic risk.

Ballantyne Consulting completed a Seismic Vulnerability Assessment for MPMW's water distribution system in July 2017. The report was incorporated into the MPMW 2018 Water Master Plan.[3]

In addition, as part of MPMW's Sand Hill Reservoir #2 Roof Replacement Project, Beyaz & Patel, Inc. (2019) performed a structural and seismic evaluation of Reservoir #2 and developed structural and seismic design criteria for the project. Construction of the Reservoir #2 Roof Replacement project is anticipated to start in fall 2021 and be completed by fall 2022.

[3] MPMW's 2018 Water Master Plan can be accessed at https://www.menlopark.org/watersystemmasterplan.

8. COMMUNICATION PROTOCOLS

☑ ***CWC § 10632 (a) (5)***

Communication protocols and procedures to inform customers, the public, interested parties, and local, regional, and state governments, regarding, at a minimum, all of the following:

(A) Any current or predicted shortages as determined by the annual water supply and demand assessment described pursuant to Section 10632.1.

(B) Any shortage response actions triggered or anticipated to be triggered by the annual water supply and demand assessment described pursuant to Section 10632.1.

(C) Any other relevant communications.

Each stage of the WSCP is implemented with a formal declaration by the City Council upon the determination that the SFPUC or another governing authority (e.g., the SWRCB) has required a voluntary or mandatory reduction in water use due to a water supply shortage or emergency. Procedures for water shortage declaration and termination are detailed below in Section 8.1.

Even before formal declaration of a water shortage, a public information program will be activated to provide customers with as much advance notice as possible. Following declaration of a shortage, MPMW's customers would need to be provided notice of water shortage rules and regulations via a variety of media and communications methods.

Coordination between MPMW and with other public agencies can begin prior to formal declaration of a water shortage and can be accomplished through regular meetings, e-mail group updates, and presentations. In a regional water shortage scenario, MPMW would use the public outreach resources and materials provided by BAWSCA and/or the SFPUC. In addition to these materials, MPMW may develop its own materials to communicate with customers, such as a dedicated customer service hotline, and expand its normal public outreach to support its water conservation efforts (see Chapter 9 of the 2020 UWMP). Communication and public outreach actions to be taken by MPMW under each shortage level are detailed in Table 6-2.

As discussed in Chapter 9 of the 2020 UWMP, the City has several staff members that jointly share the responsibility for water conservation. Staff time dedicated to water conservation and enforcement action will increase with the severity of a supply shortage. Additional duties may be assigned to current employees or hiring of temporary staff may be considered to meet staffing needs during extreme water shortages.

8.1 Water Shortage Declaration and Termination Procedures

The provisions of each water shortage stage of action are triggered upon the City Council's determination that a Governing Authority has required MPMW to achieve a voluntary or mandatory reduction in water use because of water shortage conditions.

The stage of action will become effective after the City Council declares a particular stage of action and MPMW has notified its customers of this determination. Once effective, the provisions of a water shortage stage of action will stay in effect until: (1) the City Council declares a different stage of

action; or (2) the City Council determines that the water shortfall condition no longer exists and MPMW has notified its customers of this determination.

After the termination of the water shortage conditions, MPMW will oversee any remaining termination and WSCP review activities. These activities could include:

- Publicize gratitude for the community's cooperation.
- Restore water utility operations, organization, and services to pre-event levels.
- Document the event and response and compile applicable records for future reference.
- Collect cost accounting information, assess revenue losses and financial impact, and review deferred projects or programs.
- Debrief staff to review effectiveness of actions, to identify the lessons learned, and to enhance response and recovery efforts in the future.
- Update the WSCP, as needed.

9. COMPLIANCE AND ENFORCEMENT

☑ ***CWC § 10632 (a) (6)*** *For an urban retail water supplier, customer compliance, enforcement, appeal, and exemption procedures for triggered shortage response actions as determined pursuant to Section 10632.2.*

Enforcement of MPMW's water use restrictions and prohibitions focuses on soliciting cooperation from water customers who are unaware of the restrictions or have failed to comply with the provisions of the City's Water Conservation Ordinance (City Municipal Code Title 7, Chapter 7.35) and this WSCP. If discussions with the customer are unsuccessful in obtaining compliance, MPMW is authorized to issue penalties to customers that violate the restrictions and prohibitions. The City's current compliance and enforcement procedures are adopted in City Resolution No. 6383.

Table 9-1 describes the penalties, charges, and other enforcement actions that MPMW is authorized to take after each violation of the WSCP. The City takes progressively increasing actions associated with more egregious levels of violations. Actions range from a warning after the first violation, up to a $500 fine and discontinuance of water service after the sixth violation. As shown in Table 9-2, customers will incur additional charges for installation and removal of flow restricting devices and disconnection and reconnection of service if MPMW deems these actions necessary. Customers may contest a fine by submitting a written appeal to the Public Works Director within thirty (30) days of the fine.

Additionally, as shown in Table 6-2, MPMW will facilitate compliance with the WSCP by employing increasing levels of customer service, public outreach, and water-waste patrols with increasing shortage levels.

The City employees and members of the public may report water waste complaints through the City's website at www.menlopark.org/waterwaste. Staff is available to provide information and respond to complaints. Staff may also seek assistance from other City Departments in responding to complaints and enforcing water use restrictions.

Table 9-1 Enforcement of Water Use Restrictions and Prohibitions

Violation	Enforcement Action or Penalty
1st	Warning Only. Educate customer on proper water conservation practices
2nd	$50 fine
3rd	$100 fine
4th	$200 fine and review by the Public Works Director (or his or her designee) to determine if a flow restricting device should be installed
5th	$500 fine, and review by the Public Works Director (or his or her designee) to determine if water service should be discontinued
6th	$500 fine and water service shall be discontinued

References:

(1) City of Menlo Park, Resolution No. 6383, Resolution of the City Council of the City of Menlo Park Adopting a Water Conservation Plan, 2 May 2017.

Table 9-2 Charges for Installation or Removal of Flow Restricting Devices and Disconnection or Reconnection of Service

Meter Size	Installation Cost	Removal Cost
Charges for Installation or Removal of Flow Restricting Devices		
5/8" to 2"	$155.00	$155.00
3" or larger	Actual Cost	Actual Cost
Charges for Disconnecting and Reconnecting Service		
All sizes	$155.00	$155.00

References:

(1) City of Menlo Park, Resolution No. 6383, Resolution of the City Council of the City of Menlo Park Adopting a Water Conservation Plan, 2 May 2017.

10. LEGAL AUTHORITIES

☑ ***CWC § 10632 (a) (7)***

(A) A description of the legal authorities that empower the urban water supplier to implement and enforce its shortage response actions specified in paragraph (4) that may include, but are not limited to, statutory authorities, ordinances, resolutions, and contract provisions.

(B) A statement that an urban water supplier shall declare a water shortage emergency in accordance with Chapter 3 (commencing with Section 350) of Division 1.

(C) A statement that an urban water supplier shall coordinate with any city or county within which it provides water supply services for the possible proclamation of a local emergency, as defined in Section 8558 of the Government Code.

☑ ***CWC § 10632.3***

It is the intent of the Legislature that, upon proclamation by the Governor of a state of emergency under the California Emergency Services Act (Chapter 7 (commencing with Section 8550) of Division 1 of Title 2 of the Government Code) based on drought conditions, the board defer to implementation of locally adopted water shortage contingency plans to the extent practicable.

As discussed above, MPMW has authority within Section 7.35 of the City's Municipal Code to require water rationing and conservation and to enforce penalties. Municipal Code Section 7.35 is included as Attachment 1 of this WSCP. The City's current WSCP stage and water waste prohibitions in effect were adopted in 2017 in Resolution 6383. An adopted water shortage contingency resolution corresponding to this 2021 WSCP update is included as Attachment 5.

MPMW shall declare a water shortage emergency in accordance with Water Code Chapter 3 (commencing with Section 350) of Division 1. MPMW shall coordinate with any city or county within which it provides water supply services for the possible proclamation of a local emergency. A list of contacts for other water suppliers within the City of Menlo Park, and the County of San Mateo is provided below:

California Water Service, Bear Gulch District	(650) 561-9709
O'Connor Tract Co-operative Water	(650) 321-2723
Palo Alto Park Mutual Water Company	(650) 322-6903
San Mateo County Environmental Health	(650) 372-6200

MPMW is a member of BAWSCA and anticipates coordinating with other Member Agencies via BAWSCA during a water shortage or emergency on the SFPUC RWS.

11. FINANCIAL CONSEQUENCES OF WSCP

☑ ***CWC § 10632 (a) (8)***

A description of the financial consequences of, and responses for, drought conditions, including, but not limited to, all of the following:

(A) A description of potential revenue reductions and expense increases associated with activated shortage response actions described in paragraph (4).

(B) A description of mitigation actions needed to address revenue reductions and expense increases associated with activated shortage response actions described in paragraph (4).

(C) A description of the cost of compliance with Chapter 3.3 (commencing with Section 365) of Division 1.

In the event of a drought, if MPMW anticipates significant loss in revenue due to decreased consumption, MPMW may increase its water rates so that customers are charged for the actual cost of providing water during a shortage. These rates will be specified in MPMW's water rate schedule, as approved by the City Council and in accordance with Proposition 218 requirements.

Black & Veatch Management Consulting prepared a Water Rate Study for MPMW in March 2021 (Black & Veatch Management Consulting, 2021). The study includes an analysis of projected revenue and expenditure impacts resulting from implementation of the 2020 WSCP during periods of water shortage. To promote financial stability during water supply shortages, the 2021 Water Rate Study includes drought surcharge rates designed to compensate for lost revenue due to decreased volumetric water sales and additional expenses related to implementation of the WSCP. The City approved the five-year water rates including the drought surcharge rates on May 11, 2021. The drought surcharge rates are levied on all usage temporarily until MPMW determines that water supply conditions have returned to normal and drought-related expenditures and lost revenue have been recovered[4].

As shown in Table 6-2, the City will enforce a drought surcharge rate in each water shortage level. The City's drought surcharge rate prohibits excessive water use pursuant to CWC §365 et seq. The cost of compliance with CWC §365 et seq. has been considered in the development of the drought rate schedule in the 2021 Water Rate Study.

In addition, MPMW manages an emergency reserve fund to address the potential financial impacts of a severe drought. The City may also defer expense on capital improvement projects during a severe drought.

[4] Current City of Menlo Park five-year water rate structure including drought surcharge rate located online at https://www.menlopark.org/waterrates.

12. MONITORING AND REPORTING

☑ ***CWC § 10632 (a) (9)*** *For an urban retail water supplier, monitoring and reporting requirements and procedures that ensure appropriate data is collected, tracked, and analyzed for purposes of monitoring customer compliance and to meet state reporting requirements.*

MPMW monitors water use through analysis of wholesale water purchases and customer meter readings. MPMW reads meters installed on each of its supply turnouts to monitor wholesale water purchases, and SFPUC's AMI Eye On Water portal provides real-time turnout meter reads. In addition, each customer account is metered. Some non-residential and multi-family customers also have separate irrigation meters to monitor water use for landscape irrigation separately from indoor uses. The City's Water Efficient Landscaping Ordinance (February 2016) requires non-residential projects to install a separate irrigation meter if landscaped areas meet specific size thresholds.

MPMW contracts to have all meters read on a monthly basis. During a supply shortage, MPMW will continue to monitor water use on this schedule to determine the effectiveness of the customer response to the implementation of this WSCP. Monthly water meter readings also allow MPMW to document atypically high water use and notify individual customers to resolve the cause of the high water use.

In addition, MPMW is planning to install advanced metering infrastructure (AMI) over the next two fiscal years. Implementation of AMI will allow MPMW to automate meter reading and provide real-time water use data to MPMW staff and customers that can be used to aggressively target leaks and atypically high water use during normal years and periods of water shortage.

Pursuant to California Code of Regulations (CCR) Title 23 §991, MPMW reports monthly water use and production to the SWRCB[5]. Effective October 1, 2020, during a governor declared drought emergency or when an urban water supplier invokes a water shortage level to respond to a drought greater than 10%, each supplier is required to submit an expanded report that contains the supplier's actions and statistics in achieving planning reductions.

[5] Water supplier monthly reports can be accessed at https://www.waterboards.ca.gov/water_issues/programs/conservation_portal/conservation_reporting.html

13. WSCP REFINEMENT PROCEDURES

☑ ***CWC § 10632 (a) (10)*** *Reevaluation and improvement procedures for systematically monitoring and evaluating the functionality of the water shortage contingency plan in order to ensure shortage risk tolerance is adequate and appropriate water shortage mitigation strategies are implemented as needed.*

The WSCP is implemented as an adaptive management plan. MPMW will evaluate the need to revise its WSCP every year after performing its Annual Assessment. The evaluation will consider effectiveness of WSCP actions and any anticipated water supply shortages assessed by the Annual Assessment. If the WSCP is revised, the City Council will adopt a new resolution adopting the revised WSCP, and if necessary, declare a water shortage level to implement.

14. PLAN ADOPTION, SUBMITTAL, AND AVAILABILITY

☑ ***CWC § 10632 (c)*** *The urban water supplier shall make available the water shortage contingency plan prepared pursuant to this article to its customers and any city or county within which it provides water supplies no later than 30 days after adoption of the water shortage contingency plan.*

MPMW informed the public and the appropriate agencies of: (1) its intent to prepare a WSCP, (2) where the WSCP was available for public review, and (3) when the public hearing regarding the WSCP would be held. All notifications were completed in compliance with the stipulations of Section 6066 of the Government Code.

A copy of the adopted 2020 WSCP including any amendments will be provided to the Department of Water Resources (DWR), the California State Library, San Mateo County, and SFPUC within 30 days of the adoption. An electronic copy of the adopted 2020 WSCP will be submitted to the DWR using the DWR online submittal tool.

A copy of the adopted 2020 WSCP will be available for public review in the City Hall during normal business hours and on MPMW website within 30 days after filing the plan with DWR.

REFERENCES

BAWSCA, 2020. *Bay Area Water Supply and Conservation Agency Annual Survey FY 2018-19*, March 2020.

Beyaz & Patel, Inc., 2019. *Preliminary Design Report for Sand Hill Reservoir #2 Roof Replacement Project*, April 2019.

Black & Veatch Management Consulting, 2021. *City of Menlo Park Water Rate Study 2021*, March 2021.

County of San Mateo, 2004. *San Mateo County/Operational Area Emergency Operations Plan, Potable Water Procurement and Distribution Annex, 3rd Edition*, July 2004.

Infrastructure Engineering Corporation, 2016. *Corporation Yard Emergency Back-Up Water Supply Well No. 1 Initial Study/Mitigated Negative Declaration*, April 2016.

ATTACHMENT 1
SECTION 7.35 OF CITY OF MENLO PARK'S MUNICIPAL CODE

Chapter 7.35
WATER CONSERVATION

Sections:

7.35.010 Purpose.

The purpose of this chapter is to promote water conservation and provide the city with the flexibility to respond to a drought emergency whether it be emergency regulations adopted by the State Water Board, or drought-related actions imposed by the San Francisco public utilities commission. (Ord. 1011 § 4 (part), 2014: Ord. 1010 § 4 (part), 2014).

7.35.020 Water conservation.

Upon the adoption of emergency water conservation regulations by the State Water Board and within the timelines prescribed by the State Water Board, or drought-related actions imposed by the San Francisco public utilities commission, the city council of the city of Menlo Park shall adopt by resolution a water conservation plan that mandates those water conservation measures. (Ord. 1011 § 4 (part), 2014: Ord. 1010 § 4 (part), 2014).

7.35.030 Penalty.

Any violations of the water conservation plan shall be an infraction or enforced as provided in the resolution adopted pursuant to Section 7.35.020. (Ord. 1011 § 4 (part), 2014: Ord. 1010 § 4 (part), 2014).

ATTACHMENT 2
ANNUAL WATER SUPPLY AND DEMAND ASSESSMENT PROCEDURES

ANNUAL WATER SUPPLY AND DEMAND ASSESSMENT PROCEDURES

Each year the SFPUC evaluates the amount of total water storage expected to occur throughout the RWS and compares it to expected demands. This annual Water Supply and Demand Assessment (WSDA) is described in the subsections below, which are organized by the sequential steps the SFPUC takes to conduct the assessment each year and reference the relevant California Water Code requirements for a WSDA.[1]

The SFPUC's annual WSDA is a robust planning system that considers a range of input factors unique to the SFPUC's water supplies and system configuration while also providing the flexibility to consider new factors. Traditional surface water supplies from the SFPUC's up country, East Bay, and Peninsula reservoirs are the backbone of the water supply, but the SFPUC extends and protects those supplies in many additional ways by: (1) partnering with the community to help save water through robust conservation programs; (2) minimizing the need for additional water to serve new developments through an onsite water reuse program; (3) recycling wastewater resources to deliver water for large non-potable uses; (4) utilizing local groundwater supplies to supplement surface water supplies; (5) investigating new, alternative water supply options such as purified water and desalination; and (6) investing in innovations that allow for creative solutions to meet diverse needs. These efforts help the SFPUC conserve water and diversify supplies to reduce likelihood of a water shortage condition.

1.1 DEMAND ASSESSMENT [WATER CODE SECTION 10632(A)(2)(B)(I)]

To calculate unconstrained customer demand for the purpose of an annual WSDA, the SFPUC collects information on both the retail and wholesale system demands. Retail customer demand is estimated based on the best available information to date, and typically includes the previous year's demands as well as consideration of current demand use patterns or other conditions impacting demands, such as weather and growth. Each year, in February, the SFPUC receives from BAWSCA a report of estimated Wholesale Customer demand for the upcoming year. BAWSCA typically estimates unconstrained demands for the Wholesale Customers by using total water purchased by those customers in the prior year along with other relevant information. Relatively small demands from the two additional wholesale customers not part of the WSA are estimated based on the best available information to date, and typically includes the previous year's demands as well as consideration of current demand use patterns or other conditions impacting demands, such as weather and growth.

1.2 SUPPLY ASSESSMENT [WATER CODE SECTIONS 10632(A)(2)(B)(II) AND 10632(A)(2)(B)(V)]

The RWS collects water from the Tuolumne River watershed in the Sierra Nevada and from local reservoirs in the Alameda and Peninsula watersheds. The RWS draws an average of 85 percent of its supply from the Tuolumne River watershed. This water feeds into an aqueduct system delivering water 167 miles by gravity to Bay Area reservoirs and customers. The remaining RWS supply is drawn from local surface waters in the Alameda and Peninsula watersheds. The split between these resources varies from year to year depending on the water year hydrology and operational circumstances.

To project and evaluate water supply conditions, the SFPUC uses measurements of precipitation and snowpack in the watersheds above Hetch Hetchy, Cherry, and Eleanor Reservoirs. Snowpack conditions are evaluated regularly by the Cooperative Snow Survey (conducted by the SFPUC in partnership with state and federal agencies) beginning in late January of each year. The SFPUC also estimates snowpack conditions using information from airborne snow observatory (ASO) and other sources. The SFPUC maintains a hydrologic model

[1] California Water Code section 10632(a)(1) requires "*the analysis of water supply reliability conducted pursuant to Section 10635."* Additional information about the SFPUC's water supply reliability analysis can be found in Chapter 7 of the SFPUC's 2020 UWMP.

of the watersheds that uses this information to project expected runoff for the coming year. This process also includes a statistical analysis of additional expected precipitation. In addition to projected runoff, the determination of projected available water supply also takes into account stored water throughout the RWS, water acquired by the SFPUC from non-SFPUC sources, inactive storage, reservoir losses, and allowances for carryover storage.

Additionally, the SFPUC accounts for groundwater provided by the San Francisco Groundwater Supply Project for the in-City retail system and recycled water provided for irrigation at Harding Park, Fleming and Sharp Park Golf Courses.

The RWS relies on precipitation and snowmelt captured and stored in its reservoirs. During droughts, water supply deliveries can exceed inflows, such that water stored in previous years is relied upon to meet demands. Because of the importance of carry-over storage, the SFPUC constantly monitors and evaluates water supply conditions in the RWS. Look-ahead forecasts are updated as a year's hydrology and operations change. Generally, in early winter of any year, SFPUC staff can begin providing a forecast of water supply conditions for the upcoming year based on known and anticipated winter and spring precipitation and snowpack. The predictive power of this forecast improves greatly through the spring. The annual precipitation, snowmelt, and carry-over storage together constitute the SFPUC's reservoir storage condition. Using data for each of these factors, the SFPUC can determine whether the reservoir system will be capable of serving full deliveries to its customers. Section 1.3 describes the system modeling SFPUC conducts

Table 0-1 shows the availability of RWS supplies for retail customers and Wholesale Customers in normal years. Table 0-2 shows the current and projected RWS supply needs to meet retail and wholesale demands based on information and projections presented in the SFPUC's 2020 UWMP.

The SFPUC sells water to 26 of its 28 wholesale customers under the terms of the 25-year contract known as the Water Supply Agreement between the City and County of San Francisco and Wholesale Customers in Alameda County, San Mateo County, and Santa Clara County (WSA) and associated individual water sales contracts with each Wholesale Customer. The WSA carries forward the SFPUC's "Supply Assurance" of 184 million gallons per day (mgd) to the Wholesale Customers. The SFPUC has agreed to deliver water to the Wholesale Customers up to the amount of the Supply Assurance, and this agreement is perpetual and survives the expiration of the WSA. The Supply Assurance is, however, subject to reduction due to water shortage, drought, scheduled RWS maintenance activities, and emergencies. The WSA also describes the temporary limitation on water sales established by the Phased Water System Improvement Plan (WSIP) in 2008. This "Interim Supply Limitation" (ISL) limits water sales from the RWS to an average annual amount of 265 mgd. The WSA allocations the ISL between the SFPUC's retail customers and Wholesale Customers as follows:

- Wholesale supply allocation: 184 mgd
- Retail supply allocation: 81 mgd[2]

Table 0-1. Regional Water System Supply Availability in Normal Years (mgd)

RWS Supply Allocation	Actual	Projected				
	2020	2025	2030	2035	2040	2045
Retail Customers[a, b]	81	81	81	81	81	81
Wholesale Customers[c, d]	184	184	184	184	184	184

[2] Groveland CSD is considered a retail customer of the SFPUC. Thus, RWS supplies to Groveland CSD are accounted for in the retail supply allocation of 81 mgd.

Total RWS Supplies	265	265	265	265	265	265

a Groundwater and recycled water are assumed to be used before RWS supplies to meet retail demand. However, if these alternative supplies are not available, up to 81 mgd of RWS supply could be used in normal years.

b Groveland CSD is reported as a wholesale customer for the purposes of this 2020 UWMP, but it is considered a retail customer of the SFPUC solely for purposes of allocating RWS supplies between retail and Wholesale Customers. Its demands would be met by the retail supply allocation of 81 mgd.

c Projected Wholesale Customer deliveries are limited to 184 mgd, including the demands of the Cities of San Jose and Santa Clara, which are supplied on a temporary and interruptible basis, with their total supply not exceeding 9 mgd assuming supply is available (decision to be made by end of 2028).

d Cordilleras MWC is not a party to the WSA, and it is not included in the wholesale supply allocation of 184 mgd. The demands of Cordilleras MWC are minor (projected to be less than 0.01 mgd) and are anticipated to be met with RWS supplies through 2045.

Table 0-2. Regional Water System Supply Utilized in Normal Years (mgd)

RWS Supply Allocation	Actual	Projected				
	2020	2025	2030	2035	2040	2045
Retail Customers[a, b]	66.5	67.2	67.5	68.6	70.5	73.7
Wholesale Customers[c, d]	132.1	146.0	147.9	151.9	156.3	162.8
Total RWS Supplies	198.6	213.2	215.4	220.5	226.8	236.5

a Groundwater and recycled water are assumed to be used before RWS supplies to meet retail demand. However, if these alternative supplies are not available, up to 81 mgd of RWS supply could be used in normal years.

b Groveland CSD is reported as a wholesale customer for the purposes of this 2020 UWMP, but it is considered a retail customer of the SFPUC solely for purposes of allocating RWS supplies between retail and Wholesale Customers. Its demands would be met by the retail supply allocation of 81 mgd.

c Projected Wholesale Customer deliveries are limited to 184 mgd, including the demands of the Cities of San Jose and Santa Clara, which are supplied on a temporary and interruptible basis, with their total supply not exceeding 9 mgd assuming supply is available (decision to be made by end of 2028).

d Cordilleras MWC is not a party to the WSA, and it is not included in the wholesale supply allocation of 184 mgd. The demands of Cordilleras MWC are minor (projected to be less than 0.01 mgd) and are anticipated to be met with RWS supplies through 2045.

1.3 INFRASTRUCTURE CONSIDERATIONS [WATER CODE SECTION 10632(A)(2)(B)(III)]

On an ongoing basis, the SFPUC's Hetch Hetchy Water and Power, Water Supply and Treatment Division, and Hydrology and Water Systems group conduct analyses of the RWS that incorporate planned facility outages and multiple levels of projected system demands to evaluate and plan for potential water delivery constraints. These groups meet quarterly to share plans and coordinate how facility outages, changes in service area demand, wet or dry weather, and other variables shape the operating plans each year. Facility outages due to maintenance or upgrades are coordinated in an adaptive manner to respond to changes as they occur. For new water supplies or new capital projects related to supply distribution, impacts on the system are evaluated extensively prior to initiation of any changes. Results from these modeling efforts are considered in the annual WSDA.

1.4 SYSTEM MODELING [WATER CODE SECTION 10632(A)(2)(B)(IV)]

To proactively plan for conditions that would result in a shortage of water supplies, the SFPUC models conditions using a hypothetical drought that is more severe than what the RWS has historically experienced. This drought sequence is referred to as the "design drought" and serves as the basis for planning and modeling of future scenarios. The design drought consists of an 8.5-year sequence of dry conditions.

In applying its water supply planning methodology, the SFPUC performs an initial model simulation of the system for the design drought sequence and then reviews the ability of the system to deliver water to the service area through the entire design drought sequence. If the projected water supply runs out before the end of the design drought sequence in the initial model run, system-wide water supply rationing is added and the scenario is re-run. This process continues iteratively until a model simulation of the system is achieved in which the water supply in storage at the end of the design drought sequence is brought to the system "dead pool," where no additional storage is available for delivery (currently simulated as 96,775 acre-feet). Drawing system storage down to the dead pool without going below it indicates that water supply delivery, including the adjusted amount of rationing, is maintained through the design drought sequence.

Estimated rationing levels and corresponding storage threshold values can then be used to simulate the operation of the system through the historical record of hydrology, or to evaluate system water supply conditions during an ongoing drought. While the design drought sequence does not occur in the historical hydrology, the rationing and storage threshold values that are adjusted to allow a system configuration to maintain water delivery through the design drought sequence can be used to evaluate system performance in the historical record, or as a comparison for real-time system conditions. Through use of this planning method, the SFPUC can simulate a response to declining water supply in storage that is appropriate for the system conditions being evaluated.

The SFPUC plans its water deliveries using indicators for water supply rationing that are developed through analysis with the design drought sequence. As a result, the SFPUC system operations are designed to provide sufficient carry-over water in SFPUC reservoirs to continue delivering water, although at reduced levels, during multiple-year droughts.

1.5 DECISION-MAKING PROCESS [WATER CODE SECTION 10632(A)(2)(A)]

Regardless of the expectation of shortage conditions, as part of the normal course of business, the SFPUC provides a water supply condition update to its executive team every two weeks throughout the year. The SFPUC also provides water supply estimates to its Wholesale Customers on a monthly basis beginning February 1. A Wholesale Customer Annual Meeting is held in the last week of February at which the SFPUC makes a presentation on current water supply conditions and forecasts. The last snow survey of the season typically occurs within the first week of April, followed by a runoff forecast to determine total system storage expected as of July 1. By the middle of April, the SFPUC sends a formal letter to the Wholesale Customers summarizing the water supply availability for the coming year.

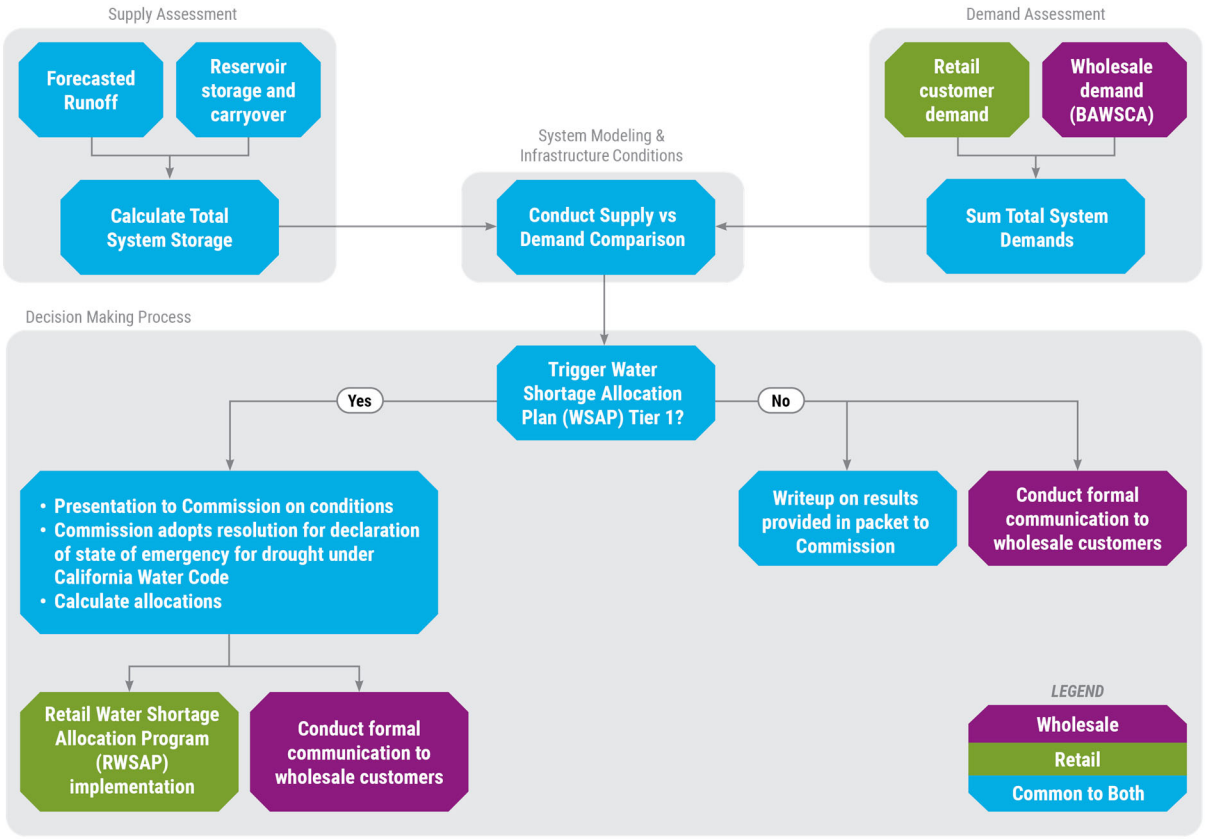
If the RWS appears incapable of meeting system-wide demand due to drought, the SFPUC is expected to declare a water shortage by March 31 of that drought year. The General Manager, or designee, is responsible for declaring such a shortage. A presentation would be made to the Commission as part of the General Manager's report, showing conditions of precipitation to date, snowpack, and storage levels with more information as necessary depending on the particulars of the supply forecast. Depending on the level of shortage, the Commission may adopt a resolution declaring a water shortage emergency under the California Water Code, or lesser actions such as a call for voluntary conservation efforts.

Prior to the initiation of any water delivery reductions to its retail customers, whether it be initial implementation of delivery reductions or implementing a different water shortage level, the SFPUC will outline a drought response plan to address the following: the water supply situation; proposed water use reduction objectives; alternatives to water use reductions; methods to calculate water use allocations and adjustments; compliance methodology and enforcement measures; and budget considerations. Details on the expected allocation program are described further in Section **Error! Reference source not found.**. This drought response plan will be presented

at a regularly scheduled SFPUC Commission meeting and advertised in accordance with the requirements of Section 6066 of the California Government Code.

The overall WSDA process is described visually in the flowchart presented in Figure 0-1.

Figure 0-1: Water Supply and Demand Assessment Process



ATTACHMENT 3
DROUGHT RESPONSE TOOL QUANTITATIVE ASSESSMENT

Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Menlo Park Municipal Water

Enter Agency Information	
Agency Name	Menlo Park Municipal Water
Total Population Served	17,780
Number of Residential Accounts	3,577
Number of Commercial, Industrial, and Institutional (CII) Accounts	462
Number of Dedicated Irrigation Accounts	142
Baseline Year(s)	2019
Percentage of Residential Indoor Use During Minimum Month (%)	100%
Percentage of CII Indoor Use During Minimum Month (%)	100%
Comments	

Navigation	
USER'S GUIDE	Download and read the guide before using this Tool
1 - HOME	Enter agency information
2 - INPUT BASELINE YEAR WATER USE	Enter Baseline Year production and use
3 - BASELINE YEAR WATER USE	Review and confirm entered information
4 - DROUGHT RESPONSE ACTIONS	Select Drought Response Actions and input estimated water savings and implementation rates.
5 - ESTIMATED WATER SAVINGS	Review estimated water production and compare estimated savings to conservation target.
6 - DROUGHT RESPONSE TRACKING	Track production and water savings against the conservation target.

Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Menlo Park Municipal Water

For questions about this tool or for additional information, contact:

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(650) 292-9100

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2 - Input Baseline Year (2019) Water Use

Menlo Park Municipal Water

Input Baseline Year (2019) Production and Water Use

Units: (mg)

Select the units to input monthly production and use data. Enter the total monthly potable water production for the Baseline Year. Next, enter monthly water use data by sector for the Baseline Year. If you bill on a bi-monthly basis, divide your billing data between the months that the billing cycle includes. If your single-family and multi-family accounts are tracked separately, enter the combined water use for both sectors in the Residential Water Use column. If your commercial, industrial, and institutional (CII) accounts are tracked separately, enter the combined water use for each sector in the CII Water Use column. Your non-revenue water use is calculated by subtracting your monthly residential, CII, and dedicated irrigation water uses from your monthly production. Your monthly residential gallons per capita per day (R-GPCD) is calculated by dividing your monthly residential water use by your population entered in Worksheet 1 - Home.

Date	Total Production (mg)	Residential Water Use (mg)	CII Water Use (mg)	Dedicated Irrigation Water Use (mg)	Non-Revenue Water Use (mg)	Total R-GPCD	Comments
January	52	21	23	2	6	39	
February	47	19	21	1	6	37	
March	55	22	28	2	3	39	
April	72	28	37	8	-1	53	
May	95	37	40	13	4	67	
June	117	42	44	17	14	79	
July	125	47	53	20	4	85	
August	123	46	52	19	6	83	
September	111	42	48	15	6	79	
October	106	45	50	13	-3	82	
November	80	33	33	8	6	61	
December	52	25	24	3	0	45	

3 - Baseline Year (2019) Water Use Profile

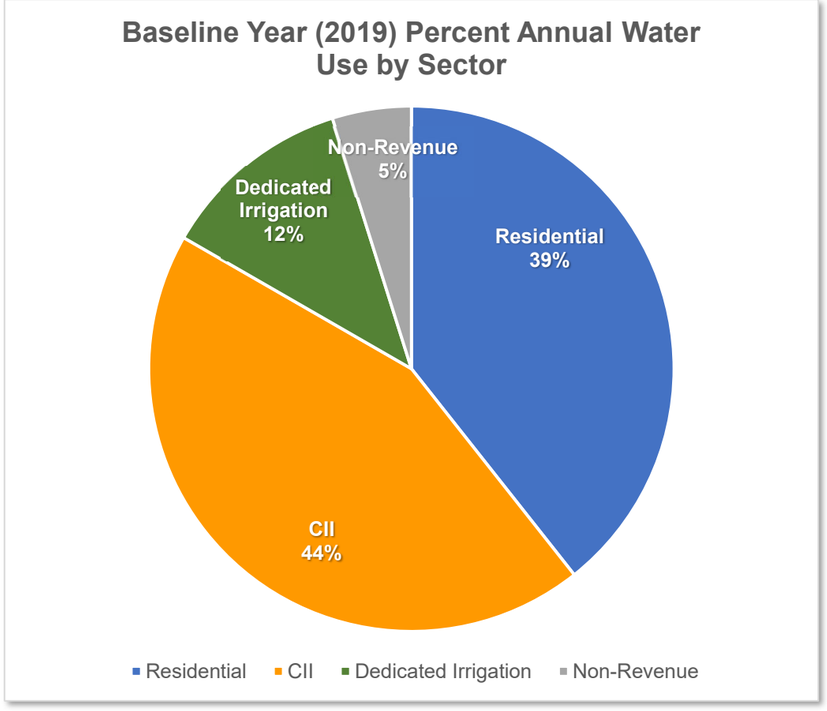
Menlo Park Municipal Water

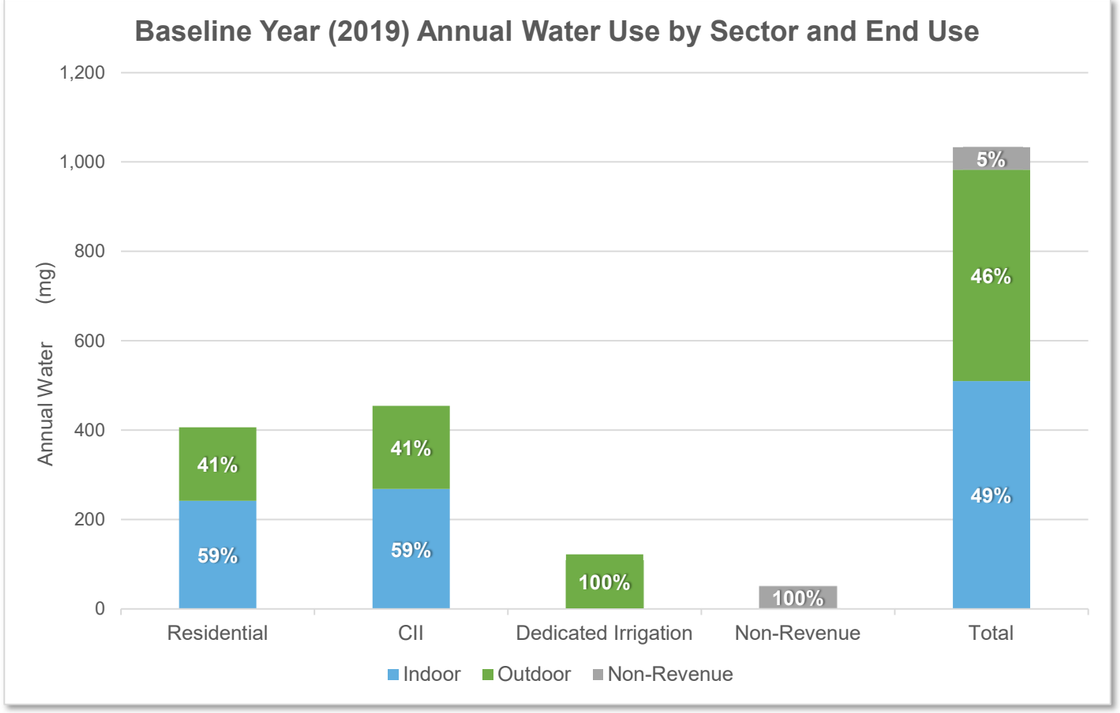
Baseline Year (2019) Annual Water Use Summary

Units: (mg)

A summary of your Baseline Year water use by sector and major end use category is shown below. Select the units in which your production and use data are displayed.

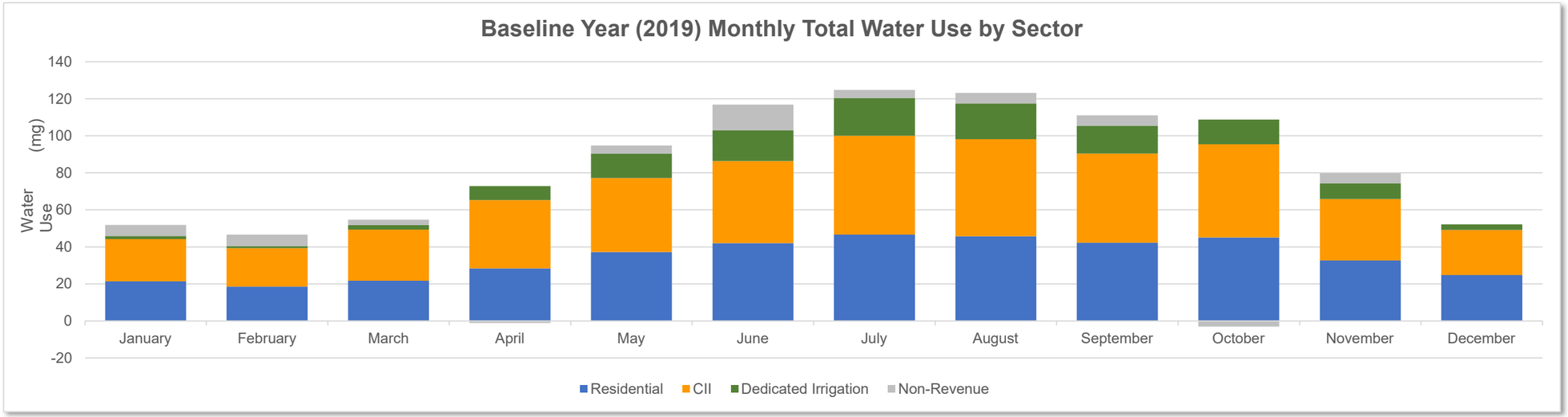
Water Use	Total Production (mg)	Water Use (mg)				Comments
		Residential	CII	Dedicated Irrigation	Non-Revenue	
Total	1,033	406	454	122	50	
Total Indoor	510	242	268	--	--	
Total Outdoor	473	165	186	122	--	
Total Non-Revenue	50	--	--	--	50	
Total Indoor %	49%	59%	59%	0%	--	
Total Outdoor %	46%	41%	41%	100%	--	
Total Non-Revenue %	5%	--	--	--	100%	

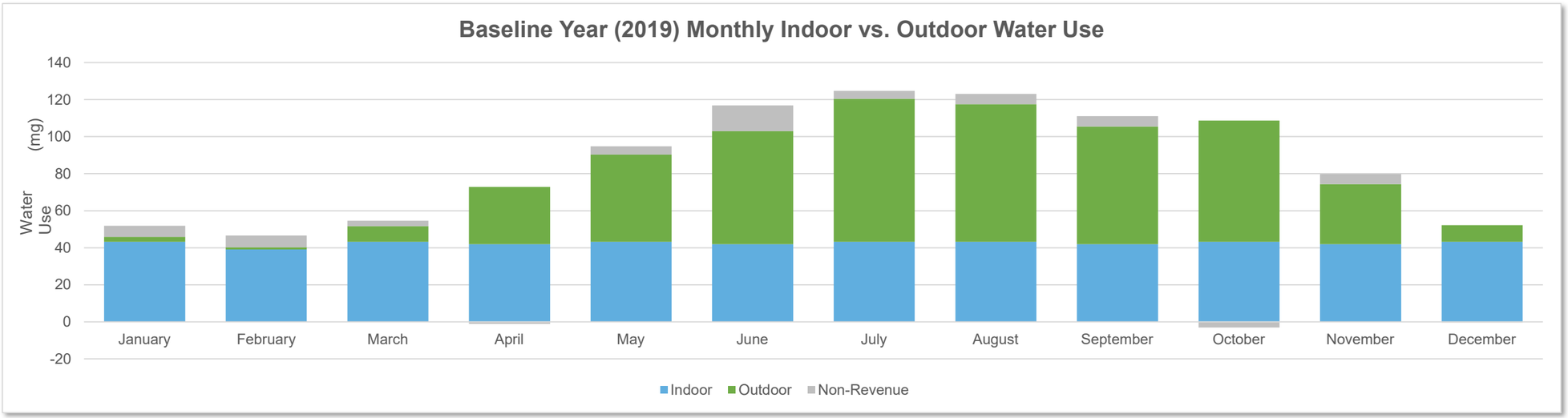




3 - Baseline Year (2019) Water Use Profile

Menlo Park Municipal Water



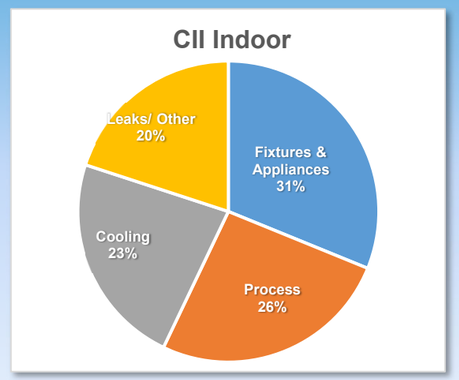


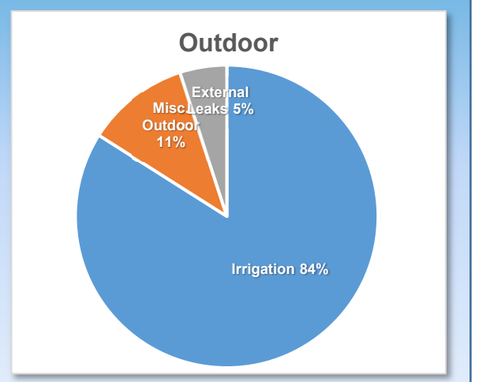
4 - Drought Response Actions - Stage 1

Menlo Park Municipal Water

Maximum Savings Potential		
Use the default values or enter your own criteria for the maximum savings potential. Estimated water savings within each sector will not exceed the maximum savings criteria.		
Minimum Residential Indoor GPCD	25	R-GPCD
Maximum Residential Outdoor Savings	100%	of Baseline Residential Outdoor Water Use
Maximum CII Indoor Savings	30%	of Baseline CII Indoor Water Use
Maximum CII Outdoor Savings	100%	of Baseline CII Outdoor Water Use
Maximum Dedicated Irrigation Account Savings	100%	of Baseline Dedicated Irrigation Water Use
Maximum Non-Revenue Water Savings	50%	of Baseline Non-Revenue Water Use
Resulting Total Maximum Annual Savings Potential	**64%**	of Total Baseline Production

Assumed Proportion of Water Use by End Uses and Sector





4 - Drought Response Actions - Stage 1

Menlo Park Municipal Water

Drought Response Actions

Select the Drought Response Actions you would like to include in your estimated savings calculations. For each selected action, use the default end use savings estimates and implementation rates or input your own values. The "End Use Savings" estimates the percent water use reduction that could occur at a particular end use as a result of a specific action. The "Implementation Rate" refers to the estimated percentage of accounts that will implement a specific action. The water savings potential at each end use is capped based on the assumed distribution of end use water demands shown in the pie charts above. A dash (--) indicates that professional judgement was used to establish the default value, or that savings are expected to be accounted for as part of a Public Information Program; additional basis for the default values are included in the User Manual.

Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Possible Mandatory Prohibitions**	All Outdoor	☑	14%	**35%**	--	--
Prohibit Irrigation with Potable Water Outside of Newly Constructed Homes and Buildings that is not Delivered by Drip or Microspray Systems	Irrigation	☐			--	--
Require Shut-Off Nozzles on Hoses for Vehicle Washing	Misc. Outdoor	☑	17%	50%	See Appendix D of the DRP	--
Prohibit Use of Potable Water to Wash Sidewalks and Driveways	Misc. Outdoor	☐	17%	50%		--
Prohibit the Use of Potable Water for Street Washing	Misc. Outdoor	☐	17%	50%		--
Prohibit Irrigation with Potable Water in a Manner that causes Runoff	Irrigation	☑	3%	50%	DeOreo et al., 2011	--
Prohibit Irrigation with Potable Water within 48 Hours following Measurable Rainfall	Irrigation	☐			--	--
Prohibit Irrigation of Ornamental Turf with Potable Water on Street Medians	Irrigation	☐			--	--
Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Provide Linen Service Opt Out Options	Fixtures & Appliances	☑	0.5%	50%	EBMUD, 2011	--
Prohibit Serving Drinking Water other than upon Request in Eating or Drinking Establishments	Fixtures & Appliances	☑	0.5%	50%	EBMUD, 2011	--

4 - Drought Response Actions - Stage 1

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Agency Drought Actions / Restrictions**						
► **Agency Actions**						
Media Campaign, Newspaper Articles, Website	All	☑	0.5%	50%	EBMUD, 2011	--
Promote Water Conservation / Rebate Programs	All	☐		50%	--	--
Water Efficiency Workshops, Public Events	All	☐	0.5%	25%	EBMUD, 2011	--
Water Bill Inserts	All	☑	0.5%	100%	EBMUD, 2011	--
Promote / Expand Use of Recycled Water	Irrigation	☐	100%		--	--
Home or Mobile Water Use Reports	All	☐	5%	10%	WaterSmart Software, 2015	--
Decrease Frequency and Length of Line Flushing	Non Revenue Water	☐	25%	50%	See Appendix D of the DRP	Reduced flushing by 50%.
Audit and Reduce System Water Loss	Non Revenue Water	☐	45%	50%	DWR, 2015	Target 50% of leakage.
Implement Drought Rate Structure / Water Budgets	All	☑	**1%**	100%	CUWCC, 2015	--
Establish Retrofit on Resale Ordinance	All Residential Indoor	☐	21%	6%	SFPUC, 2004	First Tuesday, 2015
Require Net Zero Demand Increase on New Connections	All	☐			--	--
Moratorium on New Connections	All	☐			--	--
Move to Monthly Metering / Billing	All	☐	5%	10%	See Appendix D of the DRP	--
Increase Water Waste Patrols / Enforcement	All	☐			--	--
Establish Drought Hotline	All	☐			--	--
Reduce Distribution System Pressures	Non Revenue Water	☐	4.5%	100%	CUWCC, 2010; DWR, 2015	--
► **Dedicated Irrigation**						
Conduct Irrigation Account Surveys	Irrigation	☐	30%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	38%	50%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	☐	100%	50%		
Require Repair of all Leaks within 24 hours	External Leaks	☑	100%	5%	--	--
Customer Water Budgets						
Establish Water Budget - 25% Reduction	Irrigation	☐	25%	50%	--	--
Establish Water Budget - 50% Reduction	Irrigation	☐	50%	50%	--	--
Establish Water Budget - 75% Reduction	Irrigation	☐	75%	50%	--	--

4 - Drought Response Actions - Stage 1

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Agency Drought Actions / Restrictions						
► Residential						
Conduct Water Use Surveys Targeting High Water Users	All Residential Uses	☐	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	38%	50%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	☐	100%	50%		
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	☐	50%	50%	EBMUD, 2008	--
Require Repair of all Leaks within 24 hours	Leaks	☑	100%	5%	--	--
Require Pool Covers	Misc. Outdoor	☑	28%	25%	Maddaus & Mayer, 2001	--
Prohibit Filling of Pools	Misc. Outdoor	☐	55%	25%	DeOreo et al., 2011	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All Residential Uses	☐	10%	50%	--	--
Establish Water Budget - 20% Reduction	All Residential Uses	☐	20%	50%	--	--
► CII						
Conduct CII Surveys Targeting High Water Users	All CII uses	☐	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	38%	50%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	79%	50%		
Prohibit Use of Potable Water for Construction and Dust Control	Misc. Outdoor	☐		100%	--	--
Prohibit Single-Pass Cooling Systems	Cooling	☑	80%	1%	Vickers, 2001	--
Require Repair of all Leaks within 24 hours	Leaks	☑	100%	5%	--	--
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	☐	50%	50%	EBMUD, 2008	--
Require Water-Efficient Pre-Rinse Spray Valves	Fixtures & Appliances	☐	0.8%	50%	EPA, 2015; Pacific Institute, 2003	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All CII uses	☐	10%	50%	--	--
Establish Water Budget - 20% Reduction	All CII uses	☐	20%	50%	--	--
Establish Water Budget - 30% Reduction	All CII uses	☐	30%	50%	--	--

4 - Drought Response Actions - Stage 1

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
▶ **Residential Customer Actions to Encourage**						
Install Bathroom Faucet Aerators	Faucets and Dishwashers	☐			--	--
Install a Water-Efficient Showerhead	Showers/Baths	☐			--	--
Turn Off Water when Brushing Teeth, Shaving, Washing Dishes, or Cooking	Faucets and Dishwashers	☐			--	--
Fill the Bathtub Halfway	Showers/Baths	☐			--	--
Wash Only Full Loads of Clothes	Clothes Washers	☐			--	--
Install a High-Efficiency Toilet	Toilets	☐			--	--
Take Shorter Showers	Showers/Baths	☐			--	--
Run Dishwasher Only When Full	Faucets and Dishwashers	☐			--	--
Reduce Outdoor Irrigation	Irrigation	☐			--	--
Install Drip-Irrigation	Irrigation	☐			--	--
Use Mulch	Irrigation	☐			--	--
Plant Drought Resistant Trees and Plants	Irrigation	☐			--	--
Use a Broom to Clean Outdoor Areas	Misc. Outdoor	☐			--	--
Flush Less Frequently	Toilets	☐			--	--
Re-Use Shower or Bath Water for Irrigation	Irrigation	☐			--	--
Wash Car at Facility that Recycles the Water	Misc. Outdoor	☐			--	--

5 - Estimated Water Savings - Stage 1

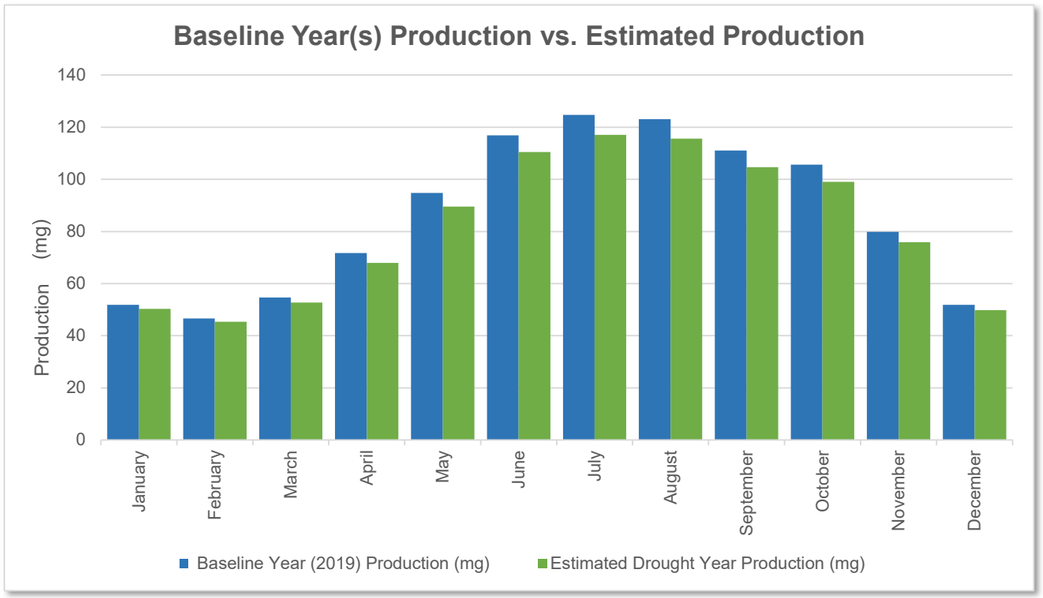
Menlo Park Municipal Water

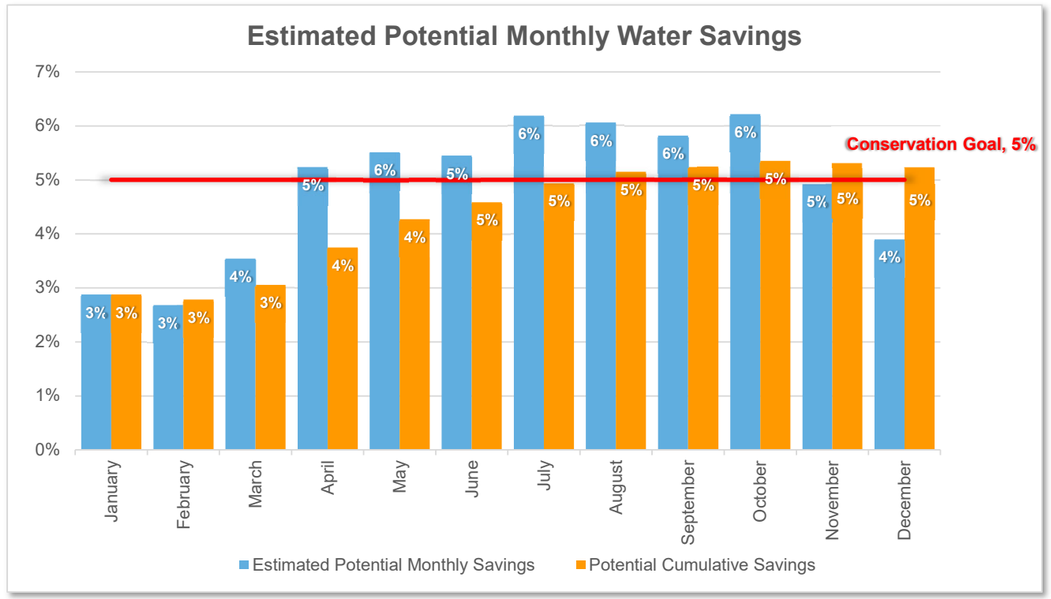
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2019) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
January	52	50	3%	3%	5%	
February	47	45	3%	3%	5%	
March	55	53	4%	3%	5%	
April	72	68	5%	4%	5%	
May	95	90	6%	4%	5%	
June	117	111	5%	5%	5%	
July	125	117	6%	5%	5%	
August	123	116	6%	5%	5%	
September	111	105	6%	5%	5%	
October	106	99	6%	5%	5%	
November	80	76	5%	5%	5%	
December	52	50	4%	5%	5%	



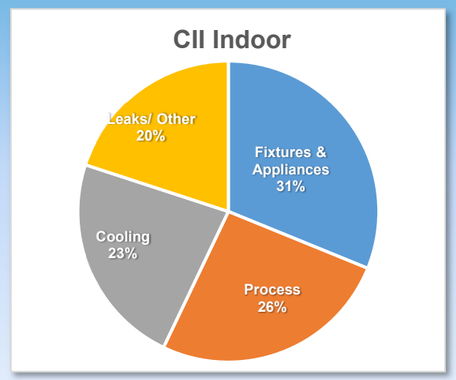


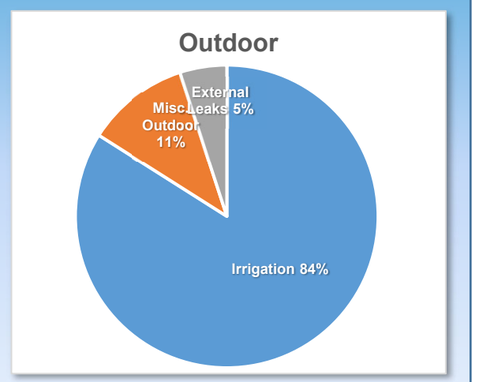
4 - Drought Response Actions - Stage 2

Menlo Park Municipal Water

Maximum Savings Potential		
Use the default values or enter your own criteria for the maximum savings potential. Estimated water savings within each sector will not exceed the maximum savings criteria.		
Minimum Residential Indoor GPCD	25	R-GPCD
Maximum Residential Outdoor Savings	100%	of Baseline Residential Outdoor Water Use
Maximum CII Indoor Savings	30%	of Baseline CII Indoor Water Use
Maximum CII Outdoor Savings	100%	of Baseline CII Outdoor Water Use
Maximum Dedicated Irrigation Account Savings	100%	of Baseline Dedicated Irrigation Water Use
Maximum Non-Revenue Water Savings	50%	of Baseline Non-Revenue Water Use
Resulting Total Maximum Annual Savings Potential	**64%**	of Total Baseline Production

Assumed Proportion of Water Use by End Uses and Sector





4 - Drought Response Actions - Stage 2

Menlo Park Municipal Water

Drought Response Actions

Select the Drought Response Actions you would like to include in your estimated savings calculations. For each selected action, use the default end use savings estimates and implementation rates or input your own values. The "End Use Savings" estimates the percent water use reduction that could occur at a particular end use as a result of a specific action. The "Implementation Rate" refers to the estimated percentage of accounts that will implement a specific action. The water savings potential at each end use is capped based on the assumed distribution of end use water demands shown in the pie charts above. A dash (--) indicates that professional judgement was used to establish the default value, or that savings are expected to be accounted for as part of a Public Information Program; additional basis for the default values are included in the User Manual.

Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Possible Mandatory Prohibitions**	All Outdoor	☑	14%	**55%**	--	--
Prohibit Irrigation with Potable Water Outside of Newly Constructed Homes and Buildings that is not Delivered by Drip or Microspray Systems	Irrigation	☐			--	--
Require Shut-Off Nozzles on Hoses for Vehicle Washing	Misc. Outdoor	☑	17%	50%	See Appendix D of the DRP	--
Prohibit Use of Potable Water to Wash Sidewalks and Driveways	Misc. Outdoor	☐	17%	50%		--
Prohibit the Use of Potable Water for Street Washing	Misc. Outdoor	☐	17%	50%		--
Prohibit Irrigation with Potable Water in a Manner that causes Runoff	Irrigation	☑	3%	50%	DeOreo et al., 2011	--
Prohibit Irrigation with Potable Water within 48 Hours following Measurable Rainfall	Irrigation	☐			--	--
Prohibit Irrigation of Ornamental Turf with Potable Water on Street Medians	Irrigation	☐			--	--
Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Provide Linen Service Opt Out Options	Fixtures & Appliances	☑	0.5%	50%	EBMUD, 2011	--
Prohibit Serving Drinking Water other than upon Request in Eating or Drinking Establishments	Fixtures & Appliances	☑	0.5%	50%	EBMUD, 2011	--

4 - Drought Response Actions - Stage 2

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Agency Drought Actions / Restrictions**						
► **Agency Actions**						
Media Campaign, Newspaper Articles, Website	All	☑	0.5%	**55%**	EBMUD, 2011	--
Promote Water Conservation / Rebate Programs	All	☑		50%	--	--
Water Efficiency Workshops, Public Events	All	☐	0.5%	25%	EBMUD, 2011	--
Water Bill Inserts	All	☑	0.5%	100%	EBMUD, 2011	--
Promote / Expand Use of Recycled Water	Irrigation	☐	100%		--	--
Home or Mobile Water Use Reports	All	☑	5%	10%	WaterSmart Software, 2015	--
Decrease Frequency and Length of Line Flushing	Non Revenue Water	☐	25%	50%	See Appendix D of the DRP	Reduced flushing by 50%.
Audit and Reduce System Water Loss	Non Revenue Water	☑	45%	**30%**	DWR, 2015	Target 30% of leakage.
Implement Drought Rate Structure / Water Budgets	All	☑	**2%**	100%	CUWCC, 2015	--
Establish Retrofit on Resale Ordinance	All Residential Indoor	☐	21%	6%	SFPUC, 2004	First Tuesday, 2015
Require Net Zero Demand Increase on New Connections	All	☐			--	--
Moratorium on New Connections	All	☐			--	--
Move to Monthly Metering / Billing	All	☐	5%	10%	See Appendix D of the DRP	--
Increase Water Waste Patrols / Enforcement	All	☐			--	--
Establish Drought Hotline	All	☑			--	--
Reduce Distribution System Pressures	Non Revenue Water	☐	4.5%	100%	CUWCC, 2010; DWR, 2015	--
► **Dedicated Irrigation**						
Conduct Irrigation Account Surveys	Irrigation	☐	30%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	38%	50%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	☐	100%	50%		
Require Repair of all Leaks within 24 hours	External Leaks	☑	100%	5%	--	--
Customer Water Budgets						
Establish Water Budget - 25% Reduction	Irrigation	☐	25%	50%	--	--
Establish Water Budget - 50% Reduction	Irrigation	☐	50%	50%	--	--
Establish Water Budget - 75% Reduction	Irrigation	☐	75%	50%	--	--

4 - Drought Response Actions - Stage 2

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Agency Drought Actions / Restrictions						
► Residential						
Conduct Water Use Surveys Targeting High Water Users	All Residential Uses	☐	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	38%	50%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	☐	100%	50%		
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	☐	50%	50%	EBMUD, 2008	--
Require Repair of all Leaks within 24 hours	Leaks	☑	100%	5%	--	--
Require Pool Covers	Misc. Outdoor	☑	28%	25%	Maddaus & Mayer, 2001	--
Prohibit Filling of Pools	Misc. Outdoor	☐	55%	25%	DeOreo et al., 2011	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All Residential Uses	☐	10%	50%	--	--
Establish Water Budget - 20% Reduction	All Residential Uses	☐	20%	50%	--	--
► CII						
Conduct CII Surveys Targeting High Water Users	All CII uses	☐	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	38%	50%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	79%	50%		
Prohibit Use of Potable Water for Construction and Dust Control	Misc. Outdoor	☐		100%	--	--
Prohibit Single-Pass Cooling Systems	Cooling	☑	80%	1%	Vickers, 2001	--
Require Repair of all Leaks within 24 hours	Leaks	☑	100%	5%	--	--
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	☐	50%	50%	EBMUD, 2008	--
Require Water-Efficient Pre-Rinse Spray Valves	Fixtures & Appliances	☐	0.8%	50%	EPA, 2015; Pacific Institute, 2003	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All CII uses	☐	10%	50%	--	--
Establish Water Budget - 20% Reduction	All CII uses	☐	20%	50%	--	--
Establish Water Budget - 30% Reduction	All CII uses	☐	30%	50%	--	--

4 - Drought Response Actions - Stage 2

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
▶ **Residential Customer Actions to Encourage**						
Install Bathroom Faucet Aerators	Faucets and Dishwashers	☐			--	--
Install a Water-Efficient Showerhead	Showers/Baths	☐			--	--
Turn Off Water when Brushing Teeth, Shaving, Washing Dishes, or Cooking	Faucets and Dishwashers	☐			--	--
Fill the Bathtub Halfway	Showers/Baths	☐			--	--
Wash Only Full Loads of Clothes	Clothes Washers	☐			--	--
Install a High-Efficiency Toilet	Toilets	☐			--	--
Take Shorter Showers	Showers/Baths	☐			--	--
Run Dishwasher Only When Full	Faucets and Dishwashers	☐			--	--
Reduce Outdoor Irrigation	Irrigation	☐			--	--
Install Drip-Irrigation	Irrigation	☐			--	--
Use Mulch	Irrigation	☐			--	--
Plant Drought Resistant Trees and Plants	Irrigation	☐			--	--
Use a Broom to Clean Outdoor Areas	Misc. Outdoor	☐			--	--
Flush Less Frequently	Toilets	☐			--	--
Re-Use Shower or Bath Water for Irrigation	Irrigation	☐			--	--
Wash Car at Facility that Recycles the Water	Misc. Outdoor	☐			--	--

5 - Estimated Water Savings - Stage 2

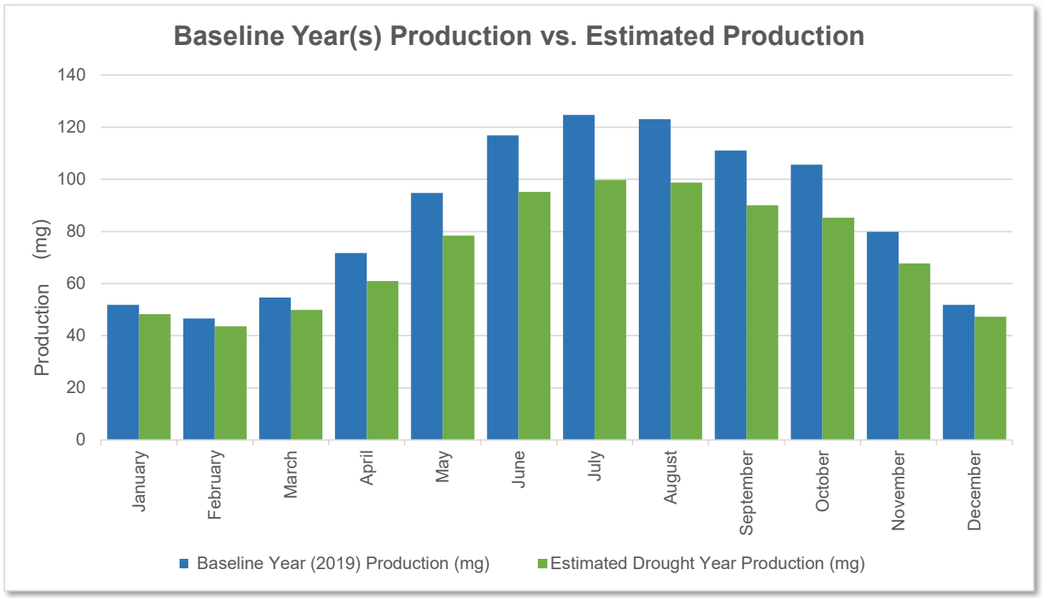
Menlo Park Municipal Water

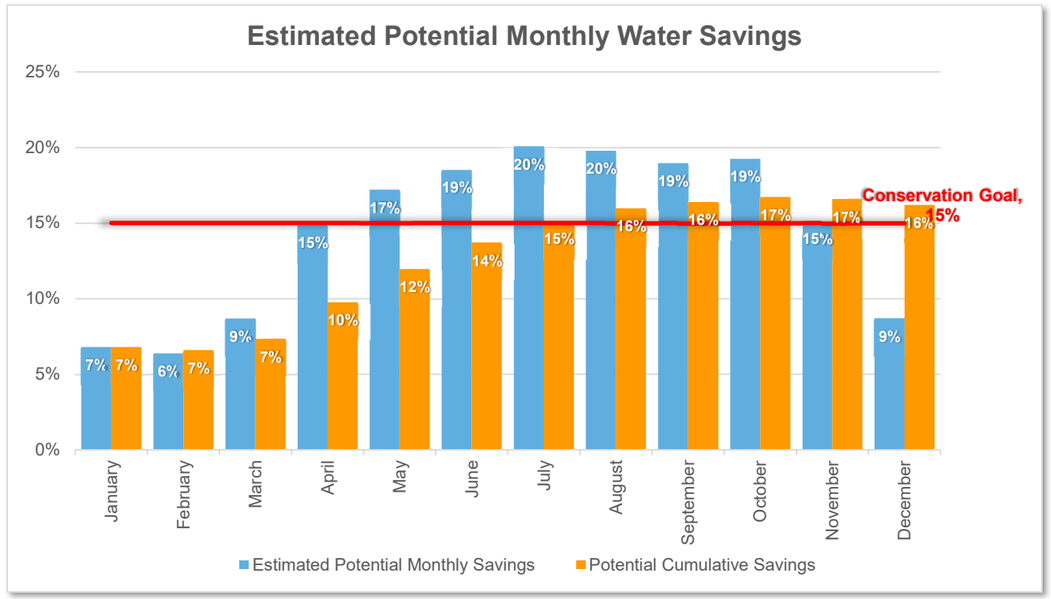
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2019) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
January	52	48	7%	7%	15%	
February	47	44	6%	7%	15%	
March	55	50	9%	7%	15%	
April	72	61	15%	10%	15%	
May	95	78	17%	12%	15%	
June	117	95	19%	14%	15%	
July	125	100	20%	15%	15%	
August	123	99	20%	16%	15%	
September	111	90	19%	16%	15%	
October	106	85	19%	17%	15%	
November	80	68	15%	17%	15%	
December	52	47	9%	16%	15%	



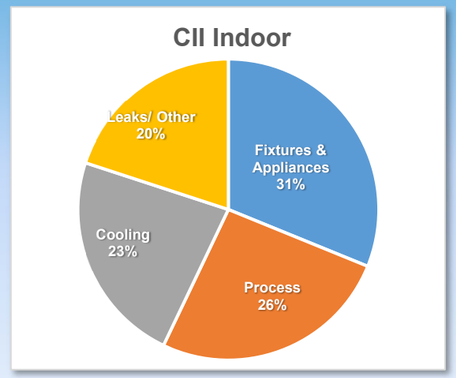


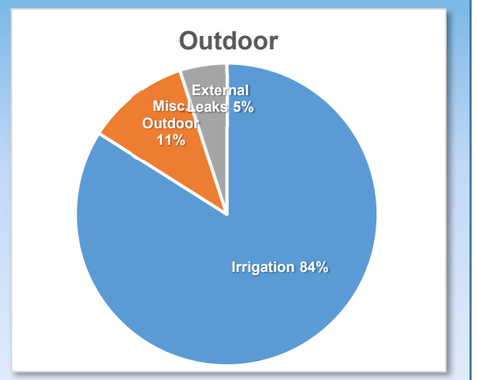
4 - Drought Response Actions - Stage 3

Menlo Park Municipal Water

Maximum Savings Potential		
Use the default values or enter your own criteria for the maximum savings potential. Estimated water savings within each sector will not exceed the maximum savings criteria.		
Minimum Residential Indoor GPCD	25	R-GPCD
Maximum Residential Outdoor Savings	100%	of Baseline Residential Outdoor Water Use
Maximum CII Indoor Savings	30%	of Baseline CII Indoor Water Use
Maximum CII Outdoor Savings	100%	of Baseline CII Outdoor Water Use
Maximum Dedicated Irrigation Account Savings	100%	of Baseline Dedicated Irrigation Water Use
Maximum Non-Revenue Water Savings	50%	of Baseline Non-Revenue Water Use
Resulting Total Maximum Annual Savings Potential	**64%**	of Total Baseline Production

Assumed Proportion of Water Use by End Uses and Sector





4 - Drought Response Actions - Stage 3

Menlo Park Municipal Water

Drought Response Actions

Select the Drought Response Actions you would like to include in your estimated savings calculations. For each selected action, use the default end use savings estimates and implementation rates or input your own values. The "End Use Savings" estimates the percent water use reduction that could occur at a particular end use as a result of a specific action. The "Implementation Rate" refers to the estimated percentage of accounts that will implement a specific action. The water savings potential at each end use is capped based on the assumed distribution of end use water demands shown in the pie charts above. A dash (--) indicates that professional judgement was used to establish the default value, or that savings are expected to be accounted for as part of a Public Information Program; additional basis for the default values are included in the User Manual.

Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Possible Mandatory Prohibitions**	All Outdoor	☑	14%	**70%**	--	--
Prohibit Irrigation with Potable Water Outside of Newly Constructed Homes and Buildings that is not Delivered by Drip or Microspray Systems	Irrigation	☐			--	--
Require Shut-Off Nozzles on Hoses for Vehicle Washing	Misc. Outdoor	☑	17%	50%	See Appendix D of the DRP	--
Prohibit Use of Potable Water to Wash Sidewalks and Driveways	Misc. Outdoor	☐	17%	50%		--
Prohibit the Use of Potable Water for Street Washing	Misc. Outdoor	☐	17%	50%		--
Prohibit Irrigation with Potable Water in a Manner that causes Runoff	Irrigation	☑	3%	50%	DeOreo et al., 2011	--
Prohibit Irrigation with Potable Water within 48 Hours following Measurable Rainfall	Irrigation	☐			--	--
Prohibit Irrigation of Ornamental Turf with Potable Water on Street Medians	Irrigation	☐			--	--
Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Provide Linen Service Opt Out Options	Fixtures & Appliances	☑	0.5%	50%	EBMUD, 2011	--
Prohibit Serving Drinking Water other than upon Request in Eating or Drinking Establishments	Fixtures & Appliances	☑	0.5%	50%	EBMUD, 2011	--

4 - Drought Response Actions - Stage 3

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Agency Drought Actions / Restrictions**						
► **Agency Actions**						
Media Campaign, Newspaper Articles, Website	All	☑	0.5%	**65%**	EBMUD, 2011	--
Promote Water Conservation / Rebate Programs	All	☑		50%	--	--
Water Efficiency Workshops, Public Events	All	☑	0.5%	**30%**	EBMUD, 2011	--
Water Bill Inserts	All	☑	0.5%	100%	EBMUD, 2011	--
Promote / Expand Use of Recycled Water	Irrigation	☐	100%		--	--
Home or Mobile Water Use Reports	All	☑	5%	10%	WaterSmart Software, 2015	--
Decrease Frequency and Length of Line Flushing	Non Revenue Water	☐	25%	50%	See Appendix D of the DRP	Reduced flushing by 50%.
Audit and Reduce System Water Loss	Non Revenue Water	☑	45%	**30%**	DWR, 2015	Target 30% of leakage.
Implement Drought Rate Structure / Water Budgets	All	☑	**4%**	100%	CUWCC, 2015	--
Establish Retrofit on Resale Ordinance	All Residential Indoor	☐	21%	6%	SFPUC, 2004	First Tuesday, 2015
Require Net Zero Demand Increase on New Connections	All	☐			--	--
Moratorium on New Connections	All	☐			--	--
Move to Monthly Metering / Billing	All	☐	5%	10%	See Appendix D of the DRP	--
Increase Water Waste Patrols / Enforcement	All	☑			--	--
Establish Drought Hotline	All	☑			--	--
Reduce Distribution System Pressures	Non Revenue Water	☐	4.5%	100%	CUWCC, 2010; DWR, 2015	--
► **Dedicated Irrigation**						
Conduct Irrigation Account Surveys	Irrigation	☑	30%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	38%	**75%**	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	☐	100%	50%		
Require Repair of all Leaks within 24 hours	External Leaks	☑	100%	5%	--	--
Customer Water Budgets						
Establish Water Budget - 25% Reduction	Irrigation	☐	25%	50%	--	--
Establish Water Budget - 50% Reduction	Irrigation	☐	50%	50%	--	--
Establish Water Budget - 75% Reduction	Irrigation	☐	75%	50%	--	--

4 - Drought Response Actions - Stage 3

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► Agency Drought Actions / Restrictions						
► Residential						
Conduct Water Use Surveys Targeting High Water Users	All Residential Uses	☑	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	38%	**75%**	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	79%	50%		
Prohibit use of Potable Water for Irrigation	Irrigation	☐	100%	50%		
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Require Repair of all Leaks within 24 hours	Leaks	☑	100%	5%	--	--
Require Pool Covers	Misc. Outdoor	☑	28%	25%	Maddaus & Mayer, 2001	--
Prohibit Filling of Pools	Misc. Outdoor	☑	55%	25%	DeOreo et al., 2011	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All Residential Uses	☐	10%	50%	--	--
Establish Water Budget - 20% Reduction	All Residential Uses	☐	20%	50%	--	--
► CII						
Conduct CII Surveys Targeting High Water Users	All CII uses	☑	10%	10%	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	38%	**75%**	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	79%	50%		
Prohibit Use of Potable Water for Construction and Dust Control	Misc. Outdoor	☐		100%	--	--
Prohibit Single-Pass Cooling Systems	Cooling	☑	80%	1%	Vickers, 2001	--
Require Repair of all Leaks within 24 hours	Leaks	☑	100%	5%	--	--
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Require Water-Efficient Pre-Rinse Spray Valves	Fixtures & Appliances	☐	0.8%	50%	EPA, 2015; Pacific Institute, 2003	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All CII uses	☐	10%	50%	--	--
Establish Water Budget - 20% Reduction	All CII uses	☐	20%	50%	--	--
Establish Water Budget - 30% Reduction	All CII uses	☐	30%	50%	--	--

4 - Drought Response Actions - Stage 3

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
▶ **Residential Customer Actions to Encourage**						
Install Bathroom Faucet Aerators	Faucets and Dishwashers	☐			--	--
Install a Water-Efficient Showerhead	Showers/Baths	☐			--	--
Turn Off Water when Brushing Teeth, Shaving, Washing Dishes, or Cooking	Faucets and Dishwashers	☐			--	--
Fill the Bathtub Halfway	Showers/Baths	☐			--	--
Wash Only Full Loads of Clothes	Clothes Washers	☐			--	--
Install a High-Efficiency Toilet	Toilets	☐			--	--
Take Shorter Showers	Showers/Baths	☐			--	--
Run Dishwasher Only When Full	Faucets and Dishwashers	☐			--	--
Reduce Outdoor Irrigation	Irrigation	☐			--	--
Install Drip-Irrigation	Irrigation	☐			--	--
Use Mulch	Irrigation	☐			--	--
Plant Drought Resistant Trees and Plants	Irrigation	☐			--	--
Use a Broom to Clean Outdoor Areas	Misc. Outdoor	☐			--	--
Flush Less Frequently	Toilets	☐			--	--
Re-Use Shower or Bath Water for Irrigation	Irrigation	☐			--	--
Wash Car at Facility that Recycles the Water	Misc. Outdoor	☐			--	--

5 - Estimated Water Savings - Stage 3

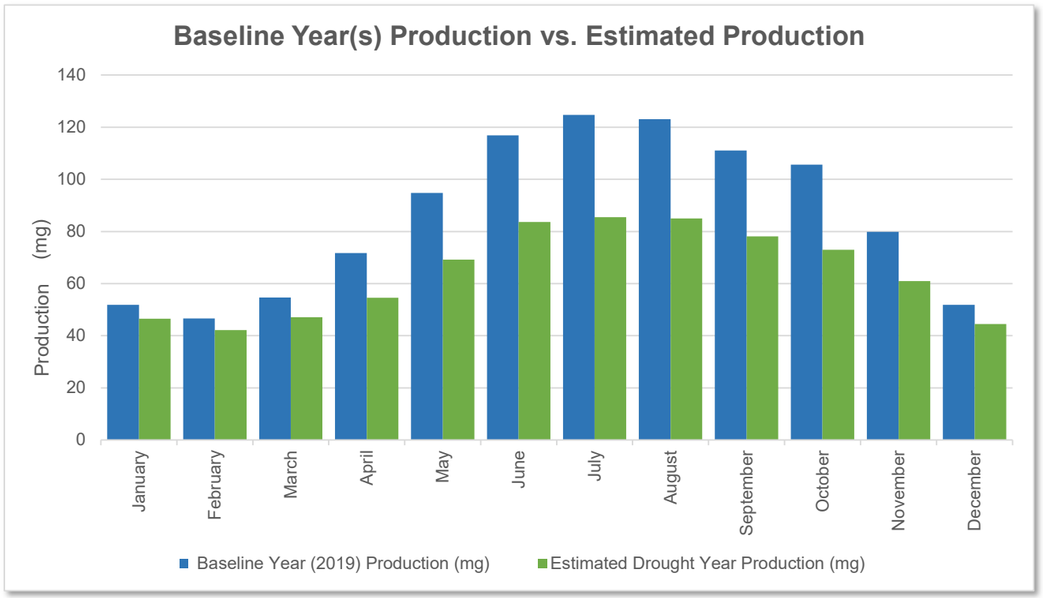
Menlo Park Municipal Water

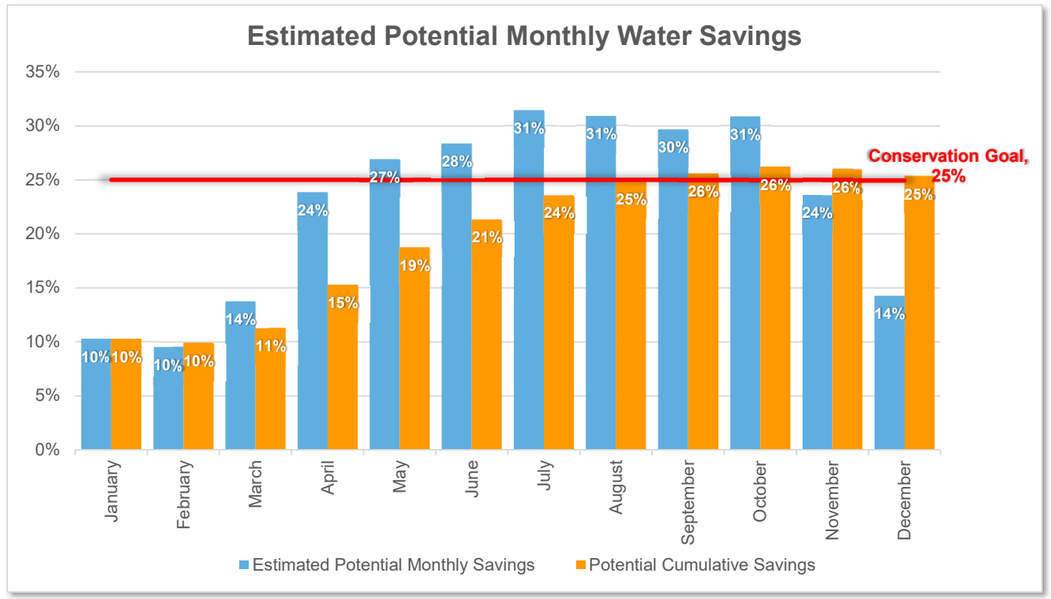
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2019) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
January	52	46	10%	10%	25%	
February	47	42	10%	10%	25%	
March	55	47	14%	11%	25%	
April	72	55	24%	15%	25%	
May	95	69	27%	19%	25%	
June	117	84	28%	21%	25%	
July	125	85	31%	24%	25%	
August	123	85	31%	25%	25%	
September	111	78	30%	26%	25%	
October	106	73	31%	26%	25%	
November	80	61	24%	26%	25%	
December	52	44	14%	25%	25%	



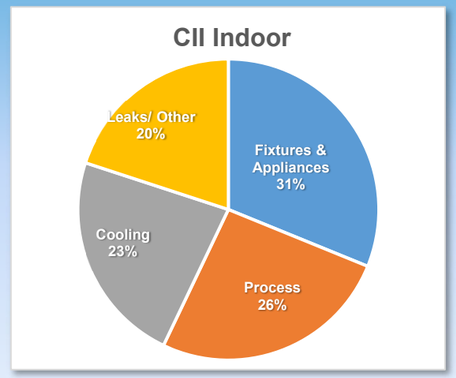


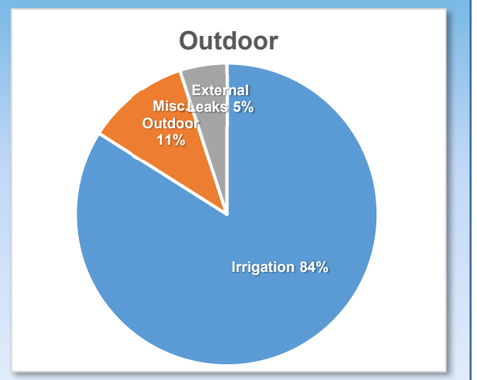
4 - Drought Response Actions - Stage 4

Menlo Park Municipal Water

Maximum Savings Potential		
Use the default values or enter your own criteria for the maximum savings potential. Estimated water savings within each sector will not exceed the maximum savings criteria.		
Minimum Residential Indoor GPCD	25	R-GPCD
Maximum Residential Outdoor Savings	100%	of Baseline Residential Outdoor Water Use
Maximum CII Indoor Savings	30%	of Baseline CII Indoor Water Use
Maximum CII Outdoor Savings	100%	of Baseline CII Outdoor Water Use
Maximum Dedicated Irrigation Account Savings	100%	of Baseline Dedicated Irrigation Water Use
Maximum Non-Revenue Water Savings	50%	of Baseline Non-Revenue Water Use
Resulting Total Maximum Annual Savings Potential	**64%**	of Total Baseline Production

Assumed Proportion of Water Use by End Uses and Sector





4 - Drought Response Actions - Stage 4

Menlo Park Municipal Water

Drought Response Actions

Select the Drought Response Actions you would like to include in your estimated savings calculations. For each selected action, use the default end use savings estimates and implementation rates or input your own values. The "End Use Savings" estimates the percent water use reduction that could occur at a particular end use as a result of a specific action. The "Implementation Rate" refers to the estimated percentage of accounts that will implement a specific action. The water savings potential at each end use is capped based on the assumed distribution of end use water demands shown in the pie charts above. A dash (--) indicates that professional judgement was used to establish the default value, or that savings are expected to be accounted for as part of a Public Information Program; additional basis for the default values are included in the User Manual.

Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Possible Mandatory Prohibitions**	All Outdoor	☑	14%	**70%**	--	--
Prohibit Irrigation with Potable Water Outside of Newly Constructed Homes and Buildings that is not Delivered by Drip or Microspray Systems	Irrigation	☐			--	--
Require Shut-Off Nozzles on Hoses for Vehicle Washing	Misc. Outdoor	☑	17%	50%	See Appendix D of the DRP	--
Prohibit Use of Potable Water to Wash Sidewalks and Driveways	Misc. Outdoor	☐	17%	50%		--
Prohibit the Use of Potable Water for Street Washing	Misc. Outdoor	☐	17%	50%		--
Prohibit Irrigation with Potable Water in a Manner that causes Runoff	Irrigation	☑	3%	50%	DeOreo et al., 2011	--
Prohibit Irrigation with Potable Water within 48 Hours following Measurable Rainfall	Irrigation	☐			--	--
Prohibit Irrigation of Ornamental Turf with Potable Water on Street Medians	Irrigation	☐			--	--
Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Provide Linen Service Opt Out Options	Fixtures & Appliances	☑	0.5%	50%	EBMUD, 2011	--
Prohibit Serving Drinking Water other than upon Request in Eating or Drinking Establishments	Fixtures & Appliances	☑	0.5%	50%	EBMUD, 2011	--

Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | **Drought Response Actions** | Estimated Water Savings | Drought Response Tracking

4 - Drought Response Actions - Stage 4

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Agency Drought Actions / Restrictions**						
► **Agency Actions**						
Media Campaign, Newspaper Articles, Website	All	☑	0.5%	**65%**	EBMUD, 2011	--
Promote Water Conservation / Rebate Programs	All	☑		50%	--	--
Water Efficiency Workshops, Public Events	All	☑	0.5%	**30%**	EBMUD, 2011	--
Water Bill Inserts	All	☑	0.5%	100%	EBMUD, 2011	--
Promote / Expand Use of Recycled Water	Irrigation	☐	100%		--	--
Home or Mobile Water Use Reports	All	☑	5%	10%	WaterSmart Software, 2015	--
Decrease Frequency and Length of Line Flushing	Non Revenue Water	☑	25%	50%	See Appendix D of the DRP	Reduced flushing by 50%.
Audit and Reduce System Water Loss	Non Revenue Water	☑	45%	**30%**	DWR, 2015	Target 30% of leakage.
Implement Drought Rate Structure / Water Budgets	All	☑	5%	100%	CUWCC, 2015	--
Establish Retrofit on Resale Ordinance	All Residential Indoor	☐	21%	6%	SFPUC, 2004	First Tuesday, 2015
Require Net Zero Demand Increase on New Connections	All	☐			--	--
Moratorium on New Connections	All	☐			--	--
Move to Monthly Metering / Billing	All	☐	5%	10%	See Appendix D of the DRP	--
Increase Water Waste Patrols / Enforcement	All	☑			--	--
Establish Drought Hotline	All	☑			--	--
Reduce Distribution System Pressures	Non Revenue Water	☐	4.5%	100%	CUWCC, 2010; DWR, 2015	--
► **Dedicated Irrigation**						
Conduct Irrigation Account Surveys	Irrigation	☑	30%	**20%**	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	38%	**60%**	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	79%	**60%**		
Prohibit use of Potable Water for Irrigation	Irrigation	☐	100%	50%		
Require Repair of all Leaks within 24 hours	External Leaks	☑	100%	5%	--	--
Customer Water Budgets						
Establish Water Budget - 25% Reduction	Irrigation	☐	25%	50%	--	--
Establish Water Budget - 50% Reduction	Irrigation	☐	50%	50%	--	--
Establish Water Budget - 75% Reduction	Irrigation	☐	75%	50%	--	--

Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | **Drought Response Actions** | Estimated Water Savings | Drought Response Tracking

4 - Drought Response Actions - Stage 4

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Agency Drought Actions / Restrictions**						
► **Residential**						
Conduct Water Use Surveys Targeting High Water Users	All Residential Uses	☑	10%	**20%**	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	38%	**60%**	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	79%	**60%**		
Prohibit use of Potable Water for Irrigation	Irrigation	☐	100%	50%		
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Require Repair of all Leaks within 24 hours	Leaks	☑	100%	5%	--	--
Require Pool Covers	Misc. Outdoor	☑	28%	25%	Maddaus & Mayer, 2001	--
Prohibit Filling of Pools	Misc. Outdoor	☑	55%	25%	DeOreo et al., 2011	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All Residential Uses	☐	10%	50%	--	--
Establish Water Budget - 20% Reduction	All Residential Uses	☐	20%	50%	--	--
► **CII**						
Conduct CII Surveys Targeting High Water Users	All CII uses	☑	10%	**20%**	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	38%	**60%**	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	79%	**60%**		
Prohibit Use of Potable Water for Construction and Dust Control	Misc. Outdoor	☐		100%	--	--
Prohibit Single-Pass Cooling Systems	Cooling	☑	80%	1%	Vickers, 2001	--
Require Repair of all Leaks within 24 hours	Leaks	☑	100%	5%	--	--
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Require Water-Efficient Pre-Rinse Spray Valves	Fixtures & Appliances	☐	0.8%	50%	EPA, 2015; Pacific Institute, 2003	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All CII uses	☐	10%	50%	--	--
Establish Water Budget - 20% Reduction	All CII uses	☐	20%	50%	--	--
Establish Water Budget - 30% Reduction	All CII uses	☐	30%	50%	--	--

4 - Drought Response Actions - Stage 4

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
▶ **Residential Customer Actions to Encourage**						
Install Bathroom Faucet Aerators	Faucets and Dishwashers	☐			--	--
Install a Water-Efficient Showerhead	Showers/Baths	☐			--	--
Turn Off Water when Brushing Teeth, Shaving, Washing Dishes, or Cooking	Faucets and Dishwashers	☐			--	--
Fill the Bathtub Halfway	Showers/Baths	☐			--	--
Wash Only Full Loads of Clothes	Clothes Washers	☐			--	--
Install a High-Efficiency Toilet	Toilets	☐			--	--
Take Shorter Showers	Showers/Baths	☐			--	--
Run Dishwasher Only When Full	Faucets and Dishwashers	☐			--	--
Reduce Outdoor Irrigation	Irrigation	☐			--	--
Install Drip-Irrigation	Irrigation	☐			--	--
Use Mulch	Irrigation	☐			--	--
Plant Drought Resistant Trees and Plants	Irrigation	☐			--	--
Use a Broom to Clean Outdoor Areas	Misc. Outdoor	☐			--	--
Flush Less Frequently	Toilets	☐			--	--
Re-Use Shower or Bath Water for Irrigation	Irrigation	☐			--	--
Wash Car at Facility that Recycles the Water	Misc. Outdoor	☐			--	--

5 - Estimated Water Savings - Stage 4

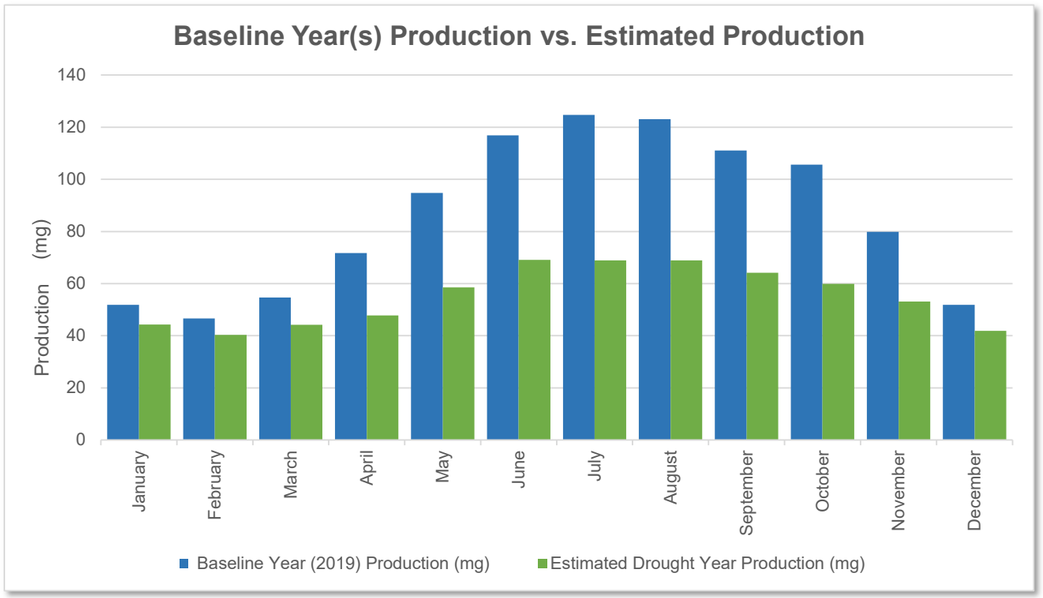
Menlo Park Municipal Water

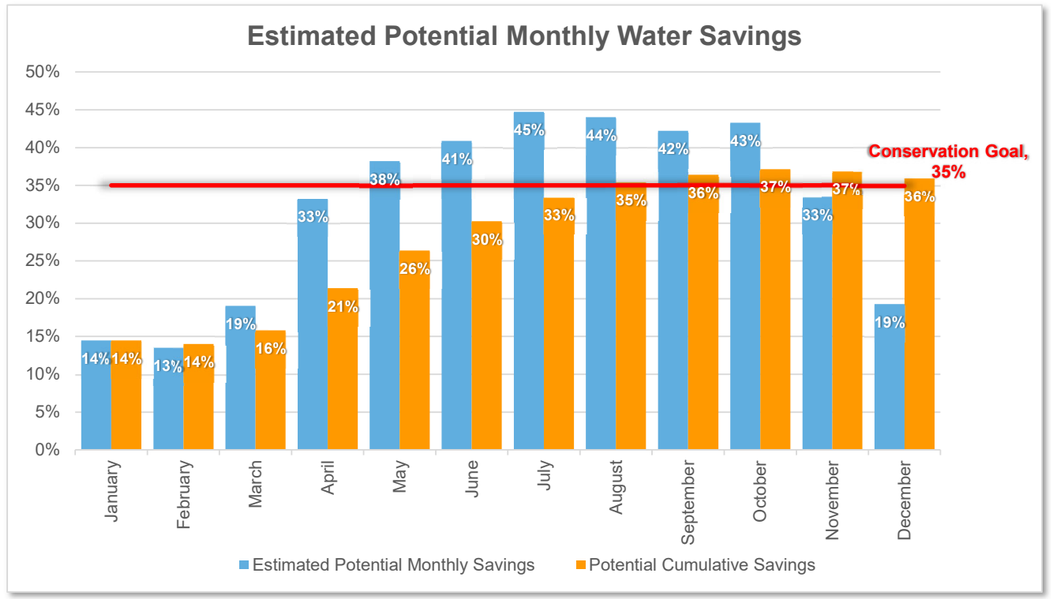
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2019) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
January	52	44	14%	14%	35%	
February	47	40	13%	14%	35%	
March	55	44	19%	16%	35%	
April	72	48	33%	21%	35%	
May	95	59	38%	26%	35%	
June	117	69	41%	30%	35%	
July	125	69	45%	33%	35%	
August	123	69	44%	35%	35%	
September	111	64	42%	36%	35%	
October	106	60	43%	37%	35%	
November	80	53	33%	37%	35%	
December	52	42	19%	36%	35%	



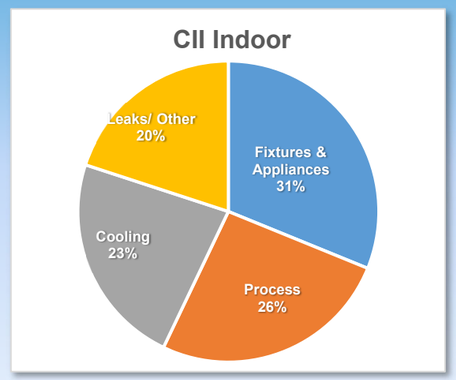


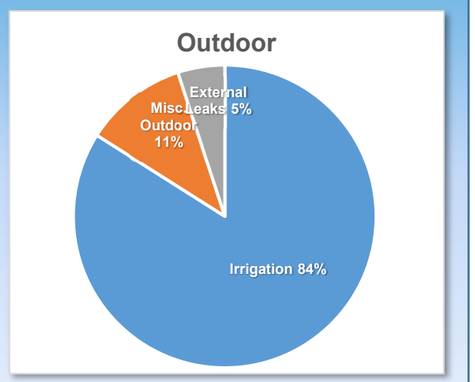
4 - Drought Response Actions - Stage 5

Menlo Park Municipal Water

Maximum Savings Potential		
Use the default values or enter your own criteria for the maximum savings potential. Estimated water savings within each sector will not exceed the maximum savings criteria.		
Minimum Residential Indoor GPCD	25	R-GPCD
Maximum Residential Outdoor Savings	100%	of Baseline Residential Outdoor Water Use
Maximum CII Indoor Savings	30%	of Baseline CII Indoor Water Use
Maximum CII Outdoor Savings	100%	of Baseline CII Outdoor Water Use
Maximum Dedicated Irrigation Account Savings	100%	of Baseline Dedicated Irrigation Water Use
Maximum Non-Revenue Water Savings	50%	of Baseline Non-Revenue Water Use
Resulting Total Maximum Annual Savings Potential	**64%**	of Total Baseline Production

Assumed Proportion of Water Use by End Uses and Sector





4 - Drought Response Actions - Stage 5

Menlo Park Municipal Water

Drought Response Actions

Select the Drought Response Actions you would like to include in your estimated savings calculations. For each selected action, use the default end use savings estimates and implementation rates or input your own values. The "End Use Savings" estimates the percent water use reduction that could occur at a particular end use as a result of a specific action. The "Implementation Rate" refers to the estimated percentage of accounts that will implement a specific action. The water savings potential at each end use is capped based on the assumed distribution of end use water demands shown in the pie charts above. A dash (--) indicates that professional judgement was used to establish the default value, or that savings are expected to be accounted for as part of a Public Information Program; additional basis for the default values are included in the User Manual.

Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Possible Mandatory Prohibitions**	All Outdoor	☑	14%	**70%**	--	--
Prohibit Irrigation with Potable Water Outside of Newly Constructed Homes and Buildings that is not Delivered by Drip or Microspray Systems	Irrigation	☐			--	--
Require Shut-Off Nozzles on Hoses for Vehicle Washing	Misc. Outdoor	☑	17%	50%	See Appendix D of the DRP	--
Prohibit Use of Potable Water to Wash Sidewalks and Driveways	Misc. Outdoor	☐	17%	50%		--
Prohibit the Use of Potable Water for Street Washing	Misc. Outdoor	☐	17%	50%		--
Prohibit Irrigation with Potable Water in a Manner that causes Runoff	Irrigation	☑	3%	50%	DeOreo et al., 2011	--
Prohibit Irrigation with Potable Water within 48 Hours following Measurable Rainfall	Irrigation	☐			--	--
Prohibit Irrigation of Ornamental Turf with Potable Water on Street Medians	Irrigation	☐			--	--
Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Provide Linen Service Opt Out Options	Fixtures & Appliances	☑	0.5%	50%	EBMUD, 2011	--
Prohibit Serving Drinking Water other than upon Request in Eating or Drinking Establishments	Fixtures & Appliances	☑	0.5%	50%	EBMUD, 2011	--

4 - Drought Response Actions - Stage 5

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Agency Drought Actions / Restrictions**						
► **Agency Actions**						
Media Campaign, Newspaper Articles, Website	All	☑	0.5%	**70%**	EBMUD, 2011	--
Promote Water Conservation / Rebate Programs	All	☑		50%	--	--
Water Efficiency Workshops, Public Events	All	☑	0.5%	**30%**	EBMUD, 2011	--
Water Bill Inserts	All	☑	0.5%	100%	EBMUD, 2011	--
Promote / Expand Use of Recycled Water	Irrigation	☐	100%		--	--
Home or Mobile Water Use Reports	All	☑	5%	10%	WaterSmart Software, 2015	--
Decrease Frequency and Length of Line Flushing	Non Revenue Water	☑	25%	50%	See Appendix D of the DRP	Reduced flushing by 50%.
Audit and Reduce System Water Loss	Non Revenue Water	☑	45%	**30%**	DWR, 2015	Target 30% of leakage.
Implement Drought Rate Structure / Water Budgets	All	☑	5%	100%	CUWCC, 2015	--
Establish Retrofit on Resale Ordinance	All Residential Indoor	☐	21%	6%	SFPUC, 2004	First Tuesday, 2015
Require Net Zero Demand Increase on New Connections	All	☐			--	--
Moratorium on New Connections	All	☑			--	--
Move to Monthly Metering / Billing	All	☐	5%	10%	See Appendix D of the DRP	--
Increase Water Waste Patrols / Enforcement	All	☑			--	--
Establish Drought Hotline	All	☑			--	--
Reduce Distribution System Pressures	Non Revenue Water	☐	4.5%	100%	CUWCC, 2010; DWR, 2015	--
► **Dedicated Irrigation**						
Conduct Irrigation Account Surveys	Irrigation	☑	30%	**30%**	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	38%	**60%**	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	79%	**70%**		
Prohibit use of Potable Water for Irrigation	Irrigation	☐	100%	50%		
Require Repair of all Leaks within 24 hours	External Leaks	☑	100%	5%	--	--
Customer Water Budgets						
Establish Water Budget - 25% Reduction	Irrigation	☐	25%	50%	--	--
Establish Water Budget - 50% Reduction	Irrigation	☑	50%	50%	--	--
Establish Water Budget - 75% Reduction	Irrigation	☐	75%	**55%**	--	--

4 - Drought Response Actions - Stage 5

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Agency Drought Actions / Restrictions**						
► **Residential**						
Conduct Water Use Surveys Targeting High Water Users	All Residential Uses	☑	10%	**30%**	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	38%	**60%**	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	79%	**70%**		
Prohibit use of Potable Water for Irrigation	Irrigation	☐	100%	50%		
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Require Repair of all Leaks within 24 hours	Leaks	☑	100%	5%	--	--
Require Pool Covers	Misc. Outdoor	☑	28%	25%	Maddaus & Mayer, 2001	--
Prohibit Filling of Pools	Misc. Outdoor	☑	55%	25%	DeOreo et al., 2011	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All Residential Uses	☑	10%	50%	--	--
Establish Water Budget - 25% Reduction	All Residential Uses	☐	25%	55%	--	--
► **CII**						
Conduct CII Surveys Targeting High Water Users	All CII uses	☑	10%	**30%**	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	38%	60%	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	79%	**70%**		
Prohibit Use of Potable Water for Construction and Dust Control	Misc. Outdoor	☐		100%	--	--
Prohibit Single-Pass Cooling Systems	Cooling	☑	80%	1%	Vickers, 2001	--
Require Repair of all Leaks within 24 hours	Leaks	☑	100%	5%	--	--
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Require Water-Efficient Pre-Rinse Spray Valves	Fixtures & Appliances	☐	0.8%	50%	EPA, 2015; Pacific Institute, 2003	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All CII uses	☑	10%	50%	--	--
Establish Water Budget - 25% Reduction	All CII uses	☐	25%	60%	--	--
Establish Water Budget - 35% Reduction	All CII uses	☐	35%	55%	--	--

4 - Drought Response Actions - Stage 5

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
▶ **Residential Customer Actions to Encourage**						
Install Bathroom Faucet Aerators	Faucets and Dishwashers	☐			--	--
Install a Water-Efficient Showerhead	Showers/Baths	☐			--	--
Turn Off Water when Brushing Teeth, Shaving, Washing Dishes, or Cooking	Faucets and Dishwashers	☐			--	--
Fill the Bathtub Halfway	Showers/Baths	☐			--	--
Wash Only Full Loads of Clothes	Clothes Washers	☐			--	--
Install a High-Efficiency Toilet	Toilets	☐			--	--
Take Shorter Showers	Showers/Baths	☐			--	--
Run Dishwasher Only When Full	Faucets and Dishwashers	☐			--	--
Reduce Outdoor Irrigation	Irrigation	☐			--	--
Install Drip-Irrigation	Irrigation	☐			--	--
Use Mulch	Irrigation	☐			--	--
Plant Drought Resistant Trees and Plants	Irrigation	☐			--	--
Use a Broom to Clean Outdoor Areas	Misc. Outdoor	☐			--	--
Flush Less Frequently	Toilets	☐			--	--
Re-Use Shower or Bath Water for Irrigation	Irrigation	☐			--	--
Wash Car at Facility that Recycles the Water	Misc. Outdoor	☐			--	--

5 - Estimated Water Savings - Stage 5

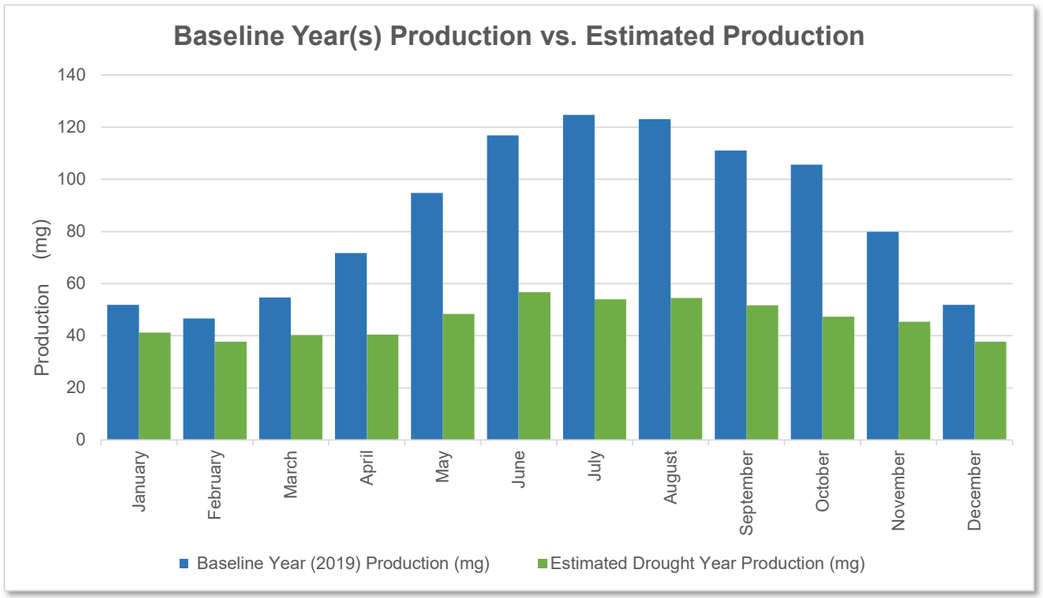
Menlo Park Municipal Water

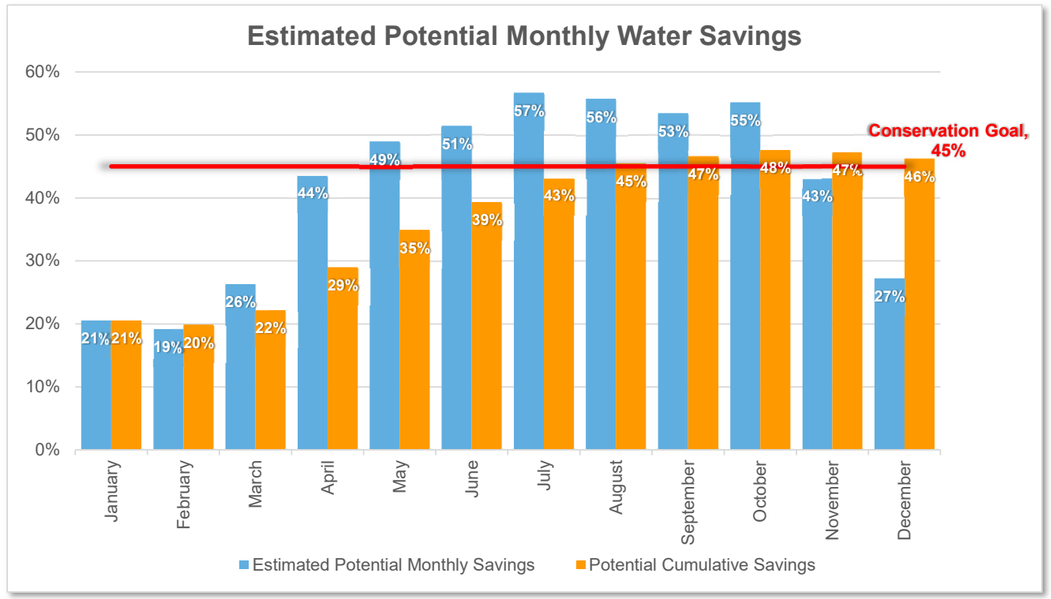
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2019) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
January	52	41	21%	21%	45%	
February	47	38	19%	20%	45%	
March	55	40	26%	22%	45%	
April	72	40	44%	29%	45%	
May	95	48	49%	35%	45%	
June	117	57	51%	39%	45%	
July	125	54	57%	43%	45%	
August	123	54	56%	45%	45%	
September	111	52	53%	47%	45%	
October	106	47	55%	48%	45%	
November	80	45	43%	47%	45%	
December	52	38	27%	46%	45%	



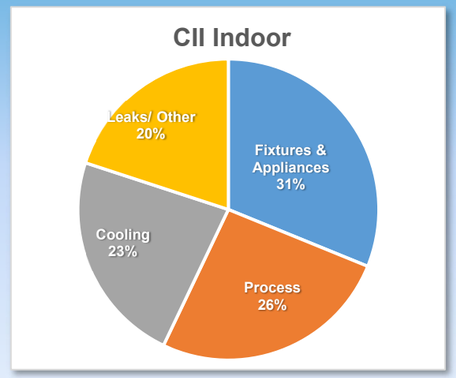


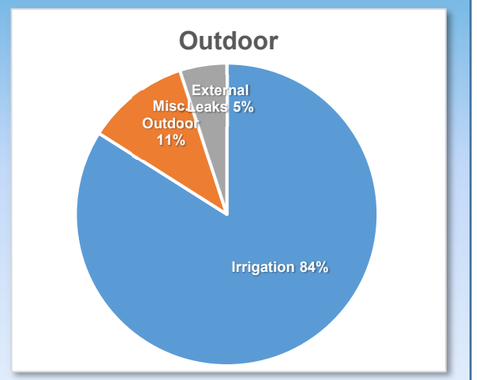
4 - Drought Response Actions - Stage 6

Menlo Park Municipal Water

Maximum Savings Potential		
Use the default values or enter your own criteria for the maximum savings potential. Estimated water savings within each sector will not exceed the maximum savings criteria.		
Minimum Residential Indoor GPCD	25	R-GPCD
Maximum Residential Outdoor Savings	100%	of Baseline Residential Outdoor Water Use
Maximum CII Indoor Savings	30%	of Baseline CII Indoor Water Use
Maximum CII Outdoor Savings	100%	of Baseline CII Outdoor Water Use
Maximum Dedicated Irrigation Account Savings	100%	of Baseline Dedicated Irrigation Water Use
Maximum Non-Revenue Water Savings	50%	of Baseline Non-Revenue Water Use
Resulting Total Maximum Annual Savings Potential	**64%**	of Total Baseline Production

Assumed Proportion of Water Use by End Uses and Sector





4 - Drought Response Actions - Stage 6

Menlo Park Municipal Water

Drought Response Actions

Select the Drought Response Actions you would like to include in your estimated savings calculations. For each selected action, use the default end use savings estimates and implementation rates or input your own values. The "End Use Savings" estimates the percent water use reduction that could occur at a particular end use as a result of a specific action. The "Implementation Rate" refers to the estimated percentage of accounts that will implement a specific action. The water savings potential at each end use is capped based on the assumed distribution of end use water demands shown in the pie charts above. A dash (--) indicates that professional judgement was used to establish the default value, or that savings are expected to be accounted for as part of a Public Information Program; additional basis for the default values are included in the User Manual.

Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Possible Mandatory Prohibitions**	All Outdoor	☑	14%	**70%**	--	--
Prohibit Irrigation with Potable Water Outside of Newly Constructed Homes and Buildings that is not Delivered by Drip or Microspray Systems	Irrigation	☐			--	--
Require Shut-Off Nozzles on Hoses for Vehicle Washing	Misc. Outdoor	☑	17%	50%	See Appendix D of the DRP	--
Prohibit Use of Potable Water to Wash Sidewalks and Driveways	Misc. Outdoor	☐	17%	50%		--
Prohibit the Use of Potable Water for Street Washing	Misc. Outdoor	☐	17%	50%		--
Prohibit Irrigation with Potable Water in a Manner that causes Runoff	Irrigation	☑	3%	50%	DeOreo et al., 2011	--
Prohibit Irrigation with Potable Water within 48 Hours following Measurable Rainfall	Irrigation	☐			--	--
Prohibit Irrigation of Ornamental Turf with Potable Water on Street Medians	Irrigation	☐			--	--
Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Provide Linen Service Opt Out Options	Fixtures & Appliances	☑	0.5%	50%	EBMUD, 2011	--
Prohibit Serving Drinking Water other than upon Request in Eating or Drinking Establishments	Fixtures & Appliances	☑	0.5%	50%	EBMUD, 2011	--

4 - Drought Response Actions - Stage 6

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Agency Drought Actions / Restrictions**						
► **Agency Actions**						
Media Campaign, Newspaper Articles, Website	All	☑	0.5%	**70%**	EBMUD, 2011	--
Promote Water Conservation / Rebate Programs	All	☑		50%	--	--
Water Efficiency Workshops, Public Events	All	☑	0.5%	**30%**	EBMUD, 2011	--
Water Bill Inserts	All	☑	0.5%	100%	EBMUD, 2011	--
Promote / Expand Use of Recycled Water	Irrigation	☐	100%		--	--
Home or Mobile Water Use Reports	All	☑	5%	10%	WaterSmart Software, 2015	--
Decrease Frequency and Length of Line Flushing	Non Revenue Water	☑	25%	50%	See Appendix D of the DRP	Reduced flushing by 50%.
Audit and Reduce System Water Loss	Non Revenue Water	☑	45%	**30%**	DWR, 2015	Target 30% of leakage.
Implement Drought Rate Structure / Water Budgets	All	☑	5%	100%	CUWCC, 2015	--
Establish Retrofit on Resale Ordinance	All Residential Indoor	☐	21%	6%	SFPUC, 2004	First Tuesday, 2015
Require Net Zero Demand Increase on New Connections	All	☐			--	--
Moratorium on New Connections	All	☑			--	--
Move to Monthly Metering / Billing	All	☐	5%	10%	See Appendix D of the DRP	--
Increase Water Waste Patrols / Enforcement	All	☑			--	--
Establish Drought Hotline	All	☑			--	--
Reduce Distribution System Pressures	Non Revenue Water	☐	4.5%	100%	CUWCC, 2010; DWR, 2015	--
► **Dedicated Irrigation**						
Conduct Irrigation Account Surveys	Irrigation	☑	30%	**40%**	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	38%	**60%**	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	79%	**70%**		
Prohibit use of Potable Water for Irrigation	Irrigation	☐	100%	50%		
Require Repair of all Leaks within 24 hours	External Leaks	☑	100%	5%	--	--
Customer Water Budgets						
Establish Water Budget - 25% Reduction	Irrigation	☐	25%	50%	--	--
Establish Water Budget - 50% Reduction	Irrigation	☐	50%	50%	--	--
Establish Water Budget - 75% Reduction	Irrigation	☑	75%	50%	--	--

4 - Drought Response Actions - Stage 6

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
► **Agency Drought Actions / Restrictions**						
► **Residential**						
Conduct Water Use Surveys Targeting High Water Users	All Residential Uses	☑	10%	**40%**	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	38%	**60%**	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	79%	**70%**		
Prohibit use of Potable Water for Irrigation	Irrigation	☐	100%	50%		
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Require Repair of all Leaks within 24 hours	Leaks	☑	100%	5%	--	--
Require Pool Covers	Misc. Outdoor	☑	28%	25%	Maddaus & Mayer, 2001	--
Prohibit Filling of Pools	Misc. Outdoor	☑	55%	25%	DeOreo et al., 2011	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All Residential Uses	☐	10%	50%	--	--
Establish Water Budget - 25% Reduction	All Residential Uses	☑	**25%**	50%	--	--
► **CII**						
Conduct CII Surveys Targeting High Water Users	All CII uses	☑	10%	**40%**	EBMUD, 2011	--
Limit Irrigation Days, Time and Duration (Select One)						
Limit Irrigation to 2 Days/Week, 15 Minutes/Day, Between 9PM and 6AM	Irrigation	☐	38%	**60%**	UC IPM, 2014	--
Limit Irrigation to 1 Day/Week, 10 Minutes/Day, Between 9PM and 6AM	Irrigation	☑	79%	**70%**		
Prohibit Use of Potable Water for Construction and Dust Control	Misc. Outdoor	☐		100%	--	--
Prohibit Single-Pass Cooling Systems	Cooling	☑	80%	1%	Vickers, 2001	--
Require Repair of all Leaks within 24 hours	Leaks	☑	100%	5%	--	--
Prohibit Vehicle Washing Except with Recycled Water	Misc. Outdoor	☑	50%	50%	EBMUD, 2008	--
Require Water-Efficient Pre-Rinse Spray Valves	Fixtures & Appliances	☐	0.8%	50%	EPA, 2015; Pacific Institute, 2003	--
Customer Water Budgets						
Establish Water Budget - 10% Reduction	All CII uses	☐	10%	50%	--	--
Establish Water Budget - 25% Reduction	All CII uses	☐	25%	60%	--	--
Establish Water Budget - 35% Reduction	All CII uses	☑	**35%**	50%	--	--

4 - Drought Response Actions - Stage 6

Menlo Park Municipal Water

Drought Response Actions						
Action Description	End Use(s)	Implement Program	End Use Savings (%)	Implementation Rate	Source of Default Savings Estimate	Source of Default Implementation Rate
▶ **Residential Customer Actions to Encourage**						
Install Bathroom Faucet Aerators	Faucets and Dishwashers	☐			--	--
Install a Water-Efficient Showerhead	Showers/Baths	☐			--	--
Turn Off Water when Brushing Teeth, Shaving, Washing Dishes, or Cooking	Faucets and Dishwashers	☐			--	--
Fill the Bathtub Halfway	Showers/Baths	☐			--	--
Wash Only Full Loads of Clothes	Clothes Washers	☐			--	--
Install a High-Efficiency Toilet	Toilets	☐			--	--
Take Shorter Showers	Showers/Baths	☐			--	--
Run Dishwasher Only When Full	Faucets and Dishwashers	☐			--	--
Reduce Outdoor Irrigation	Irrigation	☐			--	--
Install Drip-Irrigation	Irrigation	☐			--	--
Use Mulch	Irrigation	☐			--	--
Plant Drought Resistant Trees and Plants	Irrigation	☐			--	--
Use a Broom to Clean Outdoor Areas	Misc. Outdoor	☐			--	--
Flush Less Frequently	Toilets	☐			--	--
Re-Use Shower or Bath Water for Irrigation	Irrigation	☐			--	--
Wash Car at Facility that Recycles the Water	Misc. Outdoor	☐			--	--

5 - Estimated Water Savings - Stage 6

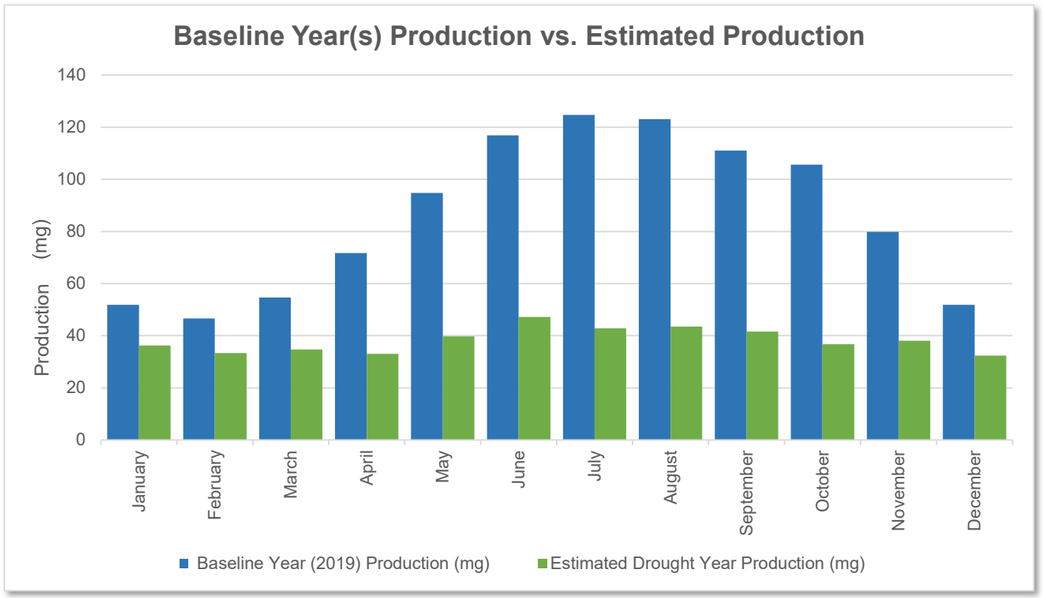
Menlo Park Municipal Water

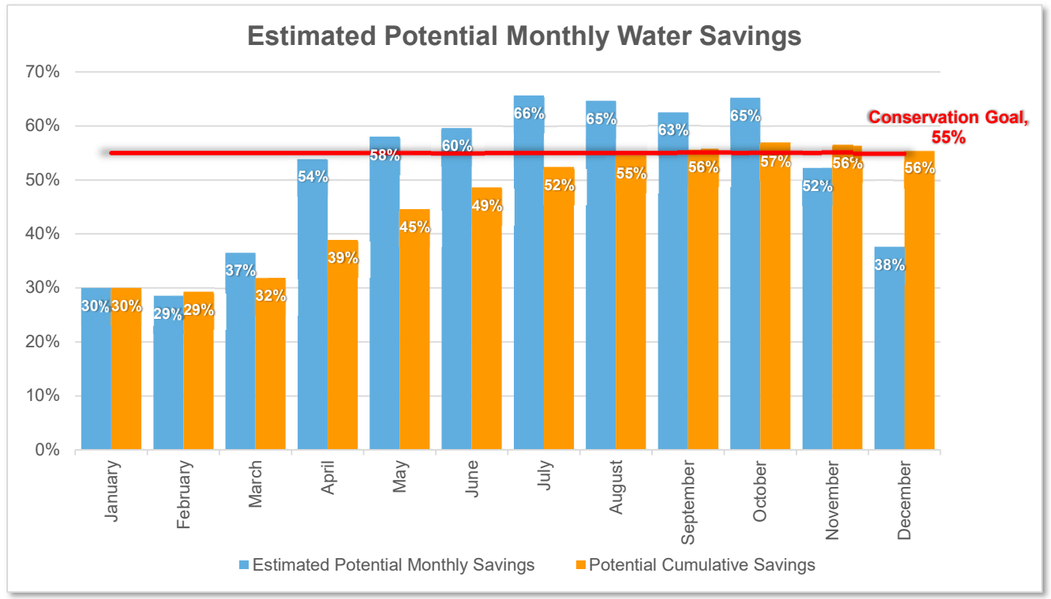
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2019) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
January	52	36	30%	30%	55%	
February	47	33	29%	29%	55%	
March	55	35	37%	32%	55%	
April	72	33	54%	39%	55%	
May	95	40	58%	45%	55%	
June	117	47	60%	49%	55%	
July	125	43	66%	52%	55%	
August	123	43	65%	55%	55%	
September	111	42	63%	56%	55%	
October	106	37	65%	57%	55%	
November	80	38	52%	56%	55%	
December	52	32	38%	56%	55%	





ATTACHMENT 4
SFPUC EMERGENCY PREPAREDNESS PROCEDURES

PREPARATION FOR CATASTROPHIC SUPPLY INTERRUPTION

The SFPUC maintains various planning documents which collectively address its emergency preparedness and planned response in the event of a catastrophic interruption of water supplies due to power outages, earthquakes, or other disasters. These plans are described in sections 1.1 (Emergency Preparedness Plans), 1.2 (Emergency Drinking Water Planning), and 1.3 (Power Outage Preparedness and Response) below. Section 1.4 addresses the seismic risk assessment and mitigation plan required by California Water Code Section 10632.5.(a). Should a catastrophic interruption occur, the SFPUC will coordinate with any city or county within which it provides water for the possible proclamation of a local emergency (California Government Code, California Emergency Services Act Article 2, Section 8558).

1.1 EMERGENCY PREPAREDNESS PLANS

Following the 1989 Loma Prieta Earthquake, the SFPUC created a departmental Emergency Operations Plan (EOP). The SFPUC EOP was originally released in 1992 and has been updated as necessary ever since. Most recently, the SFPUC developed a Water System Emergency Response Plan (Water ERP) to comply with the America's Water Infrastructure Act (AWIA) passed in 2018. The Water ERP acts as a unifying document, integrating and referencing common components of SFPUC plans and programs that have been developed to date. The Water ERP is intended to address water transmission and distribution systems and identify the Enterprises, Divisions, and Bureaus with direct roles and responsibilities. The Water ERP integrates directly into, and functions as an annex to, the SFPUC Emergency Operations Plan (EOP). The SFPUC EOP addresses a broad range of potential emergency situations that may affect the SFPUC and supplements the City's Emergency Response Plan, which was prepared by the Department of Emergency Management and most recently updated in 2017. Specifically, the purpose of the SFPUC EOP is to describe its emergency management organization, roles and responsibilities, and emergency policies and procedures.

In addition, SFPUC divisions and bureaus each have their own Division Emergency Operations Plans (DEOP) (in alignment with the SFPUC EOP), which detail that entity's specific emergency management organization, roles and responsibilities, and emergency policies and procedures. The SFPUC tests its DEOPs on a regular basis by conducting emergency exercises. Through these exercises, the SFPUC learns how well the plans and procedures will or will not work in response to an emergency. DEOP improvements are based on the results of these exercises and real-world event response and evaluation. The SFPUC also has an emergency response training plan that is based on federal, State, and local standards and exercise and incident improvement plans. SFPUC employees have emergency training requirements that are based on their emergency response roles.

The SFPUC EOP functions as a front end for the SFPUC's DEOPs, covering emergency response at the Department level; while each DEOP covers Division-specific information on the Division's emergency organization and response procedures specific to Division responsibilities, assets, technical scope, and operations. The types of events affecting SFPUC that may require emergency plans include but are not limited to:

- Major earthquake
- Loss of power
- Loss of water supply
- Major fire
- Hazardous material release that threatens water supply or environment
- Major pipeline breaks
- Dam break
- Significant outage of SFPUC services
- Man-made or intentional acts of terrorism resulting in damage to the system or interruption in service

In addition to the documents described above, the SFPUC also maintains various plans and procedures that deal with the possibility of alternate supply schemes and options. These include:

- Emergency Disinfection and Recovery Plan (EDRP)
- Emergency Response Action Plan (ERAP)
- Emergency Drinking Water Equipment and Alternatives Report
- Disinfection of SFPUC Water Trailers Procedure
- City Distribution Division Hydrant Manifold Standard Operating Procedure
- Pilot plant trailer (Mobile Pilot Plan O&M Plan)

1.2 EMERGENCY DRINKING WATER PLANNING

In February 2005, the SFPUC published the City Emergency Drinking Water Alternatives report. The purpose of this report was to outline a plan for supplying emergency drinking water in the City after damage and/or contamination of the SFPUC raw and/or treated water systems resulting from a major disaster. Since the publication of this report, the SFPUC has implemented a number of projects to increase its capability to support the provision of emergency drinking water during an emergency. These projects include:

- Completion of many Water System Improvement Program (WSIP) projects and other capital upgrades to improve security, detection, and communication (see Section 1.4);

- Public Information and materials for home and business;

- Construction of a disinfection and fill station at the existing San Francisco Zoo well, and obtaining a permit to utilize this well as a standby emergency drinking water source;

- Constructed six wells as part of the San Francisco Groundwater Supply Project, two of which also serve as emergency drinking water supplies, including a distribution system to fill emergency water tankers;

- Purchase and engineering of emergency-related equipment, including water tanker trucks and water distribution manifolds, to help with distribution post-disaster; and

- Coordination of planning with other City departments, neighboring jurisdictions, and other public and private partners to maximize resources and supplies for emergency response.

The SFPUC has also prepared the RWS Water Quality Notifications and Communications Plan. This plan, which was first prepared in 1996 and was most recently updated in 2017, provides contact information, procedures, and guidelines to be implemented by several SFPUC divisions, wholesale customers, and BAWSCA in the event of water quality impacts. The plan treats water quality issues as potential or actual supply problems, which fall under the emergency response structure of the SFPUC ERP.

1.3 POWER OUTAGE PREPAREDNESS AND RESPONSE

The SFPUC's water transmission system is primarily gravity fed from Hetch Hetchy Reservoir to the City. Within the in-City distribution system, key pump stations have generators on site and all others have connections in place that would allow portable generators to be used.

Although water conveyance throughout the RWS would not be greatly impacted by power outages because it is gravity fed, the SFPUC has prepared for potential regional power outages as follows:

- The Tesla Treatment Facility, the Sunol Valley Water Treatment Plant (SVWTP), and the San Antonio Pump Station have back-up power on site in the form of generators or diesel-powered pumps. Additionally, both the SVWTP and San Antonio Pump Station would not be impacted by a failure of the regional power grid because these facilities are powered by hydropower generated by the Hetch Hetchy Water and Power System.

- Both the Harry Tracy Water Treatment Plant (HTWTP) and the Baden Pump Station (part of the Peninsula System) have back-up generators in place.

- Administrative facilities that will act as emergency operation centers also have back-up power.

- The SFPUC has an emergency water supply connection with the Santa Clara Valley Water District (SCVWD), the SCVWD intertie, which also has back-up generators in place.

- Additionally, as described in the next section, the WSIP includes projects that expand the SFPUC's ability to remain in operation during power outages and other emergency situations.

1.4 SEISMIC RISK ASSESSMENT AND MITIGATION PLAN

As part of the Facilities Reliability Program and the Water System Improvement Program (WSIP), the SFPUC performed an extensive multi-year evaluation of seismic risks to its water system that resulted in major capital improvements to increase seismic reliability. The goals of WSIP include enhancing the ability of the SFPUC water system to meet identified service goals for water quality, seismic reliability, delivery reliability, and water supply. One of the original goals of WSIP was to limit rationing to no more than 20 percent on a system-wide basis; the WSIP was developed to reduce the likelihood of shortages, thereby reducing the likelihood of needing to implement the WSCP.

The WSIP projects include several projects located in San Francisco to improve the seismic reliability of the in-City distribution system, including more wells that can be used as emergency drinking water sources. The WSIP also incorporates many projects related to the RWS to address both seismic reliability and overall system reliability. As of August 2018, the WSIP is over 96 percent complete. Local San Francisco projects are 100 percent complete as of June 2020. The current forecasted date to complete the overall WSIP is December 2021.

WSIP seismic levels of service (LOS) informed development of capital projects and guided program implementation. The LOS established post-earthquake delivery and recovery objectives under the following seismic scenarios:

- Magnitude 7.9 event on the San Andreas fault
- Magnitude 7.3 event on the Hayward fault
- Magnitude 6.9 event on the Calaveras fault

An assessment of seismic risk and resilience is contained in the body of analysis performed to support the WSIP. The risks associated with the seismic scenarios considered are reflected in the delivery objectives established in the LOS, specifically:

- Delivery of winter month demand 24 hours after a major earthquake, and
- Delivery of average day demand 30 days after a major earthquake

In addition to the improvements that have or will come from the WSIP, the City has already constructed system interties for use during catastrophic emergencies, short-term facility maintenance and upgrade activities, and times of water shortages. These are listed below:

- A 35 mgd intertie with the EBMUD allowing EBMUD to serve the City of Hayward's demand and/or supply the SFPUC directly (and vice versa);
-
- A 40-mgd system intertie between the SFPUC and SCVWD; and,
-
- One permanent and one temporary intertie to the South Bay Aqueduct, which would enable the SFPUC to receive State Water Project water.

The WSIP also includes projects related to standby power facilities at various locations. These projects provide for standby electrical power at six critical facilities to keep them in operation during power outages and other emergency situations. Permanent engine generators are located at four locations (San Pedro Valve Lot, Millbrae Facility, Alameda West, and HTWTP), while hookups for portable engine generators are at two locations (San Antonio Reservoir and Calaveras Reservoir).The City of San Francisco also has a Hazard Mitigation Plan which was last updated in June 2014 and includes sections describing earthquakes hazards and mitigation for assets within the City's boundary, including state-regulated reservoirs (Sutro, Sunset North and South, and University Mound North and South).

ATTACHMENT 5
RESOLUTION 6630 WATER SHORTAGE CONTINGENCY PLAN, 2020 UPDATE

RESOLUTION NO. 6630

RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MENLO PARK ADOPTING THE 2020 URBAN WATER MANAGEMENT PLAN AND WATER SHORTAGE CONTINGENCY PLAN

WHEREAS, the Urban Water Management Planning Act (Water Code Section 10610 – 10656 and 10608) requires every urban water supplier to prepare an Urban Water Management Plan ("UWMP"), the primary function of which is to support the suppliers' long-term resource planning to ensure that adequate water supplies are available to meet existing and future water needs; and

WHEREAS, the City's Menlo Park Municipal Water is an urban water supplier serving approximately 19,000 water customers; and

WHEREAS, the Water Shortage Contingency Plan ("WSCP") is included as a chapter of the UWMP and provides an action plan for a drought or catastrophic water supply; and

WHEREAS, the City's last Urban Water Management Plan was prepared in 2016; and

WHEREAS, the Urban Water Management Planning Act requires periodic review of the UWMP at least once every five years, followed by any amendments or changes to the UWMP that are indicated by that review; and

WHEREAS, an updated Urban Water Management Plan must be adopted by the City Council by July 1, 2021 and filed with the California Department of Water Resources within 30 days of adoption; and

WHEREAS, recent amendments to the Urban Water Management Planning Act require an updated Water Shortage Contingency Plan must be adopted by the City Council by July 1, 2021 and filed with the California Department of Water Resources within 30 days of adoption; and

WHEREAS, the City hired EKI Environmental & Water, Inc. ("EKI") to develop Menlo Park Municipal Water's ("MPMW") 2020 UWMP and WSCP; and

WHEREAS, MPMW receives all of its water from the San Francisco Public Utilities Commission (SFPUC); and

WHEREAS, the SFPUC has provided supply reliability data with the 2018 Bay-Delta Plan Amendment based on projected demands which reduces available supplies by almost 50 percent starting in year 2023 during dry years; and

WHEREAS, the Bay Area Water Supply and Conservation Agency ("BAWSCA") provided a temporary refined methodology that allocates SFPUC supplies as an equal percent reduction applied across all agencies when SFPUC shortages are greater than 20 percent. This allocation method is only temporary as the preliminary basis for the 2020 UWMP supply reliability analysis, and does not in any way imply an agreement by BAWSCA member agencies as to the exact allocation methodology; and

WHEREAS, the City has prepared and circulated a draft Urban Water Management Plan and Water Shortage Contingency Plan for public review, and properly noticed a public hearing

regarding said plan held by the City Council on May 25, 2021; and

WHEREAS, the Menlo Park City Council considered the Urban Water Management Plan and Water Shortage Contingency Plan, staff report, and all public testimony on May 25, 2021;

NOW, THEREFORE, THE CITY COUNCIL OF THE CITY OF MENLO PARK HEREBY RESOLVES, as follows:

1. The City Council hereby finds that the above recitations are true and correct and, accordingly, are incorporated as a material part of this Resolution.

2. The City Council adopts the 2020 Urban Water Management Plan.

3. The City Council adopts the 2020 Water Shortage Contingency Plan.

4. The City Council finds that adoption of the 2020 Urban Water Management Plan and 2020 Water Shortage Contingency Plan is categorically exempt from the California Environmental Quality Act ("CEQA") under Section 15307 of the CEQA Guidelines (Actions by Regulatory Agencies for Protection of Natural Resources).

I, Judi A. Herren, City Clerk of Menlo Park, do hereby certify that the above and foregoing City Council Resolution was duly and regularly passed and adopted at a meeting by said City Council on twenty-fifth day of May, 2021, by the following votes:

AYES: Combs, Mueller, Nash, Taylor, Wolosin

NOES: None

ABSENT: None

ABSTAIN: None

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the Official Seal of said City on this twenty-fifth day of May, 2021.

DocuSigned by:

39280A20D0BE491...

Judi A. Herren, City Clerk